

Contact Us:

Customer Service
(352) 753-4508

Administration
(352) 751-3939

Budget
(352) 674-1920

Community Standards
(352) 751-3912

Community Watch
(352) 753-0550

Property Management
(352) 753-4022

Finance Customer Service
(352) 750-0000

Human Resources
(352) 674-1905

Public Safety
(352) 205-8280

Purchasing
(352) 751-6700

Recreation Administration
(352) 674-1800

Risk Management
(352) 674-1828

Utility Operations
(352) 751-3939

District Weekly Bulletin



CDD Orientation

This valuable program is held each Thursday at 10:00 a.m. at the District office located at 984 Old Mill Run in Lake Sumter Landing. For additional information, please contact the District Customer Service Center at 352-753-4508.



The following facilities will be temporarily closed or have scheduled maintenance:

⇒ **Mulberry Grove Recreation Center Bocce Courts**

The Mulberry Grove Recreation Center Bocce Courts will be closed for maintenance January 18th and January 19th.

⇒ **Calumet Grove Neighborhood Pool**

The Calumet Grove Neighborhood Pool will be closed for maintenance January 13th through January 26th.

⇒ **Pimlico Recreation Center**

The Pimlico Recreation Center will be closed for maintenance on January 18th.

⇒ **Coconut Cove Recreation Center**

The Coconut Cove Recreation Center Indoor and Outdoor Facilities will be closed for maintenance on January 18th and January 19th.

⇒ **Rohan Recreation Center**

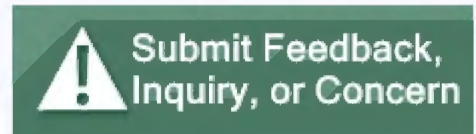
The Rohan Recreation Center Outdoor Facilities will be closed January 24th and January 25th.

Did You Know?

The District adheres to all state and federal regulations for all of its utility operations. As such, a secondary emergency access was created to better serve North Sumter Utility and Central Sumter Utility District owned utilities behind the Community Watch Field Headquarters on Bonita Boulevard.



Frequently Asked Questions and Answers



The Villages® Community Development Districts Risk Management

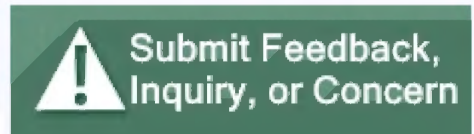
What is Risk Management?

The Risk Management Department (RM) is under the direction of the Assistant District Manager. Risk Management is responsible for managing the District's property, liability and workers' compensation insurance coverage and managing all insurance claims and litigated claims for the 17 Districts. In addition, we review incident reports and property loss reports from all departments, evaluate the insurance coverage of contractors for the Districts and finally, we administer the District Safety Program.

What does that involve day-to-day?

- Review of all damages to District property, including gates, by investigating each incident, determining responsible parties, and working to recover losses.
- Review of all Third Party Incident Reports occurring on District property requesting supporting documents or photos when needed to complete each report.
- Track and monitor pending and litigated claims by working directly with adjusters and attorneys.
- Review of District insurance needs annually and procure packages that fulfill needs while maximizing value.
- Act as liaison with District contractors to ensure their Insurance coverage meets the Districts' requirements and that all coverage is current to protect the Districts' liability.
- Coordinate the District's employee safety program including facilitation of Safety Committee.
- Mitigate risk to employees, residents, and guests.
- Conduct site inspections as necessary.

Frequently Asked Questions and Answers



The Villages® Community Development Districts Risk Management

- Coordinate paperwork between appropriate departments and adjusters on all claim documentation and exhibits .
- Maintain databases of all reported incidents, property damage and general liability claims.

Risk Management welcomes and encourages the opportunity to address questions or concerns from our residents. Please contact us at:

Phone: 352-674-1828

Email: RiskMgmt@districtgov.org



Frequently Asked Questions and Answers



Submit Feedback,
Inquiry, or Concern

The Villages® Community Development Districts Utilities

How often do I irrigate my yard in the winter?

During the winter months, the run time and frequency of your irrigation settings can be adjusted. See the chart below for more information.

Recommended Zone Run Times^a

Irrigation Zone Type	Winter Dec–Feb		Spring & Summer March–Sept		Fall Oct–Nov	
	Run Time	Frequency	Run Time	Frequency	Run Time	Frequency
Plants	OFF	OFF	15 min	1/week	10 min	1/week
Turf by Rotors	30 min	1/week	40 min	1/week	30 min	1/week
Turf by Sprays	15min	1/week	25min	1/week	15min	1/week

a. Recommended Zone Run Times are based on normal rainfall conditions.

