

September 25, 2019

Contact Us:

Customer Service (352) 753-4508

Administration (352) 751-3939

Budget (352) 674-1920

Community Standards (352) 751-3912

Community Watch (352) 753-0550

Property Management (352) 753-4022

Finance Customer Service (352) 750-0000

Human Resources (352) 674-1905

Public Safety (352) 205-8280

Purchasing (352) 751-6700

Recreation Administration (352) 674-1800

> **Risk Management** (352) 674-1828

> Utility Operations (352) 751-3939

District Weekly Bulletin



CDD Orientation

Please join us each Thursday at 10:00am at the District office located at 984 Old Mill Run to learn about how the Districts operate and other important community information. For additional information, please contact us at (352) 753-4508.





Community Development Districts Property Management

The following facilities will be temporarily closed or have scheduled maintenance:

⇒ La Hacienda Recreation Center and Sports Pool

The La Hacienda Recreation Center and Sports Pool will be closed for cleaning October 5th.

⇒ Sliver Lake Tennis Courts

The Silver Lake Tennis Courts will be closed for maintenance September 16th through October 31st.

\Rightarrow Paradise Archery Range

The Paradise Archery Range will be closed for maintenance September 3rd through October 4th.

⇒ Lake Miona Recreation Center and Sports Pool

The Lake Miona Recreation Center and Sports Pool will be closed for cleaning October 6th.

⇒ Lynnhaven Neighborhood Pool

The Lynnhaven Neighborhood Pool will be closed for maintenance October 7th through November 4th.

⇒ Allamanda Recreation Center

The Allamanda Recreation Center will be closed September 1st through October 6th.

⇒ Coconut Cove Tennis Courts

The Coconut Cove Tennis Courts will be closed for maintenance until October 2019.

⇒ Truman Recreation Center Family Pool

The Truman Recreation Center Family Pool will be closed for maintenance September 27th through October 4th.

⇒ Pinellas Neighborhood Recreation Parking Lot

Sections of the Pinellas Neighborhood Recreation Parking Lot will be closed from September 16th though September 26th.

\Rightarrow Pine Hills and Pine Ridge Neighborhood Center Parking Lots

Sections of the Pine Hills and Pine Ridge Neighborhood Recreation Parking Lots will be closed from September 23rd though September 26th.

Did You Know??

The Villages® Community Development Districts Recreation & Parks

Lost and Found

Depending on where items are found, inexpensive items will be held for one month at La Hacienda, Laurel Manor, or Eisenhower Regional Recreation Centers. Valuables will be turned over to the Lady Lake Police Department, Sumter County Sheriff's Office or Marion County Sheriff's Office within 72 hours. At the end of each month, unclaimed items will be donated to local charities. The Recreation Department is not responsible for lost items.





The Villages® Community Development Districts Executive Golf

Executive Golf Course Closings

Due to the 25 inches of rain we have received in the past few months, there are 12 Executive Golf Courses closed to aid in moving water and lowering storm water basin levels. This is part of the planned infrastructure for storm water management. The following courses are closed until further notice while our efforts continue for public safety.

- Heron
- Pelican
- Oakleigh—will reopen Thursday, September 26, 2019
- Sweet Gum—will reopen Thursday, September 26, 2019
- Amberwood
- Hill Top

If you have any questions or need additional information, please call the District Executive Golf Maintenance Office at 352-674-1885. We appreciate your patience and understanding.

Information Provided by...

The Villages.

Community Development Districts Property Management

Del Mar Gate

The project to improve the Del Mar gate access is currently ahead of schedule and is anticipated to be completed before the end of this month. The new sidewalk and truncated domes at the new ADA ramp are completed, as is the construction of the new vehicle access lane and related paving work. Completion of the curbing near the attendant structure, gate access improvements, irrigation, landscaping and roadway striping remain to be completed over the next 10 days.

Did You Know???



