

Contact Us:

Customer Service
(352) 753-4508

Administration
(352) 751-3939

Budget
(352) 674-1920

Community Standards
(352) 751-3912

Community Watch
(352) 753-0550

Property Management
(352) 753-4022

Finance Customer Service
(352) 750-0000

Human Resources
(352) 674-1905

Public Safety
(352) 205-8280

Purchasing
(352) 751-6700

Recreation Administration
(352) 674-1800

Utility Operations
(352) 674-1920

www.DistrictGov.org

Welcome Wednesday News



*we remember your sacrifice today. Et every day
on this memorial day.....*

THANK YOU!

CDD Orientation

Please join us each Thursday at 10:00am at the District office located at 984 Old Mill Run to learn about how the Districts operate and other important community information. For additional information, please contact us at (352) 753-4508.



The following areas will be closed or have scheduled maintenance:

⇒ **La Hacienda Sports Pool**

The La Hacienda Sports Pool will be closed for deck maintenance until June 16th.

⇒ **Paradise Court & Picnic Area**

The Paradise Bocce Courts, Petanque Courts and Picnic Area will be closed for landscape improvements until June 9th.

⇒ **Southside Pool**

The Southside Pool & Hot Tub will be closed June 6th through June 30th for removal of the pool equipment building and replacement of the pool Vak-Pak equipment.

⇒ **Savannah Center Sports Pool**

The Savannah Center Sports Pool will be closed for improvements until June 30th.

⇒ **Chula Vista Parking Facility**

The parking facility at the Chula Vista Recreation Center will be closed in sections beginning June 1st for re-striping.

⇒ **SeaBreeze Fitness Center**

The SeaBreeze Fitness Center will be closed for maintenance June 3rd to June 4th.

Saddlebrook Village Recreation Center Renovation

The finishes are continuing to be installed and the project is on schedule for an opening in mid-summer 2017. For your safety and the safety of all workers, please refrain from entering all construction areas.


 Community Development Districts
 Property Management

2017 MILL AND OVERLAY SCHEDULE
UPDATED 5/18/2017

The District Property Management Department is coordinating with Rainey Construction to mill and overlay several roadway areas.

The District will deliver notices to each home that will be impacted by the work approximately 7-10 days in advance, in addition to placing informational signs at the entry and exit of each villa which will include the anticipated start and end date of the project.

The timeline may be adjusted due to unforeseen circumstances, including weather. If the timeline is adjusted, the informational signs at the villa entry and exits will be updated.

The District thanks you in advance for your cooperation to ensure this is a successful project, and encourages you to adhere to the instructions that you will receive in the future.

MILL AND OVERLAY SCHEDULE 2017

DISTRICT	ROAD AREA	SCHEDULE
6	Emmalee and Katherine	May 22-27, 2017
6	Kaylee and Madison	June 19-24, 2017
6	Oleander and Tanglewood	June 26-30, 2017
5,6	Sullivan and Newport	July 10-15, 2017
5	Lime Grove and Mount Pleasant	July 24-29, 2017
	Veterans' Memorial Park	August 7 – 12, 2017
	Paige Place and Van Patten House Road	August 14 – 19, 2017
4	Unit 44	August 28 – September 2, 2017
4	Legacy Lane	September 5 – 9, 2017
4	Bromley and Chadwick Villas	September 11 – 16, 2017
4	Merry Oak and Greenwood Villas	September 25 – 30, 2017
4	Unit 55	October 2 – 7, 2017
	Stillwater Trail & Multi-modal path	October 2 – 7, 2017

Just a Reminder...

Due to the lack of rain fall, Southwest Florida Water Management District (SWFWMD), the state water management agency for our area, declared a Phase I Water Shortage that was effective March 10, 2017 for portions of Lake, Marion and Sumter counties and includes The Villages. The Phase I declaration was put in place to inform the public to be aware of the shortage and to practice water conservation. Putting a priority on water conservation will help to protect our precious water resources.

SWFWMD recently modified the Phase I water shortage restrictions to extend through July 31, 2017, and the water shortage restrictions now encompass all of SWFWMD. The restrictions include the following;

- Lawn watering is limited to twice per week.
- Lawn watering days and times are as follows
 - Lawn watering must occur before 10 a.m. or after 4 p.m.
 - For days and specific times for home in The Villages, please refer to www.thevillageswaterwisdom.com/irrigation-schedules

Hand watering and micro-irrigation of plants (other than lawns) can be done on any day and any time.

SWFWMD and the District recommend year-round water conservation. Water levels rise and fall, but our water resources remain limited. The District encourages efficient, non-wasteful uses of water to sustain our high quality of life. For more information about ways to conserve water visit the District website at

www.DistrictGov.org or SWFWMD website at WaterMatters.org.



Now Available!!

