



# Welcome Wednesday News

**Contact Us:** 

Customer Service (352) 753-4508

Administration (352) 751-3939

Community Standards (352) 751-3912

**Community Watch** (352) 753-0550

Property Management (352) 753-4022

Finance (352) 753-0421

Human Resources (352) 674-1905

**Public Safety** (352) 205-8280

Purchasing (352) 751-6700

Recreation Administration (352) 674-1800

**Utility/Amenity** (352) 750-0000



### **CDD Orientation**

Please join us each Thursday at 10:00am at the District office located at 984 Old Mill Run to learn about how the Districts operate and other important community information. For additional information, please contact us at (352) 753-4508.



# The Villages Community Development Districts Property Management



# The following facilities will be closed or have scheduled maintenance on the dates noted this week:

#### ⇒ Calumet Grove Pool

The furniture at the Calumet Grove Neighborhood Pool will be replaced on Tuesday, December 8th. The pool will remain open for your enjoyment.

#### ⇒ Ashland Neighborhood Pool

The furniture at the Ashland Neighborhood Pool will be replaced on Tuesday, December 8th. The pool will remain open for your enjoyment.

#### ⇒ Pinellas Pool

The Pinellas Neighborhood Pool will be closed for refinishing through December 5th.

#### **Bridge Closure**

The bridge on the multimodal path along Glenview Drive is currently closed for repairs. Please use Glenview Drive while the work is completed. Please use caution in this area and contact District Property Management with any questions or concerns.

#### **Phone Books**

As you receive your new phone books, please refrain from placing the old ones at the postal facilities. Please keep our community clean by placing your old phone books in the bag and out for collection on your regular home recycling collection day.





#### HOLIDAY DECORATION POLICY

**OVERVIEW:** The District will allow the Gate Houses and Village/Villa entry sign walls to be decorated by resident groups. This excludes postal stations. Residents must submit a design to District Property Management, 1071 Canal Street, prior to installation. Once approval has been given, decorations can be installed no earlier than December 1, 2015. Please contact District Property Management at 352-753-4022 for additional information.

#### **Specifications for Village/Villa Entry Wall Decorations:**

Green garland, green wreaths (maximum 3' in width, not to obscure sign wall lettering) and red bows are acceptable decorations.

Only wire, rope or cord can be used to display holiday decorations from entry walls.

No nails, screws, tape or any other material that would break, peel or penetrate the surface, lights (electric or battery), statues or colored ribbon other than red are permitted.

#### **Specifications for Gate House Decorations:**

One green wreath with a red bow (maximum 3' in width) may be placed on the entrance and exit side of the Gate House.

No nails, screws, tape or any other material that would break, peel or penetrate the surface, or lights (electric or battery) are permitted.





#### **Sumter County Roadway Sweeping**

The sweeping of The Villages street system will commence this week within all county maintained rights-of-ways by Sumter County. The process of sweeping will take one month and will be accomplished during daytime hours. The removal of this roadway grit and debris will serve an aesthetic function as well as a storm water quality benefit. As this is a moving operation, there are no anticipated traffic delays. If you have any questions or would like additional information, please contact Sumter County Public Works at (352) 569-6700.

#### **Holiday Closures & Cancellations**

- The District Customer Service Center, District Administrative offices and recreation centers will be closed on Friday, December 25, 2015 and Friday, January 1, 2015. All recreation outdoor facilities will remain open for your enjoyment.
- Welcome Wednesday is cancelled on December 23, 2015 and December 30, 2015
- ♦ CDD Orientation is cancelled on December 24, 2015 and December 31, 2015

\* We wish you a safe & happy holiday!! \*



# The Villages® Community Development Districts Community Standards

#### **SIGNAGE ENFORCEMENT**

The District office routinely receives inquiries regarding signs located on residential properties, so we have prepared an overview of signage enforcement for each District.

For the Lady Lake/Lake County area, and Districts No. 2-3 (excluding villas) and 5-10, **please note that no sign of any kind is permitted in the yard with the exception of security and lawn treatment signs as designated in the Rule.** Prohibited signs in the yard include realty signs or advertisement signs, referred to as "snipe signs", for work being performed by a company.