- During times of drought, you may need to supplement your irrigation system by hand watering using a hose with an automatic shut off nozzle.
- During times of rainfall, you may be able to turn your irrigation system off for an extended period of time.

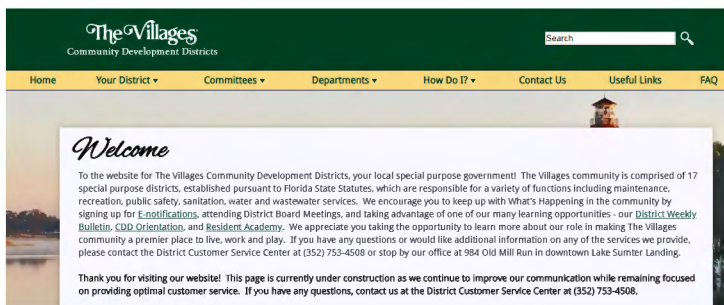
www.DistrictGov.org

The Villages®
Community Development Districts

The Villages®
Community Development Districts
Utilities

Where can I find information about water conservation?

To find out about water conservation in your home, go to [www.District Gov.org](http://www.DistrictGov.org).



On the right hand side of the page, scroll down and click on Water Wisdom button.



From here you can obtain tips for indoor and outdoor water conservation.

search



HOME CONSERVATION

INDOOR CONSERVATION

OUTDOOR CONSERVATION

HOW MUCH IS ENOUGH

WHY IS MY USAGE HIGH?

STORMWATER POLLUTION PREVENTION

REDUCE
WATER USE IN YOUR HOME

*Thank
You*

Thank you to everyone who attended the January 13, 2020 Florida-Friendly Landscaping Workshop.

Stay tuned to www.DistrictGov.org for information about next year's workshop.

Save The Date



North Sumter County
UTILITY
Dependent District

NSCUDD Solid Waste Management Planning Meetings

(North Sumter County Utility Dependent District)

Thursday, January 16, 2020

Thursday, February 20, 2020

The meetings are held at the District Office at 984 Old Mill Run.

Information Provided by...

The Villages®
Community Development Districts
Recreation & Parks



Peak Participation

During certain times of the year, some of the resident led and organized recreation activities experience increased participation: card & board games, line dance, dance -other, exercise & yoga or as determined by the recreation department. Due to the popularity of certain resident volunteer led activities, they may reach their peak attendance/participation numbers.

Each center and activity has pre-determined attendance/participation capacities set by the Recreation & Parks Department who takes into consideration the activity content and the room capacity for each activity offered. When a resident lifestyle volunteer led activity is nearing full participation, the Recreation Department implements the peak participation program in an effort to assist you and the participants in ensuring a safe and enjoyable experience. For more information, visit www.DistrictGov.org and select the Recreation Department or click the following link– [Resident Lifestyle Peak Participation Program](#).

Winter Social League

Join your friends and neighbors for some friendly competition. League registration begins on January 16, 2020.



Winter
Social Leagues

FEBRUARY 10 - MARCH 29

Winter Social Leagues Expo
Everglades Recreation Center
Jan. 16th 8:30am - 10:30am

League Dates
Feb. 10th - Mar. 29th

The Villages®
Recreation & Parks

Registration
Jan. 16th - 31st

The graphic features a light blue background with white snowflake icons. The text is arranged in a central, box-like layout. The word "Winter" is in a large, bold, black serif font, while "Social Leagues" is in a white, cursive script font. Below this, the dates "FEBRUARY 10 - MARCH 29" are in a white box with black text. Further down, the event details "Winter Social Leagues Expo" and "Everglades Recreation Center" are in a white box with black text, followed by the time "Jan. 16th 8:30am - 10:30am". At the bottom, there are three separate boxes: "League Dates" (Feb. 10th - Mar. 29th), the "The Villages® Recreation & Parks" logo, and "Registration" (Jan. 16th - 31st) with the CAPRA logo.

Information Provided by...

