

Contact Us:

Customer Service
(352) 753-4508

Administration
(352) 751-3939

Budget
(352) 674-1920

Community Standards
(352) 751-3912

Community Watch
(352) 753-0550

Property Management
(352) 753-4022

Finance Customer Service
(352) 750-0000

Human Resources
(352) 674-1905

Public Safety
(352) 205-8280

Purchasing
(352) 751-6700

Recreation Administration
(352) 674-1800

Utility Operations
(352) 674-1920

www.DistrictGov.org

Welcome Wednesday News



CDD Orientation

Please join us each Thursday at 10:00am at the District office located at 984 Old Mill Run to learn about how the Districts operate and other important community information. For additional information, please contact us at (352) 753-4508.

HURRICANE IRMA EVENT & RESPONSE FACT SHEET

Description of the Event:

- On-site estimates indicate that 12 to 15 inches of rainfall was received in a period of about 12 to 18 hours. Specific areas may have received higher or lower amounts of rainfall. It was an unprecedented rainfall event.
- The design storm for the water retention system, as required by the water management district, is a 100-year, 24-hour event.
- The 100-year, 24-hour event for this area is 10.0 inches of rainfall. A “100-year event” is an event that has a 1% chance of occurring in any given year.
- This area received something like a 150-year event, which significantly exceeds the design capacity of the storm water retention system.
- Prior to Hurricane Irma, the region had received much higher than average rainfall, so the storm water retention systems, wetlands, and lakes were higher than normal.
- The excess rainfall (amount above average) received from June through August was approximately 11 inches.

Description of the Event Response:

Storm water retention basins and the surrounding golf courses, where applicable, are designed and constructed to retain storm water runoff from the design storm (100-year, 24-hour storm). The more defined basin areas will hold runoff from normal rainfall events, and the golf courses are designed to be the floodplain and retain storm water from larger storm events.

- If and when a design storm is experienced, the basins will rise to a flood level, which includes inundation of the golf courses that will temporarily render the courses unplayable while the flood waters are receding.
- In all but the oldest areas of The Villages, the storm water retention systems responded wonderfully, and very few, if any, areas had impacts to structures from the rising water levels.
- The oldest areas of The Villages that were constructed in the early 1970's were designed to the storm water retention standards that were in place at the time. These standards did not include retention of runoff from a 100-year, 24-hour storm, so the retention systems in the oldest areas are not as extensive.
- Excess storm water has receded primarily as the result of infiltration. As the water level comes up, water spreads out, so there is greater surface area for infiltration.
- In addition, The Villages has an extensive water management and pumping system. Where available, water is moved from higher areas to areas with available storage, and irrigation systems are used to pull water out of the basins and spray it out on golf courses, roadways and other commercial areas.
- In specific parts of the oldest areas of the community, surface pumps are being utilized to remove flood waters from inundated areas to areas with available storage that also have pump stations that can disperse the excess storm water onto golf courses.
- The vast majority of areas are already back to normal, many areas will be back to normal within a relatively short time period, and some of the oldest areas may take a longer time period for full recovery. Aggressive efforts will continue to protect residential and commercial properties.

Hurricane Irma Recovery



As the District continues to assess damages caused by Hurricane Irma, we are happy to announce that almost all facilities are now open. As the safety of residents of The Villages community and District staff remain our top priority, please understand that storm recovery and clean-up will remain an ongoing process.

- Irrigation will continue to run along common areas and roadways to lower the water levels in water retention areas. You may also see water being emptied through fire hydrants as we attempt to lower water levels.
- Please continue to avoid all unnecessary potable water use in your home as it must be treated at the sewer treatment plants. This includes flushing toilets, running washing machines, etc. This effluent waste water must be treated at the sewer plants and it is important that we reserve capacity and energy to provide a faster recovery. This conservation also assists us with the storage limitation issue now associated with this treated reclaimed water.

Recreation Information

- The following areas will remain closed until further notice:
 - Paradise Dog Park, Brinson-Perry Large Dog Park
 - Paradise Archery Range
 - Paradise Park
 - Veterans' Memorial Park
 - Schwartz & Boone Parks
 - Lake Mira Mar
 - Live Oaks Park
 - Sharon Rose Wiechens Preserve
 - Fenney Nature Trail
 - Moyer Recreation Center – includes the swimming pool & all outdoor facilities

Hurricane Irma Recovery



Community Watch & Gate Information

- Community Watch placed the gate arms back on the staffed gates on Wednesday, September 13th. Due to the amount of large trucks and equipment traveling the community to remove debris, gate arms will NOT be added back to un-staffed gates. **If you approach a gate where the gate arm has been removed, please use extreme caution and make sure to stop before proceeding.**

Golf Information

- All golf courses will remain closed until further notice. They are currently being utilized to lower the water retention areas for the overall safety of the community. We are continuing to assess playability and work through safety concerns on all courses.
- For your safety, please do not walk on any of the golf courses as there is still a lot of debris and dangerous areas. Your safety comes first!
- Men's & Ladies Days are cancelled for Tuesday, September 19th and Wednesday, September 20th.

