

Contact Us:

Customer Service
(352) 753-4508

Administration
(352) 751-3939

Budget
(352) 674-1920

Community Standards
(352) 751-3912

Community Watch
(352) 753-0550

Property Management
(352) 753-4022

Finance Customer Service
(352) 750-0000

Human Resources
(352) 674-1905

Public Safety
(352) 205-8280

Purchasing
(352) 751-6700

Recreation Administration
(352) 674-1800

Risk Management
(352) 674-1828

Utility Operations
(352) 751-3939

District Weekly Bulletin



CDD Orientation

This valuable program is held each Thursday at 10:00 a.m. at the District office located at 984 Old Mill Run in Lake Sumter Landing. For additional information, please contact the District Customer Service Center at 352-753-4508.

Government Day Survey

The 24th Annual Government Day took place on Saturday, November 2nd at the Eisenhower Regional Recreation Center. THANK YOU to all governmental agencies and residents that attended this year! Your feedback is important to the continued success of this popular event. To ensure we continue to meet your expectations, please take a moment to complete a brief survey. This survey is available to both residents that attended this year's event and also those that did not. We appreciate your help! You can find the survey at www.DistrictGov.org until Friday, November 15, 2019.

*Thank
You*

Holiday Information

Veterans Day Closure

District Offices

The District Customer Service Center and all District Administrative Offices will be closed on Monday, November 11, 2019 in observance of Veterans Day. We will resume normal business hours on Tuesday, November 12, 2019. For additional information, please contact the District Customer Service Center at (352) 753-4508.

Recreation Centers

All recreation center offices will be closed on Monday, November 11, 2019 in observance of Veterans Day. The recreation centers, fitness clubs, outdoor facilities, dog parks and swimming pools will be open for your enjoyment.

Guest ID card, Executive Trail Fee and Activity registration services will be available 8:00 a.m. to 12:00 p.m. at La Hacienda, Lake Miona, Eisenhower and Rohan Regional Recreation Centers.

We will resume normal business hours on Tuesday, November 12, 2019. For additional information, please contact the Recreation and Parks Department at (352) 674-1800.



Holiday Information Continued



Veteran's Day Sanitation Collection

Monday, November 11, 2019

**NORMAL RESIDENTIAL TRASH AND
RECYCLE PICK-UP**



Thanksgiving Holiday Sanitation Collection

**Marion, Sumter and Fruitland Park
Residents with Thursday Collection**

**No collections will be made on
Thanksgiving Day, November 28, 2019.**

Household Trash and Recycling (for those with Thursday trash and/or recycling collection) will be collected on **SATURDAY, NOVEMBER 30TH.**

Have bags out no later than 6:00 AM.

All others will follow the normal schedule.



The following facilities will be temporarily closed or have scheduled maintenance:

⇒ **La Hacienda Recreation Center**

The La Hacienda Recreation Center will be closed for maintenance November 11th through November 20th.

⇒ **Chula Vista Recreation Center**

The Chula Vista Recreation Center will be closed for maintenance November 4th through November 8th.

⇒ **Chatham Billiards Hall**

The Chatham Billiards Hall will be closed for maintenance on November 7th.

⇒ **Laurel Manor Recreation Center**

The Laurel Manor Recreation Center will be closed for maintenance November 16th and November 17th.

⇒ **Churchill Street Recreation Center**

The Churchill Street Recreation Center will be closed for maintenance on November 16th.

⇒ **Lake Miona Recreation Center**

A portion of the Lake Miona Recreation Center will be closed for maintenance November 4th through November 8th.

⇒ **Lynnhaven Neighborhood Pool**

The Lynnhaven Neighborhood Pool will be closed for maintenance October 7th through November 11th.

⇒ **Largo Neighborhood Pool Parking Lot**

The Largo Neighborhood Pool Parking Lot will be closed for maintenance November 4th through November 7th.

⇒ **Canal Street Recreation Center**

The Canal Street Recreation Center will be closed for maintenance on November 16th.



The following facilities will be temporarily closed or have scheduled maintenance:

⇒ **Osceola Hills Recreation Center**

The Osceola Hills Recreation Center will be closed for maintenance November 8th through November 15th.