The Villages®
Community Development Districts
Recreation & Parks



OUTDOOR *Movie Series*
OCEAN'S ELEVEN

THURS JAN 16 | **6:30 PM** | **FREE**
SADDLEBROOK | **ADMISSION**
Softball Complex | Registration Required

The Villages®
Recreation & Parks

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To request an accommodation or for more information call (352) 674-1800 • RecreationDepartment@DistrictGov.org

OUTDOOR
Concert Series

WED JAN 15 | **2-3:30 PM** | **FREE**
FENNEY | **ADMISSION**
Recreation Center | no registration required

featuring
The Pops Folk Quartet

Open seating on the lawn behind Recreation Center - bring your lawn chairs. Accepting donations of canned goods for the Seeds of Hope Food Drive. For more information, call 352-750-6084 or visit www.DistrictGov.org

SEEDS OF HOPE Willwood
Benefiting the Willwood Soup Kitchen and the Willwood Food Pantry

The Villages®
Recreation & Parks

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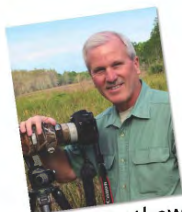


Speaker Series

2020

Macro Photography "The Small but Beautiful World"

Join professional photographer and keynote speaker Mike Matthews in this interactive presentation on Macro Photography. Mike began his passion for photography over forty years ago when his parents gave him his first Canon camera. An avid outdoorsman, Mike utilizes his outdoor skills to get close to wildlife and captures it with stunning photographs that brings his audience along as if they were there. Mike's hope is that you will enjoy his passion for photography, capturing nature in its truest form through inspirational images.



Mike Matthews

Thursday, January 23rd, 2020 at 6pm
SeaBreeze Recreation Center

\$3 Residents • \$5 General Public



TICKETS SOLD AT THE VILLAGES BOX OFFICES OR AT www.TheVillagesEntertainment.com

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The Villages®
Recreation & Parks
352-674-1800

Information Provided by...

Our pets are often referred to as man's best friend. We take good care of our pets and want them to be safe and healthy. We feed them the best food and take them in for regular visits to the vet, but we may not consider potentially harmful plants and other landscape issues that surround us. Many common plants can be dangerous to our animals and can make our furry friends sick. This is because mammals all have a similar digestive system to humans with the same organs. How we digest our food is different and that can make our animals sick.

These plants are sometimes commonly found in our own backyards or landscape beds around the house. They range from being only mildly toxic, causing vomiting to being responsible for some serious pet related health problems. When choosing the proper vegetation it is best to thoroughly research all shrubs, trees and weeds before installation. For example, while the fruit of the tomato plant is fine the leaves and stems are potentially harmful to animals causing excess salivation, dilated pupils and upset stomach. Another common plant is the medicinal aloe. While using the gel topically is fine, allowing our pets to eat the leaves and roots isn't and may cause vomiting and diarrhea.

It could be beneficial to buy plants in 1 gallon pots or larger to start with to give them a fighting chance against a curious creature who wants to explore the new additions. It is also a good idea to not forget about potentially harmful bugs in your yard, like ticks and mosquitos. You can reduce tick populations by removing leaf litter and keeping turf grass mowed to the recommended height. To mitigate mosquito populations, be sure to check your landscape for areas of standing water, flush out bromeliad plants and change out the water in bird baths. Doing these mosquito maintenance checks weekly is important in keeping populations of these flying menaces down.

If you believe your animal ate something and you need immediate help, it is a good idea to contact your veterinarian. Never induce vomiting without the instructions from a professional. Sometimes vomiting can make the situation worse and cause more harm. Be sure to collect some of whatever it was your pet ate so that your veterinarian can use it for identification.



Information Provided by...

The Villages® Community Development Districts Executive Golf

In order to provide a smooth putting surface at our Executive Golf Courses, topdressing is performed on a regular basis. This process is an important step in the maintenance of the golf course. It aids in the overall health of the turfgrass and the playability.

TOPDRESSING

Protecting, preserving and improving putting greens at a golf course near you



What is Topdressing?

