

District Weekly Bulletin

Contact Us:

Customer Service
(352) 753-4508

Administration
(352) 751-3939

Budget
(352) 674-1920

Community Standards
(352) 751-3912

Community Watch
(352) 753-0550

Property Management
(352) 753-4022

Finance Customer Service
(352) 750-0000

Human Resources
(352) 674-1905

Public Safety
(352) 205-8280

Purchasing
(352) 751-6700

Recreation Administration
(352) 674-1800

Risk Management
(352) 674-1828

Utility Operations
(352) 751-3939



CDD Orientation

This valuable program is held each Thursday at 10:00 a.m. at the District office located at 984 Old Mill Run in Lake Sumter Landing. For additional information, please contact the District Customer Service Center at 352-753-4508.



The following facilities will be temporarily closed or have scheduled maintenance:

⇒ **El Santiago Recreation Center**

The El Santiago Recreation Center will be closed for maintenance on February 9th.

⇒ **Laurel Manor Recreation Center and Sports Pool**

The Laurel Manor Recreation Center and Sports Pool will be closed for cleaning and maintenance on February 9th.

⇒ **Canal Street Recreation Center**

The Canal Street Recreation Center will be closed for maintenance on February 15th.

⇒ **Sterling Heights Recreation Center**

The Sterling Heights Recreation Center will be closed for parking lot resealing/restriping February 8th and February 9th.

⇒ **Sterling Heights Recreation Center**

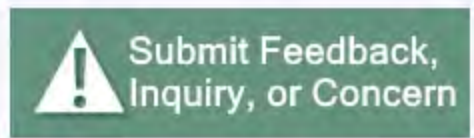
The Sterling Heights Recreation Center will be closed for maintenance on February 15th.

Golf Course Closure...

Due to the Sterling Heights Recreation Center closure due to parking lot resurfacing, Southern Star golf course will be closed on February 8th and 9th.

Yankee Clipper will remain open. To access the starter shack, enter #3 golf hole of Southern Star off St. Charles Place and drive down behind the recreation center to the starter shack. Ambassadors will be available to help with directions. We thank you for your patience during this time.

Frequently Asked Questions and Answers



Where can I go if I have lost an item?

Depending on where items are found, inexpensive items will be held for one month at La Hacienda, Laurel Manor or Eisenhower Regional Recreation Centers.

Valuables will be turned over to local area law enforcement within 72 hours. At the end of each month, unclaimed items will be donated to local charities. The Recreation Department is not responsible for lost items. See the full Lost and Found Policy on the next page.



The Villages®

Community Development Districts

Recreation & Parks



Lost & Found Guidelines

The Villages Recreation & Parks Department

All items estimated to be valued under \$50.00 (non-valuable items) will be sent to the following lost and found locations:

- La Hacienda Regional Recreation Center (north of 466), 753-1716
- Laurel Manor Regional Recreation Center (south of 466), 751-7110
- Eisenhower Regional Recreation Center (south of 466A), 674-8390

All items estimated to be valued over \$50.00 (valuable items) including but not limited to: gold, jewelry, golf clubs, wallets, purses, electronics (including digital cameras, cell phones, tablets/computers) or other expensive items will be turned over to the appropriate law enforcement agency within 72 hours.

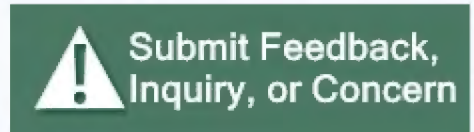
- Lake County Sheriff 352-343-2101
- Lady Lake Police Department 352-751-1560
- Marion County Sheriff 352-753-2211
- Sumter County Sheriff 352-569-1600
- Wildwood Police Department 352-330-1355
- Fruitland Park Police Department 352-360-6655

When items are found at any of The Villages Recreation Facilities the following steps will take place:

1. If an individual claims an item he/she is to fill out the Recreation Department Lost & Found Claim Form. Claim report forms will be kept on file at the facility RSR's desk for a period of 6 months.
2. No items are to be released without a photo ID, signature and phone number.
3. After the end of each month all remaining items will be donated to a local charitable organization as designated by the District. The Recreation Dept. has partnered with The Villages Auxiliary Hospital; which is a non-profit, charitable organization that serves our community.

Note: The Recreation Department takes no responsibility for items left in the Recreation Centers or turned over to Law Enforcement.

Frequently Asked Questions and Answers



Is there an advantage to paying off my bond during a certain time of the year?

A property owner can prepay their bond assessment in full by check or money order at any time of the year. However, a resident is not required to pay off this assessment in advance.

Here are a few important dates to remember.

