



Community Development Districts

Contact Us:

Customer Service (352) 753-4508

Administration (352) 751-3939

Budget (352) 674-1920

Community Standards (352) 751-3912

Community Watch (352) 753-0550

Property Management (352) 753-4022

Finance Customer Service (352) 750-0000

Human Resources (352) 674-1905

Public Safety (352) 205-8280

Purchasing (352) 751-6700

Recreation Administration (352) 674-1800

Risk Management (352) 674-1828

Utility Operations (352) 751-3939

District Weekly Bulletin



CDD Orientation

This valuable program is held each Thursday at 10:00 a.m. at the District office located at 984 Old Mill Run in Lake Sumter Landing. For additional information, please contact the District Customer Service Center at 352-753-4508.

www.DistrictGov.org





The following facilities will be temporarily closed or have scheduled maintenance:

⇒ La Hacienda Recreation Center

The La Hacienda Recreation Center will be closed for maintenance November 11th through November 20th.

⇒ Mulberry Grove Dog Park

The Mulberry Grove Dog Park will be closed for maintenance November 18th and November 19th until noon.

⇒ Laurel Manor Recreation Center

The Laurel Manor Recreation Center will be closed for maintenance November 16th and November 17th.

⇒ Churchill Street Recreation Center

The Churchill Street Recreation Center will be closed for maintenance on November 16th.

⇒ Canal Street Recreation Center

The Canal Street Recreation Center will be closed for maintenance on November 16th.

⇒ Brinson Perry Dog Park

The Brinson Perry Dog Park will be closed for maintenance November 18th and November 22nd.

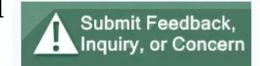
⇒ Osceola Hills Recreation Center

The Osceola Hills Recreation Center will be closed for maintenance November 8th through November 15th.

⇒ Pine Ridge Recreation Center

The Pine Ridge Recreation Center will be closed for maintenance November 15th through November 22nd.

Frequently Asked Questions and Answers





Can we decorate our Village entry way at the holidays?

The District Boards have adopted a Holiday Decoration Policy to allow Gate Houses and Village / Villa entry sign walls to be decorated by resident groups. This excludes postal stations. All decorations must be approved prior to installation. Residents must submit a design to District Property Management at 1071 Canal Street in Lake Sumter Landing. After receiving an approval, decorations can be installed no earlier than December 1, 2019. You may also contact District Property Management at (352) 753-4022 for additional information.

2019 HOLIDAY DECORATION POLICY

OVERVIEW: The District will allow the Gate Houses and Village/Villa entry sign walls to be decorated by resident groups. This excludes postal stations. Residents must submit a design to District Property Management, 1071 Canal Street, prior to installation. Once approval has been given, decorations can be installed no earlier than December 1, 2019.

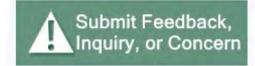
Specifications for Village/Villa Entry Wall Decorations:

- Green garland, green wreaths (maximum 3' in width, not to obscure sign wall lettering) and red bows are acceptable decorations.
- ➤ Only wire, rope or cord can be used to display holiday decorations from entry walls.
- ➤ No nails, screws, tape or any other material that would break, peel or penetrate the surface, lights (electric or battery), statues or colored ribbon other than red are permitted.

Specifications for Gate House Decorations:

- > One green wreath with a red bow (maximum 3' in width) may be placed on the entrance and exit side of the Gate House.
- ➤ No nails, screws, tape or any other material that would break, peel or penetrate the surface, or lights (electric or battery) are permitted.

Frequently Asked Questions and Answers





When should I call 911 and what happens when I call 911 in The Villages?

When should I call 911?

When you have a medical, fire, or police emergency.

Who answers my 911 call?

In Florida, all 911 Public-Safety Answering Points (PSAP's) must be affiliated with county law enforcement dispatch centers.

But I don't need the police. What if my emergency is medical?

The county law enforcement office call-taker will ask if your call is for FIRE, POLICE, or MEDICAL. The call-taker will also ask for the location of the emergency. Frequently, the call taker will ask for the county. For the purposes of 911, it's not The Villages, it's Sumter, Lake or Marion County

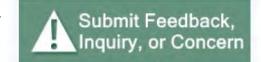
Doesn't the 911 operator know my address when I call? Why does he/she have to ask?

If you call 911 from your hard-wired (house) phone, the location of that telephone appears on the call-taker's computer screen.

