

Contact Us:

Customer Service
(352) 753-4508

Administration
(352) 751-3939

Budget
(352) 674-1920

Community Standards
(352) 751-3912

Community Watch
(352) 753-0550

Property Management
(352) 753-4022

Finance Customer Service
(352) 750-0000

Human Resources
(352) 674-1905

Public Safety
(352) 205-8280

Purchasing
(352) 751-6700

Recreation Administration
(352) 674-1800

Risk Management
(352) 674-1828

Utility Operations
(352) 751-3939

District Weekly Bulletin



This photo was submitted by Kim Burnell, Finance Department, as part of the photo contest for the cover of the annual District 4 Community Development District Audit Report. To view the entire audit report for District 4 or any of The Village Community Development Districts, please visit www.DistrictGov.org.

CDD Orientation

This valuable program is held each Thursday at 10:00 a.m. at the District office located at 984 Old Mill Run in Lake Sumter Landing. For additional information, please contact the District Customer Service Center at 352-753-4508.

CDD Orientation is currently cancelled.



Community Development Districts

COVID-19 District Action Plan

April 22, 2020 5:00 p.m.

The safety of residents, guests, staff and visitors in The Villages community continues to be of utmost importance to the District. As the guidance provided by the Centers for Disease Control and Prevention (CDC), the Florida Department of Health and Governor DeSantis on the prevention of COVID-19 continues to update, the District will be implementing a carefully phased plan to slowly and safely reopen recreational amenities.

Phase I – April 27th through May 3rd

- District Recreation & Parks staff will return to work the week of April 27 to May 3 to further clean and prep facilities.
- Efforts will include utilizing tables and chairs to establish 6 foot buffers in room layouts and swimming pool areas, so social distancing may be actively practiced.
- While residents will not have access to additional facilities this week, it will provide District staff the opportunity to prepare for Phase II.

Phase II – begins May 4th (if approved by local, state and federal agencies) and will continue through the month of May

Recreational activities that meet criteria of specific health department guidelines will begin opening. Some of the criteria taken into consideration will include limited exposure, high respiration activities, activity interaction and the interaction of persons/objects. While we are still evaluating which facilities will open, you can expect to see the following:

- Limited facility use
- Special social spacing accommodations
- All facilities will close by 8:00 p.m. to afford staff time for next day cleaning and preparation
- Villages IDs will be checked and cashless Trail Fee services will continue



Community Development Districts

COVID-19 District Action Plan

April 22, 2020 5:00 p.m.

- The District Administrative Offices at Lake Sumter Landing will open on an appointment only basis beginning May 11th. Appointments can be made by emailing the following departments.
 - Customer Service Center – CustomerService@districtgov.org
 - Resident IDs, Gate Access Cards, Community Watch Programs, Executive Trail Fees, Guest IDs, RV Storage Facility Rentals, Adopt-A-Bench, General District Questions &
 - Executive Golf Maintenance inquiries
 - Utility Billing – Utilities@districtgov.org
 - Utility/Amenity Bill payments or inquiries
 - Finance & Bond Information – Bonds@districtgov.org
 - General finance or bond related inquiries or payoffs
 - Recreation & Parks – RecreationDepartment@districtgov.org
 - The Enrichment Academy, Resident Lifestyle Volunteer Groups, Room Reservations, General Recreation Inquiries
 - Community Standards – DeedCompliance@districtgov.org
 - Architectural Review & Deed Compliance inquiries
 - District Board & Committee information – Jennifer.McQueary@districtgov.org
 - Public Records Requests
 - District Property Management – PropertyManagement@districtgov.org
 - Human Resources – HumanResources@districtgov.org
 - Risk Management – RiskManagement@districtgov.org
 - Executive Golf Maintenance – CustomerService@districtgov.org
 - Budget – CustomerService@districtgov.org
 - Purchasing – CustomerService@districtgov.org

There is a drop box available in the breezeway outside of the District office. If you need to drop off correspondence, please utilize the locked drop box.



Community Development Districts

COVID-19 District Action Plan

April 22, 2020 5:00 p.m.

Community Watch Dispatch will continue to be available 24 hours per day, 7 days per week at (352) 753-0550.

Phase III – Not anticipated to take effect until after the month of May (dependent upon health guidelines from local, state & federal agencies)

- Will include opening non-regional recreation centers, additional outdoor facilities and a full opening of District Administrative offices.
- At this time, it is not anticipated that there will be any recreation sponsored or co-sponsored large events.

The District is currently working to identify exactly which recreation facilities and activities will resume during each phase. We continue to encourage you to follow all guidance provided by the CDC as it relates to social distancing and individual responsibilities pertaining to personal preparedness. Please visit www.DistrictGov.org and ensure you are signed up to receive e-Notifications for the most up-to-date information.