- If a resident pays off their bond anytime from now until 5pm on March 16, 2020, the payoff amount will be adjusted to reflect a credit for half of the year's interest paid on the November 2019 tax bill.
- If a resident pays off their bond between March 17, 2020 and 5pm on July 17, 2020, they eliminate the annual assessment on the November 2020 tax bill and avoid future interest payments.
- If a resident decides to pay off the bond between July 18, 2020 and before 5pm on September 16, 2020, the resident will still have one final bond assessment on the county property tax bill in November 2020; however, the payoff amount will be adjusted to reflect a credit for a full year's interest payment.

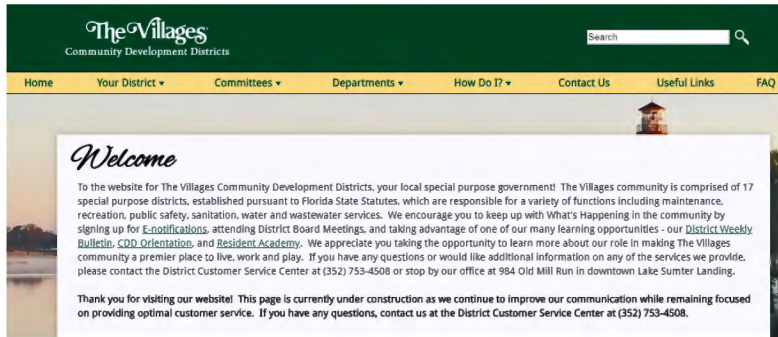
All amortization schedules are available on the District's website at DistrictGov.org.

Please remember though, even when the bond assessment is paid off, there will continue to be an annual maintenance assessment on your county's tax bill which pays for ongoing costs to maintain the infrastructure of your District.

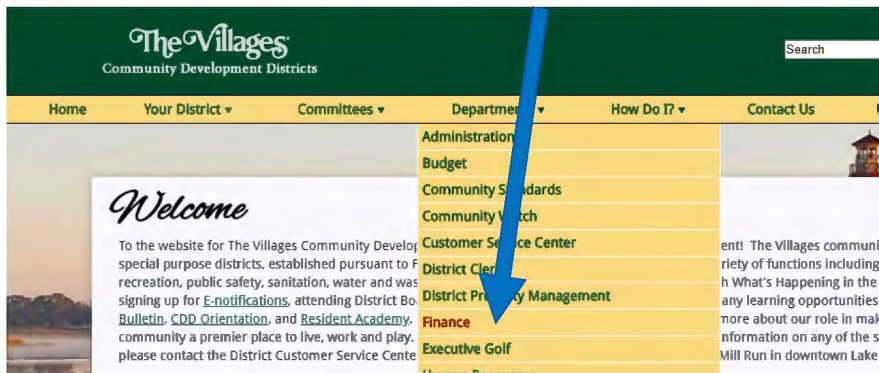
Please contact the Bond Office at 352-751-3900 with any questions.

Where can I find my bond amortization schedule online?

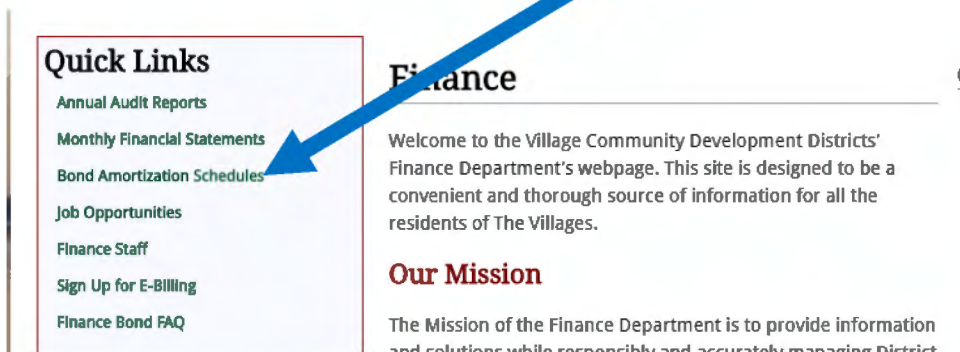
To find your bond amortization schedule, visit www.DistrictGov.org.



From the Departments drop-down, select Finance.



From Quick Links, select Bond Amortization Schedules.



Select the county in which you live.

Bond Amortization Schedules

To obtain your amortization schedule:

1. Select the County in which you live
2. Select the District in which you live
3. Select the Unit in which you live

If you are unsure of your unit number, it is located on your Villages ID card. The U/L number is the first letter of the county in which you live, followed by the unit number and lot number.

