

### **Welcome Wednesday**

#### April 22, 2015 – 8:00am

**CDD Orientation** – Please join us each Thursday at 10:00am at the District office located at 984 Old Mill Run to learn about how the Districts operate and other important community information. For additional information, please contact us at (352) 753-4508

### Welcome Wednesday – new time beginning in May!!

- Welcome Wednesday was created in November 2014 as a way to give residents the opportunity to learn about ongoing projects, address rumors and have questions answered by District staff. Now that the program has been in existence for a few months, we have identified improvements based on feedback we received. Beginning in May 2015, we will be meeting each <a href="Wednesday at 11:00 a.m">Wednesday at 11:00 a.m</a>. If you are unable to attend, we are also posting weekly updates on <a href="www.DistrictGov.org">www.DistrictGov.org</a> for your convenience.
- Architectural Review Committee Is seeking an *alternate* committee member for Village Community Development Districts 1 and 3.
  - The applicant must be a full time resident of District 1 or 3 and have lived in The Villages for at least one year. Candidates are recommended to have education and/or experience in any of the following areas: architecture, ability to read site plans, residential/commercial construction, building management, deed restricted communities, landscaping, county code enforcement, etc; however, this is not required. The Committee meets weekly, on Wednesdays, for approximately 3 hours (8:30 a.m. until 11:30 a.m.).
  - o If you are interested in becoming an alternate representative for District 1 or 3, the required attendance for the alternate is to attend an Architectural Review Meeting each week for four (4) weeks and then once a month thereafter.
  - o For additional information or a copy of the application, please contact the Community Standards Department at 751-3912.



• Executive Golf – We are currently experiencing some large swings in weather. With these swings in weather, some of our courses have experienced earlier than expected transition from our over seeded areas to our standard native Bermuda grass greens. These changes are naturally occurring and while we are prepared for this culturally, it can present some unsightly conditions. Please be patient through this process! In May, we will be starting our closures to preform cultural practices to ensure the health of all of our greens.

### Recreation –

 Colony Cottage Fitness Club - new equipment upgrades! In our efforts to keep the recreation facilities in optimal condition, the Colony Cottage Fitness Club has received new strength and cardiovascular equipment upgrades. If you have any questions or need additional information, please contact the Colony Cottage Fitness Club at 750-5282.



Laurel Manor Fitness Club - new equipment upgrades! In our efforts to keep the
recreation facilities in optimal condition, the Laurel Manor Fitness Club has received
new strength and cardiovascular equipment upgrades. If you have any questions or
need additional information, please contact the Laurel Manor Fitness Club at 751-7101.





### Project Wide Advisory Committee (PWAC) Meetings

- On May 5, 2015 the PWAC will host a multi-modal path work group discussion with representation from Districts 1-10 and the Amenity Authority Committee. The meeting will take place at 9:00 a.m. at the Eisenhower Regional Recreation Center.
- At the last PWAC meeting, the Committee determined it would be beneficial to have their regular monthly meeting following the multi-modal path discussion group. The regular PWAC meeting will now take place on Thursday, May 7, 2015 at 9:00 a.m. in the Large Conference Room, 984 Old Mill Run, The Villages, Florida.
- **10**<sup>th</sup> **Annual Hurricane Expo** Please join us on Friday, May 1<sup>st</sup> from 10:00am 2:00pm at the Savannah Center for the 10<sup>th</sup> Annual Hurricane Expo! Learn about local business and government services available to assist residents in protection against wind, water damage and recovery from a disaster. Admission to this expo is free with the donation of a non-perishable food item. Please visit <a href="www.DlstrictGov.org">www.DlstrictGov.org</a> or view the attached flyer for additional information.