⇒ **Pine Hills Recreation Center**

The Pine Hills Recreation Center will be closed for maintenance November 1st through November 8th.

⇒ **Pine Ridge Recreation Center**

The Pine Ridge Recreation Center will be closed for maintenance November 15th through November 22nd.

Information Provided by...

Phone Books

As you receive your new phone books, please refrain from placing unwanted books at the postal facilities. Please keep our community clean by placing them out for collection on your regular home collection day.

The District received several calls pertaining to the delivery of a phone book by Data Publishing. Data Publishing pays all the associated fees to have the phone directories delivered to The Villages and pays the Post Office to deliver them. Due to the number of complaints, the District contacted Data Publishing with the information provided by residents regarding phone books being thrown on the driveway without protection from the weather.



Frequently Asked Questions and Answers



Submit Feedback,
Inquiry, or Concern

The Villages® Community Development Districts Office of Management and Budget

On my tax bill, what are the District Maintenance and Bond Assessments?

This month, property owners will be receiving their annual tax bill from their County's Tax Collector's Office. On your tax bill under the Non-Ad Valorem section there may be two lines listed that pertain to your residential District: Bond assessment and Maintenance assessment.

If a Bond/Debt line appears on your tax bill then you are paying your bond assessment in annual installments versus prepaying the total bond assessment. Your District's Board of Supervisors issued bonds to pay for the infrastructure required for the development of your District. The bonds are paid off through bond assessments on individual lots within the specific bond phase. You may view your bond amortization schedule, learn how to pay off your bond and read answers to frequently-asked questions on the District website – www.Districtgov.org or contact the Finance Department at 751-3900.

The second line relates to your maintenance (mait) assessment which provides the funds for the operations of your District, including the maintenance and replacement of the infrastructure acquired through the bond issue. These costs include items such as landscaping, deed compliance, road maintenance, wetlands and preserves, water retention areas, storm/gutter facilities, right-of-ways, transportation paths, walls, fences, utilities, insurance, etc. along with setting aside reserve funds for future projects. The purpose of the maintenance assessment is to provide funds to maintain the existing level of service and ensure the long-term integrity of the infrastructure and the sustainability of the District.

Frequently Asked Questions and Answers



Submit Feedback,
Inquiry, or Concern

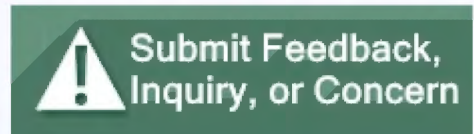
The Villages® Community Development Districts Office of Management and Budget

The annual maintenance assessment is determined during the budget process by each District's Board of Supervisors after reviewing the budget, capital improvement plan, funds availability during public budget workshops/board meetings and receiving public input throughout the annual budget process. For Districts 1 – 11, there were no changes from last year's maintenance assessment rates. District 12 had a few units that had maintenance assessment increases due to final platting acreage changes with the remainder of the District 12 units receiving reductions to their maintenance assessment rates. You may view your District's recently approved Fiscal Year 2019-20 Budget and maintenance assessment schedule on the District's website, www.DistrictGov.org. These assessments are based on a methodology utilizing your unit's acreage and number of lots to determine your proportionate share of the costs.

If you have any questions regarding your District's maintenance assessment, please call the Office of Management and Budget at 352-751-3939. If you have questions regarding any other tax(es) on your bill, please contact the taxing authority listed.



Frequently Asked Questions and Answers



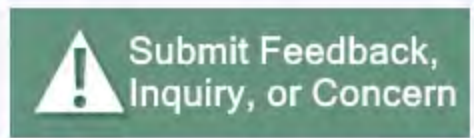
What are the available Community Watch programs and how do I sign up?

As part of our effort to provide a safe community for our Residents, representatives of Community Watch are pleased to speak to resident clubs or organizations. We believe that part of our Mission Statement – To Provide a Safe Community for Residents of The Villages’ by keeping a watchful eye around the clock – is to inform and educate our residents. Not only do we speak about the ways Community Watch help keep our residents safe, but also touch upon the ways the residents can be more diligent in keeping themselves and their homes safe.

