



### Contact Us:

Customer Service (352) 753-4508

**Administration** (352) 751-3939

Community Standards (352) 751-3912

**Community Watch** (352) 753-0550

Property Management (352) 753-4022

Finance (352) 753-0421

Human Resources (352) 674-1905

**Public Safety** (352) 205-8280

Purchasing (352) 751-6700

Recreation Administration (352) 674-1800

**Utility/Amenity** (352) 750-0000

# Welcome Wednesday News



Welcome Wednesday will not be held on Wednesday, November 11, 2015 in observance of Veterans Day.

### **CDD** Orientation

Please join us each Thursday at 10:00am at the District office located at 984 Old Mill Run to learn about how the Districts operate and other important community information. For additional information, please contact us at (352) 753-4508.





### El Santiago Update

The building and site final inspections are now underway. The landscaping is complete and being maintained by District Property Management (DPM) contractors. The interior finishes are nearing completion and the installation of the furniture, fixtures and equipment (FFE) will be next week. The project is on schedule for a December 2015 opening.





### **Retention Areas**

This time of year often brings several maintenance challenges in The Villages. Due to a lack of rain, the water level on several retention areas may be low which can cause aquatic plants to be more visible. Many of the banks normally submerged in water may also be exposed. District Property Management continually monitors all water retention areas and will continue to maintain and treat them as required.



# The following facilities will be closed on the dates noted for scheduled maintenance this week:



The Paradise Bocce Courts are currently closed for improvements



⇒ Silver Lake Recreation Center

The Silver Lake Recreation Center will be closed for floor maintenance October 31st through November 1st

⇒ Springdale Neighborhood Recreation Center

The Springdale Neighborhood Recreation Center will be closed through November 1st

⇒ Coconut Cove Pickleball Court

The Coconut Cove Pickleball Courts will be closed through October 29th at 7:00am

⇒ Lake Miona Shores Neighborhood Pool

The Lake Miona Shores Pool will be closed through October 31st

⇒ Fish Hawk Pickleball Court

The Fish Hawk Pickleball Courts will be closed through October 30th for repairs





### **Villa Road Maintenance**

The District will begin cleaning and applying a rejuvenating product to the roadways in several Villas beginning Friday, November 6, 2015. Please take notice of the signs that will be posted at your Villa entry and exits 1 to 2 days before application is to begin and will include times and dates. Please adhere to instructions as accessibility will be limited for a period of 1 to 2 hours during and after application. Times and dates are subject to change due to the possibility of inclement weather, equipment issues, running irrigation, cars parked in visitor parking areas, etc. We will make every effort to stay as close to the original schedule as possible, if not the signs at the entrances notifying the residents of any changes in dates and times will be adjusted as quickly as possible to help minimize inconveniences to our residents. Your cooperation is vital for a successful application. Please take special note that even though the product being used is a natural product, walking barefoot or walking pets is not advised for the first 36 hours as it may cause irritation to sensitive skin or your pet's paws. Please do not run irrigation or wash cars once the signs are posted and for 24 hours after the product has been applied. The roads must be dry for a proper application to be effective. Thank you for your patience and cooperation. If you have any questions or concerns, please contact District Property Management at (352) 753-4022.

<u>Friday, November 6, 2015</u>		Monday, November 9, 2015	
Villa Santo Domingo	District 2	Allandale Villa	District 7
Villa De Leon	District 2	<b>Holly Hill Villa</b>	District 7
Saturday, November 7, 2015	<u>i</u>	<b>Double Palm Villas</b>	District 7
Villa De La Vista North	District 1	<b>Crestwood Villas</b>	District 7
Villa De La Vista South	District 1	Tuesday, November 10, 2015	
Villa De Laguna	District 1	<b>Bainbridge Villas</b>	District 7
Villa San Pedro	District 1	<b>Keystone Villas</b>	District 7
Sunday, November 8, 2015		Kenya Villas	District 7
Villa Berea	District 3	Margaux Villas	District 7
Villa Valdosta	District 3	Pilar Villas	District 7
Villa Alexandria	District 3	Wednesday, November 11, 2015	
		Villa Del Canto	District 2
		Villa Escondido	District 2

## What's Happening in Your District...



# NOTICE OF VACANCY VILLAGE COMMUNITY DEVELOPMENT DISTRICT NO. 2 BOARD OF SUPERVISORS

The Village Community Development District No. 2 Board of Supervisors is seeking applicants who are interested in filling Seat 4, which was recently vacated due to the passing of Supervisor Nick Jones. The remainder of the existing four (4) year term for the vacated Seat will expire in November 2016.

