

April 4, 2018 11:00 A.M.

Contact Us:

Customer Service (352) 753-4508

Administration (352) 751-3939

Budget (352) 674-1920

Community Standards (352) 751-3912

Community Watch (352) 753-0550

Property Management (352) 753-4022

Finance Customer Service (352) 750-0000

> Human Resources (352) 674-1905

Public Safety (352) 205-8280

Purchasing (352) 751-6700

Recreation Administration (352) 674-1800

> Utility Operations (352) 751-3939

www.DistrictGov.org

Welcome Wednesday News



This photo was submitted by Jennifer Newton, Finance Department as part of the photo contest for the cover of the annual Village Community Development District No. 7 Audit Report. To view the entire audit report for District 7 or any of The Village Community Development Districts, please visit www.DistrictGov.org.

CDD Orientation

Please join us each Thursday at 10:00am at the District office located at 984 Old Mill Run to learn about how the Districts **operate and other important community information. For additional info**rmation, please contact us at (352) 753-4508.





The following facilities will be closed or have scheduled maintenance:

⇒ La Hacienda Recreation Center

The La Hacienda Recreation Center will be closed for quarterly cleaning on April 7th.

⇒ Paradise Petanque Courts

The Paradise Petanque Courts will be closed for improvements March 28th through April 6th.

⇒ Chatham Shuffleboard Courts

The Chatham Shuffleboard courts will be closed for resurfacing April 2nd through April 4th.

⇒ Bradenton Recreation Center

The Bradenton Recreation Center will be closed on Sunday, April 8th for quarterly cleaning.

⇒ Coconut Cove Recreation Center

The Coconut Cove Recreation Center will be closed on April 22nd for quarterly cleaning.

⇒ Fernandina Pool

The Fernandina Pool will be closed April 13th though April 20th for cleaning and maintenance.

Update Provided by...



Preventative maintenance is occurring on the potable water system field valves throughout many areas of The Villages. Those customers serviced by Village Center Service Area (VCSA), Little Sumter Service Area (LSSA) and North Sumter Utilities (NSU) that will be impacted will be notified 24 hours in advance of a temporary interruption in service and will receive the following notification:

THE PUBLIC DRINKING WATER MAINS IN YOUR AREA WILL BE SHUT DOWN TEMPORARILY FOR NEEDED MAINTENANCE

AS A PRECAUTION, UPON RETURN OF WATER SERVICE, WE ADVISE THAT ALL WATER USED FOR **DRINKING, MAKING ICE, AND COOKING BE BOILED, FOR ALL OTHER HOUSE HOLD USES THE WATER IS ACCEPTABLE**. A ROLLING BOIL OF ONE MINUTE IS SUFFICIENT. AS AN ALTERNATIVE, BOTTLED WATER MAY BE USED.

THIS "PRECAUTIONARY BOIL WATER NOTICE" WILL REMAIN IN EFFECT UNTIL THE MAINTENANCE TASK HAS BEEN COMPLETED AND A BACTERIOLOGICAL SURVEY SHOWS THAT THE WATER IS SAFE TO DRINK.

IF YOU HAVE ANY QUESTIONS, YOU MAY CONTACT DEANNA SIMMONS, FROM THE WATER DEPARTMENT AT (352) 259-2802 (NSU WWTP).

A notice with the addresses of the affected area along with this information will be left at the door of all impacted addresses. We appreciate your patience and cooperation in order to maintain the continued integrity and safety of the District Infrastructure.

A tentative schedule of the areas impacted in the upcoming week:

4/4 – Belle Meade & Santee Place

4/9 – Water Tower Circle (by west path)

4/4 – Belle Meade & Lee Avenue

4/11 – 720 Cortez

April/May 2018Turf Talk

Spring has arrived! As we head into April, there have been minimal changes in the weather patterns.

In April and May, we expect that our courses will benefit with these stable weather patterns to allow for a smoother transition. This stabilization will assist us in the removal of the over seed on the playing surfaces.