Concerns about possible deed restriction violations may be provided to the Community Standards Deed Compliance office by phone, 352-751-3912, and may be made anonymously. The Community Standards Deed Compliance Division is entirely complaint driven.

#### Lady Lake/Lake County:

The placement of not more than one (1) professionally prepared sign not exceeding twenty-four (24) inches wide and twenty-four (24) inches high affixed to an exterior window of a home unit, any content is permitted. There is no enforcement of for rent/for sale signs in villa units; however, no other signage is permitted with the exception of security and lawn treatment signs as designated in the Rule.

#### VCDD No. 1:

No enforcement of signs in home or villa units.

#### VCDD No. 2 & VCDD No. 3:

The placement of not more than one (1) professionally prepared sign not exceeding twenty-four (24) inches wide and twenty-four (24) inches high affixed to an exterior window of a home unit, any content is permitted. There is no enforcement of for rent/for sale signs in villa units; however, no other signage is permitted with the exception of security and lawn treatment signs as designated in the Rule.

#### VCDD No. 4:

No enforcement of signs in home or villa units.

#### **VCDD No. 5-10:**

No sign of any kind shall be displayed to public view on a Homesite or any dedicated or reserved area, except customary name and address signs and one sign advertising a property for sale or rent which shall be no larger than twelve (12) inches wide and twelve (12) inches high and which shall be located wholly within the Home and only visible through a window of the Home with the exception of security and lawn treatment signs.

#### Did You Know...

#### **Villa Road Resurfacing**

Resurfacing will be taking place on many of the villa roads in Districts 5 & 6 October 2015 through May 2016. A tentative work schedule can be found below. This schedule may be adjusted due to unforeseen circumstances, including weather. Each home impacted by this work will be notified exactly when the work is scheduled to take place in their area along with specific safety instructions. Please use caution and follow all directional signage and workers. If you have any questions or would like additional information, please contact District Property Management at (352) 753-4022.

Carlton & Hampton - November 16 - 20, 2015
Janeann & Natalie - November 30 - December 4, 2015
Alexa & Audrey - December 7 - 11, 2015
Cherry Vale & Heritage - December 14 - 18, 2015
Ezell & Inglewood - January 11 - 15, 2016
Cherry Hill & Hialeah - January 18 - 22, 2016
Clifton - January 25 - 29, 2016
Clayton & Swainwood - February 8 - 12, 2016
Bellamy & Jasper - February 15 - 19, 2016
Chesterfield & Mount Vernon - February 22 - 29, 2016
Eagle Ridge - February 22 - 29, 2016

#### TURTLE MOUND WATER STORAGE TANK PRESSURE WASHING AND PAINTING



The District Utilities Department, contracting with Utility Service Group, will begin pressure washing and painting the water tower located at 2649 Buena Vista Boulevard (Turtle Mound) on December 1, 2015. This is anticipated to be complete on December 11, 2015. Work will begin on the tower located on Laurel Manor Drive on December 12, 2015.

Pressure washing will involve water only; however a very mild non -harmful chlorine solution may be utilized to eliminate existing algae. This is non-hazardous to the public or surroundings and is 100% Biodegradable. Painting will involve a special type of rolling procedure, no spraying of paint will be allowed.

For your safety, please refrain from accessing any District property near this location while this work is being completed.

If you have any questions or concerns, please contact Terry Austin in District Administration at 352-751-3939 or email Terry.Austin@districtgov.org.

## What's Happening in Your District...



# NOTICE OF VACANCIES VILLAGE COMMUNITY DEVELOPMENT DISTRICT NO. 6 BOARD OF SUPERVISORS

The Village Community Development District No. 6 Board of Supervisors is seeking applicants who are interested in filling two vacant seats on the District Board:

**Seat 3** was recently vacated due to the resignation of an existing Board Supervisor. The remainder of the existing four (4) year term for the vacated Seat will expire in November 2016.

**Seat 4** was recently vacated due to the resignation of an existing Board Supervisor. The remainder of the existing four (4) year term for the vacated Seat will expire in November 2018.