One of our safety measures is our Open Garage Door program. If during their normal patrol our drivers notice an open garage door between the hours of midnight and 4:00 a.m., a call is made to Dispatch. If there is a phone number on file, the homeowner is contacted about the open door. While not all Villages are patrolled between the Open Garage Door timeframe every night, we have had nights where we have called upwards of 80 residents. While many residents express gratitude for our call, there are also some residents who prefer not to be woken up. For those residents who do not wish to receive a call when their door is open, we maintain a “Do Not Call List”. If you would like to be added to this list, please contact us at (352) 750-8201.



Frequently Asked Questions and Answers



What are the available Community Watch programs and how do I sign up, continued...

Residents interested in signing up for the following programs should do so at either of the District Customer Service Center locations – 984 Old Mill Run in Lake Sumter Landing or the Customer Service Satellite Office at 4856 South Morse Blvd.

The Adult Watch Program is a service provided for residents who live alone or needs someone to give them a call to make sure they are in good standing. Currently the Community Watch staff calls approximately 100 residents daily. If a resident does not answer, Community Watch goes into action, sending a patrol driver to knock on the door, calling local hospitals, key holders and/or law enforcement, if needed. There is no charge for this program.

The House Check Program is a service provided for residents who are going to be leaving the area for more than seven days. Community Watch will check the perimeter of the house, checking all windows, doors and for packages left at the home. We will not enter the home, and it is recommended to have a local key holder. The current charge for this program is \$5.35 per week.

The Resident Out of Area (ROA) program is a service provided to any resident who is going to be leaving the area for more than seven days. In the event of a natural disaster, Community Watch will notify the homeowner if any damage is noticed. This also allows emergency personnel to concentrate evacuation efforts on occupied homes. There is no charge for this program.

Frequently Asked Questions and Answers



Submit Feedback,
Inquiry, or Concern

The Villages® Community Development Districts Customer Service

How do I update my contact information?

If you would like to update your contact information or the emergency contact information listed for your property, please print out the form on the following page or find it on www.DistrictGov.org. You can return the completed form to the District Customer Service Center at 984 Old Mill Run in downtown Lake Sumter Landing or at the Customer Service Satellite Office at 4856 South Morse Boulevard, just south of Rohan Recreation Center. You can also place it in the Utility/ Amenity/ District correspondence box located at each postal facility without adding postage. If you prefer to call us with your changes, please call (352) 753-4508 Monday through Friday from 8:00 a.m. to 5:00 p.m. To email us your updates, please contact us at customerservice@DistrictGov.org. If you have any questions or would like to know what information we currently have listed for your home, please call (352) 753-4508.



The Villages®

Community Development Districts

If you would like to **UPDATE** your contact information or the emergency contact information listed for your property, please complete the information below. Please note that this information is not used in The Villages Phone Book. Return this completed form to the District Customer Service Center at 984 Old Mill Run, The Villages, Florida 32162. You can also place it in the utility / amenity / District correspondence box located at each postal facility without adding postage. If you have any questions, please call (352) 753-4508.

Homeowner Information:

Name _____

Address _____

Phone _____

Alternate Phone _____

Emergency Contact Information:

Name (1) _____

Phone (1) _____

Name (2) _____

Phone (2) _____

Name & phone number of person filling out this form (if not homeowner listed above)

Date form submitted _____

Did you know that you can find the form to update your contact information online?

Visit www.DistrictGov.org.

Under the Quick Links, select Update Contact Information.



Quick Links

What's Happening

District Weekly Bulletin

First Responders Recreation Center

Acronyms

Street Listing

Update Contact Information

Village Neighborhoods

Click on Contact Information Update Form.

Update Contact Information

We strive to ensure that we have the most up-to-date contact information and emergency contact information for each resident of The Villages. If you would like to UPDATE your contact information or the emergency contact information listed for your property, please click on the link below and print out the attached form. You can return the completed form to the District Customer Service Center at 984 Old Mill Run in downtown Lake Sumter Landing. You can also place it in the utility / amenity / District correspondence box located at each postal facility without adding postage. If you prefer to call us with your changes, please call (352) 753-4508 Monday through Friday from 8:00 a.m. to 5:00 p.m. To email us your updates, please contact us at customerservice@districtgov.org. If you have any questions or would like to know what information we currently have listed for your home, please call (352) 753-4508.

