

Welcome Wednesday News

Contact Us:

Customer Service
(352) 753-4508

Administration
(352) 751-3939

Community Standards
(352) 751-3912

Community Watch
(352) 753-0550

Property Management
(352) 753-4022

Finance
(352) 753-0421

Human Resources
(352) 674-1905

Public Safety
(352) 205-8280

Purchasing
(352) 751-6700

Recreation Administration
(352) 674-1800

Utility/Amenity
(352) 750-0000



CDD Orientation

Please join us each Thursday at 10:00am at the District office located at 984 Old Mill Run to learn about how the Districts operate and other important community information. For additional information, please contact us at (352) 753-4508.



The following facilities will be closed or have scheduled maintenance:

⇒ **Southside Adult Pool**

The Southside Adult Pool will be partially closed for shade structure improvements July 11th through July 27th.

⇒ **Paradise Tennis Courts**

The Paradise Tennis Courts will be closed for court resurfacing July 11th through August 26th.

⇒ **Springdale Neighborhood Pool**

The Springdale Neighborhood Pool will be closed July 18th through July 30th.

⇒ **Mulberry Grove Recreation Center & Fitness Center**

The Mulberry Grove Recreation Center will be closed for maintenance July 12th through July 16th. The Fitness Center will also be closed July 12th and July 13th.

⇒ **Laurel Manor Sports Pool**

The Laurel Manor Sports Pool will be closed for maintenance July 5th through July 25th.

⇒ **Lake Miona Basketball Courts**

The Lake Miona basketball courts will be closed for resurfacing July 12th through July 19th.

⇒ **Truman Billiards Room**

The Truman Billiards Room will be closed for table recovering July 1st from 7am—5pm.

⇒ **Lake Miona Sports Pool**

The Lake Miona Sports Pool will be closed for maintenance July 5th through August 2nd.

⇒ **Bridgeport Recreation Center**

The Bridgeport Recreation Center will be closed for new carpet installation July 6th through July 12th.



The following facilities will be closed or have scheduled maintenance:

⇒ **Allamanda Recreation Center**

The Allamanda Recreation Center will be closed for maintenance July 25th through July 29th.

⇒ **Coconut Cove Pickleball and Tennis Courts**

The Coconut Cove Pickleball and Tennis Courts will be closed for resurfacing July 5th through July 12th.

⇒ **Bacall Pickleball and Tennis Courts**

The Bacall Pickleball and Tennis Courts will be closed for resurfacing June 27th through July 3rd.

⇒ **Fish Hawk Pickleball and Tennis Courts**

The Fish Hawk Pickleball and Tennis Courts will be closed for resurfacing from July 19th through July 26th.

Golf View Dock Replacement

The pier walkway framing is complete and the deck boards are being installed. The foundation for the approach sidewalk and railings are complete. The project is on schedule to be complete August 2016.



A Message From...



Water Retention Areas

The water retention areas in The Villages all play an integral part of the water management system throughout The Villages community. During extremely warm temperatures, fish kills are not uncommon in Florida and the causes can vary. Temperature inversion, a rain event pulling the oxygen from the water is one example that can occur in our community. Other factors such as fertilizer / pesticide runoff into the water retention areas can also impact local wildlife.

District Property Management will continue to monitor the maintenance of the water retention areas and we urge you to contact the District Government to receive factual information pertaining to incidents or rumors you may heard. You can contact the District Customer Service Center at (352) 753-4508 or visit our office at 984 Old Mill Run in Lake Sumter Landing.

Village Community Development District No. 12

On June 27, 2016 the Wildwood Springs Community Development District took action to transition the management of the district by designating Janet Y. Tutt as District Manager.

A petition was filed with the City of Wildwood to adopt an ordinance to amend the boundaries and change the legal name of the district to Village Community Development District No. 12. The public hearing to adopt the ordinance will take place on July 11, 2016.

District staff will begin providing management, finance and administrative services associated with the day to day operations of the district and the issuance of bonds, and noticing and posting agendas for future meetings.

A Message From...