Tunnel Information – the following tunnels are still closed. For your safety, please do NOT attempt to enter these tunnels and adhere to all directional signage.

- Tunnel B7 – located under Buena Vista Boulevard at the Saddlebrook Recreation Center (this tunnel was closed for repairs prior to Hurricane Irma and we anticipate it will reopen on Saturday, September 23rd)
- Tunnel B23 – located under Buena Vista Boulevard just north of Evans Prairie Country Club

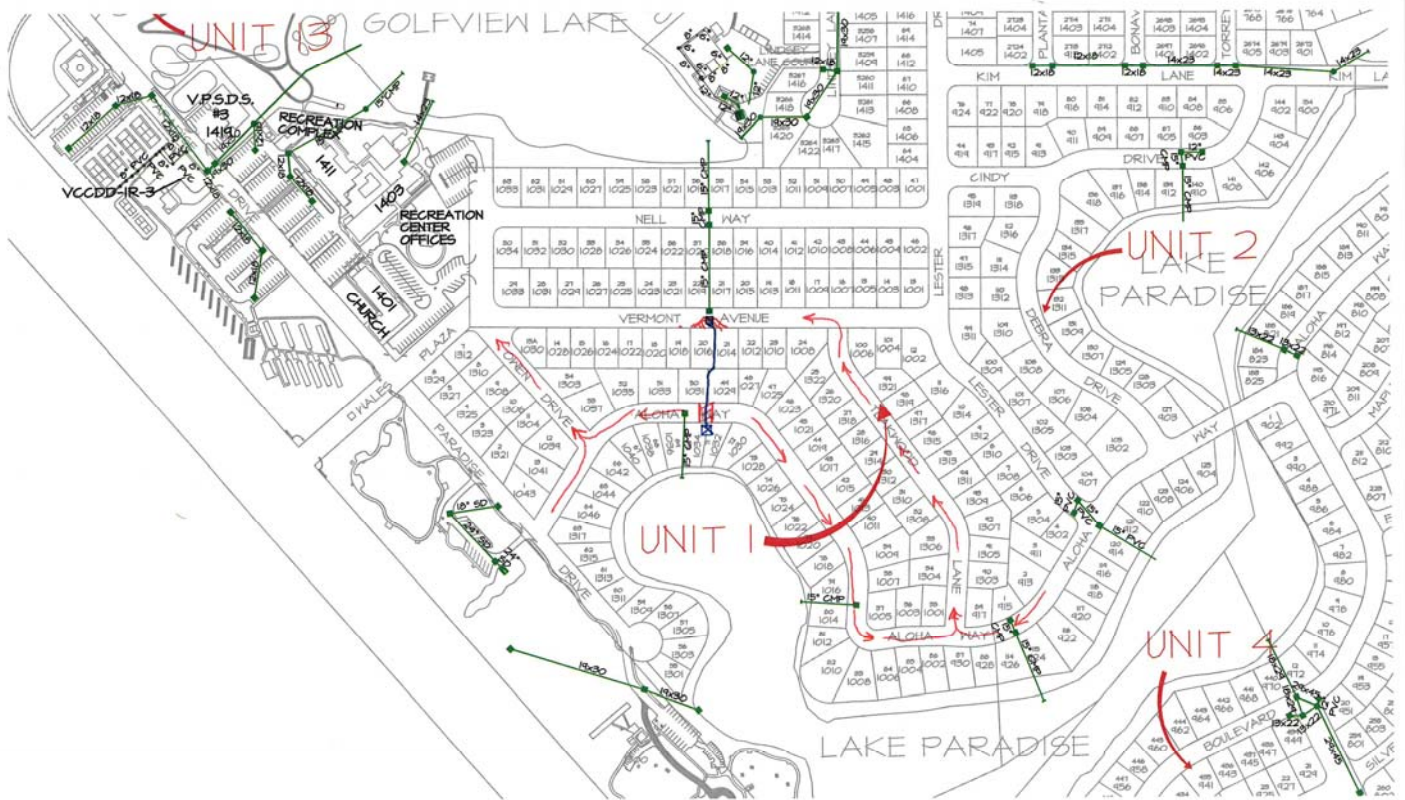
Bridge located across US Hwy 441 – the bridge located over US Hwy 441 from Spanish Springs to Orange Blossom Gardens and Silver Lake is now open! Please use extreme caution, reduce your speed and drive on the edge of the roadway when entering and exiting the bridge on the east side (off Paradise Drive). There is still some standing water on the east side of the bridge and it is extremely important that you drive slowly through the water.