Any interested applicants must be a qualified elector which is defined by Florida Statute 190 as "any person at least 18 years of age who is a citizen of the United States, a legal resident of Florida and of the district, and who registers to vote with the Supervisor of Elections in the county in which the district land is located". To obtain additional information or request an application you may contact Jennifer McQueary, District Clerk at (352) 751-3939 or obtain a copy of the application on the <a href="https://www.districtgov.org">www.districtgov.org</a> website.

Applications must be submitted to the District Clerk no later than 5 p.m. on Tuesday, November 3, 2015 at the District Office, 984 Old Mill Run, The Villages.

The Board of Supervisors will interview applicants at their regularly scheduled Board Meeting to be held on Friday, November 13, 2015 at 9:30 a.m. in the **Ashley Wilkes Room of the Savannah Center Regional Recreation Center, 1545 Buena Vista Boulevard, The Villages, FL.** 



# NOTICE OF VACANCY VILLAGE COMMUNITY DEVELOPMENT DISTRICT NO. 8 BOARD OF SUPERVISORS

The Village Community Development District No. 8 Board of Supervisors is seeking applicants who are interested in filling Seat 5, which was recently vacated due to the resignation of an existing Board Supervisor. The remainder of the existing four (4) year term for the vacated Seat will expire in November 2018.

Any interested applicants must be a qualified elector which is defined by Florida Statute 190 as "any person at least 18 years of age who is a citizen of the United States, a legal resident of Florida and of the district, and who registers to vote with the Supervisor of Elections in the county in which the district land is located". To obtain additional information or request an application you may contact Jennifer McQueary, District Clerk at (352) 751-3939 or obtain a copy of the application on the <a href="https://www.districtgov.org">www.districtgov.org</a> website.

Applications must be submitted to the District Clerk no later than 5 p.m. on Tuesday, November 10, 2015 at the District Office, 984 Old Mill Run, The Villages.

The Board of Supervisors will interview applicants at their regularly scheduled Board Meeting to be held on Friday, November 20, 2015 at 11:30 a.m. in the **District Office Board Room, 984 Old Mill Run, The Villages, FL.** 



Due to the Veteran's Day Holiday, the Amenity Authority Committee (AAC), Village Center Community Development District (VCCDD) Board and Village Community Development District (VCDD) No. 11 Boards have **changed their meeting date from Wednesday, November 11, 2015 to Thursday, November 12, 2015**. The AAC will meet in the Ashley Wilkes Room at the Savannah Center at 9:00 a.m. The VCCDD Board will meet at 2:00 p.m. and VCDD No. 11 Board will meet at 3:00 p.m. in the District Office Board Room located at 984
Old Mill Run

Community Development Districts
Finance

The Village Center Community Development Board approved two contracts with BS&A Software of Bath, MI and Point and Pay, LLC of Tampa, FL to provide new utility billing and collection software and new merchant bank services on a real time basis for credit and debit card and electronic check customers. When the new software becomes operational in the May/June 2016 timeframe several enhancements will become available. The ability to receive bills electronically will be made available along with reduced fees for our debit and credit card and electronic check customers. Payments of all types will be updated to the BS& A software on a real time basis improving customer service. We will also link with CH2MHill's Maintenance Connect software to facilitate the processing of work orders. Automation of the currently manual proration module will speed the processing of property sales and refunds to customers.

On September 24, 2015, the SLCDD completed the pricing of \$55,450,000 Series 2015 Sumter Landing District Taxable Recreation Bonds. A total of \$54,970,000 in non-taxable Series 2005 bonds was refunded. There were ten (10) years of serial bonds (2016-2025) and term bonds with final maturities of 2030, 2034, and 2038. The 2016 maturity serial bonds priced at an interest rate of 1.168%. The longest maturity term bonds (2035-2038) priced at an interest rate of 5.05%. The all-in TIC (Total Interest Cost) of all new bonds averaged 4.656777%. The amount of savings during the life of the Recreation Amenity Bonds as a result of the refunding is \$3,303,436.80. This is great news for the SLCDD and Villages residents. The SLCDD Recreation Amenity Bond rating from both Fitch and S&P was an A+ with a stable outlook.