### • When calling 911: A message from The Villages Public Safety Department

- o When calling 911, all you have to do is answer the dispatcher's questions!
- Emergency response WILL NOT be delayed by you answering the questions.
- o Stay on the phone and answer the questions as calmly as you can.
- Do not hang up until either the 9-1-1 Dispatcher or the on-scene Police or Fire personnel direct you to.
- o 9-1-1 "hang up" If you accidently dial 9-1-1, please do not hang up! Please stay on the line and explain to the dispatcher that a mistake was made.
- Cell phones from other states when you call 9-1-1 from your cell phone, the call will NOT be directed to the location where your cell phone originated from. It will be sent to the closest available tower.
- Location of phone within meters When calling from a cell phone, your location can be determined within meters. Please have your address / location ready to provide to dispatchers if it is available.
- It is important to always know your location so you can provide it in case of an emergency!
- o For additional information, please visit www.DistrictGov.org.
- Spanish Springs and Lake Sumter Landing Valet Services The Village Center Community Development District (VCCDD) and Sumter Landing Community Development District (SLCDD) recently approved Lease Agreements with The Villages Operating Company for designated areas in Spanish Springs and Lake Sumter Landing to be utilized for valet services. The Lease provides



in Spanish Springs and Lake Sumter Landing to be utilized for valet services. The Lease provides for a drop-off/staging location and separate parking area. The VCCDD and SLCDD believe that the services will be a benefit and further enhance the downtown areas as patrons would be parked elsewhere if they did not utilize the services. The valet services at both downtowns will begin on April 27, 2015. A map of the approved areas has been included.

• **El Santiago Update** – The foundation for the new building is underway! The concrete footings are complete and the concrete block stem wall is being installed.





 Tierra Del Sol Update – The landscaping is scheduled to be substantially completed on Friday, April 24<sup>th</sup>. The parking lot improvements will be completed this weekend and the District continues to install the furniture, fixtures and equipment.



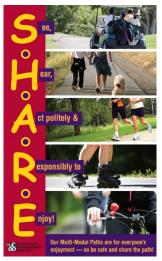




- Pool Lighting Update The electrical contractor is currently working on the South Side Pool.
   There was a slight delay but the survey is scheduled and we are anticipating an opening this week for night swimming.
- Information provided by Sumter County
  - The Sumter County Pavement Management FY 15 program is currently underway. Weekly updates are provided by Sumter County and included on www.DistrictGov.org. If you have any questions or would like additional information on this program, please contact Sumter County Public Works at (352) 569-6700.
- Evening CDD Orientation Please join us this evening for a special evening Community Development District (CDD) Orientation! For those of you who may not be able to make the regularly scheduled CDD Orientation each Thursday at 10:00am, we are hosting our first ever evening session! Join us at Lake Miona Regional Recreation Center at 6:00p.m. to learn about how the Districts operate and other important community information about the people, services and other supporting entities that help make The Villages a premier community. No sign-ups or fees are required for this presentation! For additional information, please contact the Customer Service Center at (352) 753-4508. We look forward to seeing you there!
- Transportation in Downtowns and Recreation Centers The District Rule prohibits bus/transportation companies to use the downtown areas and recreation centers as a pick-up location for day trips, cruise destinations and any other organized activities. Long term parking in those areas crates a negative impact on those that wish to enjoy the downtown areas and recreation centers. The District has been working to communicate with the bus companies, but it is also imperative that residents know, understand and help communicate the Rule that is in place. A letter from Janet Tutt is attached that addresses the issue. The downtown maps are also included.
- Proposed Expansion of VCDD No. 4 On April 7, 2015 the VCDD No. 4 Board of Supervisors held a workshop to review and discuss the proposal to expand the District boundaries to include an additional 64.27 acres and 300 residences. Representatives from The Villages of Lake-Sumter, Inc. and the law firm of McLin Burnsed presented information on the proposal and answered questions from Board of Supervisors and audience members. The presentation provided during the meeting is now available on <a href="www.DistrictGov.org">www.DistrictGov.org</a>. The VCDD No. 4 Board will continue to review and discuss the proposal at future meetings.



