



**Welcome Wednesday**

**April 29, 2015 – 8:00am**

**CDD Orientation** – Please join us each Thursday at 10:00am at the District office located at 984 Old Mill Run to learn about how the Districts operate and other important community information. For additional information, please contact us at (352) 753- 4508

- **Welcome Wednesday – new time beginning in May!!**
  - Welcome Wednesday was created in November 2014 as a way to give residents the opportunity to learn about ongoing projects, address rumors and have questions answered by District staff. Now that the program has been in existence for a few months, we have identified improvements based on feedback we received. Beginning in May 2015, we will be meeting each **Wednesday at 11:00 a.m.** If you are unable to attend, we are also posting weekly updates on [www.DistrictGov.org](http://www.DistrictGov.org) for your convenience.
  
- **Architectural Review Committee** – Is seeking an *alternate* committee member for Village Community Development Districts 1 and 3.
  - The applicant must be a full time resident of District 1 or 3 and have lived in The Villages for at least one year. Candidates are recommended to have education and/or experience in any of the following areas: architecture, ability to read site plans, residential/commercial construction, building management, deed restricted communities, landscaping, county code enforcement, etc; however, this is not required. The Committee meets weekly, on Wednesdays, for approximately 3 hours (8:30 a.m. until 11:30 a.m.).
  - If you are interested in becoming an alternate representative for District 1 or 3, the required attendance for the alternate is to attend an Architectural Review Meeting each week for four (4) weeks and then once a month thereafter.
  - For additional information or a copy of the application, please contact the Community Standards Department at 751-3912.










- **Community Standards – Deed Compliance**
  - Pursuant to Chapter 190, the District has the authority and option to adopt Rules necessary for the District to enforce certain **external** deed restrictions pertaining to the use and operation of real property.
  - Each District that adopted a Deed Compliance Rule determined that deed violations would be handled with a complaint driven process.
  - Complaints can be made to the Community Standards department and can be anonymous.
  - Copies of your deed restrictions can be found on [www.DistrictGov.org](http://www.DistrictGov.org) or by contacting the Community Standards department at (352) 751-3912.
  
- **Budget** - Several Budget Workshops will be held during the month of May as part of the FY15-16 Budget process. The Board Supervisors will review the budget by line item, the capital improvement plan, working capital/reserve balances and the proposed maintenance assessment rates. As always, these workshops are open to the public and will be held at the District Office – Large Conference Room located at 984 Old Mill Run. The schedule for the May Budget Workshops is below:
  - Tuesday, May 12th
    - District # 1 - 8:00 a.m.
    - District # 2 - 9:30 a.m.
    - District # 4 - 1:30 p.m.
  - Thursday, May 14th
    - SLCDD – Immediately following regular Board Meeting that starts @ 10:00 a.m.
  - Tuesday, May 19th
    - District # 5 - 8:00 a.m.
    - District # 6 - 9:30 a.m.
    - District # 7 - 11:00 a.m.
    - District # 8 - 2:00 p.m.
    - District # 9 - 3:00 p.m.
    - District #10 - 4:00 p.m.
  - Wednesday, May 20th
    - Amenity Authority Committee - 1:30 p.m.
  - Thursday, May 21st
    - District # 3 - 2:00 p.m.
  - Residents are encouraged to provide input during the Budget Process. You can do so by attending any of the Budget workshops, monthly board meetings, contacting a Board member or contacting Janet Tutt or Barbara Kays, Budget Director at 751-3939 or email Barbara at [Barbara.Kays@Districtgov.org](mailto:Barbara.Kays@Districtgov.org).

- **Finance –**
  - The closing on the refunding of the \$62 million in District No. 7 Special Assessment Refunding Bonds will be completed on Friday, May 1, 2015.
  - The Districts have filed their annual reports to the State of Florida under the Unclaimed Property Statute in April 2015, and remitted \$2,920.34 resulting from a total of 30 uncashed checks issued by VCCDD, SLCCDD, and NSCUDD during calendar year 2013. There were no uncashed checks issued by the numbered Districts or Brownwood District in 2013, so zero dollar reports were submitted for those Districts to the State.
  
- **Executive Golf –** Executive golf will be completing their Quarterly courses drive inspections this week.
  
- **Recreation –** Please join us at the Grand Re-opening of the Tierra Del Sol Village Recreation Center on Thursday, May 7, 2015 at 3:00 p.m.! This center is located at 808 San Marino Drive – next to the Tierra Del Sol Country Club. Normal recreation operating hours (7am-10pm) will begin that day. For additional information, please call (352) 674-1800. We look forward to seeing you there!