- ⇒ External Deed Restriction Standards **prohibit** household waste or recycling to be placed at the end of your driveway <u>before 5:00 pm</u> on the day preceding your scheduled collection.
- ⇒ Bags must be placed for collection <u>before 6:00 am</u> on the day of your scheduled collection.
- \Rightarrow Household waste should be placed in sealed white or black standard 20-30 gallon trash bags, and must not weigh over 40 pounds.
- \Rightarrow Recyclables must be placed in a clear plastic bag and not weigh over 40 pounds.
- \Rightarrow Tree limbs or branches may not exceed four feet in length or exceed 40 pounds, and need to be bundled and tied and placed at the end of your driveway.
- \Rightarrow Lawn clippings and similar yard waste should be placed in biodegradable bags.

If you reside South of SR 44 all of your waste, household and recyclables, comingled together, are transported to the Covanta Energy from Waste Plant. Household waste is turned into electricity, which powers homes locally.

For more information on this and other Curbside Residential Recycling & Sanitation information please visit <u>www.DistrictGov.org</u>.



Community Development Districts

Please join us for the third interactive Solid Waste Workshop presented by the North Sumter County Utility Dependent District (NSCUDD) and Jacobs, formallyCH2M, the waste hauler for Districts 1 – 11 on Wednesday, October 23, 2019 at The Savannah Center from 9:00 to 12:00!

The first workshop provided information on the District's current Solid Waste and Recycling Program, and the need to develop a Solid Waste Management Plan, as well as the state of the industry and the impacts this has on our current program. China and other Asian countries have placed policies and restrictions on the import of recyclables and which is impacting recycling throughout the world.

The second workshop recapped what we learned in the first along with additional information on the methods of solid waste disposal, as well as the rising costs. With the use of electronic survey clickers a series of questions were asked of the attendees and the results stated that the majority feels there is no need to change the solid waste collection process and are very satisfied with the service that is provided. The participants also indicated a willingness to pay slightly more per month to maintain the current solid waste and recycling program.

During the third workshop, alternative waste management options, options for waste disposal, and the associated costs will be presented followed by asking for additional input from the attendees. The District and Jacobs appreciate the participation and suggestions we have received so far and look forward to meeting with you again in October. The information from the previous workshops can be found on the District website at <u>www.DistrictGov.org</u>.



Did You Know??



On Thursday, September 19th, the North Sumter County Utility Dependent District (NSCUDD) took the first step in purchasing Central Sumter Utility Company, LLC (CSU). The agreement for purchase and sale was approved and now initiates the due diligence period for NSCUDD to perform or to have performed one of many items. Those items include, but not limited to, a valuation of CSU performed by a third party consultant and a facility assessment review. The seller will also have a valuation completed by a third party consultant. Once complete the two valuations will be compared as outlined in the agreement to determine a sale price.

If the sales transaction is completed, NSCUDD would be the water and waste water provider in Districts 9, 10 and 11 to complement North Sumter Utility (NSU) that serves Districts 5, 6, 7 & 8. The resident will see no impact to their service as a result of the potential sale.

Did You Know?

TheVillages

Community Development Districts
Property Management

If you have visited the new District Customer Service Satellite office at The Villages Public Safety Department Station 47 south of Hwy 44, you may have noticed two buildings under construction behind the station. One building is for the utility company and the other building will be a satellite for District Property Management (DPM). The office will have 7 or 8 current staff, one assistant manager, two facility supervisors that are responsible recreation centers south of Cr 466 A, two infrastructure supervisors responsible for Districts 9, 10, 11 and 12 infrastructure and two landscape supervisors. This new location will save at least one hour a day in travel time for each team member that currently works out of the Lake Sumter Landing office. Later in 2020, Community Watch will occupy the same building resulting in additional savings. For construction progress, stay tuned to the District Weekly Bulletin!

What's Happening In Your District?