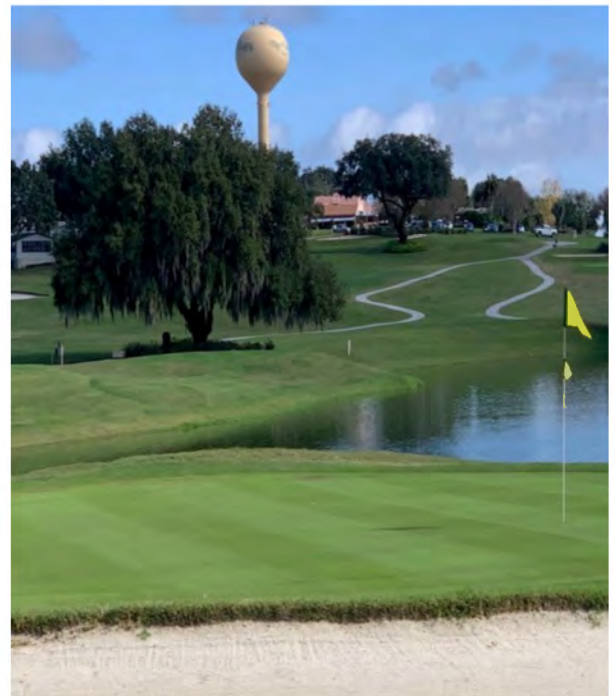
Topdressing is an application of sand to a playing surface.
Superintendents frequently topdress playing surfaces, including putting greens.

What are the Benefits?

 Dry, firm playing conditions	 Improved rootzone
 Smooth playing surface	 Healthy turf



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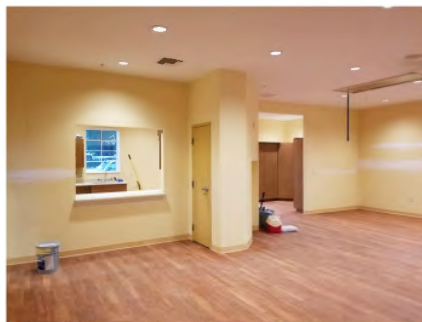


Construction Update

The Villages® Community Development Districts Property Management

The Villages Public Safety Department Fire Station #40 located at 2455 Parr Drive:

Phase 2, renovation of the existing structure, is well under way. We expect the completion to be by mid to late February.



District Field Ops Facility for District Property Management (DPM), Community Watch and South Sumter Utilities (SSU) located at 4890 Morse Boulevard:

The new District Field Operations Facility is complete. Staff is preparing to occupy the building in mid February.





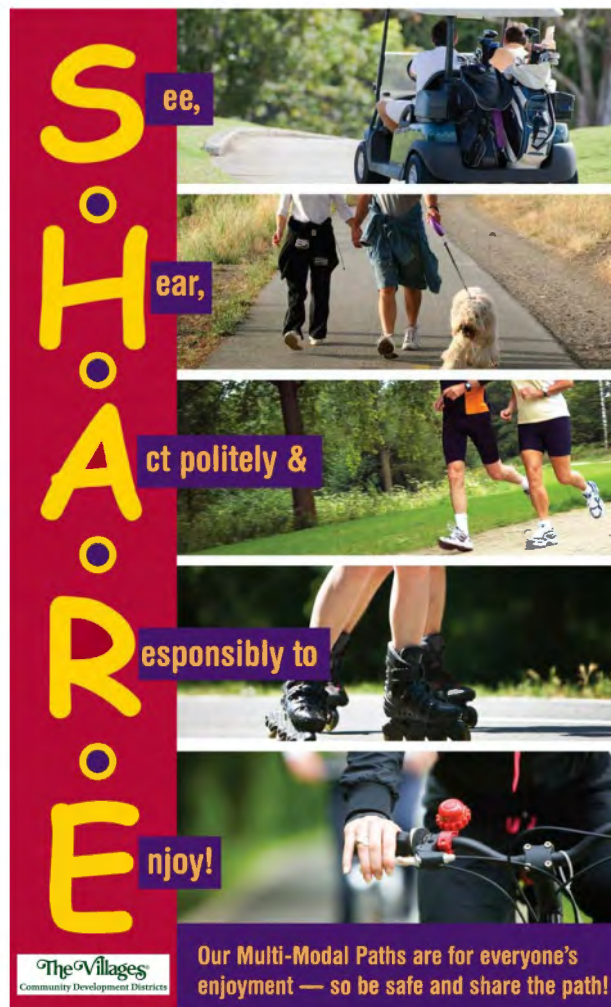
SUMTER SANITATION 2020 HOLIDAY PICK-UP SCHEDULE

The following Holiday Pick-up Schedule is for those residents residing in the Sumter County, Marion County and Fruitland Park portions of The Villages. For those residents residing in Lady Lake, please contact Waste Management at (352) 787-4416 for information on your sanitation pick-up. For those residents residing in Lake County, please contact Lake County Solid Waste at (352) 343-3776.