# The Villages Community Development Districts Recreation

### **Happy Veterans Day!**

The District Customer Service Center and all District Administrative offices will be closed on Wednesday, November 11, 2015 in observance of Veterans Day. The recreation centers, outdoor facilities and swimming pools will remain open for your enjoyment.

Guest ID card & Executive Trail Fee services will be available from 8:00 a.m. to 12:00 p.m. at La Hacienda, Lake Miona & Eisenhower Regional Recreation Centers.

Regular services will resume on Thursday, November 12, 2015.





### De La Vista Renovation Update

Over the last summer months and into our first month of Fall, the De La Vista Golf course has been going through several key renovation projects. Some of these projects include greens resurfacing, tee enlargements and bunker refurbishments to ensure sustainability and perpetual golf in The Villages.

Throughout the year, we use several mechanisms to ensure that the community is informed on the ongoing construction and weather events impacting your golfing experience. One of the outlets used is right here at Welcome Wednesday!

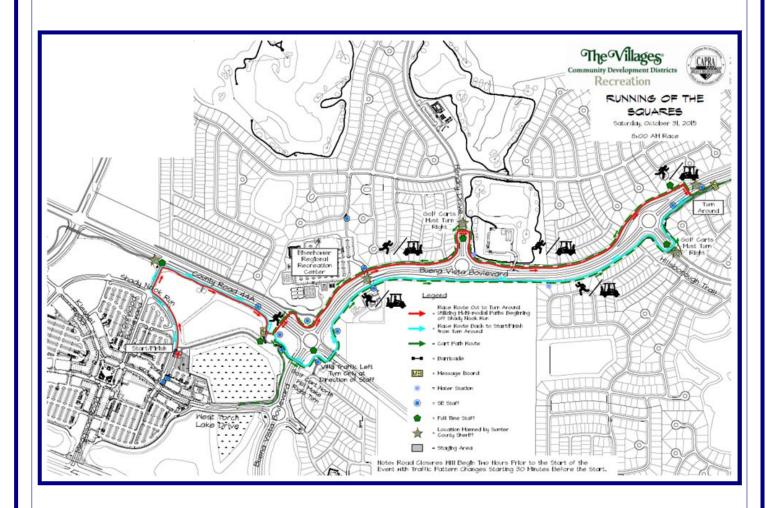
In an effort to maintain consistency, we are now one week closer to the completion of the De La Vista Renovation Project! This week we will continue to grow in the over seeded areas for our fall and winter play to ensure optimal conditions will at the Grand Reopening on November 6, 2015. At this time, normal tee times will be available! We appreciate your patience during this renovation and look forward to seeing you on the course!





### **RUNNING OF THE SQUARES**

The first of three 5K Road Race Series is on **Saturday October 31**, **2015 at 8:00 a.m.** - Brownwood Paddock Square. These races are built on community spirit with a festive atmosphere. Please note traffic patterns have been adjusted to accommodate participants.



# Entry gates need time to sense approaching vehicles and time to close after each vehicle

all is here and with the cooler weather we can expect an increase in the number of residents and visitors. The number of bicycles, scooters, motorcycles and automobiles throughout the community also will increase, which means more traffic entering and exiting through the gates.

I have heard comments from residents and visitors stating that "the gate is not working properly" when these types of vehicles approach the gate. I believe a short "Gate 101 – How it Works" course will help everyone when interacting with

the gates.

Here are a few helpful hints: The opening of the entry gate is triggered by either holding your gate card parallel with the card reader board or pushing the button on the metal box located below the card reader board. The gate will open for you to proceed through.

As you pass through the gate, you travel over a wire sensor called a "safety and close loop" installed in the asphalt. You also break an electronic eye beam similar to the electronic eye of your garage door opener.

This sensor detects the metallic parts of your car, golf cart, motorcycle, etc. and serves two functions. The first is to hold the gate open if the vehicle has to stop in the gate opening. The second function is to close the gate after the vehicle has proceeded past the gate. The entry gates close after every vehicle.

The exit gates have two loop sensors and two electronic eves. The first sensor is before you get to the gate and is called a "free exit loop." This sensor and electronic eye trigger the gate to open.

