

District Weekly Bulletin

Contact Us:

Customer Service
(352) 753-4508

Administration
(352) 751-3939

Budget
(352) 674-1920

Community Standards
(352) 751-3912

Community Watch
(352) 753-0550

Property Management
(352) 753-4022

Finance Customer Service
(352) 750-0000

Human Resources
(352) 674-1905

Public Safety
(352) 205-8280

Purchasing
(352) 751-6700

Recreation Administration
(352) 674-1800

Risk Management
(352) 674-1828

Utility Operations
(352) 751-3939



CDD Orientation

This valuable program is held each Thursday at 10:00 a.m. at the District office located at 984 Old Mill Run in Lake Sumter Landing. For additional information, please contact the District Customer Service Center at 352-753-4508.

****Due to Thanksgiving, CDD Orientation is cancelled
Thursday, November 28, 2019.****



The following facilities will be temporarily closed or have scheduled maintenance:

⇒ **Paradise Recreation Center**

The Paradise Recreation Center will be closed for maintenance November 30th.

⇒ **Paradise Dog Park**

The Paradise Dog Park will be closed for maintenance December 16th through December 20th.

⇒ **La Hacienda Recreation Center**

The La Hacienda Recreation Center will be closed for maintenance November 11th through November 20th.

⇒ **El Santiago Recreation Center**

The El Santiago Recreation Center will be closed for maintenance November 24th.

⇒ **Brinson Perry Dog Park**

The Brinson Perry Dog Park will be closed for maintenance November 18th and November 22nd.

⇒ **Burnsed Recreation Center**

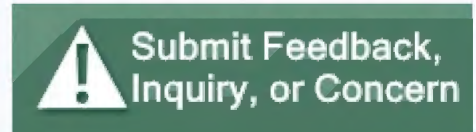
The Burnsed Recreation Center will be closed for maintenance on December 8th.

⇒ **Pine Ridge Recreation Center**

The Pine Ridge Recreation Center will be closed for maintenance November 15th through November 22nd.



Frequently Asked Questions and Answers



The Villages® Community Development Districts Customer Service

What if one of my gate cards does not work?

Please come to one of the District Customer Service Centers located at 984 Old Mill Run in Lake Sumter Landing or 4856 South Morse Boulevard just south of SR 44.

When replacing gate cards, the homeowner should bring all the gate cards issued to the home, as they are issued in sets of two. If a homeowner brings in their set of two, the pair will be replaced with a new pair at no cost.

If a homeowner has lost one gate card to their set, they should bring second card to our office. Lost or stolen gate cards will be replaced at a \$15.00 charge per card. The set with the missing card will be deactivated and a new set will be issued.

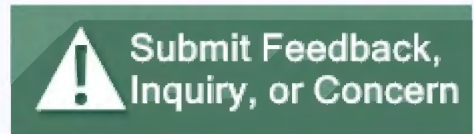
Homeowners can also purchase additional gate cards for a \$15.00 charge. A total of four gate cards can be issued per home.

The payment types accepted are Cash, Check, MasterCard, Visa and Discover.

If the homeowner can not be present to replace a lost card or to purchase an additional card, the homeowner must complete the Gate Card Authorization form and have it notarized. Please visit www.DistrictGov.org or contact the District Customer Service Center at 352-753-4508 for additional assistance and information.



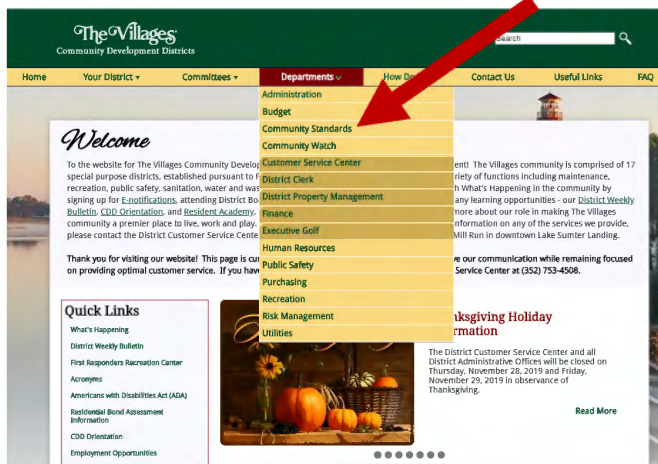
Frequently Asked Questions and Answers



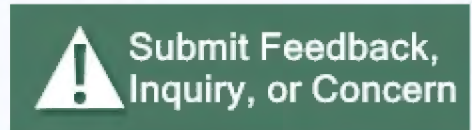
The Villages® Community Development Districts Community Standards

Where do I find an architectural application form and how do I complete it?