- Recreation** - Paradise Park exercise routes and walking path distance information is now available! For a complete listing of routes, please visit the Recreation page of our website, [www.DistrictGov.org](http://www.DistrictGov.org) and click on the Quick Link - Parks. Routes will also be posted at the bulletin board that is scheduled to be installed at the Paradise Park entrance.



-  Start/Finish Location
-  Oak = Loop 1/8th Mile
-  Paradise/Palm = Loop 7/8th Mile
-  Azalea = Loop 1/4th Mile
-  Ligustrum = Loop 1/8th Mile
-  Bamboo = Loop 1/10th Mile
-  Viburnum = Loop 1/4th Mile

The Paradise Park is open from 7:00 am until Dusk Daily. For more information on the Paradise Park please contact the Paradise Recreation Center at 753-0637.

- Project Wide Advisory Committee (PWAC) Meetings**
  - On May 5, 2015 the PWAC will host a multi-modal path work group discussion with representation from Districts 1-10 and the Amenity Authority Committee. The meeting will take place at 9:00 a.m. at the Eisenhower Regional Recreation Center.
  - At the last PWAC meeting, the Committee determined it would be beneficial to have their regular monthly meeting following the multi-modal path discussion group. The regular PWAC meeting will now take place on Thursday, May 7, 2015 at 9:00 a.m. in the Large Conference Room, 984 Old Mill Run, The Villages, Florida.

- **10<sup>th</sup> Annual Hurricane Expo** – Please join us on Friday, May 1<sup>st</sup> from 10:00am – 2:00pm at the Savannah Center for the 10<sup>th</sup> Annual Hurricane Expo! Learn about local business and government services available to assist residents in protection against wind, water damage and recovery from a disaster. Admission to this expo is free with the donation of a non-perishable food item. Please visit [www.DistrictGov.org](http://www.DistrictGov.org) or view the attached flyer for additional information.
  
- **When calling 911: A message from The Villages Public Safety Department**
  - When calling 911, all you have to do is answer the dispatcher’s questions!
  - Emergency response WILL NOT be delayed by you answering the questions.
  - Stay on the phone and answer the questions as calmly as you can.
  - **Do not hang up until either the 9-1-1 Dispatcher or the on-scene Police or Fire personnel direct you to.**
  - 9-1-1 “hang up” – *If you accidentally dial 9-1-1, please do not hang up! Please stay on the line and explain to the dispatcher that a mistake was made.*
  - Cell phones from other states – *when you call 9-1-1 from your cell phone, the call will NOT be directed to the location where your cell phone originated from. It will be sent to the closest available tower.*
  - Location of phone within meters – *When calling from a cell phone, your location can be determined within meters. Please have your address / location ready to provide to dispatchers if it is available.*
  - It is important to always know your location so you can provide it in case of an emergency!
  - For additional information, please visit [www.DistrictGov.org](http://www.DistrictGov.org).
  
- **Public Safety** – Did you know that you can have your weather radios programmed at any fire station in The Villages?
  - Weather radios can be purchased at local grocery and department stores such as Publix, Walgreens, CVS and Walmart.
  - Please have three (3) double A (AA) batteries and your new radio with you when you need to have it programmed.
  - For additional information, please contact The Villages Public Safety Department at (352) 205-8280.



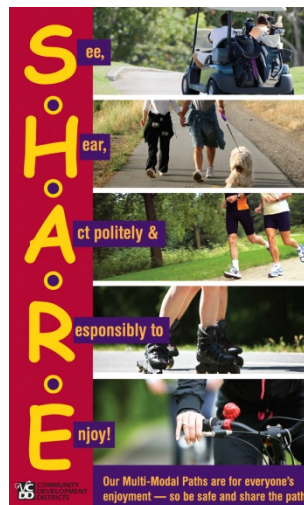
- **El Santiago Update** – The sub-foundation is complete and waterproofing has been applied. The underground piping for the building is complete and passed inspections. The concrete slab floor is scheduled for this week. The project is on schedule. For everyone’s safety, please use caution in this area and stay out of all construction areas.



- **Tierra Del Sol Update** – The exterior improvements to the facility are substantially complete. The interior furnishings are complete and operating systems are being fine-tuned. All building inspections are approved and the site inspection is scheduled for today at 10am. We anticipate smooth sailing to the scheduled opening!