Golf Cart Safety – In a community of over 100,000 residents, golf cart safety is important on both
the multi-modal paths and on the roadways. To encourage safety on golf carts, several educational
materials are available to help inform both residents and guests. Stop by the Customer Service
Center or visit <a href="www.DistrictGov.org">www.DistrictGov.org</a> to view a safety video or pick up a brochure on golf cart safety in
The Villages.



• **Rumor Control** – Rumors are no longer limited to small talk at the pool or on the golf course and now include text, email, online blogs and publications. Please, help do your part to...



If you are ever in doubt about information you have heard or read, please contact us to get the rest of the story!





## 10th Annual Hurricane Expo

Friday ~ May 1, 2015 10am to 2pm Savannah Center 1545 Buena Vista BLVD The Villages, Florida 32162

This event will show case local business and government services that assist residents in protection against wind, water damage and recovery from a disaster, as well as personal survival for the first 72 hours following a disaster.

Admission to the Expo is free, with the donation of a non—perishable food item. Our CERT of The Villages Team will be on hand to accept your donations to our local food bank.

### Are **YOU** ready for Hurricane Season?

FOR MORE INFORMATION CONTACT: LT. JOHN LONGACRE

3035 Morse Boulevard

Phone: 352-205-8280

E-mail: John.longacre@districtgov.org



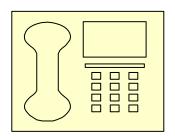






# What Happens When I Call 911 in The Villages?

~ Frequently Asked Questions ~



The Villages Public Safety Department 3035 S. Morse Blvd ~ The Villages, FL 32163 (352) 205-8280 ~ Fax: (352) 205-8290

Edmund A. Cain, Fire Chief

### When should I call 911?

When you have a medical, fire, or police emergency.

### Who answers my 911 call?

In Florida, all 911 Public-Safety Answering Points (PSAP's) must be affiliated with county sheriffs' dispatch centers. So, if you live in the Sumter Villages, your call is originally answered in Bushnell by the Sumter County Sheriff's dispatch center. In Marion County, you'll be talking to an individual in Ocala. Lake county residents get a call-taker in Tavares.

### But I don't need the police. What if my emergency is medical?

The sheriff's office call-taker will ask if your call is for FIRE, POLICE, or MEDICAL. The call-taker will also ask for the location of the emergency. Frequently, the call taker will ask for the <u>county</u>. For the purposes of 911, it's not The Villages, it's Lady Lake.

## Doesn't the 911 operator know my address when I call? Why does he/she have to ask?

- If you call 911 from your hard-wired (house) phone, the location of that telephone appears on the call-taker's computer screen.
- If you call from your cell phone, none of that information may be available. The call taker will always ask for the location of the emergency either to confirm what he/she already sees on the screen or to learn the location from the cell phone caller. As a result, if you're calling from a cell phone, you need to know where you are!

### What if I have my telephone service through my computer?

Originally there were a number of problems with Internet 911 calls. Those "problems" have been resolved, but the call-taker may not have all of the same information that is provided by the normal hardwired (house) phone. Be prepared to answer questions!

### What is EMD?

EMD is Emergency Medical Dispatching. If you are dealing with a medical emergency, the call-taker may give you information on how to help the patient: how to stop bleeding, how to deal with a patient who is unconscious, how to perform CPR. EMD helps you to help the patient.

## There are several things that will make your 911 call less distressing, frantic, or frustrating:

- Can the emergency responders see the house numbers for your home? Are the outside lights on? Can you give the call-taker any information that will make it easier for emergency personnel to find you?
- Yes, you have an emergency but be patient! The call-taker and/or dispatcher can only perform his/her function if you remain calm and can provide the necessary information. There will be lots of questions. Sometimes the same questions get asked several times. The call-taker is merely trying to get needed information and insure that the information is accurate.
- When in doubt, call 911. If the situation upsets or scares you enough to "think" it's an emergency, it probably is. Call 911. The call-taker can make the decision.