Hurricane Irma Recovery

The Villages®

Community Development Districts

A portion of Aloha Way between Owen Drive and Teakwood Lane will be closed beginning September 19, 2017 for approximately one week. This portion of the roadway will be inaccessible as water is pumped out of Lake Paradise and into the retention area on the Hilltop Golf Course. From the retention pond, the water will be used to irrigate the Hilltop, Orange Blossom Gardens and Silver Lake Golf Courses. All homes will still be accessible while this project is completed. For your safety, please use caution.



Hurricane Irma Recovery



Debris Removal

As the District continues to assess the community for storm related damages, debris removal is scheduled to begin throughout The Villages along both the roadways and from residential property.

All storm related yard debris should be placed curbside on residential property, but not in roadways. Please do NOT place debris in plastic bags. It may be un-bagged or in paper biodegradable bags.

To allow residents adequate time to assess needs and prepare debris on their personal property, debris removal is scheduled to begin on Friday, September 15, 2017. The debris hauler, CrowderGulf, will pick up debris in marked vehicles beginning at 7:00 a.m. and will work until approximately 7:30 p.m. When stacking debris, please use caution to avoid any electrical boxes or water meters.

In a community the size of The Villages, please understand that this process will take time. Once CrowderGulf has serviced your area, you will resume yard waste collection on your normally scheduled day. Normal yard waste collection service will not resume in your area until it has been serviced by the debris hauler, CrowderGulf.

If you have any questions or concerns, please contact the District Customer Service Center at (352) 753-4508.

Hurricane Irma Recovery

Federal Emergency Management Agency Individual Assistance Programs

Once your county receives an Individual Assistance designation, these FEMA Programs are available to those who are eligible. You are eligible if you are a disaster-impacted individual with expenses not covered by insurance.

Individuals and Households Program

Housing Assistance provides financial and/or direct assistance to eligible disaster survivors who have necessary expenses and serious needs unmet through other resources, such as insurance.

- Financial Housing Assistance can include Rental Assistance, Lodging Expense Reimbursement, Home Repair Assistance, and Home Replacement Assistance.
- Direct Housing Assistance can include Manufactured Housing Units, Multi-Family Lease and Repair, and Permanent or Semi-Permanent Housing Construction.

Other Needs Assistance provides financial assistance to individuals and households who have other disaster-related necessary expenses such as medical, childcare, funeral, personal property, and transportation costs. The U.S. Small Business Administration's (SBA) Disaster Assistance Program provides low-interest, long-term loans to those impacted by a declared disaster.

Crisis Counseling Assistance & Training Program assists in recovery from the effects of a disaster through community based outreach and psycho-educational services.

Disaster Case Management involves creating a Disaster Recovery Plan together with a disaster case manager to reach disaster recovery by meeting unmet needs through available resources.

Disaster Unemployment Assistance provides unemployment benefits and re-employment services to individuals who have become unemployed because of the disaster and who are not eligible for regular State unemployment insurance.

Disaster Legal Services provides legal assistance to low-income individuals who are unable to secure legal services adequate to meet their disaster related needs.

HOW TO APPLY

- Internet: <https://www.disasterassistance.gov>
- Smartphone: downloading FEMA application through <https://www.fema.gov>
- FEMA Toll-Free Helpline: 800-621-3362
- FEMA Toll-Free Helpline for deaf, hard of hearing, or speech disability: 800-462-7585
- Disaster Recovery Center open for limited periods post-disaster near your community.
- U.S. SBA Disaster Loan Assistance: <https://disasterloan.sba.gov/ela>

Restrictions: Financial assistance is limited to an annually adjusted amount based on the Department of Labor Consumer Price Index. Applicants whose homes are located in a Special Flood Hazard Area and who receive assistance because of a flood-caused disaster must obtain and maintain flood insurance. Disaster survivors may need to provide documentation to help FEMA evaluate their eligibility, such as proof of occupancy, ownership, income loss, and/or information concerning an applicant's housing situation prior to the disaster. Assistance is limited to 18 months following the disaster declaration.