If you call from your cell phone, that information may not be available. The call taker will always ask for the location of the emergency either to confirm what he/she already sees on the screen or to learn the location from the cell phone caller. As a result, if you're calling from a cell phone, you need to know where you are! Do not hang up when calling from a cell phone. It may take an extra few seconds for the call to hit the cell phone tower.

Never hang up on 911. Even if you dialed in error stay on the line to let the call taker know that.

Frequently Asked Questions and Answers Continued





What if I have my telephone service through my computer?

Originally there were a number of problems with Internet 911 calls. Those "problems" have been resolved, but the call-taker may not have all of the same information that is provided by the normal hard- wired (house) phone. Be prepared to answer questions!

What is EMD?

EMD is Emergency Medical Dispatching. If you are dealing with a medical emergency, the call-taker may give you information on how to help the patient: how to stop bleeding, how to deal with a patient who is unconscious, how to perform CPR. EMD helps you to help the patient.

There are several things that will make your 911 call less distressing, frantic, or frustrating:

Can the emergency responders see the house numbers for your home? Are the outside lights on? Can you give the call-taker any information that will make it easier for emergency personnel to find you?

Yes, you have an emergency but be patient! The call-taker and/or dispatcher can only perform his/her function if you remain calm and can provide the necessary information. There will be lots of questions. Sometimes the same questions get asked several times. The call-taker is merely trying to get needed information and ensure that the information is accurate.

When in doubt, call 911. If the situation upsets or scares you enough to "think" it's an emergency, it probably is. Call 911. The call-taker can make the decision.

www.DistrictGov.org



Did you know that you can find information about Sanitation & Recycling Information and Schedules on www.DistrictGov.org?

Visit www.DistrictGov.org.

Under Community Corner on the right hand side of the page, click on Sanitation and Recycling Information and Schedule link.



On this page, you will find the Sanitation and Recycling Information for the area you live in.

Sanitation and Recycling Information and Schedule

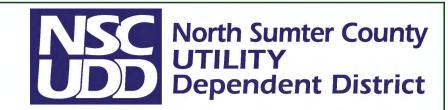
In an effort to maintain the aesthetic quality of our beautiful community, we are pleased to provide you with information regarding trash collection, curbside recycling and the disposal of household hazardous waste.

Sanitation services are a contractual provision of your declaration of restrictions and are charged to Village Residents on a year round basis irrespective of whether or not the home is occupied. The charge for sanitation services will continue to appear on your monthly combined bill that is sent by the VCDD Utility Billing and Customer Service Division for your respective utility service area.

The Sanitation and Recycling information is provided below based on the area in The Villages in which you live. If you have any questions about this information or need assistance determining which information applies to your home, please contact the District Customer Service Center at (352) 753-4508.

Sanitation & Recycling Information and Collection Schedule

Did You Know?



Solid Waste Management Plan Update

The third in a series of workshops to determine the future disposal methods of Household Solid Waste, Yard Waste, and Recyclables was held on October 23rd, followed by a special Solid Waste Planning meeting by the North Sumter County Utility Dependent District (NSCUDD) Board of Directors to determine their direction on the path forward. It was determined that further information, along with continued discussions with various solid waste and recycling facilities, including Waste to Energy, should be gathered before making a final decision.

Although no final decision has been made, it was determined that the recycling program cannot continue as it is currently structured in order to keep the program cost-effective by reducing the recyclable material to items with a marketable value, such as aluminum and corrugated cardboard. The consensus is to send household solid waste to a Waste to Energy Facility, moving away from a landfill operation. It was also determined that the negotiation of long-term contracts with flexibility for periodic reviews to recognize market changes will be needed with the waste collection facilities. A draft of the Solid Waste Management Plan will be presented to the NSCUDD Board in January or February 2020.

Copies of the presentations from the workshops are available for review on the District website at www.DistrictGov.org.

Until a path forward has been determined, please refer to the following guidelines as to what to put and what not to put in your recycling bags for those who reside in Districts 1 through 11.

Thank you to The Villages community for your continued support and input on this very important issue!

Information Provided By Jacobs



North Sumter County UTILITY Dependent District Sumter Sanitation

America Recycles Day November 15th

Information Provided By Jacobs





America Recycles Day November 15th

Did You Know??



Recreation Center Emergency Address Information

Our dedicated staff is here to help you get the most out of your unique Villages lifestyle. When enjoying your choice of activities, we ask that you remember participating in recreational activities always involves some degree of risk. Participants assume full responsibility for and risk of bodily injury arising out of or in any way connected with participation or involvement in or presence at the activity or program. To assist you with emergency situations, the Recreation Department has provided all outside recreation areas with a bulletin board that has important 911 information including the address/county/phone number you are calling from. Emergency 911 phones are located at all equipment buildings and pools with pertinent emergency information. We encourage all residents to become familiar with their recreation centers and 911 information. When visiting any recreation center or swimming pool, please take a moment to locate these helpful areas.