TO:

Resident Lifestyle Volunteer Group Leaders

FROM:

Janet Y. Tutt, District Manager

RE:

Transportation

Hopefully this memo finds you enjoying The Villages Lifestyle!

Although I have a situation to discuss that may or may not pertain to your Lifestyle Group, I wanted to first say thank you for helping to make this community so very special! While our Recreation Facilities are first class and our staff are passionately committed to making your experience at our facilities a memorable one, you, as volunteers, provide life to the buildings and a tremendous opportunity to residents to explore and experience friendships and the multitude of activities you provide.

As you are aware, our three "Downtowns", Spanish Springs, Lake Sumter Landing and Brownwood and Recreation Centers, are usually bustling and a hub of activity from early morning to late in the evening. They are an important part of the lifestyle in The Villages.

With all that activity, comes the need to park golf carts and cars to access all the opportunities the downtowns and recreation centers provide. It is important and critical (and a District Rule) that the parking areas be used for those using the business and entertainment in the downtown and recreation areas.

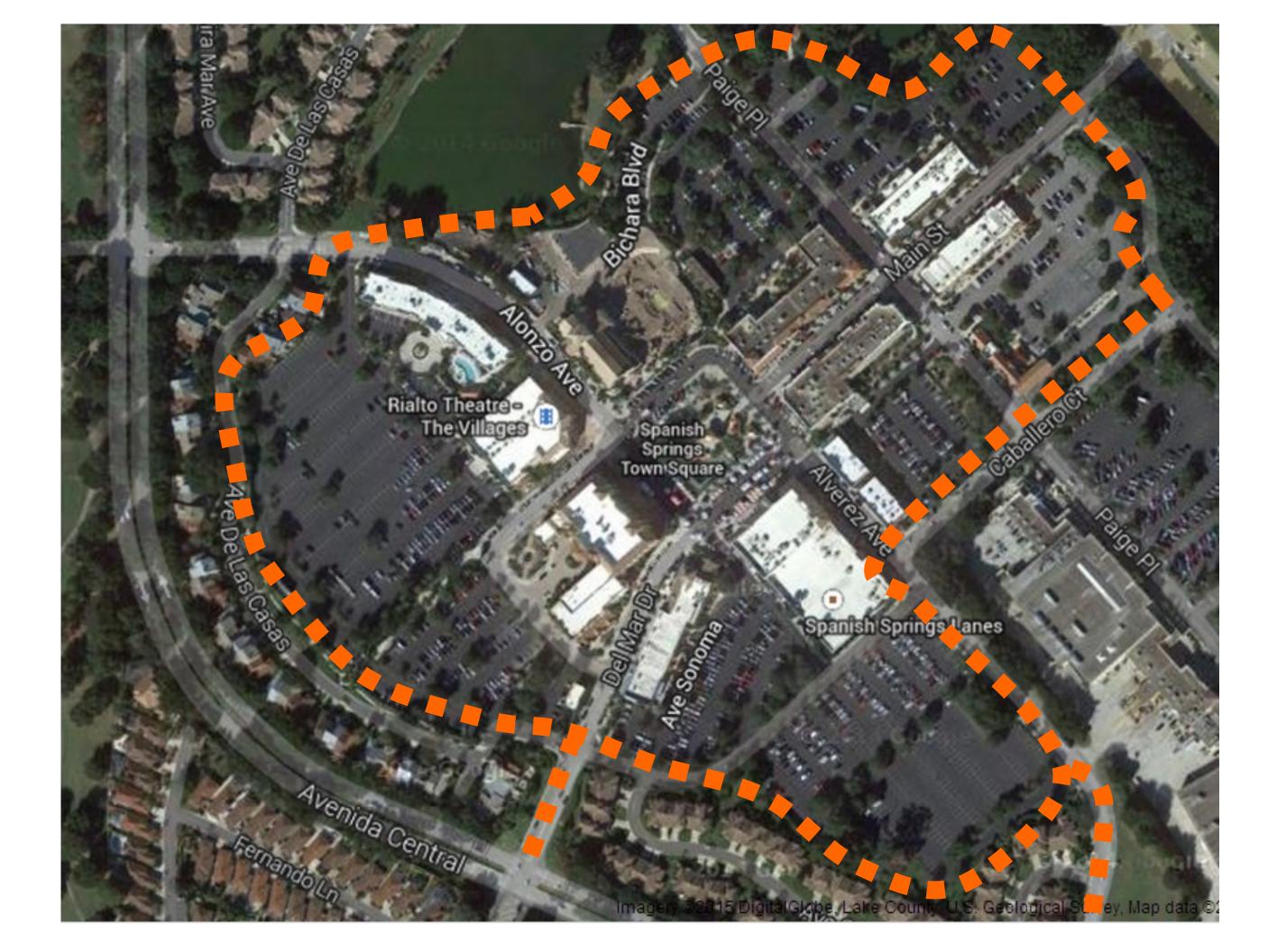
To this end, I have been working with the bus companies and explaining it is breaking a District Rule to use the downtown areas to pick up groups for day trips, transportation to cruise destinations and any other reason which provides an impact on the parking availability. Please note that the District does have the ability to trespass those bus companies from the downtown areas for violating the District Rule. We have not taken that drastic action to date as education of the bus companies and tour coordinators needed to take place. While this issue began small, it has grown to the point where sometimes four to six busloads of residents are picked up which has resulted in a substantial amount of parking areas being used up long term which impacts those who wish to enjoy the downtowns.