Hurricane Irma Recovery

Register for Disaster Assistance

WEB: www.DisasterAssistance.gov

PHONE: **800-621-FEMA (3362)** | TTY: **800-462-7585**
(711/Video Relay Service)

Have this information ready when you apply:

- Social Security number (one per household)
- Address of the damaged home or apartment
- Description of the damage
- Information about insurance coverage
- Telephone number
- Mailing address
- Bank account & routing numbers for direct deposit of funds

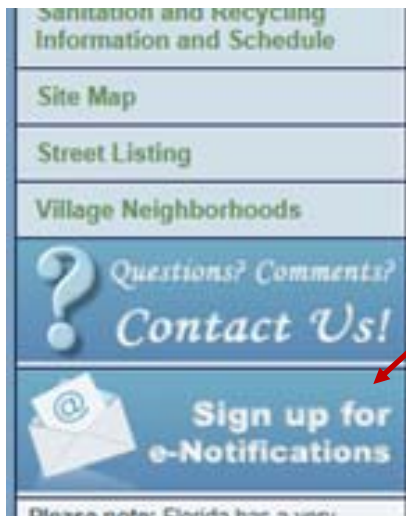


Disaster assistance is available without regard to race, color, religion, national origin, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA at 1-800-621-3362.



FEMA

Did you know that we will contact you when there are road closures, recreation center closures, precautionary boil water notices and other events happening throughout our community? You can also sign up to receive this weekly Welcome Wednesday newsletter each week!



1. On the main page of www.DistrictGov.org, click on 'Sign up for E-Notifications'

e-Notifications Sign Up

Please enter the requested information in each field, then check the box next to each newsletter or notification to which you want to subscribe. When you have completed the form, click the "Sign Up" button.

Last Name
First Name
E-Mail Address
Repeat E-Mail Address

2. Enter your information

3. Choose the specific notifications you would like to receive

Precautionary Boil Water Notices

Central Sumter Utility Little Sumter Service Area
 North Sumter Utility Village Center Service Area

Schedule Updates & Closings

Executive Golf Courses Miscellaneous
 Recreation Centers Sanitation
 Street

Job Postings

Community Watch (Patrol, Gates, Dispatch) Finance and Budget
 General Property Management
 Public Safety Recreation

Public Safety

General Information

Recreation

Leagues Lifestyle Events
 Senior Games Tournaments

Other

Message from the District Manager Our Place
 Welcome Wednesday What's Happening & General Community Info

4. Check your email and confirm you would like to begin receiving E-Notifications!



The following facilities will be closed or have scheduled maintenance:

⇒ **Chula Vista Floor Replacement**

The Chula Vista Recreation Center is currently closed for floor replacement.

⇒ **Paradise Fitness Trail**

The Paradise Fitness Trail will have a section closed for repairs until further notice.

⇒ **Virginia Trace Pool**

The Virginia Trace Pool is scheduled to be closed for maintenance September 20th through September 21st.

⇒ **Lake Miona Sound System**

The sound system in the Lake Miona Recreation Center will not be functioning while repairs occur September 20th and 21st.

⇒ **Churchill Street Recreation Center**

The Churchill Street Recreation Center will be closed for maintenance until October 1st.

⇒ **Colony Cottage Craft Room**

The Colony Cottage Craft Room will close at 4pm on September 25th for maintenance. It is scheduled to reopen at 5pm on September 27th.

⇒ **Colony Cottage Pickleball & Tennis Courts**

The Colony Cottage Pickleball & Tennis Courts will be closed until Thursday, September 28th.

2017 MILL AND OVERLAY SCHEDULE
Updated 9/13/2017

The District Property Management Department is coordinating with Rainey Construction to mill and overlay several roadway areas.

The District will deliver notices to each home that will be impacted by the work approximately 7-10 days in advance, in addition to placing informational signs at the entry and exit of each villa which will include the anticipated start and end date of the project.

The timeline may be adjusted due to unforeseen circumstances, including weather. If the timeline is adjusted, the informational signs at the villa entry and exits will be updated.

Please use caution and follow all flagman directions and signage. Newly paved roadways will take approximately one hour to cure and should NOT be driven on while hot.

The District thanks you in advance for your cooperation to ensure this is a successful project, and encourages you to adhere to the instructions that you will receive in the future.