Any interested applicants must be a qualified elector which is defined by Florida Statute 190 as "any person at least 18 years of age who is a citizen of the United States, a legal resident of Florida and of the district, and who registers to vote with the Supervisor of Elections in the county in which the district land is located". To obtain additional information or request an application you may contact Jennifer McQueary, District Clerk at (352) 751-3939 or obtain a copy of the applications on the <a href="https://www.districtgov.org">www.districtgov.org</a> website.

Applications must be submitted to the District Clerk no later than 5 p.m. on Tuesday, January 28, 2016 at the District Office, 984 Old Mill Run, The Villages.

\*\*Please note: If you are interested in submitting your name for both vacant seats an application for each seat must be submitted to the District Clerk.\*\*

The Board of Supervisors will interview applicants at a Special Board Meeting to be held on Friday, February 5, 2016 at 10:00 a.m. in the **District Office Board Room, 984 Old Mill Run, The Villages, FL.** 



# CRAD CPANGE

Mednesday December 16th

## Ribbon Cutting 2pm

- O Tour This Beautiful New Facility
- O Attend the EXPO and Learn About Various
  Resident Lifestyle Groups
- See What This Facility Has to Offer You!



## Sock Hop Spm - Spm

- Take Off Your Shoes, Leave Your Socks On & Dance Away to the Music of DJ Ric Mitchell
- Light Refreshments Provided

For More Information
Call (852)674-1800
Orvisit www.DistrictCov.org

The Villages

Community Development Districts

Recreation

www.districtgov.org



# The Villages

**Community Development Districts** 

**Executive Golf** 

During the upcoming winter months, the ground will be much softer and prone to divots and ball marks due to the over seeding process on the greens, tees and fairways. These conditions will cause an ongoing challenge— divots and ball marks! Repairing divots and ball marks have been the topic of many conversations as we cannot close the courses in the fall and winter and they can be very unsightly. Please do your part and participate in good golf etiquette by repairing ball marks, fixing divots, and raking bunkers to help us maintain your golf courses to the high level of standards we all expect.

# Rohan Recreation Center Outdoor Fitness Equipment

The recreation department is excited to announce the outdoor fitness equipment located at Rohan recreation center has been installed and is ready for you to enjoy. There are nine multiple use stations designed for outdoor enjoyment. Please follow safety guidelines posted on all equipment.

# The Villages Community Development Districts Recreation





4-person Lower Body Combo, 2-Person Ski, Rowing Machine



2-person Accessible Lat Pull, Single Elliptical, Back & Arm Combo press



Abs & Dips Station, 2-person Accessible Chest Press, Single Elliptical



#### **Scam Alert:**

Please be advised that we have received reports of a person claiming to be from the District Water/Sewer Department attempting to collect payment for residents Water/Sewer bill by walking door to door. The District would NEVER send anyone to your home to collect funds for any reason.

The only way to make payments are via check (mail, drop box, or in person delivery to the District office), on our website, <u>www.districtgov.org</u>, or with a credit card payment by phone to us directly at 352-750-0000.

All of our field employees are contracted through CH2M Hill and will always be wearing their company logo shirt and carrying company photo identification.

If you ever have a question about whether or not a technician should be on your property, please feel free to call us at 352-750-0000 to confirm the reason/necessity of their visit.

If someone claiming to be a representative of any of the District water/ sewer companies attempts to collect a payment from you in person, cash or otherwise, please contact your local law enforcement.



# North Sumter Utility (NSU) Customers – Return Envelopes

NSU customers will notice that in either November or December their return envelope color will change. The color in the past was Golden Rod and they are changing to Pink in order to provide a better quality return envelope for our homeowners.

To be in line with our goal of stewardship, we will be using all of the Golden Rod envelopes and finish the cycle with the new Pink envelopes. This means that we will have some customers that will get Golden Rod envelopes and others who will get the new Pink envelopes. Going forward from now, all NSU customers will have pink return envelopes.

If there are any questions regarding the new envelopes, please contact our Billing and Customer Service Team at 352-750-0000.

**North Sumter County** 

Dependent District

# Irrigation system full of checks and balances to ensure proper watering

veryone is familiar with the phrase "feast or famine." When it comes to landscaping, that phrase easily could be applied to going from the rainy season, when we have plenty of water for our plants, to the dry season, when we have too little.

