



#### **Contact Us:**

**Customer Service** (352) 753-4508

Administration (352) 751-3939

Community Standards (352) 751-3912

**Community Watch** (352) 753-0550

Property Management (352) 753-4022

Finance (352) 753-0421

**Human Resources** (352) 674-1905

Public Safety (352) 205-8280

Purchasing (352) 751-6700

Recreation Administration (352) 674-1800

Utility/Amenity (352) 750-0000

## Welcome Wednesday News



### **CDD** Orientation

Please join us each Thursday at 10:00am at the District office located at 984 Old Mill Run to learn about how the Districts operate and other important community information. For additional information, please contact us at (352) 753-4508.



#### El Santiago Update

The repurposed cupola was installed on the building on May 28, 2015. We appreciate all residents who came out to watch! The building framework is near completion and the Mechanical, Plumbing and Electrical rough in work has begun. The project is on schedule.





#### **Lake Sumter Landing Bridge Maintenance**

Over the next several months, maintenance work will begin on the bridges at Old Mill Run and Lake Shore Drive. The work on Old Mill Run began on Monday, May 18, 2015. While this work is completed, please use caution in the area and follow all detour and directional signage. The surrounding restaurants and shops are remaining open for your enjoyment. The steel support structure for the new concrete deck is complete. The preparation for the concrete pour will begin Tuesday, June 2 2015. The project is on schedule.









#### Villa Road Maintenance in VCDD No. 1, 3 & 8

The District will begin cleaning and rejuvenating villa roadways located in VCDD No. 1, 3 & 8 beginning Sunday, June 7, 2015. Signs will be posted at your villa entry and exits 1-2 days before application is to begin and will include times and dates. Please adhere to workers instructions as accessibility will be limited for a period of 1-2 hours during and after application. Times and dates are subject to change due to the possibility of inclement weather, equipment issues, etc. Please take special note that even though the product being used is a natural product, walking barefoot or walking pets is not advised for the first 36 hours as it may cause irritation of sensitive skin or paws. Please do not run irrigation or wash cars once the signs are posted and for 24 hours after the product has been applied. The roads must be dry for a proper application to be effective. Thank you for your patience and cooperation.

#### **Sunday, June 7, 2015**

Villa Valdez	8:00am	VCDD 1			
Villa De Laguna West	10:00am	VCDD 1			
Monday, June 8, 2015					
Patio Villa	8:00am	VCDD 1			
Villa De La Mesa	10:00am	VCDD 1			
Tuesday, June 9, 2015					
Villa Natchez	8:00am	VCDD 3	Altamonte Villa	10:00am	VCDD 8
Cottonwood Villa	9:00am	VCDD 8	Southern Star Villa	11:00am	VCDD 8
Wednesday, June 10, 2015					
Montbrook Villa	8:00am	VCDD 8	Crestview Villa	10:00am	VCDD 8
Biscayne Villa	9:00am	VCDD 8	Southwood Villa	11:00am	VCDD 8
Thursday, June 11, 2015					
Apalachee Villa	8:00am	VCDD 8	Kingfisher Villa	10:00am	VCDD 8
Amberjack Villa	9:00am	VCDD 8	Bayport Villa	11:00am	VCDD 8
Friday, June 12, 2015					
Juniper Villa	8:00am	VCDD 8	Fairhope Villa	11:00am	VCDD 8
Sawgrass Villa	9:00am	VCDD 8	Fairwinds Villa	12:00pm	VCDD 8
Windermere Villa	10:00am	VCDD 8			

## A Message From...



## Hurricane Personal Preparedness

The Villages Public Safety Department urges you to be prepared as hurricane season approaches. A Hurricane Personal Preparedness booklet can be found on www.DistrictGov.org. When preparing your home and family—please keep the following tips in mind:

**DON'T WAIT**—Do not wait for a storm forecast before preparing your disaster supply kit! For information on items that should be included in your kit—visit www.DistrictGov.org.

**HAVE A PLAN**—Depending on whether you plan on evacuating in the event of a storm or staying put, you need to have a plan in place. If you plan on evacuating, do you know where you are heading? If you plan on staying home, do you have a "safe room" prepared in your home?