The Villages®
Community Development Districts
Office of Management and Budget



The NSCUDD Board will approve its Fiscal Year 2016-17 Proposed Budget at their July meeting on Thursday, July 14th at 8:30 a.m. in the District Conference Room. Once the Proposed Budget is approved, it will be submitted to Sumter County for final adoption.

The Villages®
Community Development Districts
Finance

Finance – Utility Billing

This weekend the conversion to the District's new Utility Billing software will take place that will benefit residents who receive services from all four utilities in The Villages. Our Customer Service representatives have finished training and are getting accustomed to the new software so that they can continue to provide high quality customer service. During this transition period, it may take our representatives additional time to answer questions as they continue to learn how to access all of the functions the software provides that will enable us to better serve our residents by improving efficiency and effectiveness.

Stay Tuned for more exciting new options over the coming weeks (hint e-bills)!

Also due to the implementation, the utility bills being sent out in July will have a new look! All of the same information will be included in the new bill but it will have a slightly different look. A sample of the new bill is shown on the next two pages with key items highlighted.

If you have any questions, you may contact our Utility Billing and Customer Service Division at 352-750-0000.

ACCOUNT ACTIVITY

Account Number: N000-0000-00
 Service Address: 111 Village Street
 Service Period: 06/20/2016 to 07/19/2016
 Billing Date: 07/25/2016
 Due Date: 08/15/2016
 AMOUNT DUE: \$229.58



VILLAGE HOMEOWNER
 111 VILLAGE STREET
 THE VILLAGES FL 32163

PLEASE MAKE CHECKS PAYABLE TO:

NSU
 984 OLD MILL RUN
 THE VILLAGES, FL 32162-1675



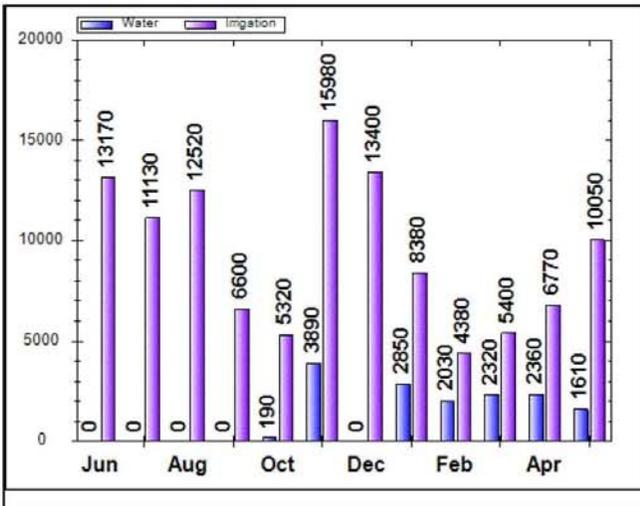
Previous Statement	Payments (Credits)	Adjustments	Balance Forward	New Charges	ACCOUNT BALANCE
\$100.47	\$(100.47)	\$0.00	\$0.00	\$229.68	\$229.68

Service Address: 111 VILLAGE STREET

Service Period: 06/20/2016 to 07/19/2016

METER CONSUMPTION INFORMATION			
Description	Current Reading	Previous Reading	Usage in Gallons
Irrigation	286,420	276,370	10,050
Water	42,640	41,030	1,610

Account Number: N004-0336-03			
PREVIOUS STATEMENT			\$100.47
PAYMENTS APPLIED SINCE LAST BILL			\$(100.47)
ADJUSTMENTS			\$0.00
LATE PAYMENT FEES			\$0.00
BALANCE FORWARD			\$0.00
CURRENT ACTIVITY	USE IN GAL	TAX	NEW CHARGES
Wtr Base		\$0.45	\$8.90
Wtr Use	1,610	\$0.15	\$3.06
Converted Billing Item	1,610		
Converted Billing Item	1,610		
Irr Base			\$5.97
Irr Use	10,050		\$25.01
Sewer Base			\$12.68
Sewer Use	1,610		\$7.31
Amenity Fee			\$148.25
Sanitation Collect.			\$17.90
		\$0.60	\$229.08
TOTAL NEW CHARGES			\$229.68
BALANCE FORWARD			\$0.00
AMOUNT DUE:			\$229.68