For any external modification, an architectural application form shall be submitted for review by the Architectural Review Committee (ARC). The application is a two-sided form and easy to complete. If you visit the District website www.DistrictGov.org, click on Departments, Community Standards and the architectural application form is the first document listed.



Frequently Asked Questions and Answers Continued



The Villages® Community Development Districts Community Standards

The second document listed is a step by step guide to assist you in completing the

The Villages®
Community Development Districts
Community Standards

**Architectural Review Committee (ARC)
Home/Property Alteration Application Form**

Bring/Mail application to:
VCDD Community Standards Department
984 Old Mill Run, The Villages, FL 32162
Phone: (352) 751-3912 • Fax: (352) 751-6707
archreview@districtgov.org / www.districtgov.org

For Office Use Only
App#: _____
Dist#: _____

Unit and lot can be found on your Villages Resident ID Card.

Sign the application.

Property Owner(s) Name _____ Signature _____
Address _____ Village of _____
Phone Number _____ Unit _____ Lot _____ Courtyard Villa Patio Villa Home
Contractor Business Name _____ Phone _____

Please check appropriate box for Application Result Notification:
 Will Obtain Results from District Website Mail Application
 Property Owner will pick up application Contractor will pick up application
 E-Mail Application _____
(Address if different from above)

Include the Village you reside in and your home type.

How would you like us to notify you of your application results?

Describe all requested modifications or alterations below:

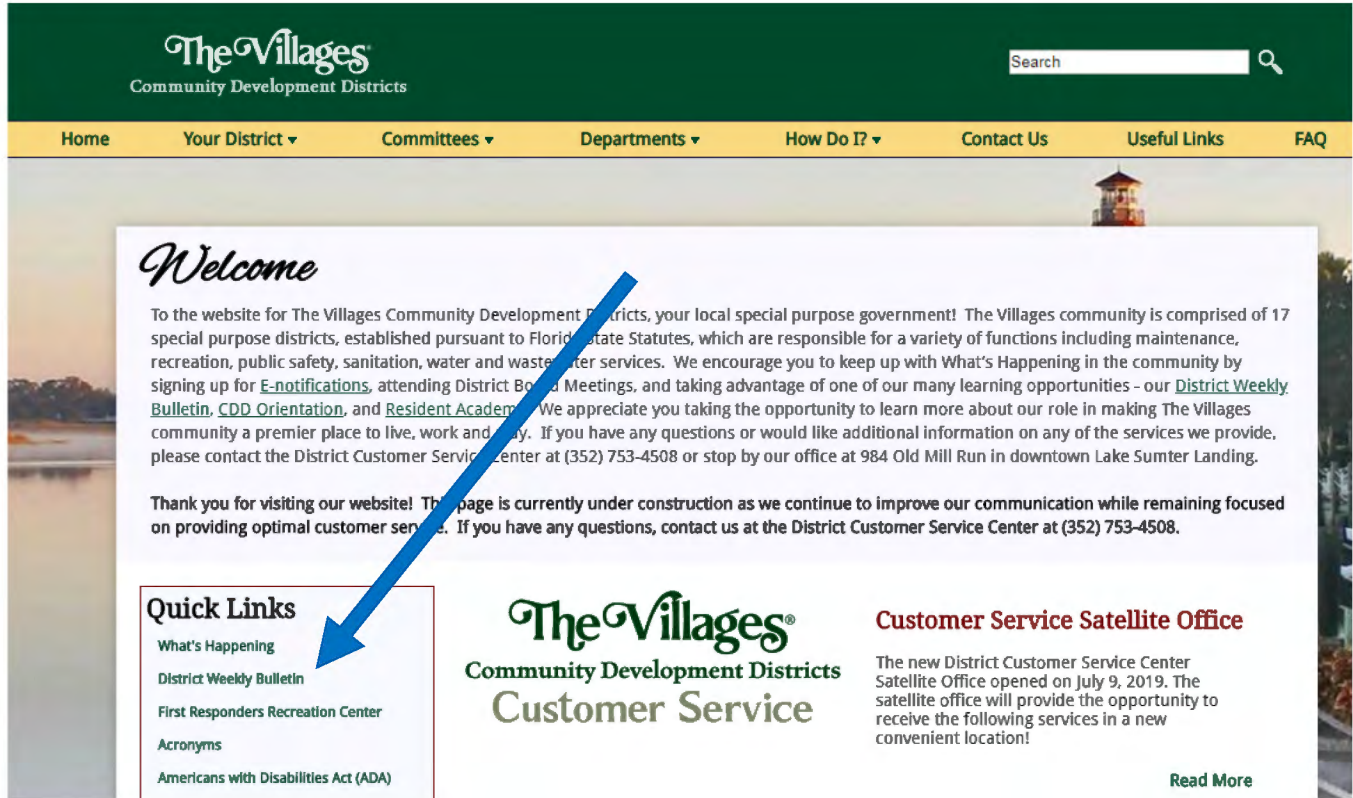
Provide full description of modification. For example:
DO NOT STATE: Landscaping
DO: Add additional landscape bed along SW corner of home 4' x 6'. Will include mulch, 2 hibiscus, 1 palm tree and 6 annual plantings. Height of plantings shall be no higher than 20". There will be a landscaping wall not to exceed 18" and the bed will remain 3' off the property line.
NOTE: All modifications shall be highlighted on the site plan.