Planned projects will be going on throughout the community starting in the month of May as well. A sample of such projects will be the Hawks Bay greens and tee renovations, our new practice green and tee complex at Silver Lake and the rebuilding of two contaminated greens at Bogart. These are just a few of the many planned projects to ensure the sustainability of the Executive courses.

Additionally, please remember to check your web and tee times communications throughout the month of May. We will be starting our summer <u>mechanical aeration programs and closures</u> <u>schedules</u> this at this time.

While aerification may provide a short term inconvenience, this is one of the most important and necessary grass cultural programs available in our yearly work plan.

Please plan accordingly and expect aerated surfaces to be slightly sandy and bumpy over the course of 14 to 21 days. The start and completion dates are provided on www.DistrictGov.org and www.GolfTheVillages.com.





Silver Lake Hill Top De La Vista Chula Vista Mira Mesa El Diablo **El Santiago** Saddlebrook Hawks Bay Walnut Grove Briarwood Amberwood Oakleigh Pimlico Churchill **Belmont** Yankee Clipper **Southern Star Bonita** Pass

Red Fish Run Tarpon Boil Heron Pelican **Bogart** Bacall Sandhill **Turtle Mound** Truman Roosevelt Palmetto Sweetgum Mangrove Volusia Sarasota Escambia Okeechobee **Red Fox Gray Fox**

TURF TIP:

Transition Period

This is the time period between the management of cool season overseed grasses and our native Bermuda grass management. Contractors will promote growth of the native Bermuda grass with the upcoming warm weather and kill off the over seeded cool season type grass varieties. This ensures that the strongest and most adaptable grass varieties for consistent playing conditions are maintained for the golf courses throughout the year.

Executive Golf Course Up-Dates and News April 2018 Turf Talk by Eric Van Gorder Director of Executive Golf Maintenance 352-753-3396 • Eric.VanGorder@Districtgov.org

Did You Know??



Interested in Starting an AED Program in your Community?

Working with all Groups and Clubs in The Villages

Contact Lt. John Longacre at The Villages Public Safety Department <u>Presentation items that will be discussed</u>

•What is an AED program?

- •Why is an AED program necessary?
 - •How does the program work?
 - •What does the AED unit do?
 - •Who will be responsible?
 - •Florida Good Samaritan Law

Most recent life saved on May 22, 2018. Cardiac Arrest Victim at home, Resting.

THE VIELAGES PUBLIC SAFETY DEPARTMENT 3035 South Morse Roulevard: The Villages, Florida 32163 352/205-8280 | PAX: 352/205-8290



Volunteer AED groups have saved 10 lived in 9 years.



For more information call 352-674-1800

18 Villages Center Community Development District. All Rights Reserv





After Hours with the District

Community Development Districts

Residents of The Villages have additional opportunities after hours to meet District staff to discuss what a unique community you live in! Your District government will be attending the following Market Nights and Farmers Market and we hope to see you there:

- Wednesday, April 4, 2018 from 5pm 9pm at the Spanish Springs Town Square for Vendor Market Night
- Thursday, April 5, 2018 from 5pm 9pm at the Lake Sumter Landing Market Square for Vendor Market Night
- Saturday, April 7, 2018 from 9am 2pm at Brownwood Paddock Square for Brownwood Farmer's Market

Please join us after hours to learn more about the services available to you and to take the opportunity to have your questions answered by District staff. For additional information, please contact the District Customer Service Center at (352) 753-4508.



Information Provided by...