Monday, February 17 th – Presidents Day	Normal Residential Trash and Recycle Pick-Up
Monday, May 25 th – Memorial Day	Normal Residential Trash and Recycle Pick-Up
Friday, July 3 rd – Independence Day <i>(Observed)</i>	Normal Residential Trash and Recycle Pick-Up
Monday, September 7 th – Labor Day	Normal Residential Trash and Recycle Pick-Up
Wednesday, November 11 th – Veterans Day	Normal Residential Trash and Recycle Pick-Up
Thursday, November 26 th – Thanksgiving Day <i>Collection will be on Saturday, November 28th</i>	No Residential Trash or Recycle Pick-Up <i>HAVE BAGS OUT NO LATER THAN 6:00AM</i>
Friday, December 25 th – Christmas Day <i>Collection will be on Saturday, December 26th</i>	No Residential Trash or Recycle Pick-Up <i>HAVE BAGS OUT NO LATER THAN 6:00AM</i>
Friday, January 1, 2020 – New Year's Day <i>Collection will be on Saturday, January 2nd</i>	No Residential Trash or Recycle Pick-Up <i>HAVE BAGS OUT NO LATER THAN 6:00AM</i>

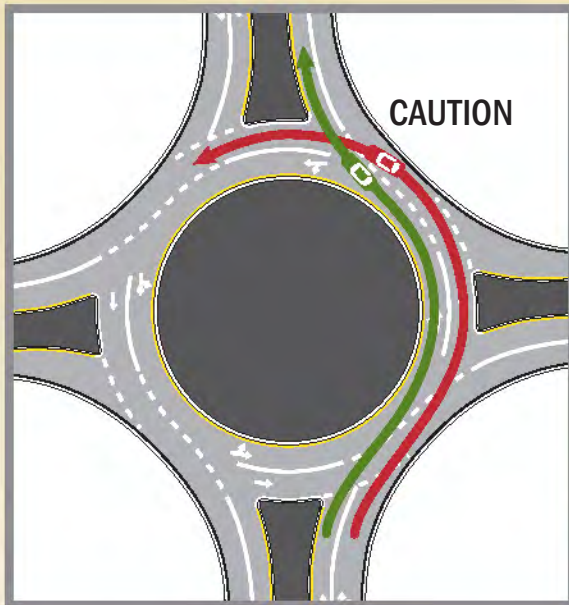
Think Safety!

As the number of residents increase in The Villages this time of year, please take a moment to ensure you are protecting yourself and others when travelling throughout the community at night. If you are walking or biking, wearing light and reflective clothing make it much easier for you to be seen in the evening and early morning hours. Carrying a flashlight or other flashing light will also make you more visible to vehicles travelling the community. It is important to be aware of your surroundings and when enjoying the multi-modal paths, **SHARE** the path with your fellow Villagers. Please take a moment to review some of the additional educational and safety materials we have available on www.DistrictGov.org pertaining to safety on the multi-modal paths and on golf carts.



Remember:

To avoid conflict, do not use the right-hand lane to make a left turn through the roundabout.



Approaching Roundabouts

- Reduce your speed and prepare to YIELD to all traffic in the roundabout.
- Guide signs provide guidance for approach street locations, not lane use orientation.

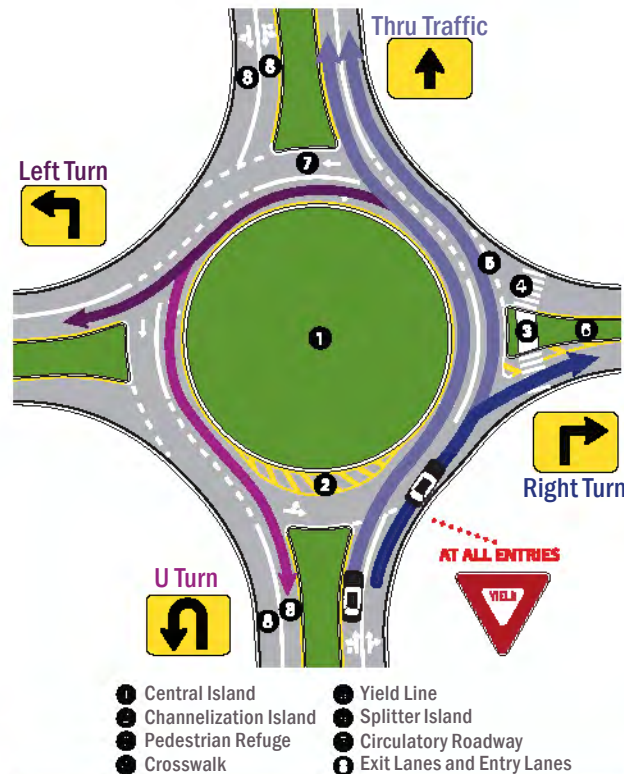
Choose your lane:

Approaching a two lane roundabout, make a lane choice according to the following rules:

- If you intend to exit the roundabout more than halfway around, use the LEFT-HAND lane.
- If you intend to exit the roundabout less than halfway around, use the RIGHT-HAND lane.
- If you intend to continue straight through, use either lane unless signs or markings indicate otherwise.