The deadline to receive architectural applications is noon on Tuesday to be heard the following Wednesday. No matter what your request is for, if you need assistance with your application staff would be more than happy to sit down with you and go through the process. Please contact the Community Standards Department at 352-751-3912.

Did you know that you can find previous Weekly Bulletins on
www.DistrictGov.org?

Visit www.DistrictGov.org.

Under Quick Links on the left hand side, click on District Weekly Bulletin.



District Weekly Bulletin

If you have any questions on the information included below, please contact the District Customer Service Center at (352) 753-4508.

- 📅 November 2019
 - 📄 [District Weekly Bulletin 11-13-19](#)
 - 📄 [District Weekly Bulletin 11-06-19](#)
- 📅 October 2019
- 📅 September 2019
- 📅 August 2019
- 📅 July 2019
- 📅 June 2019
- 📅 May 2019
- 📅 April 2019
- 📅 March 2019
- 📅 February 2019

On this page, you will find the previous District Weekly Bulletins.

Did You Know?

Thanksgiving Holiday Information

The District Customer Service Center and all District administrative offices will be closed on Thursday, November 28, 2019 and Friday, November 29, 2019 in observance of Thanksgiving. We will resume normal business hours on Monday, December 2nd. In addition, the following cancellation will take place:

- CDD Orientation is cancelled on Thursday, November 28th.

If you have any questions or would like additional information, please contact the District Customer Service Center at (352) 753-4508.



Holiday Sanitation Information

Village Community Development Districts 1-11

If you live in Village Community Development Districts 1-11 in the Sumter County, Marion County or Fruitland Park portions of The Villages, there will not be sanitation collection on Thursday, November 28, 2019. For those with Thursday trash and/or recycling, collection will occur on **Saturday, November 30th**. Please have your bags out no later than 6:00 a.m. All others will follow your normal collection schedule.

Village Community Development District No. 12

If your sanitation collection is serviced by Waste Management in District 12, your collection will occur on your next normally scheduled collection day, Friday, November 29, 2019.

If you live in the Lake County portion of The Villages, please contact Lake County Solid Waste at (352) 343-3776 for information on your sanitation schedule.

If you live in the Town of Lady Lake portion of The Villages, trash will be collected on Monday, December 2nd. Recycling will be collected on Thursday, December 5th.