Community Development Districts

VILLAGE COMMUNITY DEVELOPMENT DISTRICT NO. 4 TOWN HALL MEETING ON SIGNAGE ENFORCEMENT

You are invited to attend a Town Hall Meeting hosted by Village Community Development District No. 4:

DATE: Tuesday, October 15, 2019

TIME: 7:00 p.m.

LOCATION: Mulberry Grove Regional Recreation Center, Americana Room

The Town Hall Meeting will include a discussion regarding signage enforcement in VCDD No. 4 and residents will be able to ask questions of the District Supervisors.

If you are not able to attend but would like to provide input, please visit www.DistrictGov.org to obtain a comment card that will be presented to the Board.

For more information please contact Candice Harris, Deputy District Clerk, at 352-751-3939 or by email at <u>Candice.Harris@DistrictGov.org</u>.

What's Happening In Your District?



Community Development Districts

DISTRICT 8 QUESTION AND ANSWER EVENING

Tuesday, October 1, 2019 from 7:00 - 9:00pm at Fish Hawk VRC

Dennis Hayes, District 8 Supervisor and Representative on the Project Wide Advisory Committee (PWAC) will present a slide show entitled "Where Does Your Money Go?" and will answer your questions about District 8 and the PWAC.

Topics to discuss will include:

- 1. Bond Assessment
- 2. Amenity Fees
- 3. Maintenance Assessments
- 4. Utility charges
- 5. How PWAC was formed and what it does
- 6. Questions on other topics of concern

Your District 8 Supervisor, Dennis Hayes, is hosting this meeting. <u>dennis.hayes@districtgov.org</u> (352) 633-0750

Next meeting: February 4th at 7:00 pm

Please Join Us!

Community Development Districts

The Villages community is comprised of 17 special purpose districts, established pursuant to Florida State Statutes, which are responsible for a variety of functions including maintenance, recreation, public safety, sanitation, water and wastewater services.

You are invited to attend our "Introduction to your Special Purpose Local Government" informational program. You will learn how the districts operate and learn other important community information about the people, services, and other supporting entities that help make The Villages a premier community.

No sign-ups or fees are required for this presentation. Sessions are held every Thursday at 10:00 a.m. at the District Office located at 984 Old Mill Run in Lake Sumter Landing.

Customer Service Center

The District Customer Service Center is dedicated to providing each resident with quality, accurate and friendly customer service! Known as the Districts' "One-Stop" location, residents can access information about the community in which they live simply by calling, stopping in, or exploring our website!

The Customer Service Center is pleased to provide general information about all areas of our beautiful community. Our team is committed to ensuring your questions do not go unanswered, even if we are not the ones who can help! If you have any questions or concerns and are not sure who to contact, please call us for assistance!

984 Old Mill Run and 4856 South Morse Boulevard (352) 753-4508 • Fax (352) 751-3936 CustomerService@DistrictGov.org Monday – Friday 8:00am – 5:00pm, excluding holidays

Did You Know?

The Villages® Community Development Districts Customer Service

Gate Card Services

When replacing gate cards, please bring all remaining gate cards as they are issued in sets of two. Lost or stolen gate cards will be replaced at a \$15.00 charge per card. Homeowners can also purchase additional gate cards for a \$15.00 charge. A total of four gate cards can be issued per home. The payment types accepted are Cash, Check, MasterCard, Visa, and Discover.

Resident ID Card Information

Replacement Resident ID cards are available at the Customer Service Center locations to replace a lost, stolen or damaged cards. The cost for a replacement card is \$15. When obtaining a new card, a new ID number and picture will be issued. If you think you may find your card, a temporary 30-day ID may be obtained for free!

www.DistrictGov.org

From www.DistrictGov.org, you can locate many sources of information. What's Happening– updates on closings, road work and more e-Notifications– emails are sent directly to you with District news Sanitation and Recycling Information Departments– find information on Recreation, Customer Service, Finance and many other District Departments Your District- Board of Supervisors, Agendas and Meeting Notes

984 Old Mill Run

and 4856 South Morse Boulevard (352) 753-4508 • Fax (352) 751-3936 CustomerService@DistrictGov.org Monday – Friday 8:00am – 5:00pm, excluding holidays

How can I ascertain in which District I reside and when my District Board of Supervisors meet?