Navigating Roundabouts

- Move up to the entrance line and wait for a gap in traffic. DO NOT ENTER next to a vehicle in the roundabout, as that vehicle may be exiting at the next exit.
- Within the roundabout, do not stop except to avoid a collision; you have the right-of-way over entering traffic. Keep moving in a counterclockwise direction.
- **Do not change lanes in a roundabout.**
- A striped channelization island is present in several roundabouts, which reduces the circulatory roadway to one lane approaching a single-lane exit.



- | | |
|-------------------------|------------------------------|
| 1 Central Island | 5 Yield Line |
| 2 Channelization Island | 6 Splitter Island |
| 3 Pedestrian Refuge | 7 Circulatory Roadway |
| 4 Crosswalk | 8 Exit Lanes and Entry Lanes |

Best Practices:

- Do not change lanes within the roundabout or as you exit
- Do not overtake other vehicles or bicyclists within the roundabout
- Be aware of other vehicles in the roundabout
- Follow pavement striping and arrows for guidance – exit roundabouts with caution
- YIELD to emergency vehicles before or after the roundabout – DO NOT STOP in the roundabout
- Give oversized vehicles extra room because they may need both lanes to maneuver
- Indicate your exit using your right-turn signal

For additional information, please refer to FHWA's *Roundabouts: An Informational Guide* at www.tfhrc.gov/safety/00068.htm

PRODUCED BY  Kimley-Horn and Associates, Inc.
FOR SUMTER COUNTY PUBLIC WORKS DIVISION
FEBRUARY 2012

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A Guide to Navigating Roundabouts in Sumter County, Florida

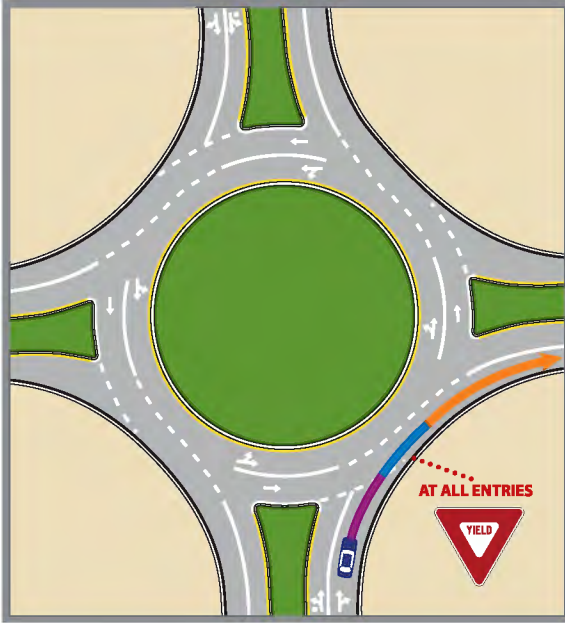


What is a Roundabout?

A roundabout is a circular intersection where vehicles yield at entry to traffic already within the circulatory roadway and all vehicles flow in a counter-clockwise direction around a central island.