DISTRICT	ROAD AREA	SCHEDULE
4	Bromley and Chadwick Villas	September 18– 22, 2017
4	Merry Oak and Greenwood Villas	September 25 – 29, 2017
4	Legacy Lane & Unit 55	October 2 – 6, 2017
	Stillwater Trail & Multi-modal path	October 2 – 7, 2017

Information Provided by Sumter County

Sumter County finished the crack sealing on several roadways in District 3 in preparation for micro surfacing. The micro surfacing is scheduled to begin the week of September 19th.

A tentative schedule is included below and on www.DistrictGopv.org. If you have any questions or would like additional information, please contact Sumter County at (352) 689-4400.

2017 Micro Surfacing Schedule		
Road Name	From	To
Day 1 - September 19, 2017		
Neira Ln	laranga dr	culdesac
La Pinta Pl	avalos	laranga dr
Cavazos Ct	laranga dr	culdesac
Larranaga Dr	avalos	culdesac
Day 2 - September 20, 2017		
Avalos Dr	laranga dr	buena vista blvd
Edgewood St	richmond	reston
Captiva Ct	richmond	reston
Sanibel Ct	richmond	reston
naples Pl	richmond	reston
Venice Ct	richmond	reston
Day 3 - September 21, 2017		
Roanoke St	roanoke st	oakville
Oakville Pl	richmond	reston
Richmond Dr	reston	talley ridge
Reston Dr	culdesac	talley ridge
Day 4 - September 22, 2017		
Radford Pl	hopewell st	culdesac
Hopewell St	norfolk	talley ridge
Hampton Ln	culdesac	norfolk
Atwood Way	culdesac	norfolk
Norfolk	culdesac	talley ridge
Staunton St	bedford	talley ridge
Day 5 - September 25, 2017		
Bedford Way	staunton	talley ridge
Sterling St	culdesac	talley ridge
Galesburg Ct	culdesac	talley ridge
Dixon Ln	culdesac	talley ridge
Bloomington Pl	culdesac	talley ridge
Day 6 - September 26, 2017		
Fairfield St	worth cir	talley ridge
Carbondale Ct	worth cir	talley ridge
Whiting Way	worth cir	worth cir
Worth Cir	talley ridge	talley ridge
Days 7-9 - September 27-29, 2017		
Talley Ridge	buena vista blvd	buena vista blvd

Information Provided by Sumter County

Tips for controlling mosquitoes around your home:

- Remove standing water in old tires, buckets, drums or any other container.
- Check clogged gutters and flat roofs that may have poor drainage.
- Empty plastic wading pools, bird baths and pet water bowls at least once a week.
- Drain water from boats being stored.
- Fill in tree holes and hollow stumps that hold water.
- Stock your ornamental water gardens with mosquito-eating fish (gambusia, minnows or gold fish).
- Repair screening on windows, doors, porches and patios.
- Drain water from old pools not in use.



Tips for avoiding and repelling mosquitoes:

The 5 D's

- **Dusk and Dawn** – Avoid being outdoors when mosquitoes are seeking for a blood meal. For many species this is during the dusk and dawn hours.
- **Dress** – Wear shoes, socks, long pants, and a long sleeve shirt when outdoors for long periods of time or when mosquitoes are most active. Clothing should be light colored and made of tightly woven materials to keep mosquitoes away from skin.
- **Drain** – Reduce the amount of standing water in or near your property by draining and/or removing it.
- **Deet** – Use an insect repellent containing Deet. Spray clothing with repellents containing permethrin or Deet because mosquitoes may bite through thin clothing. Always read the manufacturer's directions carefully before you put on a repellent.

Mosquitoes generally are more prevalent in wooded and swampy areas, and tend to be most active during dawn and dusk hours. Use insect repellent before going into high-risk areas or when outside during high-risk times. The most effective protection may be obtained through the use of products containing at least 20-30 percent diethyl toluamide (DEET)*. Follow the directions carefully and do not over apply. Extra care should be taken with children under 5, adults over age 55, and those with weakened immune systems due to chronic illness, as these populations are at a greater risk from mosquito-borne diseases. Proper vaccination of horses will protect them from contracting Eastern Equine Encephalitis and West Nile Virus. Don't forget about your pets; mosquitoes are known to transmit canine/feline heart worms. See your veterinarian and place your pets on a heart worm preventative medication today.

If you have any questions, concerns, or requests for mosquito control operations in your area, please do not hesitate to call Sumter County Mosquito Control at 1-352-689-4400.