Did You Know??





WEEKEND SERVICES

Saturday and Sunday | 8a.m. – Noon
LA HACIENDA | LAKE MIONA | EISENHOWER | ROHAN
REGIONAL RECREATION CENTERS

The Recreation Department's weekend services include executive trail fees, guest ID services and activity registration. For more resident information, call 352-674-1800.
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Government Day 2019 Recap

THANK YOU to everyone that attended Government Day on November 2nd! With over 1,000 attendees and 70 Governmental Agencies in attendance, the 24th Annual Government Day was a tremendous success! Over 300 of the attendees completed the Government Day Survey and we are encouraged to see 65% of the attendees come back every year to obtain updated information. What else are attendees saying??

"Very Informative, Very Organized, Everyone was very helpful and informative"

"Lots of useful information, Great Event, Great resources"

For those of you that did not attend this year's Government Day event – we would love to know why! Please visit www.DistrictGov.org and take the Government Day Survey located on the main page. The survey will be available until this Friday, November 15th. If you were not able to attend this year, mark your calendar for the 25th Annual Government Day that will take place on November 7, 2020 – it's sure to be a great event!

Information Provided by...



Executive Golf Course Information

• Hill Top golf course will reopen on Wednesday, November 20, 2019 after completion of a scheduled cart path renovation project.

We thank you for your patience during these scheduled renovations.

If you have any questions or need additional information, please call the District Executive Golf Maintenance Office at 352-674-1885. We appreciate your patience and understanding.



Road rejuvenation is scheduled to take place on villa roads in Village Community Development Districts 1 and 4. Door hangers and signs at the villa entries will be placed in all areas that will be impacted by this work. Please check the signs at your villa entry for application dates, as well as changes due to unforeseen circumstances.

This work is scheduled to begin on December 2, 2019 and to be complete on December 6, 2019. Please understand that these dates may change due to equipment issues, rain delays or irrigation not being turned off. It is extremely important that you do not run your irrigation or do any car washing the day before, the day of and the day after application. The product needs to completely soak into the asphalt on a dry road to be successful. If you have any questions or concerns please contact District Property Management at (352) 753-4022.

- Patio Villas
- Soulliere Villas
- Ashleigh Villas
- Morningview Villas
- Sunnyside Villas
- Forsyth Villas
- Legacy West of BVB
- Unit 55





Community Development Districts

Risk Management

It's November, that means more residents and guests will be making their way back to The Villages for winter. We will see a marked increase in vehicles, golf carts, and pedestrians on the roadways! Risk Management would like to share some pedestrian and motorist safety tips for your use while enjoying our beautiful Florida winter.



Please keep these tips in mind, and share them with your family and friends.

<u>Here are 10 Pedestrian Safety tips provided by National Highway Traffic Safety Administration (NHTSA):</u>

- Be predictable. Follow the rules of the road and obey signs and signals.
- Walk on sidewalks whenever they are available.
- If there is no sidewalk, walk facing traffic and as far from traffic as possible.
- Keep alert at all times; don't be distracted by electronic devices that take your eyes (and ears) off the road.
- Whenever possible, cross streets at crosswalks or intersections, where drivers expect pedestrians. Look for cars in all directions, including those turning left or right.
- If a crosswalk or intersection is not available, locate a well-lit area where you have the best view of traffic. Wait for a gap in traffic that allows enough time to cross safely; continue watching for traffic as you cross.
- Never assume a driver sees you. Make eye contact with drivers as they approach to make sure you are seen.
- Be visible at all times. Wear bright clothing during the day, and wear reflective materials or use a flashlight at night.
- Watch for cars entering or exiting driveways, or backing up in parking lots.
- Avoid alcohol and drugs when walking; they impair your abilities and your judgment.



Community Development Districts Risk Management

And a few quick tips while behind the wheel:

- Look out for pedestrians everywhere, at all times. Safety is a shared responsibility.
- Use extra caution when driving in hard-to-see conditions, such as nighttime or bad weather.
- Slow down and be prepared to stop when turning or otherwise entering a crosswalk.
- Yield to pedestrians in crosswalks and stop well back from the cross-walk to give other vehicles an opportunity to see the crossing pedestrians so they can stop too.
- Never pass vehicles stopped at a crosswalk. There may be people crossing that you can't see.
- Never drive under the influence of alcohol and/or drugs.
- Follow the speed limit, especially around people on the street.
- Follow slower speed limits in school zones and in neighborhoods where children are present.
- Be extra cautious when backing up—pedestrians can move into your path.