Sumter County
Board of County Commissioners

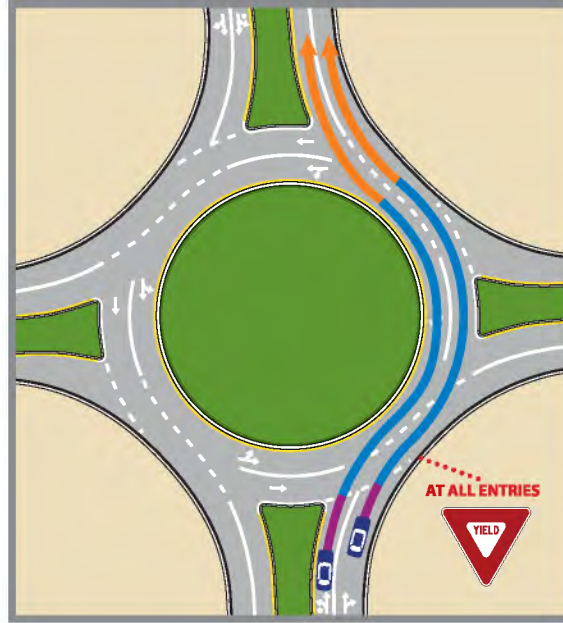
Driving Roundabouts



Turning Right



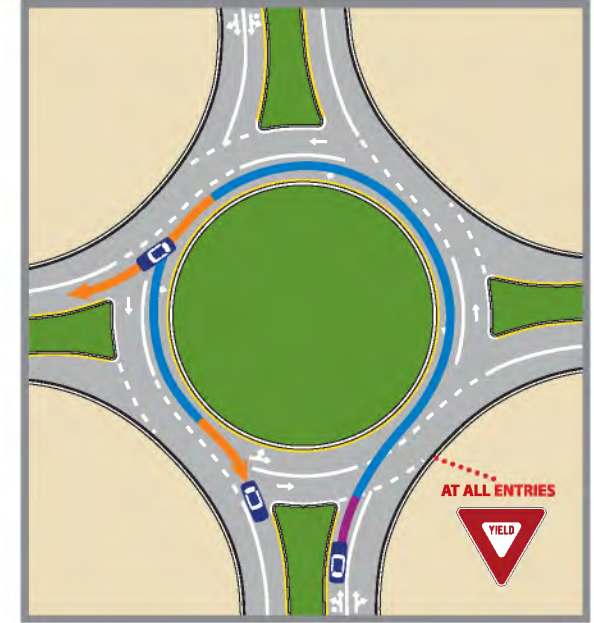
1. **APPROACHING:** Be in the right-hand lane unless otherwise marked on the roadway, and use a right-turn signal.
2. **CIRCULATING:** Keep to the right-hand (outside) lane of the roundabout and continue to use your right-turn signal through your exit. **Do not change lanes.**
3. **EXITING:** Stay in the right-hand lane as you exit the roundabout.



Going Straight Ahead



1. **APPROACHING:** You can be in either lane, unless otherwise marked on roadway or posted.
2. **CIRCULATING:** Stay to the inside of the circulatory roadway if you entered from the left-hand approach lane, or stay to the outside if you entered from the right-hand approach lane. **Do not change lanes.**
3. When you have passed the last exit before the one you want, use your right-turn signal and continue to use it through your exit. **Do not change lanes.**
4. **EXITING:** As you exit the roundabout, be aware of vehicles traveling on the outside of the circulatory roadway that may continue to circulate around the roundabout.



Turning Left or Making a U-Turn



1. **APPROACHING:** Be in the left-hand lane unless otherwise marked on the roadway, and use a left-turn signal.
2. **CIRCULATING:** Stay in the left-hand lane of the circulatory roadway until you are ready to exit.
3. When you have passed the last exit before the one you want, use your right-turn signal and continue to use it through your exit. **Do not change lanes.**
4. **EXITING:** As you exit the roundabout, be aware of vehicles traveling on the outside of the circulatory roadway that may continue to circulate around the roundabout.

Roundabout Signs:

Sample Guide Sign:



Provides orientation of approaching streets and direction on which lane to use



Slow down when approaching a roundabout



Watch for pedestrians and golf carts



YIELD to traffic already in the roundabout



Stay to the right of the splitter island



Travel in a counterclockwise direction only.

GOLF CAR RULES OF THE ROAD AND SAFETY TIPS

When traveling the community in a golf car on a roadway or multi-modal path, we urge you to follow these rules of the road and safety tips to ensure a safe and enjoyable experience for everyone.

The multi-modal paths are designated for use by non-automotive, non-vehicular traffic such as bicycles, golf cars and pedestrians.

Slow Down and Enjoy The Ride!



RULES OF THE ROAD

1. Be 14 years or older to drive a golf car
2. Drive on neighborhood streets, marked roadside lanes, and multi-modal paths
3. Obey all traffic laws, signs and signals
4. Golf cars are subject to Florida's open alcoholic container laws
5. Speed not to exceed 20mph
6. Use hand and turn signals
7. Yield to automobiles
8. Come to a full stop at stop signs
9. Never enter a roundabout in a golf car
10. Golf cars are prohibited from roadways with posted speeds of 35mph or more

SAFETY TIPS

1. Provide a seat for each person/pet
2. Secure children and pets
3. Keep passengers seated in golf car
4. Keep arms and legs inside golf car
5. Enter traffic lane safely before turning left
6. Be aware of vehicles turning right (across the golf car lane)
7. Maintain golf car according to manufacturer's recommendations
8. Do not text/phone while driving
9. Limit passing slower golf cars
10. Pull off the path when you need to stop

BEFORE YOU DRIVE

Make sure the horn, brakes and lights work.