Information Provided by *The Villages*[®]
 Community Development Districts
 Recreation & Parks



REGISTRATION DATES

The Enrichment Academy is excited to announce the kickoff of a new era and curriculum. This program offers a variety of courses that will enhance and expand learning opportunities for participants.

Program Information and Online Registration: www.DistrictGov.org

DID YOU KNOW?

The last day to register for October-March courses is 6 full business days prior to the first day of the class.

**When can you register for
 APRIL - SEPTEMBER 2018?**

Catalog and registration will begin February 2018.

WALK-IN REGISTRATION

MON - FRI
 8:30AM - 4:00PM



LAKE MIONA



LA HACIENDA



EISENHOWER



ROHAN

(352) 674-1800 | www.DistrictGov.org | TheEnrichmentAcademy@DistrictGov.org | 984 Old Mill Run | The Villages, FL 32162

PILATES

ON THE SQUARE

September 27 | 8:00a.m.
 Lake Sumter Landing Market Square[®]

Everyone welcome – no charge.

Wear light clothing, bring a mat, water and small towel.
 A limited amount of mats will be available for use.

For more information, call 352-674-1800.



The Villages[®]
 Recreation & Parks
www.DistrictGov.org



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Mark Your Calendar!

The Villages®
Community Development Districts
Recreation & Parks



Ignite Your Passion!

September
25 – 29

5 DAYS of FUN, CAMARADERIE and EDUCATION!

All activities are **FREE!**
Join your friends and neighbors
for a different activity every day
of Active Aging Week.

SIGN UP SEPTEMBER 14

at your nearest
regional recreation center.

Open to all residents and guests
with valid IDs. Space is limited;
first come, first served.

For more information, go to
www.DistrictGov.org
or call 352-753-1410.

The Villages Recreation & Parks Mission Statement

"To create and implement excellent
recreational opportunities that promote
an active and healthy lifestyle."



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	ACTIVITY	TIME	CENTER
MONDAY 9-25	Taboo	9:30a.m.	SeaBreeze
	Fenney Springs Nature Trail Walk	9a.m.	Fenney
	Indoor Games Bonanza	9a.m.	Truman
TUESDAY 9-26	Inner Tube Water Polo	3p.m.	Laurel Manor
	Inner Tube Water Polo	4p.m.	Laurel Manor
	Discover YOUR Passion for Water Areobics	6p.m.	SeaBreeze
	Self-Defense for Seniors	9a.m.	Lake Miona
	Corn Hole	9a.m.	La Hacienda
WEDNESDAY 9-27	Ping-Pong-athon	9:30a.m.	El Santiago
	Joker BINGO	11a.m.	Burnsed
	Re-ignite Your Tennis Game	4p.m.	Tierra del Sol
	Bocce Tournament	9a.m.	Burnsed
THURSDAY 9-28	Color With Me	9a.m.	Mulberry Grove
	Music Lovers Showcase	9a.m.	Savannah
	Cultural Trivia for the Ageless	9a.m.	Eisenhower
FRIDAY 9-29	Healthy Living for Diabetes Prevention	9a.m.	Laurel Manor
	Music Lovers Showcase	9a.m.	Savannah



Phase III Water Shortage Order Extended

On July 25, 2017, The Southwest Florida Water Management District (SWFWMD), the state water management agency for our area, extended the Phase III Water Shortage order for the Northern Region, which includes The Villages until October 1, 2017. The Environmental Protection Rate Surcharge as outlined in the water and sewer rates of 10% for water use only will remain in effect for the duration of the water shortage order.

Please keep in mind that this continues to restrict residential and commercial irrigation of lawns and landscaping to one day per week following the schedule printed below before 8:00 AM or after 6:00 PM.

Addresses with “house numbers” ...	May only irrigate on ...
Ending in 0 or 1	Monday
Ending in 2 or 3	Tuesday
Ending in 4 or 5	Wednesday
Ending in 6 or 7	Thursday
Ending in 8 or 9	Friday
No address (community common areas, etc.)	Friday

SWFWMD considers both natural water resource conditions and the viability of public supply when deciding to declare a water shortage order. For the past 20 years SWFWMD has worked diligently with its partners to develop alternative water supplies. Even though the region is experiencing drought conditions, there is adequate public water supply available.

Other water use restrictions, as well as ways to conserve water can be found on the District website at www.DistrictGov.org or by visiting the SWFWMD website at WaterMatters.org.