You can find the District you live in by going to www.DistrictGov.org and clicking Village Neighborhoods.

You can search for your neighborhood and it will list the District you live in. Need help? Call Customer Service at (352) 753-4508!



Once you know the District, click on Your District and choose your specific District.



From there, you can obtain information on the Board of Supervisors, meeting information, District facts, Financials, Budgets and more!

Have You Ever Wondered What the Village Community Development Districts Do Not Govern?

- Downtown Entertainment- 352-750-5411
- The Sharon- 352-751-7799
- The Charter School- 352-259-2350
- Businesses
- Katie Belle's- 352-750-9411 and Restaurants
- Entertainment Shows at Savannah- 352-750-5411
- Real Estate (Sales- 352-753-2270, rentals- 352-753-6691, etc.)
- The Villages Regional Hospital- 352-751-8000 and Medical Services
- Law Enforcement- 911
 - Non-Emergency Numbers Lake County– 352-343-2101
 - Marion County- 352-732-9111
 - Sumter County- 352-793-2621
- Championship Golf Courses- 352-753-3396
- Home Construction- 352-753-6222
- Non-villa / Non-District 4 Street Signage Lake County- 352-742-1766 Marion County- 352-753-4022 Sumter County- 352-689-4400
- Mosquito Control Lake County- 352-343-9419 Sumter County- 352-689-4400

Animal Control Lake County- 352-742-4640 Marion County- 352-671-8727 Sumter County- 352-689-4400

 Traffic Signalization & Coordination Lake County- 352-742-1766 Marion County- 352-671-8686 Sumter County- 352-689-4400

Did You Know??



Tuesday October 1, 2019 marks the official date Customer Service is solely responsible for registering residents for Community Watch's three resident programs. Residents interested in signing up for Community Watch's Adult Watch, House Check and Resident Out of Area programs will be able to do so at either Customer Service location – 984 Old Mill Run in Lake Sumter Landing and their Satellite Office at 4856 South Morse Blvd. This makes it possible for a resident to handle all of their needs in one location.

The **Adult Watch Program** is a service provided for residents that live alone or residents with a partner who need someone to give them a call to make sure they are in good standing. Currently the Community Watch staff calls approximately 100 residents daily. If any resident does not answer, Community Watch goes into action, sending a patrol driver to knock on the door, calling local hospitals, key holders and if all else fails law enforcement. It is a very effective program. There is no charge for this program.

Houses Checks is a service provided for any residents that are going to be leaving the area for more than seven days. Community Watch will check the perimeter of the house checking windows, doors, any packages left at the home. We will not enter the home, and it is recommended to have a local key holder. At this time the charge is \$5.35 per week.

Resident out of Area is a service provided to any residents that are going to be leaving the area for more than seven days. In the event of a natural disaster, Community Watch will notify the homeowner if any damage is noticed. This also allows emergency personnel to concentrate evacuation efforts on occupied homes. There is no charge for this program.

Construction Update



The Villages Public Safety Department Fire Station #40 located at 2455 Parr Drive:

The site work and interior finishes are near complete. In the coming weeks the staff will move to the temporary housing and the renovation of the existing structure

will begin.



District Field Ops Facility for District Property Management (DPM), Community Watch and South Sumter Utilities (SSU) located at 4890 Morse Boulevard:

The exterior is complete and the building's interior finishes are underway.







On Friday, September 20, 2019, The Villages Public Safety

Department B-Shift technical rescue team members trained on the Arizona Vortex tripod which is used in confined space rescues and over the edge high angle rescues.

Technical Rescue Team members train monthly on the different disciplines. The team is highly trained and is capable of vehicle & machinery rescues, confined space rescues, trench collapse rescues, high/low angle rope rescues and structural collapse rescues.