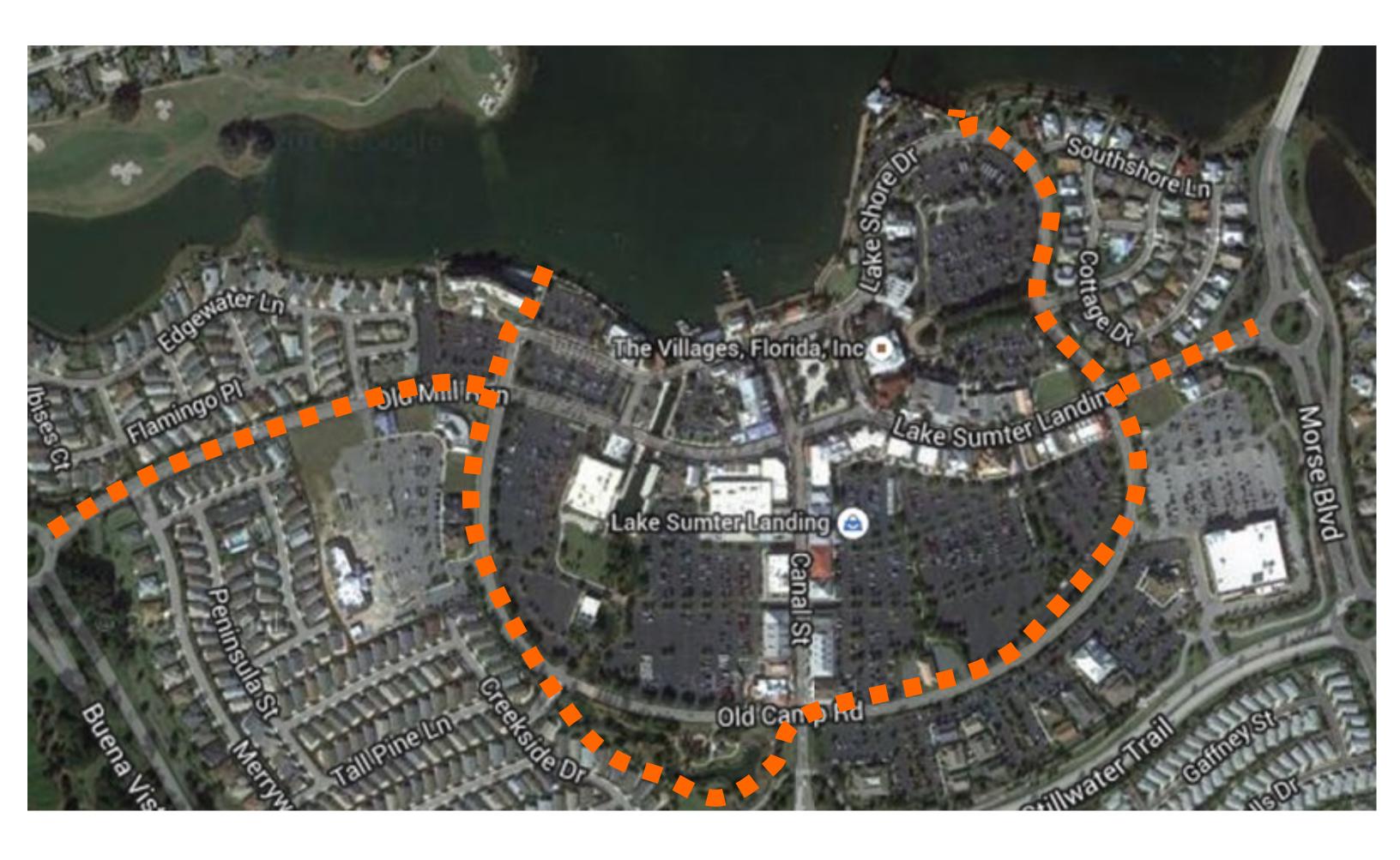
The purpose of my communication to you is that if you have a group planning a trip (whether for a day or longer), the bus companies need to explore pick up location options other than the downtowns or recreation facilities.