For additional information, please click on the following link: [Sanitation Collection Information](#).

Information Provided...



NO CHANGE IN SANITATION PICK UP PROVIDER

Please note that a recent article on Villages-News.com stated there would be a change in the collection provider for Unincorporated Sumter County. A correction to the article was posted on November 18, 2019 that stated **“ATTENTION SUMTER COUNTY FL RESIDENTS. THIS NEWS RELEASE FROM WASTE MANGEMENT WAS INTENDED FOR A SUMTER COUNTY GEORGIA AUDIENCE AND ERRONEOUSLY APPEARED IN VILLAGES-NEWS.COM. SUMTER COUNTY FL RESIDENTS ARE NOT IMPACTED”**.

Information Provided by...



Executive Golf Course Information

- Hill Top Executive Golf Course reopened on Wednesday, November 20, 2019 after completion of a scheduled cart path renovation project.

We thank you for your patience during this scheduled renovation.

If you have any questions or need additional information, please call the District Executive Golf Maintenance Office at 352-674-1885. We appreciate your patience and understanding.



Did You Know??



Wireless Access

The Recreation Department offers limited wireless access of devices. Customers may access the wireless service available at all recreation centers with the exception of Southside and the neighborhood centers. The use and application of this service is for limited Wi-Fi capability, and to assist our residents within the lobby areas, with limited service in the recreation centers. Eligible guests may access the wireless internet if the resident is present. For more information visit <https://www.districtgov.org/images/WiFi-Access-Overview.pdf>

Thanksgiving Holidays

All recreation centers, offices, District offices, fitness clubs and boat tours will be closed on Thursday, November 28, 2019. The outdoor facilities and swimming pools will be open for your enjoyment. While the offices will remain closed on Friday, November 29, 2019, the recreation centers and fitness clubs will reopen.

Friday, November 29, 2019 through Sunday, December 1, 2019 – Guest ID Card, Trail Fee and Activity registration services will be available from 8 a.m. - 12 p.m. at La Hacienda, Lake Miona, Eisenhower & Rohan Regional Recreation Centers.

FALL HARVEST ACTIVITY



Sign up today to participate in some fun fall themed activities!

• Bridge Building Challenge • Pumpkin Size Guessing Game • Leaf Rubbings • Fall Craft



November 26 | Truman | 1:00p.m.

Tickets available at all regional recreation centers for \$8 per grandchild.

Grandparents must accompany their grandchildren.

Call 352-753-1716 for more information.

The Villages
Recreation & Parks
www.DistrictGov.org



Did You Know??



Weekend Services

Guest ID Card Services, Trail Fees and Activity registration are available 7 days a week:

- Monday – Friday 8:30am – 5pm: All regional recreation centers (Paradise, La Hacienda, Savannah, Mulberry Grove, Laurel Manor, Lake Miona, Colony Cottage, SeaBreeze, Eisenhower, Rohan, Fenney & Everglades)
- Saturday & Sunday 8am-12pm: La Hacienda, Lake Miona, Eisenhower & Rohan Regional Recreation Centers Only

**Starting January 4, 2020, the Saturday & Sunday hours at La Hacienda, Lake Miona, Eisenhower & Rohan Regional Recreation Centers will be 8:30am-12pm. **

Weekend Services will begin at the new Everglades Recreation Complex beginning January 4, 2020 from 8:30 am to 12:00 pm. To review the Guest ID Policy or obtain additional information, please visit <https://www.districtgov.org/departments/Recreation/GuestGuidelines.aspx>.

Everglades Recreation Complex

All meeting rooms and outdoor courts at the Everglades Recreation Complex are available all day, every day for open play now through December 31, 2019. Regularly scheduled activities will begin in January 2020.

The Villages®

Community Development Districts

Risk Management



As we enter the holiday season for 2019, travel planning could result in a safer and more relaxed holiday trip. Below are some tips to consider for safe holiday travels.