- **Pool Lighting Update** – We have encountered some issues with our fixtures at the Southside Pool. The contractor is attempting to remedy the problems and we will schedule the light survey as soon as we get the acknowledgement from the contractor that the repairs are complete.
- **Information provided by Sumter County** –
  - The Sumter County Pavement Management FY 15 program is currently underway. Weekly updates are provided by Sumter County and included on [www.DistrictGov.org](http://www.DistrictGov.org). If you have any questions or would like additional information on this program, please contact Sumter County Public Works at (352) 569-6700.
- **Golf Cart Safety** – In a community of over 100,000 residents, golf cart safety is important on both the multi-modal paths and on the roadways. To encourage safety on golf carts, several educational materials are available to help inform both residents and guests. Stop by the Customer Service Center or visit [www.DistrictGov.org](http://www.DistrictGov.org) to view a safety video or pick up a brochure on golf cart safety in The Villages.



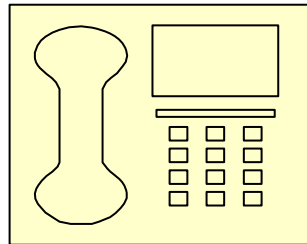
# The Villages®

Public Safety Department



## What Happens When I Call 911 in The Villages?

~ Frequently Asked Questions ~



The Villages Public Safety Department  
3035 S. Morse Blvd ~ The Villages, FL 32163  
(352) 205-8280 ~ Fax: (352) 205-8290

Edmund A. Cain, Fire Chief



**When should I call 911?**

When you have a medical, fire, or police emergency.

**Who answers my 911 call?**

In Florida, all 911 Public-Safety Answering Points (PSAP's) must be affiliated with county sheriffs' dispatch centers. So, if you live in the Sumter Villages, your call is originally answered in Bushnell by the Sumter County Sheriff's dispatch center. In Marion County, you'll be talking to an individual in Ocala. Lake county residents get a call-taker in Tavares.

**But I don't need the police. What if my emergency is medical?**

The sheriff's office call-taker will ask if your call is for FIRE, POLICE, or MEDICAL. The call-taker will also ask for the location of the emergency. Frequently, the call taker will ask for the county. For the purposes of 911, it's not The Villages, it's Lady Lake.

**Doesn't the 911 operator know my address when I call? Why does he/she have to ask?**

- If you call 911 from your hard-wired (house) phone, the location of that telephone appears on the call-taker's computer screen.
- If you call from your cell phone, none of that information may be available. The call taker will always ask for the location of the emergency either to confirm what he/she already sees on the screen or to learn the location from the cell phone caller. As a result, if you're calling from a cell phone, you need to know where you are!

**What if I have my telephone service through my computer?**

Originally there were a number of problems with Internet 911 calls. Those "problems" have been resolved, but the call-taker may not have all of the same information that is provided by the normal hard-wired (house) phone. Be prepared to answer questions!

**What is EMD?**

EMD is Emergency Medical Dispatching. If you are dealing with a medical emergency, the call-taker may give you information on how to help the patient: how to stop bleeding, how to deal with a patient who is unconscious, how to perform CPR. EMD helps you to help the patient.

**There are several things that will make your 911 call less distressing, frantic, or frustrating:**

- Can the emergency responders see the house numbers for your home? Are the outside lights on? Can you give the call-taker any information that will make it easier for emergency personnel to find you?
- Yes, you have an emergency but be patient! The call-taker and/or dispatcher can only perform his/her function if you remain calm and can provide the necessary information. There will be lots of questions. Sometimes the same questions get asked several times. The call-taker is merely trying to get needed information and insure that the information is accurate.
- When in doubt, call 911. If the situation upsets or scares you enough to “think” it’s an emergency, it probably is. Call 911. The call-taker can make the decision.

# The Villages®

PUBLIC SAFETY DEPARTMENT



## 10TH ANNUAL HURRICANE EXPO

FRIDAY ~ MAY 1, 2015

10AM TO 2PM

SAVANNAH CENTER

1545 BUENA VISTA BLVD THE VILLAGES, FLORIDA 32162

**This event will show case local business and government services that assist residents in protection against wind, water damage and recovery from a disaster, as well as personal survival for the first 72 hours following a disaster.**

**Admission to the Expo is free, with the donation of a non—perishable food item. Our CERT of The Villages Team will be on hand to accept your donations to our local food bank.**

***Are YOU ready for Hurricane Season?***

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**FOR MORE INFORMATION CONTACT:  
LT. JOHN LONGACRE**

3035 Morse Boulevard

Phone: 352-205-8280

E-mail: [John.longacre@districtgov.org](mailto:John.longacre@districtgov.org)

