

**Contact Us:**

**Customer Service**  
**(352) 753-4508**

**Administration**  
**(352) 751-3939**

**Budget**  
**(352) 674-1920**

**Community Standards**  
**(352) 751-3912**

**Community Watch**  
**(352) 753-0550**

**Property Management**  
**(352) 753-4022**

**Finance Customer Service**  
**(352) 750-0000**

**Human Resources**  
**(352) 674-1905**

**Public Safety**  
**(352) 205-8280**

**Purchasing**  
**(352) 751-6700**

**Recreation Administration**  
**(352) 674-1800**

**Risk Management**  
**(352) 674-1828**

**Utility Operations**  
**(352) 751-3939**

# District Weekly Bulletin



This photo was submitted by Lisa Babbitt, Customer Service Department as part of the photo contest for the cover of the annual Village Center Community Development District Audit Report. To view the entire audit report for the VCCDD or any of The Village Community Development Districts, please visit [www.DistrictGov.org](http://www.DistrictGov.org).

## CDD Orientation

**Please join us each Thursday at 10:00am at the District office located at 984 Old Mill Run to learn about how the Districts operate and other important community information. For additional information, please contact us at (352) 753-4508.**



**The following facilities will be temporarily closed or have scheduled maintenance:**

⇒ **Paradise Recreation Center Shuffleboard Courts**

The Paradise Recreation Center Shuffleboard Courts will be closed for resurfacing February 21st through March 1st.

⇒ **Savannah Recreation Center**

The Savannah Recreation Center will be closed for cleaning on March 3rd.

⇒ **Churchill Street Recreation Center**

The Churchill Street Recreation Center will be closed for maintenance on February 23rd.

⇒ **Canal Street Tennis & Pickleball Courts**

The Canal Street Tennis and Pickleball Courts will be closed for maintenance until further notice.

⇒ **Odell Recreation Center**

The Odell Recreation Center will be closed for cleaning on March 2nd.

⇒ **Rohan Recreation Center Shuffleboard Courts**

The Rohan Recreation Center Shuffleboard Courts will be closed for resurfacing January 29th through February 19th.

# **Please Join Us!!**



## **Project Wide Advisory Committee Q &A**

The Project Wide Advisory Committee will host a Q & A session on Thursday, February 28<sup>th</sup> at 6:00 P.M. at the Rohan Regional Recreation Center.

This will be an opportunity for residents to learn more about the roles and responsibilities of the committee and to ask questions of the District Supervisors. We look forward to seeing you there!

## **Joint Workshop- Amenity Fee Deferral Rate**

The Amenity Authority Committee and the Project Wide Advisory Committee will hold a joint workshop on Wednesday, March 20, 2019 at 9:00 a.m. in the Savannah Center. This meeting will be to discuss the Amenity Fee deferral rate and will include an opportunity for public comment.

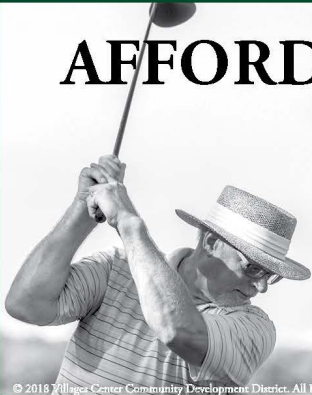
# Information Provided by... **The Villages®**

## Community Development Districts Recreation & Parks



### Executive Trail Fees

## AFFORDABLE TRAIL FEES!



**\$141.24**  
Annual

**\$105.93**  
Six-Month

**\$105.93**  
Annual Priority\*  
Member

**\$79.44**  
Six-Month Priority\*  
Member

- Trail fees are non-refundable and non-transferable.
- Prices are subject to change without notice.
- All prices listed include applicable sales tax.
- \* If one member of household has purchased a Country Club Golf Membership

### First-time purchase and renewals

Download the Trail Fee Application from DistrictGov.org or visit any regional recreation center, 8:30a.m.-4p.m. daily.

The Executive Golf Trail consists of multiple courses.

Use of a golf car requires a paid trail fee.

For more information, call 352-674-1800.

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Recreation & Parks

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### Outdoor Expo

**February 23**  
9a.m.-3p.m.

**February 24**  
10a.m.-3p.m.



**La Hacienda**  
Regional  
Recreation Center

**EXHIBITORS \* DEMOS \* CLUBS \* FUN**

Cycling | Sailing | Kayaking | Segway Riders | R/C Boats | Birders | Swimming | Kites  
Fly Fishing | Deep Sea Fishing | Astronomy | Archery | and much, much more!