1. Prepare your home for safety while you're away. Have someone check on your home periodically while you are away. If you have a security system installed in your home, ensure that it is working properly, including all alarms, motion detectors, cameras, and other monitoring equipment. The **House Check Program** is a service available to all residents of The Villages who will be leaving the area for more than seven days. Residents signing up for this program will have a Community Watch patrol driver check the outside of their home three times a week. The cost for this program is \$5.35 a week. The **Resident Out of Area Program** is also a program for people who will be leaving The Villages for more than seven days. This program is different from the House Check Program as Community Watch does not actually check your home in this program. Community Watch only notifies the home owner in the event of a natural disaster such as a fire, tornado, thunderstorm, etc. You will be notified if your home has been damaged. You can sign up for these programs at the Customer Service Office located at 984 Old Mill Run in Lake Sumter Landing or the Customer Service Satellite Office at 4856 South Morse Boulevard. The office hours are 8 a.m. to 5 p.m. Monday through Friday.

2. Have your car inspected and/or serviced before you leave, and keep an emergency kit in it. One of the most common issues that travelers experience during the holidays is car trouble. Being stuck on the side of the road is the last thing you want to do on your vacation. It can also be dangerous, such as tires blowing while driving at high speeds. Bring your car in for an inspection and any necessary maintenance, particularly on your tires, which need to be winter-ready and properly inflated. Prepare an emergency kit with necessary tools, such as a spare tire, carjack, and jumper cables, for car troubles you could experience on the road. Also, be prepared for first aid and other types of emergencies. Keep the emergency kit in your car as well.



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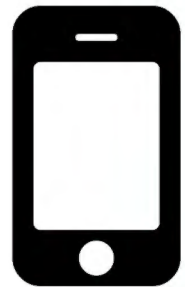
Community Development Districts

Risk Management

3. Know how to drive safely on icy roads. Tips include allowing yourself extra time to get to your destination to prevent rushing on the road, decreasing your speed, and leaving yourself plenty of room to stop. Consider not driving until snow plows and sanding trucks have done their job.

4. Plan the drive ahead of time and know alternate routes. Planning ensures that you are prepared for whatever might happen during your trip. A GPS navigation system can be a huge help when it comes to staying on track, avoiding road closures or finding your way back to the main road if you get lost.

5. Carry a cell phone and charger. Having a cell phone means having the ability to call for help with your car or for a taxi or other type of ride should you have car trouble. Also remember your phone charger. A wall charger is good when you're making a stop, but a car charger is better for being on the road. Download certain apps that can help you in a time of need, such as when your car breaks down. Be sure to have contact information for roadside assistance on hand.



6. Make frequent rest stops. Making frequent stops to rest or just stretch your legs is important for keeping your energy level high enough to be alert on the road. Even just stopping for a few minutes every few hours can do wonders for your energy level.

7. Stay hydrated. Dehydration during a long drive could mean fatigue or decreased alertness, which is a danger on the road. Keep a few bottles of water handy and sip often to keep yourself hydrated throughout the trip.



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Community Development Districts

Risk Management

8. Wash your hands frequently with soap or antibacterial hand sanitizer. This is especially important if you are flying or riding a train or bus. Everything you touch has been touched by someone else, including armrests and door handles. It is also flu season, which is very contagious. Clean your hands frequently with either soap and water or antibacterial gel or wipes, particularly before touching your face.



9. Give someone a copy of your trip itinerary and photocopies of important documents. Give a copy of your itinerary and all necessary contact information to a relative or friend. This person will have a way to find you in cases of emergency. Leave photocopies of your passports, credit cards and any other types of identification with this person in case something happens to your real copies and you need a photocopy sent to you right away. Keep a separate set of photocopies in your own luggage as well.

The holidays don't have to be a dangerous time to travel. Follow these holiday travel safety tips, and you can rest easier knowing that you are better prepared for vacation.

Safe Travels!!

Information from Safewise.com : “ Holiday Travel Safety Tips for your next Getaway,” October 3, 2018— <https://www.safewise.com/blog/9-holiday-travel-safety-tips-next-getaway/>

The Villages®
Community Development Districts
Property Management

Road rejuvenation is scheduled to take place on villa roads in Village Community Development Districts 1 and 4. Door hangers and signs at the villa entries will be placed in all areas that will be impacted by this work. Please check the signs at your villa entry for application dates, as well as changes due to unforeseen circumstances.