Marion County – District 4

Sumter County – Districts 1 - 3, Districts 5 – 10, and District 12

Lake County – District 11



Select the District in which you live.

District 2



Residential Units

Villas

- Unit 18
- Unit 19
- Unit 20
- Unit 21
- Unit 22

- Unit 600 Villa Vera Cruz
- Unit 601 Villa De Leon
- Unit 602 Villa De La Ramona
- Unit 603 Villa Del Canto
- Unit 604 Villa Santo Domingo

Select the Unit in which you live.

District 2

TOP

Residential Units

Villas

- Unit 18
- Unit 19
- Unit 20
- Unit 21
- Unit 22

- Unit 600 Villa Vera Cruz
- Unit 601 Villa De Leon
- Unit 602 Villa De La Ramona
- Unit 603 Villa Del Canto
- Unit 604 Villa Santo Domingo



Information Provided by...



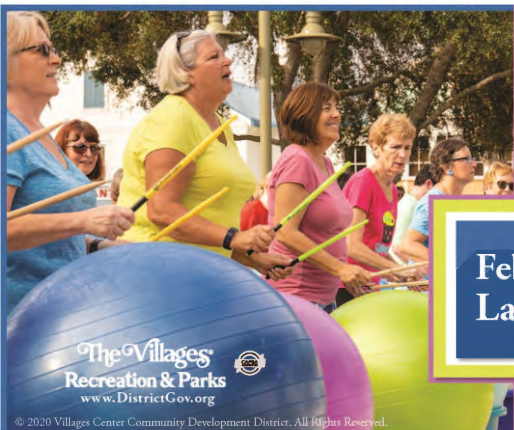
Friendly Reminders

When enjoying Recreation Department sponsored activities, we ask you to remember the following guidelines:

- Please, always carry your Villages ID/Guest ID and follow all posted rules and regulations in your activity location - including all posted age requirements at all centers.
- Prior to getting involved in your recreational program, be sure to consult a physician to ensure you are ready to participate if your interests include strenuous activities.
- Please be sure to fill out the activity release at your recreation center before joining in the fun and always wear appropriate attire while at the recreation center.
- Participation in recreational activities always involves some degree of risk. Participants assume full responsibility for and risk of bodily injury arising out of or in any way connected with participation or involvement in or presence at the activity or program. Play and swim at your own risk.

Resident Lifestyle Clubs and Activities

A complete listing of all clubs and activities that meet at the recreation facilities can be found at www.DistrictGov.org > Recreation Department > Resident Lifestyle Clubs & Contacts. This is an alpha listing of all the clubs and the contact's name and phone number. We encourage you to check with the prospective group about the group's expectations, membership requirements, dues and other fees etc., prior to attending a club or activity.



Cardio Drumming

ENJOY A FULL BODY WORKOUT WHILE DRUMMING!

February 11TH at 9 A.M.
Lake Sumter LandingTM



Please wear comfortable clothes and shoes and bring two wooden spoons!

FREE & OPEN TO THE PUBLIC! For questions, please contact 674-1800

Holiday Information



The District Customer Service Center and all District Administrative offices will be closed on Monday, February 17, 2020 in observance of Presidents' Day. We will resume normal business hours on Tuesday, February 18th. All recreation centers, outdoor facilities and fitness clubs will remain open for your enjoyment. Guest ID, Trail Fee and Activity Registration services will be available at La Hacienda, Lake Miona, Eisenhower, Rohan and Everglades Regional Recreation Centers from 8:30 a.m. until 12:00 p.m. on Monday. If you have any questions or would like additional information, please contact the District Customer Service Center at (352) 753-4508.

Did You Know??

To ensure the safety and comfort of all residents and employees, only service animals are permitted in District facilities. This includes all administrative offices located in Lake Sumter Landing, Community Watch, Public Safety, Recreation Centers and Fitness Centers. We appreciate your help in making our facilities safe, comfortable and clean for everyone to enjoy!

The Villages®
Community Development Districts

Business Hours:
Monday – Friday
8:00a.m. – 5:00p.m.

Service Animals Only

Thank You.

For assistance after hours:
please contact Community Watch
(352) 753-0550

Public Safety News

On the next page, find a letter received from the State of Florida EMS Services regarding a recent audit at The Villages Public Safety Department. They found no deficiencies during their onsite visit and stated "Your vehicles and service records were outstanding".



Mission:

To protect, promote & improve the health of all people in Florida through integrated state, county & community efforts.