Check back-up alarm, tire pressure and applicable gauges.

Before backing up, look behind and see that all is clear.

If you have any landscaping or property management concerns while traveling throughout The Villages community, please call the District Customer Service Center at (352) 753-4508.

The Villages®
Community Development Districts
www.DistrictGov.org

Please Join Us!!

The Villages®
Community Development Districts

Please join us after hours to meet District staff and discuss what a unique community you live in! Your District government will be attending the following Market Nights this month. We hope to see you there!

Tuesday, January 21, 2020 from 5 pm - 9 pm at Spanish Springs Town Square for Vendor Market Night with Kenny Blocker, Assistant District Manager and Anne Hochsprung, Director of Finance

Wednesday, January 22, 2020 from 5 pm - 9 pm at Lake Sumter Landing Market Square For Vendor Market Night with Richard Baier, District Manager and Blair Bean, Assistant Director of District Property Management

Thursday, January 23, 2020 from 5 pm - 9 pm at Brownwood Paddock Square for Vendor Market Night with Mark LaRock, Director of Purchasing and Matt Armstrong, Recreation Manager—Facilities and Personnel

Please join us after hours to learn more about the services available to you and to take the opportunity to have your questions answered by District staff. For additional information, please contact the District Customer Service Center at (352) 753-4508.





Resident ACADEMY

NEW 2020 DATES

You are invited!

JOIN US AT AN UPCOMING RESIDENT ACADEMY.

AN INTERACTIVE PROGRAM TO LEARN ABOUT YOUR LOCAL GOVERNMENT.

- Help alleviate the confusion, questions and misinformation that exists regarding the responsibilities and functions of The Villages® Community Development Districts.
- Learn all about the history and benefits of special districts.
- Have the opportunity to tour the North Sumter Utility Plant.
- Obtain information on the following District departments – The Villages Public Safety Department, Property Management, Customer Service, Community Standards, Community Watch, Recreation & Parks, Executive Golf, Budget, Utilities, Finance and MORE!

UPDATED FORMAT • UPDATED INFORMATION • NO WAITING LIST

CHOOSE FROM 4 CONVENIENT DATES IN 2020 TO FIT YOUR ACTIVE LIFESTYLE

JANUARY 6 • 8:30AM - 1:30PM • SAVANNAH RECREATION CENTER

APRIL 1 • 8:30AM - 1:30PM • EISENHOWER RECREATION CENTER

JULY 22 • 8:30AM - 1:30PM • SAVANNAH RECREATION CENTER

NOVEMBER 16 • 8:30AM - 1:30PM • ROHAN RECREATION CENTER

www.DistrictGov.org

Resident ACADEMY

EASY REGISTRATION

- Register online at www.DistrictGov.org by clicking on the 'Resident Academy' link.
- Register in person at one of the District Customer Service Centers or at any Regional Recreation Center.
- For assistance, contact the District Customer Service Center at (352) 753-4508.

To keep up with what's happening, make sure you are signed up to receive e-Notifications! By signing up for these email notifications, we will notify you of future opportunities and other helpful community information. Need help signing up? Contact us at (352) 753-4508 for assistance.

Follow these 4 simple steps to sign up for e-Notifications

1 On the main page of www.DistrictGov.org click on 'Sign up for e-Notifications'

2 Enter your information

e-Notifications Sign Up

* Notifications allow your District Government to send important information to the email address you provide. If you would like to contact you or any of the subjects below, please enter the requested information in each field and check the box next to each notification or notification to which you would like to subscribe. For a description of a specific notification or notification, please click on the text to the right of the check box. To ensure you receive the notification you requested, please add our notification@dcgov.org to your email contact list. If you have any questions, please contact the District Customer Service Center at (352) 753-4508.

Last Name _____
 First Name _____
 Email Address _____
 Repeat E-Mail Address _____

3 Choose the specific notifications you would like to receive and click 'Sign Up'

4 Check your email and confirm

For additional information or to request an accommodation, please contact the District Customer Service Center at (352) 753-4508.

The Villages®
Community Development Districts