The Villages®
Community Development Districts

2017 Resident Survey

The 2017 Villages Resident Survey is now available to all residents of The Villages! To access your survey, please visit www.DistrictGov.org or www.TheVillages.com. We invite you to take this opportunity to provide useful feedback that can be used to improve operations and services in your community. The survey contains questions from both The Villages Developer and your District Government. Your opinions are important to us and we look forward to hearing from you! This year, you will need your Villages Resident ID and pin number to access the survey. If you have any questions or would like additional information, please contact the District Customer Service Center at (352) 753-4508.



The Villages®
Community Development Districts
Recreation

DOGGIE BOAT TOURS

Special one day boat cruise on the ↔ LAKE SUMTER LINE ↔

Friday, May 26

Tours run 4p.m. to sunset

Go for a ride with “man’s best friend” at your side.
Doggy treats provided.
First come, first served!

Tickets are non-refundable and only available at the boat dock on the day of the event.
Weather and lake conditions permitting.
For more information call 751-7110.



Just
\$3.00
Per Passenger
Per Cruise

The Villages®
Community Development Districts
Recreation
www.DistrictGov.org



A Message From...

The Villages®
Community Development Districts
Recreation

SUMMER *Celebration* SPECIAL!

3 MONTHS
JUNE
JULY
AUGUST

Just
\$100

SIGN UPS
START
JUNE 1ST



TAX INCLUDED



Purchase this 3-month
(\$100.00) special
ANYTIME between June 1st
and August 31st.
It will take effect on the
date of purchase and run 3
months from that date.

The Villages®
Community Development Districts
Fitness Club
www.DistrictGov.org

Cardiovascular Machines
Circuit Training
Free Weights
Core/Sports Training
**Supplemental Strength
Equipment**

To sign up,
VISIT OR CALL

Mulberry Grove | **Laurel Manor** | **Colony Cottage** | **SeaBreeze** | **Rohan** | **Fenney**
259-6242 751-7101 750-5282 750-0237 674-8404 To come





Holiday Closing

All recreation offices **will be closed** on Memorial Day, Monday, May 29, 2017.

The recreation centers, outdoor facilities, swimming pools, Colony Cottage, Laurel Manor, Mulberry Grove SeaBreeze & Rohan fitness clubs will be open for your enjoyment.

Guest Id Cards, Executive Trail Fees and Activity Registration will be available at La Hacienda, Lake Miona and Eisenhower Regional Recreation Centers 8:00 a.m. to 12:00 p.m. on Saturday, May 27th, Sunday, May 28th & Monday, May 29th.

Please always carry your original Villages Resident ID and be sure to tell your guest to always carry their valid photo ID showing their home address and Guest ID card when they are using a Villages recreation facility, even when accompanied by a resident. If they are under 19 years of age, they must be accompanied by a Villages resident or a Villages guest 19 or over with a valid Guest ID card and photo ID.

Regular services will resume on Tuesday, May 30, 2017, enjoy your Memorial Day! If you have any questions or need further information, contact your nearest recreation center or call 352-674-1800.

**A DAY TO HONOR & REMEMBER
THOSE WHO SERVED**

Holiday Information



Closure Information

The Customer Service Center and all District Administrative Offices will be closed on Monday, May 29, 2017 in observance of Memorial Day. We will resume normal business hours on Tuesday, May 30, 2017. For additional information, please contact the District Customer Service Center at (352) 753-4508.

Sanitation Collection

If you live in Village Community Development Districts 1-11 in the Sumter County, Marion County or Fruitland Park portions of The Villages, there will be no sanitation or recycling collection on Monday, May 29, 2017 in observance of Memorial Day. If Monday is your normal collection day, you will have collection on Saturday, May 27th. Please place your bags out no later than 6:00 a.m. If you have any questions, please click on the Sanitation Collection Information link.

If your sanitation collection is serviced by Waste Management in the Village of Fenney or Lady Lake portion of The Villages, you will not have sanitation collection service on Monday, May 29, 2017. If you have any questions or would like additional information, please contact Waste Management at (352) 787-4416. If you live in the Lake County portion of The Villages, please contact Lake County Solid Waste at (352) 343-3776 for information on your sanitation schedule.

**A DAY TO HONOR & REMEMBER
THOSE WHO SERVED**

The Villages®
Community Development Districts
Utilities

What is a Precautionary Boil Water Notice?

Certain conditions, such as a water main break, require the need to issue a Precautionary Boil Water Notice. It is the responsibility of the Village Center Community Development District (VCCDD) and North Sumter County Utility Dependent



District (NSCUDD) to provide our water customers with the quality water and customer service our community has come to expect and deserve. It is our responsibility to provide guidance and assistance to prevent exposure to drinking water contaminants that could present a threat to the health of our residents. Issuing the notice is a precaution until water samples are collected and analyzed to confirm that water quality has not been affected.

What condition caused the need for this notice?