Source: https://www.nhtsa.gov/road-safety/pedestrian-safety for more tips on how to stay safe while on the roadways.





Community Development Districts

Office of Management and Budget

On my tax bill, what are the District Maintenance and Bond Assessments?

This month, property owners will be receiving their annual tax bill from their County's Tax Collector's Office. On your tax bill under the Non-Ad Valorem section there may be two lines listed that pertain to your residential District: Bond assessment and Maintenance assessment.

If a Bond/Debt line appears on your tax bill then you are paying your bond assessment in annual installments versus prepaying the total bond assessment. Your District's Board of Supervisors issued bonds to pay for the infrastructure required for the development of your District. The bonds are paid off through bond assessments on individual lots within the specific bond phase. You may view your bond amortization schedule, learn how to pay off your bond and read answers to frequently-asked questions on the District website – www.Districtgov.org or contact the Finance Department at 751-3900.

The second line relates to your maintenance (mait) assessment which provides the funds for the operations of your District, including the maintenance and replacement of the infrastructure acquired through the bond issue. These costs include items such as landscaping, deed compliance, road maintenance, wetlands and preserves, water retention areas, storm/gutter facilities, right-of-ways, transportation paths, walls, fences, utilities, insurance, etc. along with setting aside reserve funds for future projects. The purpose of the maintenance assessment is to provide funds to maintain the existing level of service and ensure the long-term integrity of the infrastructure and the sustainability of the District.

The annual maintenance assessment is determined during the budget process by each District's Board of Supervisors after reviewing the budget, capital improvement plan, funds availability during public budget workshops/board meetings and receiving public input throughout the annual budget process. For Districts 1 – 11, there were no changes from last year's maintenance assessment rates. District 12 had a few units that had maintenance assessment increases due to final platting acreage changes with the remainder of the District 12 units receiving reductions to their maintenance assessment rates. You may view your District's recently approved Fiscal Year 2019-20 Budget and maintenance assessment schedule on the District's website, www.DistrictGov.org. These assessments are based on a methodology utilizing your unit's acreage and number of lots to determine your proportionate share of the costs.

If you have any questions regarding your District's maintenance assessment, please call the Office of Management and Budget at 352-751-3939. If you have questions regarding any other tax(es) on your bill, please contact the taxing authority listed.



NOTICE OF VACANCIES VILLAGE COMMUNITY DEVELOPMENT DISTRICT NO. 11 BOARD OF SUPERVISORS

The Village Community Development District No. 11 Board of Supervisors is seeking applicants who are interested in filling two (2) vacant seats on the Board:

Seat 2 which was recently vacated due to the resignation of an existing Board Supervisor. The remainder of the existing four (4) year term for the vacated Seat will expire in November 2022

Seat 5 which was recently vacated due to the resignation of an existing Board Supervisor. The remainder of the existing two (2) year term for the vacated Seat will expire in November 2020

Any interested applicants must be a qualified elector which is defined by Florida Statute 190 as "any person at least 18 years of age who is a citizen of the United States, a legal resident of Florida and of the district, and who registers to vote with the Supervisor of Elections in the county in which the district land is located". To obtain additional information or request an application you may contact Jennifer McQueary, District Clerk at (352) 751-3939 or obtain a copy of the application on the www.DistrictGov.org website.

Applications must be submitted to the District Clerk no later than 5 p.m. on Monday, December 2, 2019 at the District Office, 984 Old Mill Run, The Villages, Florida.

The Board of Supervisors will interview applicants at their regularly scheduled Board Meeting to be held on Thursday, December 12, 2019 at 11:00 a.m. in the District Office Board Room, 984 Old Mill Run, The Villages, Florida.

Information Provided by...



ARCHITECTURAL REVIEW COMMITTEE

Is seeking a **primary** and **alternate** volunteer committee member for Village Community Development District No. 1

Village Community Development District No. 1 (District 1) is seeking a primary representative and an alternate representative on the Architectural Review Committee (ARC).

The <u>primary applicant</u> must be a full time resident of District No. 1 and have lived in The Villages for at least one year.

The <u>alternate applicant</u> must be a full time resident of District No. 1 and have lived in The Villages for at least one year. This position requires attendance at the ARC meeting every week for the first four (4) weeks and once every month thereafter.