### Love adventure & the outdoors?

Then you will not want to miss this year's Outdoor Expo. La Hacienda will feature over 30 clubs and vendors. Meet fellow residents of The Villages® who would love to introduce you to their club or talk to vendors and share their expertise.

*Golf cars and carpooling encouraged. For more information,  
call 753-1716 or visit [www.DistrictGov.org](http://www.DistrictGov.org)*

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Recreation & Parks

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Information Provided by... **The Villages®**  
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Recreation & Parks



**The Enrichment Academy Expo**



**LEARN & GROW EXPO**

**MEET INSTRUCTORS | ASK QUESTIONS**

**Friday, February 22ND | 8 – 11AM**

**Lake Miona Recreation Center**

The Enrichment Academy is excited to announce the kickoff of their April - September 2019 semester!

**\*Online and on-site registration starts  
February 22ND at 8:30AM**

**New courses begin April 1st!**

**GET IN TOUCH** (352) 674-1800 | [www.DistrictGov.org](http://www.DistrictGov.org)

[TheEnrichmentAcademy@DistrictGov.org](mailto:TheEnrichmentAcademy@DistrictGov.org) | 984 Old Mill Run | The Villages, FL 32162

The Villages®  
Recreation & Parks



**The Villages®**  
 Community Development Districts  
 Executive Golf

## February 2019 Turf Talk

**Good News!**

Punxsutawney Phil, the world's most beloved and seasonal groundhog, proclaimed an early Spring this year when not confronted with his shadow the 1st week of February!

It is hard to believe we are now in our second month of the 2019 winter golf season. Course conditions have stood up to the extraordinary weather pattern fluctuations and the large amounts of resident play we have seen.

Going into this month, we want to keep the momentum of every course on the right track.

Resident golfers can contribute greatly to success of the courses as well. We encourage those enjoying the facilities this winter to assist us in our endeavors in helping your fellow golfers experience the same quality conditions you enjoy by following some simple maintenance practices with

“Good Golf Etiquette” & Playing “Ready Golf”.

Player cooperation in these areas will greatly impact not only maintenance goals but enhance over all customer experience for your fellow golfers. By repairing your ball marks, raking bunkers, keeping reasonable accommodation passes 15 feet from putting & tee surfaces, filling your divots and playing from the tees that correspond with your ability all impact courses conditions. When performing these small tasks, players on the course contribute to making a positive difference that impacts everyone's enjoyment.

“The Gimmie”

During the occasional frost delays, please remain off of the grass playing surfaces. This is extremely important to protect our playing areas. Please be patient and wait for starters to give the all clear before proceeding onto turf surfaces.



Silver Lake  
 Hill Top  
 De La Vista  
 Chula Vista  
 Mira Mesa  
 El Diablo  
 El Santiago  
 Saddlebrook  
 Hawks Bay  
 Walnut Grove  
 Briarwood  
 Amberwood  
 Oakleigh  
 Pimlico  
 Churchill  
 Belmont  
 Yankee Clipper  
 Southern Star  
 Bonita Pass

Tarpon Boil  
 Heron  
 Pelican  
 Bogart  
 Bacall  
 Sandhill  
 Turtle Mound  
 Truman  
 Roosevelt  
 Palmetto  
 Sweetgum  
 Mangrove  
 Sarasota  
 Escambia  
 Okeechobee  
 Volusia  
 Red Fox  
 Gray Fox  
 Loblolly  
 Longleaf

### *TURF TIP:*

*Frost Delay and turf:*

This is caused by micro climates at leaf level falling around 32 degrees.

These cold temperatures are enough to cause cell walls in plant tissue to become brittle and break. This kills the leaf by disturbing the natural flow of nutrients and photosynthesis process.

Frost Delays are used to stop traffic from breaking plant leaves until thawing can occur.

**Executive Golf Course Up-Dates and News February 2019**  
 Turf Talk by Eric Van Gorder Director of Executive Golf Maintenance  
 352-674-1885 ▪ [Eric.VanGorder@Districtgov.org](mailto:Eric.VanGorder@Districtgov.org)  
[www.Districtgov.org](http://www.Districtgov.org) ▪ [www.GolfTheVillages.com](http://www.GolfTheVillages.com)



## Information Provided by...



Preventative maintenance is occurring on the potable water system field valves throughout many areas of The Villages. Those customers serviced by Village Center Service Area (VCSA), Little Sumter Service Area (LSSA) and North Sumter Utilities (NSU) that will be impacted will be notified 24 hours in advance of a temporary interruption in service and will receive the following notification:

*THE PUBLIC DRINKING WATER MAINS IN YOUR AREA WILL BE SHUT DOWN TEMPORARILY FOR NEEDED MAINTENANCE.*

*AS A PRECAUTION, UPON RETURN OF WATER SERVICE, WE ADVISE THAT ALL WATER USED FOR **DRINKING, MAKING ICE, AND COOKING BE BOILED, FOR ALL OTHER HOUSE HOLD USES THE WATER IS ACCEPTABLE.** A ROLLING BOIL OF ONE MINUTE IS SUFFICIENT. AS AN ALTERNATIVE, BOTTLED WATER MAY BE USED.*

*THIS "PRECAUTIONARY BOIL WATER NOTICE" WILL REMAIN IN EFFECT UNTIL THE MAINTENANCE TASK HAS BEEN COMPLETED AND A BACTERIOLOGICAL SURVEY SHOWS THAT THE WATER IS SAFE TO DRINK.*

*IF YOU HAVE ANY QUESTIONS, YOU MAY CONTACT DEANNA SIMMONS, FROM THE WATER DEPARTMENT AT (352) 259-2802 (NSU WWTP).*

A notice with the addresses of the affected area along with this information will be left at the door of all impacted addresses. We appreciate your patience and cooperation in order to maintain the continued integrity and safety of the District Infrastructure.

### **A tentative schedule of the areas impacted in the upcoming week:**

2/27 – 701 Heathrow Avenue

# Information Provided by...

# The Villages® Community Development Districts Utilities



## Simple Things You Can Do To Prevent Storm Water Runoff Pollution

Use pesticides and fertilizers sparingly and carefully.

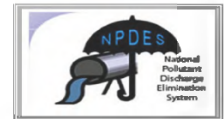
Carefully store and dispose of household cleaners, chemicals, and oils.

Take unwanted paints, yard chemicals and automotive fluids to a local Household Hazardous Waste Collection Center or Event.

Clean up after your pet by disposing waste in an approved receptacle.

Dechlorinate swimming pool water prior to discharge.

Use a broom instead of a hose to clean your driveway. Keep leaves, grass clippings, and trash away from the storm drain.



The Villages®  
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For more information visit:  
[www.thevillageswaterwisdom.com](http://www.thevillageswaterwisdom.com)

The Villages®  
Community Development Districts

THANK YOU!! We appreciate everyone that attended one of our Advanced Wastewater Management Workshops in January 2019! To view the information presented at the workshops, please visit [www.DistrictGov.org](http://www.DistrictGov.org). A video of the workshop and a listing of questions and answers discussed at the breakout sessions can be found at [www.DistrictGov.org](http://www.DistrictGov.org). If you have any questions, please contact the District Customer Service Center at (352) 753-4508.



# Information Provided by...



## Chili Cook-Off

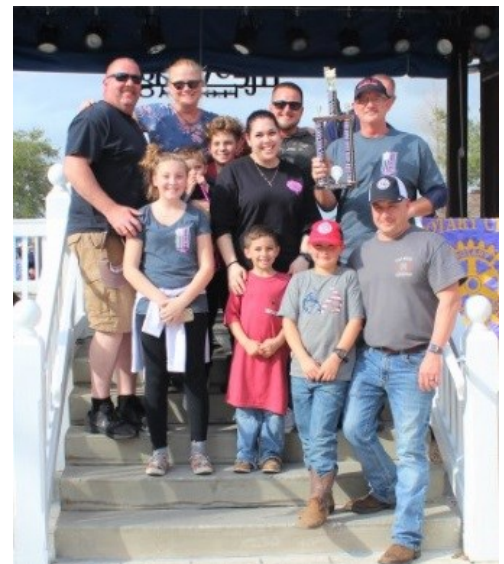
On February 2, 2019, The Professional Firefighters of the Villages participated in the 22<sup>nd</sup> annual Chili Cook-off.

The Chili Cook-off is sponsored by the Rotary Club of The Villages. Thirty-six (36) groups participated in this year's event. The event has seven categories and the contestants compete for the trophy in each category.

The Professional Firefighters of The Villages took 1<sup>st</sup> place in the Public Safety Agencies Award category and 2<sup>nd</sup> place in the Best Chili category. The last time the Villages Firefighters won was in 2005.

Although winning is nice it is not the main reason for the firefighters participating. Participating is just another way our firefighters give back to our community by helping the Rotary Club raise money for local charities.

It's a great cause and we are excited and honored to be a part of it every year.