This work is scheduled to begin on December 2, 2019 and to be complete on December 6, 2019. Please understand that these dates may change due to equipment issues, rain delays or irrigation not being turned off. It is extremely important that you do not run your irrigation or do any car washing the day before, the day of and the day after application. The product needs to completely soak into the asphalt on a dry road to be successful. If you have any questions or concerns please contact District Property Management at (352) 753-4022.

- Patio Villas
- Ashleigh Villas
- Morningview Villas
- Sunnyside Villas
- Forsyth Villas
- Legacy West of BVB
- Unit 55



The Villages®
Community Development Districts
District 11

NOTICE OF VACANCIES
VILLAGE COMMUNITY DEVELOPMENT
DISTRICT NO. 11 BOARD OF SUPERVISORS

The Village Community Development District No. 11 Board of Supervisors is seeking applicants who are interested in filling two (2) vacant seats on the Board:

Seat 2 which was recently vacated due to the resignation of an existing Board Supervisor. The remainder of the existing four (4) year term for the vacated Seat will expire in November 2022

Seat 5 which was recently vacated due to the resignation of an existing Board Supervisor. The remainder of the existing two (2) year term for the vacated Seat will expire in November 2020

Any interested applicants must be a qualified elector which is defined by Florida Statute 190 as "any person at least 18 years of age who is a citizen of the United States, a legal resident of Florida and of the district, and who registers to vote with the Supervisor of Elections in the county in which the district land is located". To obtain additional information or request an application you may contact Jennifer McQueary, District Clerk at (352) 751-3939 or obtain a copy of the application on the www.DistrictGov.org website.

Applications must be submitted to the District Clerk no later than
5 p.m. on Monday, December 2, 2019
at the District Office, 984 Old Mill Run, The Villages, Florida.

The Board of Supervisors will interview applicants at their regularly scheduled Board Meeting to be held on Thursday, December 12, 2019 at 11:00 a.m. in the District Office Board Room, 984 Old Mill Run, The Villages, Florida.

Information Provided by...



ARCHITECTURAL REVIEW COMMITTEE

Is seeking a **primary** and **alternate** volunteer committee member for Village Community Development District No. 1

Village Community Development District No. 1 (District 1) is seeking a primary representative and an alternate representative on the Architectural Review Committee (ARC).

The **primary applicant** must be a full time resident of District No. 1 and have lived in The Villages for at least one year.

The **alternate applicant** must be a full time resident of District No. 1 and have lived in The Villages for at least one year. This position requires attendance at the ARC meeting every week for the first four (4) weeks and once every month thereafter.

Candidates are recommended to have education and/or experience in any of the following areas: architecture, ability to read site plans, residential/commercial construction, building management, deed restricted communities, landscaping, county code enforcement, etc; however, this is not required. The Committee meets weekly, on Wednesdays, for approximately 4 hours (8:00 a.m. until noon).

If you are interested in becoming a primary or alternate volunteer representative for District No. 1, please contact the Community Standards Department at 751-3912.

Information Provided by...



ARCHITECTURAL REVIEW COMMITTEE

Is seeking an **alternate** committee member for
Village Community Development District No. 3

Village Community Development District No. 3 (District 3) is seeking an alternate member to serve on the Architectural Review Committee.

The applicant must be a full time resident of District 3 and have lived in The Villages for at least one year. Candidates are recommended to have education and/or experience in any of the following areas: architecture, ability to read site plans, residential/commercial construction, building management, deed restricted communities, landscaping, county code enforcement, etc; however, this is not required. The Committee meets weekly, on Wednesdays, for approximately 4 hours (8:00 a.m. until 12:00 p.m.).

The required attendance for the alternate member is to attend an Architectural Review Committee meeting each week for four (4) weeks and then monthly thereafter. If you are interested in becoming an alternate member on the Architectural Review Committee, applications are available on the District's website, www.DistrictGov.org and at the Community Standards Department, 984 Old Mill Run, The Villages, Florida.