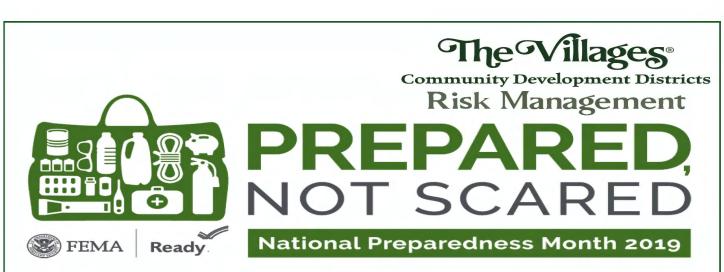
The Villages Technical Rescue team recently went through an evaluation process by the State of Florida to become a Type 1 Technical Rescue Team. We are awaiting the results of this evaluation.





During the grand opening of Wawa located at 13535 US Hwy 441, Lady Lake, FL 32159, the Villages Public Safety Department was invited to participate in a sub making contest against the Sumter County Sheriff's Department. The event was held on Thursday, September 19th. Each team received a training session before the contest. The Sumter County Sheriff's office won the event by 1 sub. Both teams received a check for \$1,000 to participate. The Villages Public Safety Department donated their check to the Hearts with Hands organization.





Week 3: Youth Preparedness

9 Priority Steps for Creating a Nation of Prepared Youth

- 1. Elevate the importance of youth preparedness learning programs at the national, state, and local levels.
- 2. Evaluate the quality and effectiveness of existing and new youth preparedness programs.
- 3. Support the implementation of youth preparedness learning programs.
- 4. Create positive relationships between youth and the first responder community.
- 5. Link youth preparedness to family and community participation, especially in communities where English may not be the first language spoken (or understood) among adults, in other underrepresented communities, and inclusive of individuals with access and functional needs.
- 6. Make school preparedness a key component of youth preparedness.
- 7. Build and strengthen productive partnerships among stakeholder agencies and organizations.
- 8. Identify opportunities to embed youth preparedness in youth culture.
- 9. Design a sustaining, locally driven model for developing, designing, and delivering programming.

Don't forget to have a plan! Visit: https://www.ready.gov/make-a-plan

Teach children what to do in an emergency if they are at home or away from home. Go to: <u>https://www.ready.gov/kids</u>

Information from :https://www.ready.gov/september

Week 4: Get Involved in your community's preparedness

There are numerous ways for you to get involved when disaster strikes in your community.

- Learn about the hazards most likely to affect your community and their appropriate responses.
- Take classes in lifesaving skills, such as CPR/AED and first aid, or in emergency response, such as CERT.
- Check in with neighbors to see how you can help each other out before and after a storm
- If you or someone you know have a disability, plan ahead for accessible transportation that you may need for evacuation or getting to a medical clinic. Work with local services, public transportation or paratransit to identify accessible transportation options. For more info visit: www.ready.gov/disability

Community Emergency Response Teams (CERTs) trains volunteers to prepare for the types of disasters that their community may face. You can find your local CERT team by going to <u>https://community.fema.gov/Register/Register_Search_Programs</u>

Recap for Septembers Preparedness Month :

- Week 1: Sept 1-7 Save Early for Disaster Costs
- Week 2: Sept 8-14 Make a Plan to Prepare for Disasters
- Week 3: Sept 15-21 Teach Youth to Prepare for Disasters
- Week 4: Sept 22-30 Get Involved in Your Community's Preparedness

The Villages wants you to be Prepared, Not Scared

Don't forget to visit <u>https://www.ready.gov/september</u>



Save the Date...





ARCHITECTURAL REVIEW COMMITTEE

Is seeking a **primary** and **alternate** volunteer committee member for Village Community Development District No. 1

Village Community Development District No. 1 (District 1) is seeking a primary representative and an alternate representative on the Architectural Review Committee (ARC).