It could be one or more of a number of different things. The most common is a loss in positive water pressure, typically due to a break in a water main. A loss of positive water pressure indicated the existence of conditions that could allow contamination to enter the distribution system. These can occur when there is construction in the area and a pipe is disturbed while digging, normal aging, or even a lightning strike. Notices are also released when scheduled repair and replacements of water lines are done to ensure your safety.

The Villages®

Community Development Districts

Utilities

What actions do I need to take?



Bring all water used for drinking, making ice, washing dishes, brushing teeth, or for food preparation to a rolling boil, then boil for one minute and cool before using. Continue this until the determination that the water is safe, a process through which the Utility Operations and Maintenance Contractor sends water samples to a State Certified Water Testing Lab and receives a report back stating that the water samples meets all federal and state regulations.

How long will I have to boil my water?

Water samples must be collected to test for any bacteria in the distribution system. The first samples are taken on the day the cause of the notice has been corrected. Another set of samples are taken in the next 24 hours. Two consecutive days of “clear” test results are required before the notice can be rescinded.

How will I know that the notice has been rescinded?

The most efficient and reliable way to be notified of any advisories and rescind of the notice is to register for e-Notifications. The District will send an e-notification to residential and commercial customers that have signed up to receive the e-notifications. To sign up for e-notifications, simply go to www.districtgov.org click on “sign up for e-notifications” beneath the Quick Links on the left side of the home page. After inserting your name and email information, check the appropriate utility that your property is serviced by beneath the Precautionary Boil Water Notification category. If an incident occurs within your utility, you will be notified of the situation and the property addresses affected by the incident.



A Message From...



When calling 911: A message from The Villages Public Safety Department

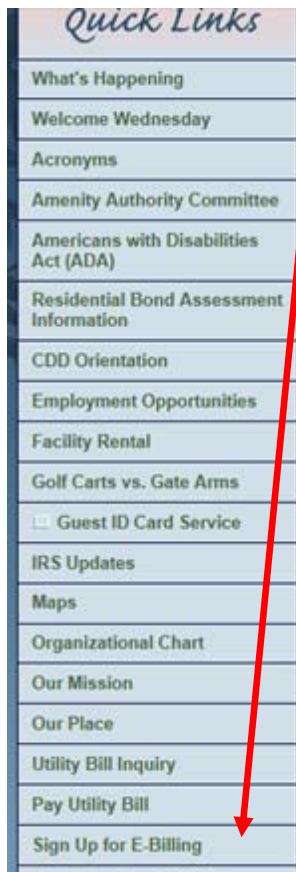
- ⇒ When calling 911, all you have to do is answer the dispatcher's questions!
- ⇒ Emergency response WILL NOT be delayed by you answering the questions.
- ⇒ Stay on the phone and answer the questions as calmly as you can.
- ⇒ **Do not hang up until either the 9-1-1 Dispatcher or the on-scene Police or Fire personnel direct you to.**
- ⇒ 9-1-1 "hang up" – If you accidentally dial 9-1-1, please do not hang up! Please stay on the line and explain to the dispatcher that a mistake was made.
- ⇒ Cell phones from other states – when you call 9-1-1 from your cell phone, the call will NOT be directed to the location where your cell phone originated from. It will be sent to the closest available tower.
- ⇒ When calling from a cell phone, it may take 4-5 rings before your call is answered. PLEASE DO NOT HANG UP!!
- ⇒ When calling from a cell phone, your location can be determined within meters. Please have your address / location ready to provide to dispatchers if it is available.
- ⇒ It is important to always know your location so you can provide it in case of an emergency!
- ⇒ For additional information, please visit www.DistrictGov.org.

E-Billing is Now Available!!

The Villages® Community Development Districts Finance

E-Billing is now available for your monthly water, sewer, trash and amenity bill! By signing up for E-Bill, we will no longer send you a monthly paper statement. All of the information pertaining to your monthly bill will be emailed to the email address you provide. If you would like to utilize this new billing feature, please follow the instructions below. If you have any questions or concerns, please email us at utilities@districtgov.org. You may also call Finance Customer Service at (352) 750-0000.

1. On www.DistrictGov.org, please click on the ‘Sign-up for E-Billing’ Quick Link.



E-Bill Sign Up

E-Billing is now available for your monthly water, sewer, trash and amenity bill! By signing up for E-Bill, we will no longer send you a monthly paper statement. All of the information pertaining to your monthly bill will be emailed to the email address you provide. If you would like to utilize this new billing feature, please enter your information below and click on Sign Up. After signing up, a confirmation email will be sent to you within 7 business days. Depending on your individual billing cycle, you may also receive a paper bill the first month. If you have any questions or concerns, please email us at utilities@districtgov.org. You may also call Finance Customer Service at (352) 750-0000.

Account Number

Email Address

Customer Name

Street Address

Yes, I would like to sign up for E-Billing.

2. Enter the requested information and click on 'Sign Up'.

3. You should receive a confirmation email within 7-business days!