As a result of too little rain, we must increase the irrigation run times as well as the frequency of irrigation or face damage to landscape plants and the potential browning of turf.

The dry season definitely lets us know if there is poor irrigation coverage because of a clogged nozzle, a head blocked by a plant, a broken or missing irrigation part, or maybe even an entire zone that does not come on with the clock.

When managing the landscape areas within the districts, we can also use the dry times to judge how well a particular maintenance contractor is monitoring and correcting problems with irrigation coverage.

For instance, if I am driving down one of our divided median roads and the turf on one side is green for half a mile, and then there is a spot where the next 300 feet of turf is turning brown, followed by another half mile of green, it is a safe bet there is a problem with an entire zone not functioning properly.

These issues can be caused by anything from a lightning strike to the area, which may have burned a zone wire or solenoid on an irrigation valve, to a loose wire in a controller or a bad connection at a wire splice somewhere underground.

No matter what the cause



is, our maintenance contractor is responsible for noticing the problem and correcting it.

There is language in the landscape maintenance contracts that specifies a monthly irrigation check of all clocks, areas and zones. This allows the contractor to catch and correct many problems to the system. That is why you will regularly see our contractor employees out turning on zones and checking and adjusting irrigation heads for coverage throughout areas of The Villages.

Some of these areas, such as cul-de-sacs, have small battery-operated controllers that have to be checked one at a time by turning on each zone with a hand-held programmer.

In the case of many villa units, there is a larger wall-mounted clock that has the ability to run a short test program that runs each zone for a couple of minutes; this allows the individual checking the irrigation to walk with colored flags and mark problem areas to address after the test cycle is completed.

On many of our more recent larger areas of land-scape, you may notice portions that are identified by a sign that states "Smart Irrigation at Work." What this really means is the irrigation system for that area is controlled by a computer that is able to utilize localized weather

station information to increase or decrease zone run times based on rain amounts or evapotranspiration.

This function provides the landscape areas with the appropriate amount of irrigation needed instead of irrigating for a fixed number of minutes on each run cycle, which could waste water.

The system also measures flow through a sensor in the irrigation line and can tell when there is a break in the system. If a break occurs, the system will turn off that zone and send an alarm to the person monitoring the system followed by an email or text to the contractor who is responsible for the irrigation. This ensures that a particular zone gets repaired before the next scheduled run time.

The advantages of this system are huge, because it can be monitored by the person in charge of running the irrigation from anywhere there is computer service.

We still require the contractor who is responsible for the landscape maintenance to do a monthly irrigation check on each zone for their controllers utilizing a hand-held remote, and they must schedule these checks in advance so the person monitoring the system can turn on the master valve to provide adequate water pressure.

The individual monitoring the system can then let us know whether the contractor actually ran each controller long enough to have done the comprehensive check of each zone. Most of our contractors are now fully on board with this process, so it is going

We are still experiencing much warmer than normal temperatures for this time of the year. Let's hope we start getting a gradual cool-down soon instead of a sudden cold front with a frost before all of our plants and turf get the message to stop growing and have a chance to harden off for the winter.

The weather folks say we are in a strong El Nino cycle this year, which means we

can expect a wetter than normal winter. We need more water in many of our areas, so let's hope they are right this time! Feast or famine? We will see, and I will see you next time, here at Our Place.

Erik Knudsen is The Villages Landscape Manager. He can be reached at erik.knudsen@ districtgov.org.

much more smoothly and results in significant water savings.

## Information provided by Marion County Sheriff's Office



Please join Marion County's Sheriff Chris Blair at one of our upcoming Town Hall Meetings to learn about current happenings with Your Sheriff's Office!

Thursday, December 10th at 6:00 p.m. Villages Mulberry Recreation Center 8445 SE 165th Mulberry Lane, The Villages, FL

> Please contact Jenifer Lowe for more information Ph: (352) 368-3598 / Cell: (352) 843-3823 jlowe@marionso.com





Meetings are free and open to the public unless otherwise noted.

marionso.com