Ron DeSantis
Governor

Scott A. Rivkees, MD
State Surgeon General

Vision: To be the Healthiest State in the Nation

January 22, 2020

Fire Chief Edmund Cain
Villages Center Community Development District
3035 South Morse Boulevard
The Villages, Florida 32163

Dear Chief Cain,

Congratulations on your outstanding Compliance Monitoring site survey conducted by the Bureau of Emergency Medical Oversight on January 16, 2020. We found no deficiencies during our site visit. Your vehicles, and service records were outstanding. Thank you for being a role model of excellence as an EMS provider in the State of Florida.

Also, please extend my sincere gratitude to your staff for their assistance and for the overall contribution to your service and community. Your continued support of emergency medical services is deeply appreciated.

Enclosed is a post site survey evaluation form designed to assist us in continually improving our Compliance Monitoring program. Please complete the enclosed form and return it to my office at your earliest convenience. I trust that you will share with me any concerns or kudos regarding your site survey.

Again, thank you for your assistance in the Compliance Monitoring program and I look forward to hearing from you.

Sincerely,

Steve McCoy
Administrator
Emergency Medical Services

SAM/mml
Enclosure

Information Provided by...

Did you know the District has its own Risk Management Department which performs a multitude of services to enhance the lifestyle in The Villages?

Risk Management Function

The primary function of the department is to identify, evaluate, and control the District's exposure to loss or damage to physical assets.

Risk Management Responsibilities

- Review damages to District property, including gates, by investigating each incident, determining responsible parties, and working to recover losses.
- Review all Third Party Incident Reports occurring on District property.
- Track and monitor pending and litigated claims.
- Act as liaison with outside contractors in coordinating all matters regarding the District's property and liability insurance.
- Review District insurance needs annually and procure packages that fulfill needs while maximizing value.
- Coordinate the District's employee safety program including facilitation of Safety Committee.
- Mitigate risk to employees and public.



If we may be of assistance, we welcome and encourage the opportunity to address questions or concerns from our residents.

Contact Us: Phone: 352-674-1828

Email Risk Management at riskmanagement@districtgov.org

The Villages®
Community Development Districts
Property Management

Notice of Construction and Partial Road Closure
Shay – Silver Lake Gate House Restroom Addition
1000 Shay Blvd, The Villages FL 32159

The referenced project new start date is 2-18-20

On February 18, 2020, the District will begin a construction project at the Shay Gate located at the corner of Shay Boulevard and Griffin Road. The project generally consists of the renovation of the interior and exterior of the existing gate house, as well as constructing a restroom addition to the building. There are site improvements included in the project such as utility upgrades and lane / parking improvements. The project will be completed on or about May 5, 2020.

All of the construction and site improvements will take place in the right-of-way along Shay Boulevard. There should be no interruption in utility services to any of the nearby homes. The westerly outbound or exit lane of Shay Boulevard from the corner of Shay Boulevard and Tarrson Boulevard to Griffin Road will be closed while this work is completed. The easterly entry lane from Griffin Road will remain open. Please proceed with caution. Detour signage and other means of directing traffic will be used to guide the flow of traffic safely through the neighborhood. In addition, the gate house will be closed during the construction.

If you have any questions, please contact District Property Management at (352) 753-4022.

Town Squares Update

The Villages®

Community Development Districts
Property Management

The Town Squares Division is pleased to announce the much anticipated completion of the Wilkerson Creek Park & Children's Playground Structures located across from Sonny's Restaurant. The pirate ship themed playground structure features an array of colors, ADA accessible features such as play panels at ground level, musical instruments and cognitive play components. It also includes traditional slides and climbing features to encourage physical development and fitness. In addition to these upgrades, the District is excited to also be installing a rubberized play surface and an engineered shade structure to further enhance the play experience. A soft opening is scheduled for this Friday, February 7th, with a grand re-opening being coordinated with Recreation and Parks.

We are also pleased to announce the upcoming completion of the Lake Sumter Landing project to rebuild the Wilkerson Creek Waterwheel, located between the Bass Factory Outlet and Chop House on Wilkerson Creek. The waterwheel structure itself has been replaced by Waterwheel Factory out of Franklin, North Carolina. The new waterwheel will be powered by electric motor to emulate one of the largest waterwheels {at 28 feet in diameter} east of the Mississippi River. In order to facilitate the project completion, a portion of the parking area behind Bass as well as some of the walkway will remain closed to the public until an expected project completion date of Thursday, February 13th.



2 - Q&A Meetings in February!

Why attend a Q&A?

- To give residents a “VOICE” in their local government!
- To improve communications!
- To discuss any topics residents would like pertaining to District 4.
- To provide residents the opportunity to sit down together, make friends, and “chat” with one of the five Supervisors of District 4.
- To ask questions, get answers, share ideas, express concerns, offer suggestions, seek solutions and address rumors!