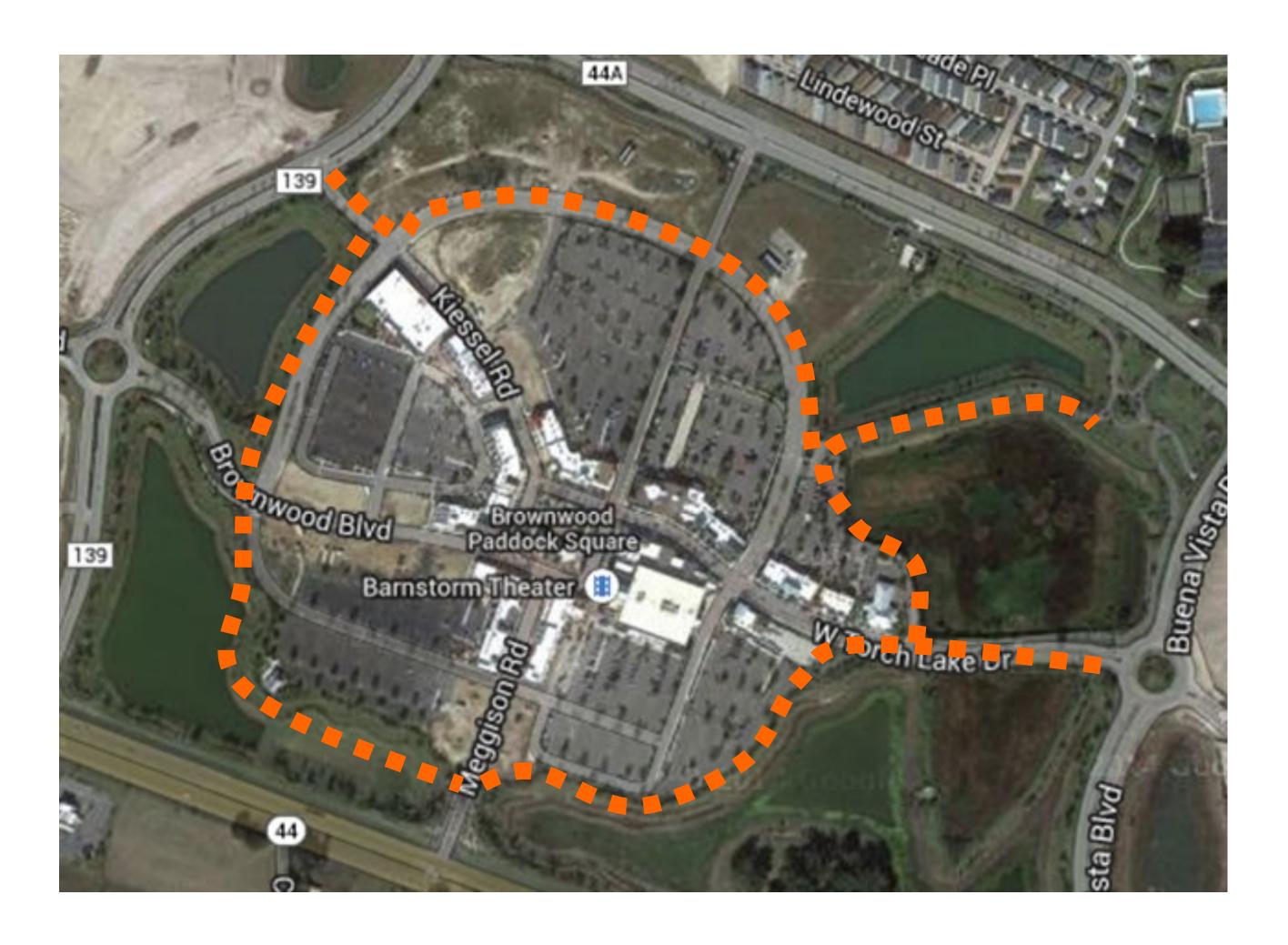
This will help all residents better enjoy the great opportunities available.