#### PERSONAL PREPARDNESS CHECKLIST—

- Develop disaster and first aid supply kits
- Store loose outdoor patio items / furniture
- Prune trees or weak / dead branches
- Place vital documents in waterproof containers
- Remove and secure valuables
- · Develop a plan for handling your pets
- · Register physically challenged persons with the appropriate emergency management offices
- Register with your county emergency notification system
- Become familiar with the area's disaster plan and evacuation routes
- Prepare a safe room in your house
- Set a family rallying or meeting point
- Make an inventory of your home's contents—photos or video tape. Collectables need special attention
- Check your insurance coverage—is it adequate?
- Develop a communication plan with relatives and friends NOW!
- Cash—make sure it is small bills

**STAY IN TOUCH**—staying apprised of information via local radio & television stations is essential in helping your family recover.



## A Message From...



In our efforts to keep the recreation facilities in optimal condition, the Savannah Center will be closed completely from Sunday, June 14, 2015 – Friday, June 19, 2015.

During that time, the public will not be able to access the building, but the outdoor activities will remain open for your enjoyment, including the sports pool, bocce and shuffleboard courts.

The Computer Lab will not be available during the building closure. Should you need assistance during that time, please visit the Mark Twain Library at Paradise Recreation Center or one of the local public libraries.

The Savannah Center will not have Guest Pass services during the closure. Should you need assistance with guest passes, trail fees, social signups, etc., please visit any of our other Regional Recreation Centers. Guest pass services will resume on Monday, June 22<sup>nd</sup> at 8:30am.

The Savannah Center will partially re-open starting Saturday, June  $20^{th}$ . The theater and two of the banquet rooms will remain closed until July  $3^{rd}$ , but the remainder of our building will be open from 7:00am-10:00pm. The Computer Lab will also re-open on Saturday, June  $20^{th}$ , per normal operating hours 8:00am-9:00pm.

The Savannah Center will fully re-open on Friday, July 3, at 7am.

This schedule may be adjusted due to unforeseen circumstances, including weather. We apologize for the inconvenience. If you have any questions or need additional information, please contact the Savannah Center at 352-750-6084.



### Did You Know...



This week we will continue our summer aeration programs and making the necessary cart path repairs throughout our executive courses with our week long and bi weekly closures. Three Executive golf courses are closed this week for their normal maintenance closures during the summer. These courses are Belmont, Hawks Bay and El Santiago. The De La Vista Executive golf course remains closed for the summer and continues with its renovation program and remains on schedule.





- We had some human errors in the preparation of the utility bills in NSCUDD Billing Cycle N30 last week. These errors led to incorrect bills being distributed to approximately 3,000 customers on Wednesday, May 27. Corrected bills were mailed to all 3,000 customers on Friday, May 29, 2015. It is important that customers dispose of the incorrect bills and use the replacement bills to post their bank accounts and pay the amount due. The incorrect bills mailed May 27, had erroneous amounts due, so if a customer uses this amount to post their bank book, when the ACH direct debit hits the account on June 16, the amount will likely be different. A letter was enclosed with the corrected bill explaining the error. The bill cycle affected 6 meter reading routes, with 2 routes in District No. 6, 3 routes in District No. 7 and 1 route in District No. 8. All routes are located between County Route 466 on the north and County Route 466A on the south and included the following communities: Villages of Amelia, Mallory and Duval. Also included were the Villages of Hemingway/Havana Country Club, Buttonwood, and St. Charles. Since the utility billing routes do not exactly match the Village boundaries, there may be some residents in these Villages that were not affected, and did not get a corrected bill.
- The selection committee for RFP #15P-013 met for the final time and rated the two finalist New Utility Billing Vendors shortlisted to replace our 1990's vintage Utility Billing Software Module. The top ranked vendor was BS&A Software of Bath, Michigan with 423 out of 500 rating points. Ranked second was Cogsdale, Inc. of Charlottetown, Prince Edward Island, Canada with390 out of 500 rating points. A five member team including three financial and two information technology managers comprised the selection team. These two finalist vendors had been shortlisted in two previous rounds of review from six initial proposers. The recommended selection will be placed on the Village Center Community Development District June 10, 2015 agenda for approval to negotiate a contract. If the resultant contract is subsequently approved by the Board, the new software will be implemented in early 2016.