Fiscal Year 2018-19 Preliminary Budget Workshops

The Villages Community Development Districts Office of Management and Budget

As we continue with our Fiscal Year (FY) 2018-19 Budget process, there are two upcoming Preliminary Budget Workshops scheduled:

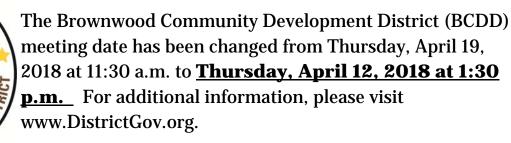
- The Amenity Authority Committee (AAC) will be conducting a preliminary budget workshop today at 1:30 p.m. in the Large Conference Room – District Office located at 984 Old Mill Run.
- The Project Wide Advisory Committee (PWAC) will be conducting a preliminary budget workshop on Monday, April 9th immediately following the regular meeting in the Large Conference Room – District Office located at 984 Old Mill Run.

These workshops provide an opportunity for AAC and PWAC to discuss with staff various topics that may need to be considered in the FY2018-19 Budget.

All budget workshops are open to the public and the agenda is available on the District website: <u>www.districtgov.org</u>.

Residents are encouraged to provide input during the Budget Process. If you are unable to attend this AAC Budget Workshop then you may provide your comments by attending any of the monthly board meetings, contacting an ACC or PWAC member or contacting Janet Tutt, District Manager at 352-751-3939 or Barbara Kays, Budget Director at 352-674-1920 or email Barbara at Barbara.Kays@Districtgov.org.

Brownwood Community Development District



What's Happening in Your District

Multi-Modal Path Discussion Group

The Multi-Modal Path Discussion Group is scheduled to meet on <u>Thursday, April 5,</u> <u>2018 at 9:00 a.m. at the Savannah Center</u>. This discussion groups consists of representation from Village Community Development District Nos. 1 through 11 and the Amenity Authority Committee.

During the meeting, a presentation of the multi-modal path directional signage will take place. Following the presentation, District representational input will be received and there will be an opportunity for public comment.

Brownwood Community Development District



The Brownwood Community Development District (BCDD) meeting date has been changed from Thursday, April 19, 2018 at 11:30 a.m. to **Thursday, April 12, 2018 at 1:30 p.m.** For additional information, please visit www.DistrictGov.org.

What's Happening in Your District



District 4 - Q&A Meeting!

In order to improve communications, each month residents have an opportunity to "chat" with a Supervisor of District 4. Residents are able to sit down together to discuss any topics they would like pertaining to District 4.

The purpose of the meetings is to provide residents with the opportunity to ask questions, get answers, share their concerns, offer suggestions and address rumors.

Last month, we had a record attendance of nearly 200 residents at District 4's monthly Question & Answer meeting to address concerns regarding sinkholes and other issues!

This month's meetings will both be hosted by Don Deakin, Supervisor and AAC Representative for District 4, and will be held on:

Monday, April 2nd

Thursday, April 5th

These "Q&A Meetings" provide an informal setting with no agenda, no scheduled speakers and no microphones.

All meetings will be held in the Liberty Room at Mulberry Grove Recreation Center

Meetings begin at 7:00 PM and end at 9:00 PM. (All residents are invited to attend the entire meeting to listen to other residents' questions, but each resident may arrive and depart on their own schedules.)

Because residents choose the topics, each meeting will be different.

For more information, call District 4 Supervisor Don Deakin at 750-5395; or send an Email to: <u>DRDeakin@aol.com</u> or <u>Don.Deakin@DistrictGov.org</u>

Information Provided by...





A Special Project of the Florida Attorney General

LANDSCAPERS, LAWN SERVICES & TREE TRIMMERS

Because of our mild climate, many Floridians are avid about their lawns. We tend to spend a lot of time and money maintaining them. Big demand equals big opportunities – especially for the unscrupulous landscapers out there. This is a largely unregulated industry. Seniors Vs Crime wants to remind all Floridians to exercise special care and caution when choosing a landscaper.

For most landscaping projects, contractors are not required to have a state license. The term "licensed and insured" may only mean they have license tags and insurance on their pick-up truck. Ask to see proof!

To avoid scams as well as simple misunderstandings, there are a few basic things you can do to avoid or minimize problems with your landscaper.