Candidates are recommended to have education and/or experience in any of the following areas: architecture, ability to read site plans, residential/commercial construction, building management, deed restricted communities, landscaping, county code enforcement, etc; however, this is not required. The Committee meets weekly, on Wednesdays, for approximately 4 hours (8:00 a.m. until noon).

If you are interested in becoming a primary or alternate volunteer representative for District No. 1, please contact the Community Standards Department at 751-3912.

Information Provided by...



ARCHITECTURAL REVIEW COMMITTEE

Is seeking an **alternate** committee member for Village Community Development District No. 3

Village Community Development District No. 3 (District 3) is seeking an alternate member to serve on the Architectural Review Committee.

The applicant must be a full time resident of District 3 and have lived in The Villages for at least one year. Candidates are recommended to have education and/or experience in any of the following areas: architecture, ability to read site plans, residential/commercial construction, building management, deed restricted communities, landscaping, county code enforcement, etc; however, this is not required. The Committee meets weekly, on Wednesdays, for approximately 4 hours (8:00 a.m. until 12:00 p.m.).

The required attendance for the alternate member is to attend an Architectural Review Committee meeting each week for four (4) weeks and then monthly thereafter. If you are interested in becoming an alternate member on the Architectural Review Committee, applications are available on the District's website, www.DistrictGov.org and at the Community Standards Department, 984 Old Mill Run, The Villages, Florida.

3 RUING!

The Villages Community Development Districts

Protecting Our Environment Workshops

You're Invited to a

FLORIDA-FRIENDLY LANDSCAPING WORKSHOP

What is Florida-Friendly Landscaping?

Why is it important to protect the environment throughout The Villages* community?

Join us for the third workshop in a series designed to inform residents of environmental stewardship in The Villages Community!

JANUARY 13, 2020 • 11AM
ROHAN RECREATION CENTER - 850 KRISTINE WAY

FREE EVENT - TICKETS REQUIRED
Tickets will be available November 14, 2019
at all of The Villages Box Office locations
and at www.TheVillagesEntertainment.com

Staff and a consultant team will be available to address your questions after the presentation.

Hope to see you there! For additional information, please contact The District Customer Service Center at (352) 753-4508

WEBSITE

To learn about these events and others, please visit our website www.DistrictGov.org. You can also learn about what's happening, obtain contact information and other helpful information.

E-Notifications



Sign Up For e-Notifications

Sign up for email notifications – Would you like us to notify you when events such as these occur? Are you interested

in finding out other important community information? If so, sign up for e-Notifications!

Need help signing up? Please contact our office Monday through Friday from 8:00 a.m. to 5:00 p.m. for assistance.





www.DistrictGov.org

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You are invited!

JOIN US AT AN UPCOMING RESIDENT ACADEMY.

AN INTERACTIVE PROGRAM TO LEARN ABOUT YOUR LOCAL GOVERNMENT.

- Help alleviate the confusion, questions and misinformation that exists regarding the responsibilities and functions of The Villages* Community Development Districts.
- Learn all about the history and benefits of special districts.
- Have the opportunity to tour the North Sumter Utility Plant.
- Obtain information on the following District departments The Villages Public Safety Department, Property Management, Customer Service, Community Standards, Community Watch, Recreation & Parks, Executive Golf, Budget, Utilities, Finance and MORE!

UPDATED FORMAT • UPDATED INFORMATION • NO WAITING LIST

CHOOSE FROM 4 CONVENIENT DATES IN 2020 TO FIT YOUR ACTIVE LIFESTYLE

JANUARY 6 • 8:30AM - 1:30PM • SAVANNAH RECREATION CENTER

APRIL 1 • 8:30AM - 1:30PM • EISENHOWER RECREATION CENTER

July 22 • 8:30am - 1:30pm • Savannah Recreation Center

November 16 • 8:30am - 1:30pm • Rohan Recreation Center

www.DistrictGov.org

CLICK ON WWW.DistrictGov.qrg FOR MORE!

Resident

EASY REGISTRATION

- Register online at www.DistrictGov.org by clicking on the 'Resident Academy' link.
- Register in person at one of the District Customer Service Centers or at any Regional Recreation Center.
- For assistance, contact the District Customer Service Center at (352) 753-4508.

To keep up with what's happening, make sure you are signed up to receive e-Notifications! By signing up for these email notifications, we will notify you of future opportunities and other helpful community information.

Need help signing up? Contact us at (352) 753-4508 for assistance.



For additional information or to request an accommodation, please contact the District Customer Service Center at (352) 753-4508.



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