



Contact Us:

Customer Service (352) 753-4508

Administration (352) 751-3939

Community Standards (352) 751-3912

Community Watch (352) 753-0550

Property Management (352) 753-4022

Finance (352) 753-0421

Human Resources (352) 674-1905

Public Safety (352) 205-8280

Purchasing (352) 751-6700

Recreation Administration (352) 674-1800

Utility/Amenity (352) 750-0000

Welcome Wednesday News



The District Customer Service Center and all District Administrative offices will be closed on Wednesday, November 11, 2015 in observance of Veterans Day.

CDD Orientation

Please join us each Thursday at 10:00am at the District office located at 984 Old Mill Run to learn about how the Districts operate and other important community information. For additional information, please contact us at (352) 753-4508.





El Santiago Update

The exterior of the building is substantially complete. The landscaping is complete and being maintained by District Property Management contractors. Mechanical, Plumbing and Electrical systems are complete and being tested. Audio / Visual systems are installed and tested. Data / Computer systems are being installed and the kitchen appliances are now installed. The interior finishes are nearing completion and the project is on schedule for a December 2015 opening.



Knudson Softball Field Renovation

The renovation of the Knudson Softball Field is in progress. The field is undergoing several improvements including new outfield fencing with ribbon curb, new foul poles, field leveling and the turf in the outfield will be sprigged with celebration turf. It is on schedule for a November 2015 opening.





The following facilities will be closed on the dates noted for scheduled maintenance this week:

⇒ Paradise Bocce Court

The Paradise Bocce Courts are currently closed for improvements



⇒ Springdale Neighborhood Recreation Center

The Springdale Neighborhood Recreation Center will be closed October 26th through November 1st

⇒ Churchill Street Recreation Center Family Pool

The Churchill Street Family Pool will be closed through October 25th

⇒ Lake Miona Pickleball Court

The Lake Miona Pickleball Courts will be closed for repairs until October 25th

⇒ Laurel Manor Bocce Court

The Laurel Manor Bocce Courts will be closed on October 22nd and October 23rd

⇒ Lake Miona Shores Neighborhood Pool

The Lake Miona Shores Pool will be closed October 26th through October 31st

A Message From...



Phone Books

As you receive your new phone books, please refrain from placing them at the postal facilities. Please keep our community clean by placing your old phone books out for collection on your regular home collection day.

Retention Pond Maintenance

The fall hydrilla treatment will occur on water retention areas throughout The Villages over the next month. Depending on the density of the hydrilla, some areas may appear to look worse before getting better. For additional information on this treatment program or to inquire on other maintenance activities on a retention pond near you, please contact District Property Management at (352) 753-4022.





Villa Road Resurfacing

Resurfacing will be taking place on many of the villa roads in Districts 5 & 6 October 2015 through May 2016. A tentative work schedule can be found on www.DistrictGov.org. The schedule may be adjusted due to unforeseen circumstances, including weather. Each home impacted by this work will be notified exactly when the work is scheduled to take place in their area along with specific safety instructions. Please use caution and follow all directional signage and workers. If you have any questions or would like additional information, please contact District Property Management at (352) 753-4022. Please stay tuned to www.DistrictGov.org for additional updates.

What's Happening in Your District...



NOTICE OF VACANCY VILLAGE COMMUNITY DEVELOPMENT DISTRICT NO. 2 BOARD OF SUPERVISORS

The Village Community Development District No. 2 Board of Supervisors is seeking applicants who are interested in filling Seat 4, which was recently vacated due to the passing of Supervisor Nick Jones. The remainder of the existing four (4) year term for the vacated Seat will expire in November 2016.

Any interested applicants must be a qualified elector which is defined by Florida Statute 190 as "any person at least 18 years of age who is a citizen of the United States, a legal resident of Florida and of the district, and who registers to vote with the Supervisor of Elections in the county in which the district land is located". To obtain additional information or request an application you may contact Jennifer McQueary, District Clerk at (352) 751-3939 or obtain a copy of the application on the www.districtgov.org website.

Applications must be submitted to the District Clerk no later than 5 p.m. on Tuesday, November 3, 2015 at the District Office, 984 Old Mill Run, The Villages.