**3RD IN
SERIES!**

The Villages®
Community Development Districts

**Protecting Our
Environment**  *Workshops*

You're Invited to a
**FLORIDA-FRIENDLY
LANDSCAPING WORKSHOP**

What is Florida-Friendly Landscaping?

Why is it important to protect the environment
throughout The Villages® community?

Join us for the third workshop in a series designed to inform residents
of environmental stewardship in The Villages Community!

JANUARY 13, 2020 • 11AM
ROHAN RECREATION CENTER - 850 KRISTINE WAY

FREE EVENT - TICKETS REQUIRED
Tickets will be available November 14, 2019
at all of The Villages Box Office locations
and at www.TheVillagesEntertainment.com

Staff and a consultant team will be available
to address your questions after the presentation.

Hope to see you there!

For additional information, please contact
The District Customer Service Center at
(352) 753-4508

WEBSITE

To learn about these events and others, please visit our website www.DistrictGov.org. You can also learn about what's happening, obtain contact information and other helpful information.

E-NOTIFICATIONS



Sign Up For
e-Notifications

Sign up for email notifications – Would you like us to notify you when events such as these occur? Are you interested in finding out other important community information? If so, sign up for e-Notifications!

Need help signing up? Please contact our office Monday through Friday from 8:00 a.m. to 5:00 p.m. for assistance.



www.DistrictGov.org

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You are invited!

**JOIN US AT AN UPCOMING RESIDENT ACADEMY.
AN INTERACTIVE PROGRAM TO LEARN ABOUT YOUR LOCAL GOVERNMENT.**

- Help alleviate the confusion, questions and misinformation that exists regarding the responsibilities and functions of The Villages® Community Development Districts.
- Learn all about the history and benefits of special districts.
- Have the opportunity to tour the North Sumter Utility Plant.
- Obtain information on the following District departments – The Villages Public Safety Department, Property Management, Customer Service, Community Standards, Community Watch, Recreation & Parks, Executive Golf, Budget, Utilities, Finance and MORE!

UPDATED FORMAT • UPDATED INFORMATION • NO WAITING LIST

CHOOSE FROM 4 CONVENIENT DATES IN 2020 TO FIT YOUR ACTIVE LIFESTYLE

JANUARY 6 • 8:30AM - 1:30PM • SAVANNAH RECREATION CENTER

APRIL 1 • 8:30AM - 1:30PM • EISENHOWER RECREATION CENTER

JULY 22 • 8:30AM - 1:30PM • SAVANNAH RECREATION CENTER

NOVEMBER 16 • 8:30AM - 1:30PM • ROHAN RECREATION CENTER

www.DistrictGov.org

CLICK ON **www.DistrictGov.org** FOR MORE!

Resident ACADEMY

EASY REGISTRATION

- Register online at www.DistrictGov.org by clicking on the 'Resident Academy' link.
- Register in person at one of the District Customer Service Centers or at any Regional Recreation Center.
- For assistance, contact the District Customer Service Center at (352) 753-4508.

To keep up with what's happening, make sure you are signed up to receive e-Notifications! By signing up for these email notifications, we will notify you of future opportunities and other helpful community information. Need help signing up? Contact us at (352) 753-4508 for assistance.

Follow these 4 simple steps to sign up for e-Notifications

1 On the main page of www.DistrictGov.org click on 'Sign up for e-Notifications'

2 Enter your information

e-Notifications Sign Up

E-mail notifications allow your District Government to send important information to the email address you provide. If you would like us to contact you on any of the subjects below, please enter the requested information in each field and check the box next to each newsletter or notification to which you would like to subscribe. For a description of a specific newsletter or notification, please click on the text to the right of the check box. To ensure you receive the notification you requested, please add our email@districtgov.org into your email contact list. If you have any questions, please contact the District Customer Service Center at (352) 753-4508.

Last Name: _____
 First Name: _____
 E-Mail Address: _____
 Repeat E-Mail Address: _____

3 Choose the specific notifications you would like to receive and click 'Sign Up'

4 Check your email and confirm

For additional information or to request an accommodation, please contact the District Customer Service Center at (352) 753-4508.

The Villages®
Community Development Districts

www.DistrictGov.org