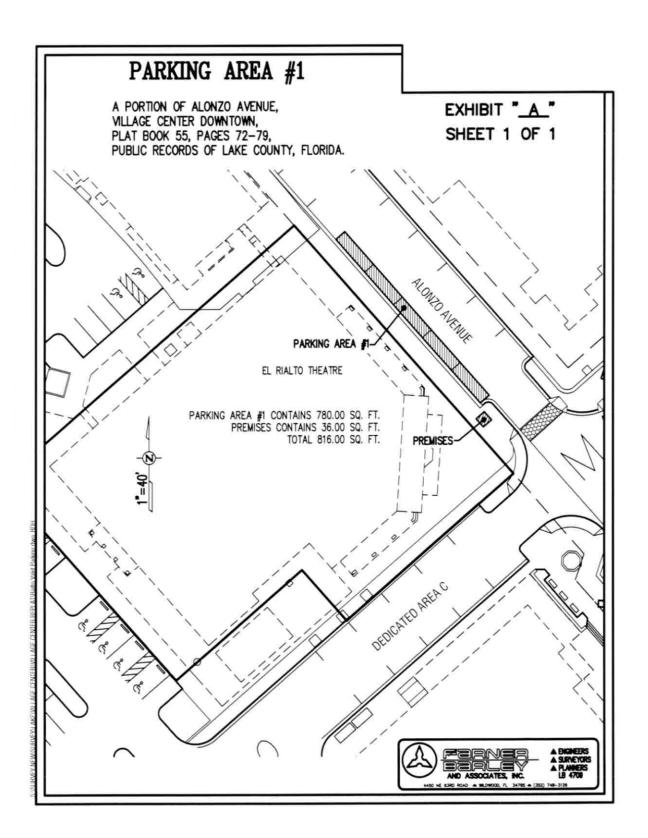
Should you have any questions, please do not hesitate to contact me at <u>janet.tutt@districtgov.org</u> or 352-751-3939.

Thank you.