When selecting your landscaper, talk to several – get multiple estimates for your work. Check with the local Better Business Bureau, the Florida Division of Consumer Services, and with Seniors Vs Crime before signing a contract. Ask for references and check them out.

To insure everyone understands what is to be done, be sure you have a clear definition of the job IN WRITING, including diagrams, pictures if possible, and a complete description of what you expect from the contractor. This is called a Written Contract.

Next inquire about the guarantee or warranty. Ask for it in writing, but know that many guarantees are only as good as the contractor who stands behind it.

Avoid paying in advance, even a little bit. Reliable contractors usually have existing lines of credit with suppliers, and do not need advance payments. Small or newer businesses may not have such lines of credit, and may not be financially stable enough to buy supplies on credit.

A big "red flag" is being asked to make your check payable to an individual rather than a company name. This often indicates there is no real company or work is being done "off the books".

If the work is protracted, it is reasonable to pay progress or milestone payments. A representative payment schedule might look something like this.

10% up front deposit at contract signing

- 15% the day the work starts and all necessary approval paperwork is presented
- 25% after all new plants are put in ground
- 25% after mulch / gravel is put in all flower beds
- 25% final payment after all cleanup is finished, the trash hauled away, your "punch list" is corrected, and you are completely satisfied

Be sure to get receipts for all payments.

When selecting a landscaper, be smart, be aware and be wary. Remember, if it sounds too good to be true, it probably is! When in doubt as to what else you can to do, you can always contact your nearest Seniors Vs Crime office for advice.

"LICENSED, BONDED and INSURED" WHAT DOES IT REALLY MEAN?

Just because a business advertises itself as "Licensed & Insured" or "Licensed, Insured and Bonded" doesn't mean it is true.

In these tough economic times, homeowners need the protection offered by properly credentialed contractors. The "contractors" that are willing to cut corners on licensing, bonding and insurance are much more likely to cut corners when working at your home. If you know a friend, relative or neighbor with a contractor/project horror story at their home, more often than not it was with an un-credentialed contractor.

The trouble with the "Licensed & Insured" signs on the trucks, websites, and marketing materials is that they can sometimes be smoke and mirrors.

So what should "Licensed, Insured and Bonded" really mean?

"Licensed" means the licensee has met the legal requirements of a particular regulated profession or vocation. This <u>IS NOT</u> necessarily a business license (which anyone can get). It means they have a current State of Florida license to perform certain trades or skills.

"**Bonded**" means they have a general bond and can acquire specific bonds for jobs. If they go out of business, die or vanish, the bonding company will be the one you go to for collecting a refund or getting any compensation for loses.

"**Insured**" means they have two types of insurance. They have professional or business liability insurance to cover any accidents or other risk exposures during the course of their work. They also have Workers' Compensation Insurance, which is vital to protect homeowners from liability for injuries incurred while workers are present in their homes or on their property.

So how do you help protect yourself? Here are a few helpful hints.

Ask for a certificate of insurance that shows they have both general liability and workers' compensation insurance.

Verify that their insurance is current and in force.

Ask for a copy of their license.

Verify with the State of Florida that the license is valid and current and is not a local "business" license or "occupational" license. This can be done telephonically or online.

While the license is issued by the state, the bond and insurance is backed by an insurance carrier. Contact information, for verification purposes, is listed on the insurance certificate; as is the expiration date of the policy.

In The Villages, we seem to have a lot of questions over whether lawn services, landscapers, tree trimmers, pressure wash services, driveway pavers, house cleaning services, and similar small businesses need to be licensed.

The short answer is "No".

However, any business that performs pest or weed control on Florida lawns and ornamentals must be licensed by the Florida Department of Agriculture and Consumer Services.

VISIT OUR WEB SITE: WWW.SENIORSVSCRIME.COM

OR

CALL OUR TOLL FREE NUMBER: <u>1-800-203-3099</u>