[Contact Information Update Form](#)

Did You Know??

The Villages® Community Development Districts Recreation & Parks



Everglades Recreation Complex Grand Opening

Join us for the Grand Opening of the Everglades Recreation Complex on Friday, November 8, 2019. The ribbon cutting will take place at 10:00 a.m. After the opening, Everglades will be open daily from 7:00 a.m.- 8:00 p.m. through December. The Villages Sales & Information Center will be open daily from 8:00 a.m. – 6:00 p.m. We look forward to seeing you!



JOIN US AT THE GRAND OPENING

Friday, November 8

in The Village of Marsh Bend

South on Warm Springs Ave., Right on Marsh Bend Trail

Ribbon Cutting | 10AM



MEET FRANK LEE RUGGLES

Photographer for the United States National Parks Service and featured photographer at Everglades Recreation.

in the Yellowstone Room 10AM to 3PM

REGISTER TO WIN A SIGNED PHOTO

10AM-3PM Recreation EXPO *in the Grand Canyon Theater*

Indoor Demonstrations | Outdoor Activities | Entertainment | Food | Prizes

PICK UP A BOOKLET AND PASSPORT AND HAVE FUN!

The Villages®
Recreation & Parks



352-674-1800 | www.DistrictGov.org

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Did You Know??

The Villages® Community Development Districts Recreation & Parks



Cycling Expo & Bicycle Challenge

Calling all bicycling enthusiasts! Bicycle accessories, travel companies, public safety and more will be found at this year's expo. Ride registration for the November 9th Bicycle Challenge will also be available.

 <p>The Villages® CYCLING 2019 EXPO</p>			 <p>Calling All Bicycle Enthusiasts</p>	<p>All events take place at La Hacienda Regional Rec. Center 1200 Avenida Central, The Villages</p>
<p>CYCLING EXPO AND HEALTH FAIR FRIDAY, NOVEMBER 8 10:00a.m. – 2:00p.m.</p>	<p>BICYCLE CHALLENGE SATURDAY, NOVEMBER 9 6:30a.m. – 4:00p.m.</p>	<p>For more information call 352-753-1716 or visit www.DistrictGov.org</p>		
 <p>The Villages® Recreation & Parks www.DistrictGov.org</p>	<p>SPONSORED BY <i>The Villages Regional Hospital</i> AUXILIARY FOUNDATION</p> <p>For more information and to register, go to: www.H4HBikeWeekend.com</p>	<p>SPONSORED BY Sumter Landing Bicycle Club</p> <p>For more information and to register, go to: www.H4HBikeWeekend.com/schedule</p>		

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 <p>60 min</p>	 <p>TOTAL BODY WORKOUT</p>
	<p>Nov. 12 9:00AM Lake Sumter Landing™</p>
	<p>Everyone welcome – FREE Join in for some fun on the square. Bring a mat and light weights for cardio and weight exercises all rolled into one fast hour of multilevel fitness.</p>
	<p>For more information, call (352) 753-1716.</p>
	 <p>The Villages® Recreation & Parks www.DistrictGov.org</p>

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Total Body Workout on the Square

Join in for some fun on the square! The Total Body Workout will take place at Lake Sumter Landing on November 12, 2019 at 9 a.m.

Information Provided By...

The Villages®
Community Development Districts
Utilities

On November 4, 2019 the North Sumter County Utility Dependent District (NSCUDD) hosted a public meeting to further discuss the development of a Solid Waste Management Plan. During the meeting the NSCUDD Board was presented with recommendations for the long term solid waste and recycling program in The Villages. To view the presentation, please visit www.DistrictGov.org.



Information Provided by...

The Villages®
Community Development Districts
Executive Golf

Executive Golf Course Information

- Hill Top Executive Golf Course will remain closed until further notice for cart path renovation.
- Walnut Grove will be closed Thursday, October 31, 2019 for overseeding.

We thank you for your patience during these scheduled renovations.

If you have any questions or need additional information, please call the District Executive Golf Maintenance Office at 352-674-1885. We appreciate your patience and understanding.