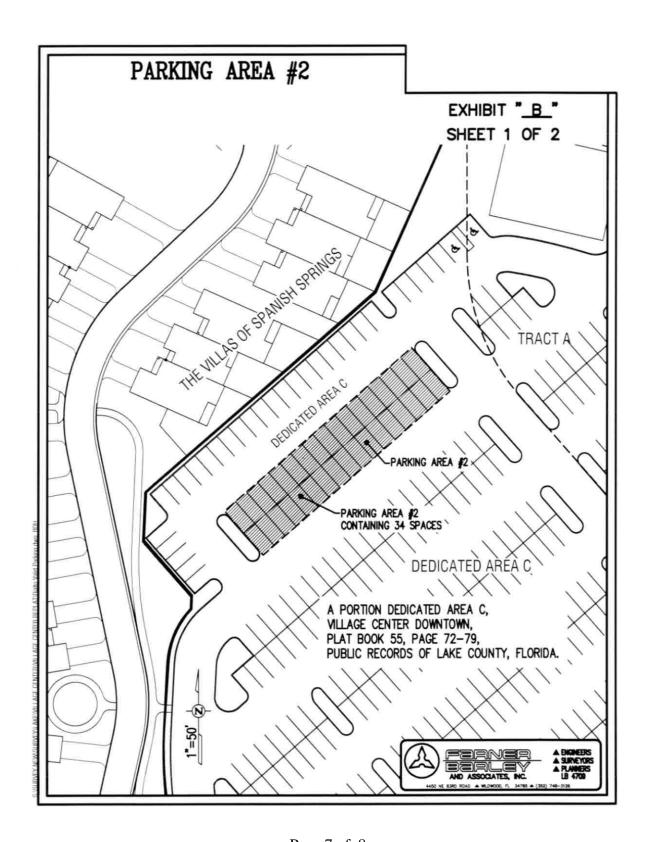




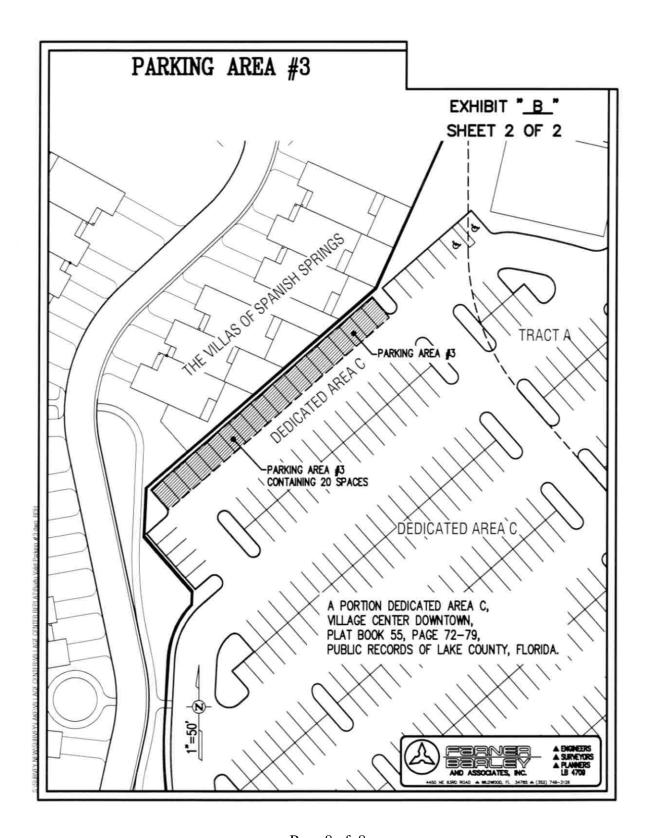




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PORTIONS OF OLD MILL RUN AND DEDICATED AREA D, LAKE SUMTER LANDING DOWNTOWN REPLAT, PLAT BOOK 13, PAGE 22, PUBLIC RECORDS OF SUMTER COUNTY, FLORIDA.

EXHIBIT "\_A\_"
SHEET 1 OF 1