The second sensor is located



at the gate itself and is called a "safety and time delay loop." This loop and electronic eye will hold the gate open if a vehicle has stopped on it and will trigger the gate to close after the vehicle has proceeded past the gate.

The delay feature is set at three seconds at most exit gates and six seconds at gates adjacent to traffic signals such as Santiago/Alhambra, Polo Ridge/Buena Vista Boulevard and Morse Boulevard/County Road 466 to allow continuous flow with the traffic signal.

Please remember the entry gates will close after every vehicle. Please do not try to piggyback behind the vehicle in front of you. This behavior causes accidents, gate damage and car damage.

All entry and exit gates have cameras that record both a picture of the vehicle and the license plate. These videos are used to recoup costs for repairs to the gates because of damage caused by those who fail to use the gates properly or intentionally damage the gates.

Again, the entry gates are designed to close after each and every vehicle, so please make sure you allow the gates to work as designed in order to avoid damage or confusion. Also, when approaching exit gates, slow down so that the sensors have time to recognize that a vehicle is approaching.

Let me take this opportunity to give an update on some of the projects District Property Management has been working on. The construction of the new El Santiago Village Recreation Center is on schedule and it will open in December 2015.

The Schwartz Park renovation with a new picnic pavilion and additional cart parking will be advertised for bid next week. The removal of the two existing docks and construction of a new dock and gazebo on Golf View Lake behind Paradise Recreation Center will be advertised for bid next week as well. The new outfield grass at Knudson Softball field is growing in well and the field is expected to reopen in early November 2015.

The bocce courts at Paradise Recreation Center will reopen shortly. The family pool at Paradise Recreation Center was totally renovated, with new tiles, coping, ladders, lighting, pool finish and deck work. If you have not been by Paradise Regional Recreation Center, I encourage you to stop by and have a look. Paradise pool is a favorite for families visiting for the holidays.

Thank you for joining me this week. If you have any questions regarding this week's topics or any other maintenance question, please phone my office at 753-4022 or send me an email at sam.wartinbee@districtgov. org. Enjoy the cooler weather, please use caution at the gates, and be sure to meet us here next week at Our Place.

Sam Wartinbee is director of District Property Management. He can be reached at sam.wartinbee@ districtgov.org.

# **Navigating www.DistrictGov.org**

Each week we are highlighting different services available on the website, www.DistrictGov.org. This week's feature includes applying for Guest IDs online!

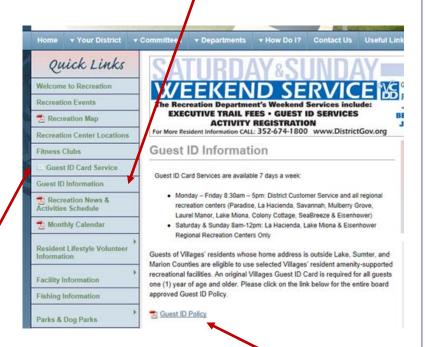
As you prepare for visits from your friends and family, please make sure obtaining Guest IDs is on your list! Guest IDs can be obtain from the Customer Service Center, all Regional Recreation Centers and online at www.DistrictGov.org.

1. On www.DistrictGov.org, select the 'Recreation' link from the Departments drop down menu.



4. Click on the 'Guest ID Card Service' quick link to request your guest IDs online. After submitting the information, you will have the option to pick them up at the Regional Recreation Center of your choice!

2. For general information on Guest IDs including when they can be obtained and activities your guests can enjoy, click on the 'Guest ID Information' quick link.



3. Review the Guest ID Policy to determine if your friends and family meet eligibility requirements by clicking here:



**Community Development Districts** 

Join us on Saturday, November 7, 2015 for Government Day!

# **SUPPORT • PROMOTE • IMPROVE**





The Villages
Community Development Districts





YOUR LOCAL GOVERNMENTS IN ACTION

# NT DAV

Over 70 Agencies • State of Florida • Lake, Sumter, Marion Local Governments

The Villages\* Community Development District Departments

> Local, State & Federal Offices

USF Health in The Villages\* community

Seniors vs Crimes

SW Florida Water Management District

Retired and Senior Volunteer Program



### SHINE

State of Florida Department of Elder Affairs

> Sumter County Sheriff's Office

9.11

Documentary Display

Lake Griffin State Park

and many more!

Learn all about your local, state and federal government agencies. Plan to attend...
gather information and have your questions answered by the experts!

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