**ARCHITECTURAL REVIEW COMMITTEE (ALTERNATE MEMBER)  
VILLAGE CENTER COMMUNITY DEVELOPMENT DISTRICT  
FOR THE LADY LAKE / LAKE COUNTY PORTION OF THE VILLAGES**

Village Center Community Development District for the Lady Lake / Lake County portion of The Villages is seeking an **alternate** volunteer member to serve as their representative on the Architectural Review Committee.

The applicant must be a full time resident of Lady Lake or Lake County portion of The Villages and have lived in The Villages for at least one year. Committee members are recommended to have education and/or experience in any of the following areas: architecture, ability to read site plans, residential/commercial construction, building management, deed restricted communities, landscaping, county code enforcement, etc; however, this is not required. The Committee meets weekly, on Wednesdays, for approximately 3 hours (8:00 a.m. until 11:00 a.m.).

The required attendance for the **alternate** member is to attend an Architectural Review Committee meeting each week for four (4) weeks and then monthly thereafter. If you are interested in becoming an **alternate** member on the Architectural Review Committee, complete the attached application and return it to the Community Standards Department, 984 Old Mill Run, The Villages, Florida, no later than **5:00 p.m. on February 22, 2019.**

**The Villages®**  
Community Development Districts  
**Community Standards**

**ARCHITECTURAL REVIEW COMMITTEE**  
**ALTERNATE VOLUNTEER MEMBER FOR**  
**VILLAGE CENTER COMMUNITY DEVELOPMENT DISTRICT**  
**FOR THE LADY LAKE / LAKE COUNTY PORTION OF THE VILLAGES**

**APPLICATION FOR MEMBERSHIP**

This application **must** be returned to the Community Standards Department, 984 Old Mill Run, The Villages, Florida **no later than 5:00 p.m. on February 22, 2019.**

I understand that being an alternate member of the Architectural Review Committee (ARC) is a volunteer position which requires attendance at the ARC meeting every week for the first 4 weeks and once every month thereafter. **The applicant must be a full time resident of the Lady Lake / Lake County portion of The Villages and have lived there for at least one year.** Committee members are recommended to have education and/or experience in any of the following areas: architecture, ability to read site plans, residential/commercial construction, building management, deed restricted communities, landscaping, county code enforcement, etc.

1. Please briefly describe your past business or career paths.

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2. What special skills or education do you have that would benefit the ARC? (Please include special skills, experience or training such as architect, ability to read site plans, builder, condo/building management, working with deed restricted communities, etc.)

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3. Are you familiar with your deed restrictions and/or covenants?    Y        N

Signature \_\_\_\_\_ Phone \_\_\_\_\_  
Print Name \_\_\_\_\_ Village of \_\_\_\_\_  
Address \_\_\_\_\_ Date \_\_\_\_\_





*You are invited!*

**JOIN US AT AN UPCOMING RESIDENT ACADEMY.  
AN INTERACTIVE PROGRAM TO LEARN ABOUT YOUR LOCAL GOVERNMENT.**

- Help alleviate the confusion, questions and misinformation that exists regarding the responsibilities and functions of The Villages® Community Development Districts.
- Learn all about the history and benefits of special districts.
- Have the opportunity to tour the North Sumter Utility Plant.
- Obtain information on the following District departments – The Villages Fire Rescue, Property Management, Customer Service, Community Standards, Community Watch, Recreation & Parks, Executive Golf, Budget, Utilities, Finance and MORE!

**UPDATED FORMAT • UPDATED INFORMATION • NO WAITING LIST**

**CHOOSE FROM 3 CONVENIENT DATES IN 2019 TO FIT YOUR ACTIVE LIFESTYLE**  
*Registration begins Thursday, February 28th.*

**APRIL 29 • 12:30P.M. - 5:30P.M. • ROHAN RECREATION CENTER**

**JULY 29 • 12:30P.M. - 5:30P.M. • ROHAN RECREATION CENTER**

**NOVEMBER 13 • 8A.M. - 1P.M. • SAVANNAH CENTER**

[www.DistrictGov.org](http://www.DistrictGov.org)

CLICK ON [www.DistrictGov.org](http://www.DistrictGov.org) FOR MORE!

# Resident ACADEMY

## EASY REGISTRATION

- Register online at [www.DistrictGov.org](http://www.DistrictGov.org) by clicking on the 'Resident Academy' link.
- Register in person at the District Customer Service Center or at any Regional Recreation Center.
- For assistance, contact the District Customer Service Center at (352) 753-4508.

To keep up with what's happening, make sure you are signed up to receive e-Notifications! By signing up for these email notifications, we will notify you of future opportunities and other helpful community information. Need help signing up? Contact us at (352) 753-4508 for assistance.