The Board of Supervisors will interview applicants at their regularly scheduled Board Meeting to be held on Friday, November 13, 2015 at 9:30 a.m. in the **Ashley Wilkes Room of the Savannah Center Regional Recreation Center, 1545 Buena Vista Boulevard, The Villages, FL.**



NOTICE OF VACANCY VILLAGE COMMUNITY DEVELOPMENT DISTRICT NO. 8 BOARD OF SUPERVISORS

The Village Community Development District No. 8 Board of Supervisors is seeking applicants who are interested in filling Seat 5, which was recently vacated due to the resignation of an existing Board Supervisor. The remainder of the existing four (4) year term for the vacated Seat will expire in November 2018.

Any interested applicants must be a qualified elector which is defined by Florida Statute 190 as "any person at least 18 years of age who is a citizen of the United States, a legal resident of Florida and of the district, and who registers to vote with the Supervisor of Elections in the county in which the district land is located". To obtain additional information or request an application you may contact Jennifer McQueary, District Clerk at (352) 751-3939 or obtain a copy of the application on the www.districtgov.org website.

Applications must be submitted to the District Clerk no later than 5 p.m. on Tuesday, November 10, 2015 at the District Office, 984 Old Mill Run, The Villages.

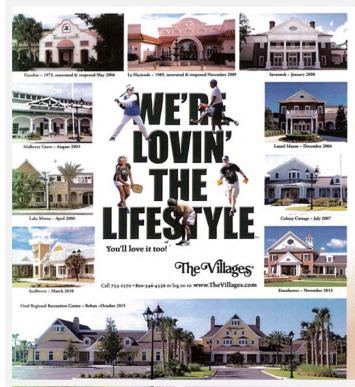
The Board of Supervisors will interview applicants at their regularly scheduled Board Meeting to be held on Friday, November 20, 2015 at 11:30 a.m. in the **District Office Board Room, 984 Old Mill Run, The Villages, FL.**

A Message From...

The Villages

Community Development Districts

Recreation





Let's Bring the Center to Life!

FRIDAY, OCTOBER 23rd

10:00am-2:00pm 850 Kristine Way

The Villages

munity Development Districts Recreation



Original Art • Prints • Cards

Participating artists will donate a portion of their sales to Villagers for Veterans

FREE Admission • Everyone Welcome!

For more information call Diane Weeekley: 352-259-7833

Support the Arts!

Hosted by The Visual Arts Association of The Villages & The Villages







The Villages Model Yacht Squadron

EC12 RC Model Yachts

saturday - 10am - 3:30pm sunday - 10am - 12:30pm

Parking is Limited • Please Car Pool or Come by Golf Car

For more information call

(352)430-8366

Follow these tips when dialing 911 for emergencies

Lach time I sit down to write an article for Our Place, I attempt to address subjects that impact our daily lives here in The Villages. This time around, I think it's important to talk about a question that frequently comes my way – what is the correct way to contact help in an emergency?

The best answer is to dial 911. It's important to remember that mere seconds can seem like an eternity when an emergency situation is unfolding in front of you. And that same feeling can happen when you call 911 and are asked to answer several pertinent questions in the heat of the moment.

Let me assure you that as hard and as stressful as the situation might be, the answers you give to those important questions can help make sure you get the exact type of help you need in a very timely fashion. Seconds can mean life or death in some situations, so remaining calm and providing clear, concise information is paramount when using 911.

Now for a bit of history. In case you're aren't familiar with the origins of the 911 system, it came into use in the United States in 1967. It was designed to function as a universal emergency number. This number was chosen because it met the public requirements – brief, easily remembered and can be dialed quickly.

The first 911 call was placed in February 1968 in Haleyville, Alabama. From then on, the use of 911 not only has expanded into a nationwide system for requesting help, but it has evolved into a highly sophisticated system that has taken on



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different roles worldwide.

Not only does this system function with traditional landline phones, it's also able to provide enhanced services to cellular networks.

When you dial 911 on a landline phone, several steps occur. The call is routed to the closest public safety answering point. And before the call is answered, the dispatcher has the address and phone number you are calling from on the screen in front of them.

Next, the dispatcher will ask a series of questions. Is your emergency a medical, fire or law enforcement issue? When the nature is identified, your call will be transferred to the proper agency or agencies, if need be.

The second dispatcher will verify the location information and type of incident. This is done as quickly as possible after receiving the request for help. As with any type of incident, the dispatcher is processing the information without delay, so the proper assignment is being dispatched simultaneously while he or she is on the line with the caller.