These “Q&A Meetings” provide an informal setting with no agenda, no scheduled speakers, no microphones, no topic limits, and no speaker time limits.

- All meetings are held at **Mulberry Grove Recreation Center**
- Meetings are held from **7:00 PM to 9:00 PM**.
- Residents are invited to attend the entire meeting to listen to other residents’ questions, but each of you may come and go as you please, based on your own schedules.
- Because residents choose the topics, each meeting will be different.

Q&A's offer an opportunity that very few Villagers get to enjoy. Come join us this month . . . and become more involved in your ever-changing local community!



Monday, February 10th, 2020

Cliff Wiener, District 4 Supervisor & Vice Chair, will host the Q&A on Monday, February 10th. The focus of the meeting will be on District 4 issues. Supervisor Wiener is a past member of the Architectural Review Committee and among other things is passionate about having a widespread AED program in The Villages.

Thursday, February 13th, 2020



Don Deakin, District 4 Supervisor and Amenity Authority Committee (AAC) Representative, will host the Q&A on Thursday, February 13th. The focus of the meeting will be on AAC issues. The AAC has authority and jurisdiction over all recreation facilities north of CR466, including pools, parks, executive golf courses, gates, & postal facilities. Residents may also ask questions concerning District 4 issues at this meeting.

TOPICS discussed at previous District 4 Question & Answer Meetings have included:

- Amenity Authority Committee (AAC)
- Architectural Review Committee (ARC)
- Community Watch
- Deed Restrictions & Compliance
- Finances (AAC & District 4)
- First Responders Recreation Center (FRRC)
- Landscaping, Fences, Walls
- Multi-Modal Paths (MMP)
- Recreation, Parks & Executive Golf
- Road Maintenance
- Water Retention Areas
- YOUR CHOICE OF OTHER TOPICS??

For more information: Call District 4 Supervisor Don Deakin at (352) 750-5395; or send an Email to: DRDeakin@aol.com or Don.Deakin@DistrictGov.org

Save The Date...

The Villages®
Community Development Districts
Executive Golf

Please visit our Executive Golf Maintenance tent at Golf Festival 2020. We look forward to seeing you there!

14TH ANNUAL

The Villages®
Golf Festival
The Villages® Polo Club
FEBRUARY 14 & 15 | 9AM - 4PM

\$10 ADVANCE | **\$15** GATE
Children 16 and under - FREE
Available at all golf shops, The Sarasota Golf Practice Center, Red Fox/Gray Fox Starter, Longleaf Starter, and Golf & Tennis Administration.

Golf car travel highly recommended.
BACK BY POPULAR DEMAND - Dan Boever
PRODUCT DEMONSTRATION & ACADEMY INSTRUCTION
SPECIAL GUEST PRESENTATIONS: The Villages Grown, Zona Callaway, Honma and more!

PRESENTED BY
PARADY
FINANCIAL GROUP

CONTESTS

GENERAL RV CENTER \$1,000,000 Hole-In-One	The Villages Golf Cars \$5,000 Golf Car Voucher at the Bunker Buster Challenge	BOOST 9-HOLE Skills Challenge	BONEFISH GRILL \$2,500 Putting Contest
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Best prices of the year on golf merchandise!
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Reminders...

Information Provided by The Villages Commercial Construction

Concrete is scheduled to be poured at The Villages Technology Solutions Group building in the Brownwood Professional Plaza on Monday, February 10th at 3:00 AM. The Brownwood Plaza is located on Powell Road near the Wildwood Community Center. All attempts to minimize the noise will be taken by the contractor.

NOTICE OF MEETING

Union Contract Negotiations between The Village Center Community Development District and Professional Fire Fighters of The Villages, IAF Local 4770

Wednesday, March 4, 2020

9:00 AM – 12:00 PM

Station 44, Emergency Operations Center

3035 S. Morse Boulevard, The Villages 32163



Mark Your Calendars...



Effective with the Thursday, February 20, 2020 meeting, the following boards will have a time change to the fiscal year meeting schedule. Please visit the www.DistrictGov.org website for the remaining fiscal year board meeting schedule.

Sumter Landing Community Development District will begin at **10:30 a.m.**

Brownwood Community Development District will begin at **11:30 a.m.**

Save The Date



NSCUDD Solid Waste Management Planning Meetings

(North Sumter County Utility Dependent District)

Thursday, February 20, 2020

The meetings are held at the District Office located at 984 Old Mill Run.