## A Message From...



As part of the district's continued commitment to provide our residents with efficient and dependable utility service, Village Center Community Development District/Utilities will be replacing the water services in portions of the Village Center Service Area. The contractor for this project will be **Hamlet Underground LLC**.

Hamlet Underground will be replacing the water services in three (3) phases.

Phase I-A

Units 7, 8, 9, 10, 11 & 13

**Phase I-B** 

Units 3, 3.1B, 4, 5, 6 & 12

**Phase II** 

Units 14, 15, 16, 80, 81 & 82

Hamlet Underground has been granted permission to work during weekends in order to remain on schedule. The project is expected to last approximately 210 calendar days, weather permitting. Residents will be notified by way of a door hanger placed at your entry door, prior to work beginning in your immediate area. Hamlet Underground does not anticipate water service to be interrupted. However, if a temporary shutdown is necessary, it will only last 3-4 hours and you will be notified in advance by Hamlet Underground. While no water quality impact is anticipated, if you encounter discoloration of water or any air in the lines upon water service being restored, please let the water run until the condition clears.

If construction activities cause disruption to turf areas, the contractor is obligated under the contract to appropriately restore the area. All contractors involved have been made aware of the district's expectations and level of service standards while working on district property and will make every effort to minimize any disruption this may cause to our resident's daily activities.

For our resident's safety we ask that you avoid the construction area and if you have any questions please contact **Hamlet Underground at 352-236-3355 or District Administration Operations at 751-3939.** For general project updates, please visit www.DistrictGov.org

## Did You Know...

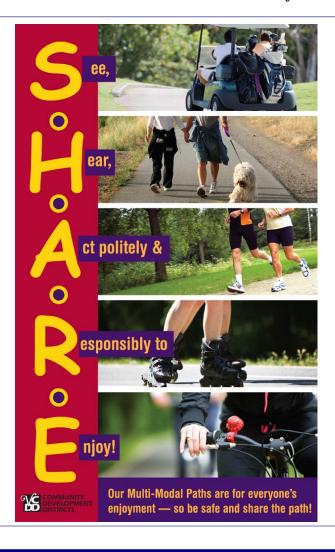
#### REVIEW OF MULTI-MODAL PATHS

The Multi-Modal Path Discussion Group met and approved moving forward with an Individual Project Order (IPO) with Kimley-Horn & Associates (Engineer) to review options for center island markings and side markings on the multi-modal paths. The discussion group consists of representation from Districts 1-10 and the Amenity Authority Committee (AAC). Each representative previously received direction from their respective Boards to participate in the public meeting and move forward with a unified direction to the Engineer.

The approval of the IPO authorizes the Engineer to review all options and suggestions presented and provide a written recommendation.

As part of the IPO, traffic counters will be placed at locations on the multi-modal paths both north and south of CR 466 to gather data for the recommendation. The Engineer has taken into account the reduced traffic volume during this time of year.

The Multi-Modal Path Discussion Group will reconvene on July 6, 2015 at 9:00 a.m. in the Savannah Center to review and discuss the recommendation by KHA.



# What's Happening in Your District...



The Districts will be approving their FY15-16 Proposed Budgets and maintenance assessments rates at their June Board meetings. Florida State Statutes require that a Proposed Budget and Proposed Maintenance Assessments be approved no later than June  $15^{\rm th}$  of each year. The meetings for Districts 5-8 have been moved to the first Friday in order to meet that requirement.

After spending hours reviewing and discussing budgets during the May Budget Workshops, three Districts (2, 3, and 4) have requested increases to their maintenance assessment rates in their FY15-16 Proposed Budgets so they could maintain the existing level of service and ensure the long-term integrity of the infrastructure in their District.