If the event is for a medical emergency, both a paramedic unit from the fire department and an ambulance are being dispatched. Often, the dispatcher will remain on the line with the caller to provide pre-arrival instructions, such as how to control bleeding, perform CPR, etc. This support continues

until the arrival of the responding agency.

Law enforcement-related incidents require additional information from the caller regarding type of incident, description of suspects or vehicles, etc. The dispatcher will provide you with safety advice if the suspects are still in the area.

Keep in mind that these additional steps are not delaying response; they are occurring simultaneously with responding units. If the incident is fire-related, they will instruct you to leave the structure and find a safe location.

The use of cellphones has become a topic of discussion over the past few months. Yes, a person can dial 911 from his or her cellphone from any location and make contact with a 911 center. The missing item with cellphones is that the 911 center will not get an exact location, as there is no database like there is with landlines.

The location of a cellphone is based on tower locations and triangulation of the signal. With most phone carriers, this is a rough approximation within about 36 feet of your location.

Here are some helpful hints when calling 911:

- If you accidentally dial 911, wait for the operator to answer the phone. Do not hang up. Once the operator answers, you can explain it was a mistake.
- With cellphones, it takes at least three rings for someone to pick up, or about 15 seconds. In an emergency situation, that can seem like a very long time. It is imperative to stay on the line until an operator answers.
 - When calling from a

PAGE 2

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cellphone, know what county you are in, any surrounding landmarks and a possible cross street.

• Cellphones with phone numbers outside of Florida will go to the 911 answer point closest to you.

- If you are traveling abroad, check with your phone company about what number to dial in emergencies and confirm that your phone works outside of the United States.
- Remain calm. The operator will be asking you questions. Remember that the process is already in motion and the emergency responders have been activated.
- If you are using a voiceover-Internet landline phone service, please keep your address with your provider updated as you move. If you fail to do this, the original address of record will appear in the 911 dispatch database and the responders could be dispatched to your former address, which obviously will cause a delay in responding to

the emergency.

If you have any concerns or questions about your 911 information in the emergency database, please contact your local 911 coordinator for Sunter County (728-6909), Lake County (343-9458) or Marion County (671-8460).

That's all for this week. See you next time here at Our Place.

Edmund Cain is The Villages Public Safety Department fire chief. He can be reached at edmund.cain@districtgov.org.

Navigating www.DistrictGov.org

Each week we are highlighting different services available on the website, www.DistrictGov.org. This week's feature includes submitting items to be placed on the bulletin boards located at your local postal facility.

Did you know that your neighborhood group can place information on your meetings and socials on the postal facility bulletin board in your neighborhood? In addition to dropping off postings at the Customer Service Center or in the VCDD box at your postal facility, you can submit it online as well as view the established guidelines.

1. On www.DistrictGov.org, select the 'Postal Facility Bulletin Boards' quick link.



2. Review the established guidelines to see if your submittal meets posting requirements.

Postal Facility Bulletin Boards

On Monday, May 13, 1013 the District assumed responsibility of the bulletin boards located at each of the postal facilities. Based on the District's established guidelines, information paced in the bulletin boards is restricted to events and activities for the village and community, not commercial interests. A copy of the guidelines can be obtained by visiting the Customer Service Center located at 984 Old Mill Run or by clicking here.

Residents wishing to place information in the bulletin boards can accomplish this in one of the following ways:

- Visit the Customer Service Center at 984 Old Mill Run to drop off a copy of the item you are requesting be placed in the bulletin board.
- Email the item to customerservice@districtgov.org
- Place the item in the Utility/Amenity/District Correspondence box located at each postal facility.

3. Email your submittal directly to the Customer Service Center by clicking here!

For each request that is made, please include your name, contact information, post & removal date (not to exceed 2-weeks) and the postal facility, or facilities where you would like your item to be posted. If you have any questions or would like additional information, please feel free to contact the Customer Service Center at (352) 753-4508.



Campaign Sign Information

Each election period raises questions about allowable campaign activities within the Village Community Development Districts, including signage. To help all candidates and supporters, we have prepared an overview of signage enforcement for each District. Any questions with regard to signage or political activities should be directed to Janet Tutt, District Manager or Diane Tucker, Administrative Operations Manager at (352)-751-3939.