NSU WATER STEP RATES	
0 - 4,000 GAL	@ \$1.90/1,000 GAL
4,001 - 8,000 GAL	@ \$3.18/1,000 GAL
8,001 & Up	@ \$4.43/1,000 GAL

NSU SEWER RATES	
0-10,000 Gallons	@ \$4.54/1,000

NSU IRRIGATION STEP RATES	
0 - 7,000 GAL	@ \$2.07/1,000 GAL
7,001 - 14,000 GAL	@ \$3.45/1,000 GAL
14,001 & Up	@ \$4.79/1,000 GAL

QUESTIONS ABOUT SUMMER SANITATION PICKUP CALL (352) 748-0109
 IF YOU HAVE ANY QUESTIONS ABOUT YOUR ACCOUNT, PLEASE CONTACT VCDD
 UTILITY CUSTOMER SERVICE AT (352) 750-0000
 984 OLD MILL RUN THE VILLAGES, FL 32162-1675
 FOR ONLINE PAYMENTS VISIT OUR WEB PAGE: www.districtgov.org
 AFTER HOUR WATER EMERGENCIES:
 CALL COMMUNITY WATCH AT 352-753-0550

ACCOUNT ACTIVITY

Account Number **L000-0000-03**
 Service Address **100 ANYWHERE ST**
 Service Period **05/02/2016 to 06/02/2016**
 Billing Date **06/22/2016**
 Due Date **06/23/2016**
AMOUNT DUE: \$221.36

The Villages®
 Community Development Districts
 Utilities



RESIDENT
 100 ANYWHERE ST
 THE VILLAGES FLORIDA 32162

PLEASE MAKE CHECKS PAYABLE TO:

LSSA
 984 OLD MILL RUN
 THE VILLAGES, FL 32162-1675

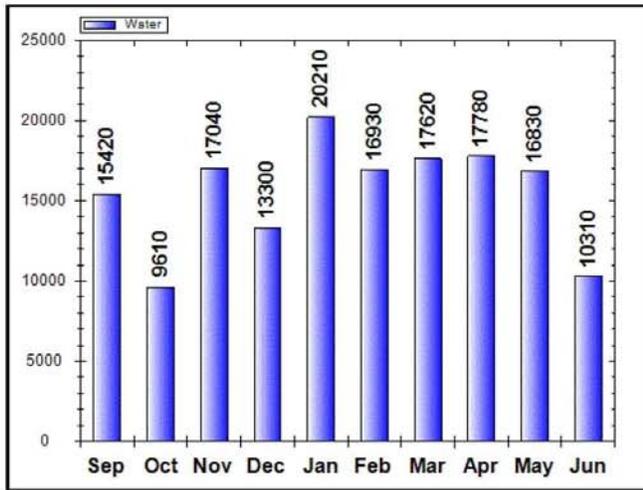
Previous Statement	Payments (Credits)	Adjustments	Balance Forward	New Charges	ACCOUNT BALANCE
\$243.40	\$(243.40)	\$0.00	\$0.00	\$221.36	\$221.36

Service Address: 100 ANYWHERE ST

Service Period: 05/02/2016 to 06/02/2016

METER CONSUMPTION INFORMATION			
Description	Current Reading	Previous Reading	Usage in Gallons
Water	103,620	102,589	10,310

Account Number: L000-0000-03	
PREVIOUS STATEMENT	\$243.40
PAYMENTS APPLIED SINCE LAST BILL	\$(243.40)
ADJUSTMENTS	\$0.00
LATE PAYMENT FEES	\$0.00
BALANCE FORWARD	\$0.00



CURRENT ACTIVITY	USE IN GAL	TAX	NEW CHARGES
Wtr Base			\$7.38
Wtr Use	10,310		\$14.85
Sewer Base			\$14.18
Sewer Use	10,310		\$21.80
Amenity Fee - June			\$145.25
Sanitation Collect.			\$17.90
		\$0.00	\$221.36
TOTAL NEW CHARGES			\$221.36
BALANCE FORWARD			\$0.00
AMOUNT DUE:			\$221.36
DUE AFTER 06/28/2016			\$232.38

LSSA WATER STEP RATES
 0 - 11,000 GAL @ \$1.44/1,000 GAL
 11,001 - 18,000 GAL @ \$3.62/1,000 GAL
 18,001 & Up @ \$5.02/1,000 GAL

LSSA SEWER RATES
 0-10,000 Gallons @ \$2.18/1,000

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 FOR ONLINE PAYMENTS VISIT OUR WEB PAGE: www.districtgov.org
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Did You Know?