The Villages®

Community Development Districts

Risk Management

- ◆ **100,000 crashes** each year are caused by fatigued drivers
- ◆ Being awake for 18 hours is **equal to a blood alcohol concentration (BAC) of 0.08%**, which is legally drunk and leaves you at equal risk for a crash

Sleepiness and driving is a dangerous combination. Most people are aware of the dangers of drinking and driving but don't realize that drowsy driving can be just as fatal. Like alcohol, sleepiness slows reaction time, decreases awareness, impairs judgment and increases your risk of crashing.

Definitions of drowsy driving or driver fatigue rely on how the concept of "fatigue" is defined. Fatigue is a general term commonly used to describe the experience of being "sleepy," "tired," "drowsy," or "exhausted." While all of these terms have different meanings in research and clinical settings, they tend to be used interchangeably in the traffic safety and transportation fields.

There are many underlying causes of sleepiness, fatigue and drowsy driving; including sleep loss from restriction or too little sleep, interruption or fragmented sleep; chronic sleep debt; circadian factors associated with driving patterns or work schedules; undiagnosed or untreated sleep disorders; time spent on a task; the use of sedating medications; and the consumption of alcohol when already tired. These factors have cumulative effects and a combination of any of these can greatly increase one's risk for a fatigue-related crash.

Sleepiness or fatigue causes the following:

- **Impaired reaction time, judgment and vision**
- **Problems with information processing and short-term memory**
- **Decreased performance, vigilance and motivation**
- **Increased moodiness and aggressive behaviors**

Sleep deprivation and fatigue make lapses of attention more likely to occur, and may play a role in behavior that can lead to crashes attributed to other causes.

Before "Hitting the Road":

- **Get adequate sleep — most adults need 7-9 hours to maintain proper alertness during the day.**
- **Schedule proper breaks — about every 100 miles or 2 hours during long trips.**
- **Arrange for a travel companion — someone to talk with and share the driving.**

Avoid alcohol and sedating medications — check your labels or ask your doctor.

Visit: <https://drowsydriving.org/about/detection-and-prevention/> for more facts, stats, and prevention tips!

Information Provided by...



ARCHITECTURAL REVIEW COMMITTEE

Is seeking a **primary** and **alternate** volunteer committee member for Village Community Development District No. 1

Village Community Development District No. 1 (District 1) is seeking a primary representative and an alternate representative on the Architectural Review Committee (ARC).

The **primary applicant** must be a full time resident of District No. 1 and have lived in The Villages for at least one year.

The **alternate applicant** must be a full time resident of District No. 1 and have lived in The Villages for at least one year. This position requires attendance at the ARC meeting every week for the first four (4) weeks and once every month thereafter.

Candidates are recommended to have education and/or experience in any of the following areas: architecture, ability to read site plans, residential/commercial construction, building management, deed restricted communities, landscaping, county code enforcement, etc; however, this is not required. The Committee meets weekly, on Wednesdays, for approximately 4 hours (8:00 a.m. until noon).

If you are interested in becoming a primary or alternate volunteer representative for District No. 1, please contact the Community Standards Department at 751-3912.

Information Provided by...



ARCHITECTURAL REVIEW COMMITTEE

Is seeking an **alternate** committee member for
Village Community Development District No. 3

Village Community Development District No. 3 (District 3) is seeking an alternate member to serve on the Architectural Review Committee.

The applicant must be a full time resident of District 3 and have lived in The Villages for at least one year. Candidates are recommended to have education and/or experience in any of the following areas: architecture, ability to read site plans, residential/commercial construction, building management, deed restricted communities, landscaping, county code enforcement, etc; however, this is not required. The Committee meets weekly, on Wednesdays, for approximately 4 hours (8:00 a.m. until 12:00 p.m.).

The required attendance for the alternate member is to attend an Architectural Review Committee meeting each week for four (4) weeks and then monthly thereafter. If you are interested in becoming an alternate member on the Architectural Review Committee, applications are available on the District's website, www.DistrictGov.org and at the Community Standards Department, 984 Old Mill Run, The Villages, Florida.