District 2 has only had one maintenance assessment rate increase over the last nine years and is proposing a 10% increase, which averages out to a \$14.79 <u>annual</u> increase for villa owners, a \$109.96 annual increase for Harmeswood unit owners and a \$27.20 annual increase for other unit owners. They took this step after reviewing their additional landscaping costs of \$68,903, the need to upgrade their outdated irrigation system and convert to new technology to maximize water conservation and the need for future road mill and overlay projects in 5-8 years.

District 3 has only had one maintenance assessment rate increase over the last nine years also and is proposing a 15% increase. While the percentage amount may sound like a huge increase, the dollar increase for the year averages out to a \$26.89 <a href="mailto:annual">annual</a> increase for villa owners, a \$146.11 annual increase for Sunbury Place unit owners and a \$45.14 annual increase for other unit owners. The Board took this step after reviewing a \$67,507 increase to their landscaping contract, a need to upgrade their irrigation systems and to convert to new technology to conserve water, and the need for road mill and overlay projects in the next 5-10 years.

District 4 is proposing their first increase in six years with a 20% increase, which averages out to a \$48.47 <u>annual</u> increase for villa owners and an \$81.67 annual increase for other units. In accordance with Marion County's development requirements when the District was built, District 4 (and any other new development in Marion County) was required to be responsible for the maintenance of their collector, residential and villa roads where the other Districts are responsible for only their villa roads. Part of the increase is attributable to the CIP and future road projects such as rejuvenator application, resurfacing, mill and overlay in addition to an additional \$100,000 in landscaping costs.

# What's Happening in Your District...



The FY15-16 Proposed Budgets and maintenance assessment rates will be approved at the June Board meetings as listed below:

Friday, June 5th @ Lake Miona Recreation Center

District 5 - 8:00 a.m.
District 6 - 9:30 a.m.
District 7 - 11:00 a.m.
District 8 - 2:00 p.m.

Wednesday, June 10th @ District - Large Conference Room

VCCDD— 2:00 p.m. District 11 - 3:00 p.m.

Thursday, June 11th @ District – Large Conference Room

SLCDD - 10:00 a.m. BCDD - 11:30 a.m. District 9 - 1:30 p.m. District 10 - 3:00 p.m.

Friday, June 12th @ Savannah Recreation Center

District 1 - 8:00 a.m.
District 2 - 9:30 a.m.
District 3 - 11:00 a.m.
District 4 - 1:30 p.m.

Residents are encouraged to provide input during the Budget Process. You can do so by attending any of the Budget workshops, monthly board meetings, contacting a Board member or contacting Janet Tutt or Barbara Kays, Budget Director at 751-3939 or email Barbara at Barbara.Kays@Districtgov.org.

## PLEASE DON'T FEED WILDLIFE





Do NOT feed wildlife. Feeding wildlife can do more harm than good for both people and wildlife. Wildlife can adapt to living on golf courses and neighborhoods when its natural habitat is developed. Feeding wildlife may cause them to become dependent on handouts and lose their natural fear of people, causing injury to people on rare occasions.

#### PLEASE HELP THE WILDLIFE BY KEEPING THEM WILD!

- Do not feed wildlife.
- Educate friends and neighbors about not feeding wildlife.
- Enjoy watching wildlife, but do so from a distance.
- Many of the wildlife species at the Villages are protected and imperiled species that are native to Florida

## IT IS ILLEGAL TO HARASS OR HARM A PROTECTED SPECIES.





## Information Provided to you by the Sumter County Sheriff's Office...

### **CODE RED**

- CodeRED Emergency Notification System is a high volume high speed communication service available for mass emergency notifications for Sumter County residents. It can deliver 60,000 calls per hour.
- CodeRED employs a one-of-a-kind internet mapping capability for geographic targeting of calls, coupled with a high speed telephone calling system capable of delivering customized pre-recorded emergency messages directly to Sumter County homes and businesses.
- In addition to emergency notifications for missing persons, natural disasters, manmade disasters, and criminal activity, CodeRED offers severe weather warnings that can be sent directly to your home phone and/or cell phone.

There are two ways to sign up for severe weather notifications

- 1.) go to www.sumtercountysheriff.org. Go to the bottom of the page, click on the red and black CodeRed icon and follow the instructions.
- 2.) call Sumter County Emergency Management at 352-569-1660.