The Villages®

Community Development Districts
Recreation

Guest ID Card and Executive Trail Fee services are available 7 days a week:

Monday – Friday 8:30am – 5pm:

District Customer Service and all regional recreation centers (Paradise, La Hacienda, Savannah, Mulberry Grove, Laurel Manor, Lake Miona, Colony Cottage, SeaBreeze, Eisenhower & Rohan)

Saturday & Sunday 8am-12pm:

La Hacienda, Lake Miona & Eisenhower Regional Recreation Centers Only



**Please carry your ID card to all recreation facilities*

The Pine Hills Neighborhood Recreation Center and Moyer Village Recreation Center will be opening soon! Please stay tuned for the official opening dates in late summer!



Happy Independence Day!!



The District Customer Service Center and all District Administrative Offices will be closed on Monday, July 4, 2016 in observance of Independence Day. We will resume normal business hours on Tuesday, July 5th. In addition, please note the following holiday information:

- ◇ Welcome Wednesday is cancelled on Wednesday, July 6, 2016.
- ◇ All recreation centers, swimming pools and outdoor facilities will remain open for your enjoyment
- ◇ Guest ID Card services, trail fees and activity registration will be available Saturday—Monday from 8:00am—12:00pm at La Hacienda, Lake Miona and Eisenhower Regional Recreation Centers.
- ◇ There will be no residential trash or recycling collection for residents living in the Marion County, Sumter County or Fruitland Park portions of The Villages on July 4th. Both residential trash and recycling will be collected on Saturday, July 2nd for those residents with Monday collection. Please place your bags out no later than 6:00am. If you have any questions about this collection schedule, please call (352) 748-0109 or visit www.DistrictGov.org for additional information.
- ◇ If you live in the Lady Lake portion of The Villages, please contact Waste Management at (352) 787-4416 for your collection information. If you live in the Lake County portion of The Villages, please contact Lake County Solid Waste at (352) 343-3776 for your collection information.

For additional information, please visit www.DistrictGov.org. We wish you a safe and enjoyable Independence Day!

Save the Date!

Household Hazardous Waste & Electronics Mobile Collection



Saturday, August 20, 2016

8:00 am–2:00 pm

**Downtown Sumter Landing–South
Parking Lot, Between Old Mill Run
& Old Camp**

ITEMS TO BRING:

Automotive Fluids, Automotive & Household Batteries (including rechargeable), Household Cleaners, Fertilizer, Florescent & Mercury Containing Light Bulbs, Fungicides, Wood Preservatives, Herbicides, Household Electronics (TV's, VCR's, Computers, etc.), Latex & Oil Based Paints, Paint Removers, Paint Thinners, Pesticides, Pool Chemicals, Solvents, Propane Tanks

UNACCEPTABLE ITEMS

No Sharps Containers or Needles, Medications, Biological/Infectious Waste, Explosives, Ammunition, Radioactive Waste, Smoke Alarms, Tires, Appliances, Household Trash or Debris

No Need To Leave Your Vehicle!

Items will be removed from your trunk or Golf Cart and disposed of by the staff of PermaFix Environmental Services.

**GOLF CARTS
WELCOME!**

FOR YOUR PROTECTION & THE PROTECTION OF OTHERS:

Do NOT mix chemicals together
Keep products in original labeled containers
Place containers into cardboard boxes to prevent breakage
Place leaky containers in clear plastic bag and transport with newspaper
Put boxes in trunk or in back of vehicle

SPONSORED AND PROVIDED BY:



For more information please contact District Customer Service at 352-753-4508