**3RD IN
SERIES!**

The Villages®
Community Development Districts

**Protecting Our
Environment**  *Workshops*

You're Invited to a
**FLORIDA-FRIENDLY
LANDSCAPING WORKSHOP**

What is Florida-Friendly Landscaping?

Why is it important to protect the environment
throughout The Villages® community?

Join us for the third workshop in a series designed to inform residents
of environmental stewardship in The Villages Community!

JANUARY 13, 2020 • 11AM
ROHAN RECREATION CENTER - 850 KRISTINE WAY

FREE EVENT - TICKETS REQUIRED
Tickets will be available November 14, 2019
at all of The Villages Box Office locations
and at www.TheVillagesEntertainment.com

Staff and a consultant team will be available
to address your questions after the presentation.

Hope to see you there!

For additional information, please contact
The District Customer Service Center at
(352) 753-4508

WEBSITE

To learn about these events and others, please visit our website www.DistrictGov.org. You can also learn about what's happening, obtain contact information and other helpful information.

E-NOTIFICATIONS



Sign Up For
e-Notifications

Sign up for email notifications – Would you like us to notify you when events such as these occur? Are you interested in finding out other important community information? If so, sign up for e-Notifications!

Need help signing up? Please contact our office Monday through Friday from 8:00 a.m. to 5:00 p.m. for assistance.



www.DistrictGov.org

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You are invited!

**JOIN US AT AN UPCOMING RESIDENT ACADEMY.
AN INTERACTIVE PROGRAM TO LEARN ABOUT YOUR LOCAL GOVERNMENT.**

- Help alleviate the confusion, questions and misinformation that exists regarding the responsibilities and functions of The Villages® Community Development Districts.
- Learn all about the history and benefits of special districts.
- Have the opportunity to tour the North Sumter Utility Plant.
- Obtain information on the following District departments – The Villages Public Safety Department, Property Management, Customer Service, Community Standards, Community Watch, Recreation & Parks, Executive Golf, Budget, Utilities, Finance and MORE!

UPDATED FORMAT • UPDATED INFORMATION • NO WAITING LIST

CHOOSE FROM 4 CONVENIENT DATES IN 2020 TO FIT YOUR ACTIVE LIFESTYLE

JANUARY 6 • 8:30AM - 1:30PM • SAVANNAH RECREATION CENTER

APRIL 1 • 8:30AM - 1:30PM • EISENHOWER RECREATION CENTER

JULY 22 • 8:30AM - 1:30PM • SAVANNAH RECREATION CENTER

NOVEMBER 16 • 8:30AM - 1:30PM • ROHAN RECREATION CENTER

www.DistrictGov.org

CLICK ON www.DistrictGov.org FOR MORE!

Resident ACADEMY

EASY REGISTRATION

- Register online at www.DistrictGov.org by clicking on the 'Resident Academy' link.
- Register in person at one of the District Customer Service Centers or at any Regional Recreation Center.
- For assistance, contact the District Customer Service Center at (352) 753-4508.

To keep up with what's happening, make sure you are signed up to receive e-Notifications! By signing up for these email notifications, we will notify you of future opportunities and other helpful community information. Need help signing up? Contact us at (352) 753-4508 for assistance.

Follow these 4 simple steps to sign up for e-Notifications

1 On the main page of www.DistrictGov.org click on 'Sign up for e-Notifications'

2 Enter your information

e-Notifications Sign Up

E-mail notifications allow your District Government to send important information to the email address you provide. If you would like us to contact you on any of the subjects below, please enter the requested information in each field and check the box next to each newsletter or notification to which you would like to subscribe. For a description of a specific newsletter or notification, please click on the text to the right of the check box. To ensure you receive the notification(s) you requested, please add our email@districtgov.org into your email contact list. If you have any questions, please contact the District Customer Service Center at (352) 753-4508.

Last Name: _____
 First Name: _____
 E-Mail Address: _____
 Repeat E-Mail Address: _____

3 Choose the specific notifications you would like to receive and click 'Sign Up'

4 Check your email and confirm

For additional information or to request an accommodation, please contact the District Customer Service Center at (352) 753-4508.

The Villages®
Community Development Districts

www.DistrictGov.org