The **primary applicant** must be a full time resident of District No. 1 and have lived in The Villages for at least one year.

The <u>alternate applicant</u> must be a full time resident of District No. 1 and have lived in The Villages for at least one year. This position requires attendance at the ARC meeting every week for the first four (4) weeks and once every month thereafter.

Candidates are recommended to have education and/or experience in any of the following areas: architecture, ability to read site plans, residential/commercial construction, building management, deed restricted communities, landscaping, county code enforcement, etc; however, this is not required. The Committee meets weekly, on Wednesdays, for approximately 4 hours (8:00 a.m. until noon).



ARCHITECTURAL REVIEW COMMITTEE

Is seeking an **alternate** committee member for Village Community Development District No. 3

Village Community Development District No. 3 (District 3) is seeking an alternate member to serve on the Architectural Review Committee.

The applicant must be a full time resident of District 3 and have lived in The Villages for at least one year. Candidates are recommended to have education and/ or experience in any of the following areas: architecture, ability to read site plans, residential/commercial construction, building management, deed restricted communities, landscaping, county code enforcement, etc; however, this is not required. The Committee meets weekly, on Wednesdays, for approximately 4 hours (8:00 a.m. until 12:00 p.m.).

The required attendance for the alternate member is to attend an Architectural Review Committee meeting each week for four (4) weeks and then monthly thereafter. If you are interested in becoming an alternate member on the Architectural Review Committee, applications are available on the District's website, <u>www.DistrictGov.org</u> and at the Community Standards Department, 984 Old Mill Run, The Villages, Florida. The deadline for submitting applications is 5:00 p.m. on September 27, 2019.



ARCHITECTURAL REVIEW COMMITTEE

Is seeking an alternate committee member for Village Community Development District No. 5

Village Community Development District No. 5 (District 5) is seeking an alternate representative on the Architectural Review Committee.

The applicant must be a full time resident of District 5 and have lived in The Villages for at least one year. Candidates are recommended to have education and/ or experience in any of the following areas: architecture, ability to read site plans, residential/commercial construction, building management, deed restricted communities, landscaping, county code enforcement, etc; however, this is not required. The Committee meets weekly, on Wednesdays, 8:00 a.m. for approximately 3 hours.

If you are interested in becoming a an alternate representative for District No. 5, applications are available on the District's website, <u>www.DistrictGov.org</u> and at the Community Standards Department, 984 Old Mill Run, The Villages, Florida. The deadline for submitting applications is October 4, 2019. For information about the position, contact the Community Standards Department at 751-3912.

Sumter County Public Works Household Electronics & Hazardous Waste

Mobile Collection

Saturday November 2, 2019 9 AM to 3 PM

located at the

Lake Okahumpka Park 6085 E. SR 44, Wildwood 34785

What to bring:

- Automotive fluids
- Automotive batteries
- Cleaners
- Fertilizers
- Fluorescent lamps and Mercury containing devices
- Fungicides
- Wood preservatives
- Herbicides
- Rechargeable household batteries
- Household electronics
- (TVs, VCRs, computers, etc.)
- Latex & oil based paints
- Paint removers
- Paint thinners
- Pesticides
- Pool chemicals
- Solvents
- Smoke detectors
- Propane tanks (25lbs)



- What not to bring:
- Biological/Infectious waste
- Explosives
- Radioactive waste
- Empty paint cans

HOW TO PACKAGE AND TRANSPORT CHEMICALS

- (1) Do NOT mix chemicals together.
- (2) Keep products in original labeled containers if possible.
- (3) Place containers into cardboard boxes to prevent breakage.
- (4) Place leaky container in clear plastic bag and transport in box with newspaper.
- (5) Put boxes in trunk or in back of vehicle away from passengers.

Businesses may arrange for drop off and payment by

For more information on this and other mobile collections, contact Sumter County Public Works at 352-689-4400.