### Follow these 4 simple steps to sign up for e-Notifications

**1** On the main page of [www.DistrictGov.org](http://www.DistrictGov.org), click on 'Sign up for e-Notifications'

**2** Enter your information

**3** Choose the specific notifications you would like to receive and click 'Sign Up'

**4** Check your email and confirm

For additional information or to request an accommodation, please contact the District Customer Service Center at (352) 753-4508.

**The Villages®**  
Community Development Districts

[www.DistrictGov.org](http://www.DistrictGov.org)

**The Villages®**  
Community Development Districts  
Finance

**FINANCE CUSTOMER SERVICE  
& YOUR MONTHLY BILL**

The Finance Customer Service Department performs the billing function for the convenient monthly bill you receive that may include one or more of the following, based on the location of your home: your contractual Amenity Fee, potable, irrigation and wastewater user fees, and your sanitation collection fee.

Most importantly, we aim to provide an exemplary level of customer service to all residents in Florida's Friendliest Hometown®!

**PAYMENT INFORMATION**

Payments may be made in several convenient ways:

**In Person** – to speak to a Finance Customer Service Representative about your bill or make a payment in person, please stop by our office at 984 Old Mill Run in Lake Sumter Landing.

**Drop & Go** – There is a drop box located at each postal station within The Villages where you can include your payment without adding postage! Please make sure you include your name, address and the correct utility name on the outside of the envelope. Payments are collected once a day, Monday through Friday.

**Online** – for information on making a payment online, please visit [www.DistrictGov.org](http://www.DistrictGov.org)!

**By Mail** – A return envelope is provided with your bill for your convenience. Please include postage and deposit your payment in a US Mail receptacle.

**Auto-Pay by Bank Draft** – this allows you to make your payment directly from your US financial institution's checking or savings account.

**Credit Card Payment** – available in person, by phone or online. Applicable convenience fees will apply.

[www.DistrictGov.org](http://www.DistrictGov.org)




## SURROUNDING YOUR WATER BILL

On average, every month we:

- Answer 3,570 inbound telephone calls
- Greet 200 customers in person at our office in Lake Sumter Landing
- Generate, track and close-out 4,000 work orders for various water, sewer or trash related requests

## E-BILLING

 E-Billing is now available for your monthly water, sewer, trash and amenity bill! By signing up for E-Bill, we will no longer send you a monthly paper statement. All of the information pertaining to your monthly bill will be emailed to the email address you provide. If you would like to utilize this billing feature, please visit [www.DistrictGov.org](http://www.DistrictGov.org) to sign-up. After signing up, a confirmation email will be sent to you within 7 business days. Depending on your individual billing cycle, you may also receive a paper bill the first month.

**Need help signing up?** Please contact our office Monday through Friday from 8:00 a.m. to 5:00 p.m. for assistance.

## ACCESSING YOUR INFORMATION

Obtaining information about your bill has never been easier! Visit [www.DistrictGov.org](http://www.DistrictGov.org) and click on the following links.

**Billing Account Inquiry** – view account history, usage, payments and billing.

**Pay Your Bill Online** – you have the option to pay online using credit cards, debit cards and electronic checks through a third party vendor. Please note that a convenience fee charged by the third party vendor will apply.

**Contact Us** – contact us regarding any questions you may have pertaining to your bill, usage or how to obtain additional information. We look forward to hearing from you!

## CONTACT US

(352) 750-0000

984 Old Mill Run, The Villages, FL 32162

[Utilities@DistrictGov.org](mailto:Utilities@DistrictGov.org)

## **WELCOME NEIGHBOR**

Are you a new resident in Sumter County?

Plan to attend the Government Information Session

**Thursday, February 28th**

**12:00 - 3:00 pm**

**Fenney Recreation Center**

- ◊ Meet Sumter County Commissioner Doug Gilpin
- ◊ Meet Representatives of Coleman Correctional Institution
- ◊ Meet Representatives of The Sumter County Mining Association
- ◊ Get Information regarding Sumter County's Hazardous Waste Collection events
- ◊ Get information about Mosquito Control spraying
- ◊ Emergency Management will be present to make sure you are storm ready
- ◊ Learn about the regional roads planned and under construction

## **THE VILLAGE OF FENNEY RESIDENTS**

### **Meeting Location**

3200 Fenney Way

The Villages, FL 32163

For information regarding this event hosted by the Board of Sumter County Commissioners please call 352 689 4400

[www.sumtercountyfl.gov](http://www.sumtercountyfl.gov)