⇒ Lady Lake/Lake County:

The placement of not more than one (1) professionally prepared sign not exceeding twenty-four (24) inches wide and twenty-four (24) inches high affixed to an exterior window of a home unit, any content is permitted. There is no enforcement of for rent/for sale signs in villa units; however, no other signage is permitted with the exception of security and lawn care signs as designated in the Rule.

⇒ VCDD No. 1:

No enforcement of signs in home or villa units.

⇒ VCDD No. 2 & VCDD No. 3:

The placement of not more than one (1) professionally prepared sign not exceeding twenty-four (24) inches wide and twenty-four (24) inches high affixed to an exterior window of a home unit, any content is permitted. There is no enforcement of for rent/for sale signs in villa units; however, no other signage is permitted with the exception of security and lawn care signs as designated in the Rule.

⇒ <u>VCDD No. 4:</u>

No enforcement of signs in home or villa units.

⇒ **VCDD No. 5-10:**

No sign of any kind shall be displayed to public view on a Homesite or any dedicated or reserved area without prior written consent, except customary name and address signs and one sign advertising a property for sale or rent which shall be no larger than twelve (12) inches wide and twelve (12) inches high and which shall be located wholly within the Home and only visible through a window of the Home with the exception of security and lawn care signs.

- \Rightarrow Signs may not be affixed to the exterior walls of District owned property.
- ⇒ Signs may be affixed to golf carts or Low Speed Vehicles or held by candidates or their supporters.

A Message From...



The Villages as long been one of the safest communities to live and play. One of the components of our safety network has been our cameras at all the gates throughout our community. There have been cameras at our gates for many years and there are many benefits to our residents and visitors. Although the cameras have always been an effective way to provide security in our community, both District Government and The Villages of Lake-Sumter, Inc. through their Commercial Property Management department have looked for opportunities to enhance our camera systems. Through the years, both entities have invested in "state-of-the-art" systems to provide the best security possible for our residents.

Recently there have been some major improvements to our camera system because of the advance in technology. At one point, all cameras at the gates were analog, which at the time were the best cameras available. During that time, the recordings from the cameras had to be retrieved at the gatehouse by a member of Community Watch and Law Enforcement. With the upgrade to fiber optics communication connectivity, the video feeds for all the cameras at the gates can now be viewed remotely at the Community Watch office. Additionally, the cameras can be adjusted remotely. However, the greatest advantaged to the fiber optic upgrade has been the ability to use digital cameras and get high definition video.

Both District Government and Commercial Property Management have been working to install new digital cameras at our gates to improve video quality and dependability of the video operating systems. By the end of this year, all cameras in The Villages will be "state-of-the-art" digital cameras connected by fiber optics. Finally, when we get to the end of the year, we will have a communications system that is capable of accepting future technological advances in video surveillance.





Community Development Districts

Join us on Saturday, November 7, 2015 for Government Day!

SUPPORT • PROMOTE • IMPROVE





The Villages
Community Development Districts





YOUR LOCAL GOVERNMENTS IN ACTION

NT DAV

Over 70 Agencies • State of Florida • Lake, Sumter, Marion Local Governments

The Villages* Community Development District Departments

> Local, State & Federal Offices

USF Health in The Villages* community

Seniors vs Crimes

SW Florida Water Management District

Retired and Senior Volunteer Program



SHINE

State of Florida Department of Elder Affairs

> Sumter County Sheriff's Office

9.11

Documentary Display

Lake Griffin State Park

and many more!

Learn all about your local, state and federal government agencies. Plan to attend...
gather information and have your questions answered by the experts!

www.DistrictGov.org • 352-753-4508

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Information provided by the Sumter County Sheriff's Office







ALL YOU CAN EAT PANCAKES & COFFEE

Served with 2 Sausages & 1 Glass of Orange Juice \$6.00 Donation

Hosted by: RJ Gators Restaurant
Located at: 1015 Lake Shore Drive, The Villages
Saturday October 24, 2015
7:00 am to 10:00 am
Please come and support our fundraiser to benefit the
Sumter County Sheriff's Office
"Kids, Cops & Christmas"
program.

The Sumter County Sheriff's Office will also host "Operation Medicine Cabinet" a program to collect unused medications.

For questions please contact the Sheriff's Annex 352-689-4600

Please get your tickets in advance at the Sheriff's Annex located at CR 466 & Morse Blvd.