Our Living Planet

2020 EARTH DAY POSTER | FIFTY YEAR ANNIVERSARY

People often celebrate Earth Day by planting trees. Fifty years ago the first Earth Day launched a modern environmental movement —planting trees and other Earth-related activities remind us of the importance of being good stewards to our planet, and how deeply connected we all are to it.

In many ways, trees are more like us than we imagine. If you hold a stethoscope to the trunk of a hardwood tree, you can hear its “heartbeat” as water and nutrients rush through its system. Trees of the same species in a forest will nourish each other and care for their young.

Trees also have a symbiotic, mutually beneficial relationship with other organisms, and their connection to fungi is particularly astonishing. Under the forest floor, fungi attach to tree roots, allowing access to more water and nutrients. This connection even enables communication through a network, identified by Swiss scientists in 2018, that sends “voltage-based signals that appear similar to the electronic impulses in an animal’s nervous system.” These impulses can signal warnings of drought, disease or insect attacks to neighboring trees.

In 1790, the father of modern geology, James Hutton, described Earth as a “superorganism.” Hutton compared the water cycle to blood pumping through the human circulatory system. NASA’s view of our interconnected systems from space has produced stunning visuals, unparalleled in both beauty and science.

Our views of river deltas—many captured by the Landsat satellites we operate in conjunction with the United States Geological Survey—are particularly beautiful and evocative of water coursing through our land like a circulation system of nature. In 2000, Landsat 7 took one of my favorite images of the Lena Delta, which is the basis for this art.

“ This poster is composited with real Earth science data. ”

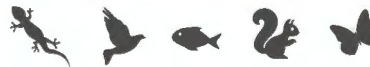
The branches of the river delta fan out and connect back to the center, separate and intermingled. I created this artistic composite using actual Landsat data of the Lena Delta, along with other satellite images, that together illustrate our connection to Earth and its natural circulation system.

Life is a delicate, complex, miraculous balance of various interconnected systems on both the global and micro scales. On this 50th anniversary of Earth Day, we need to remember that we are part of that system and unite to create an environmentally sustainable future for our planet.

Jenny Mottar
Art Director for NASA Science

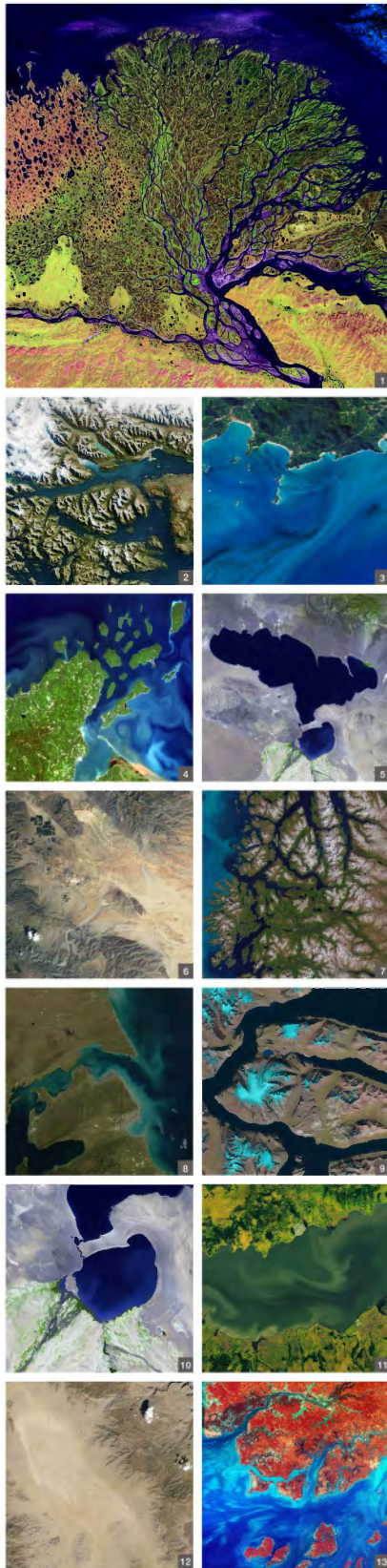
? Can you find this imagery

Locate these images hidden in the river delta:

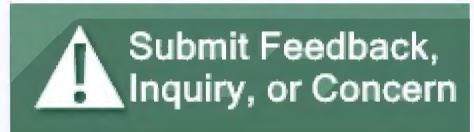


A variety of NASA satellite imagery was used in the production of this poster. Below is a list of locations corresponding to the imagery at left. Can you find these images in the artwork?

1. Lena River Delta, Siberia, Russia
2. Ushuaia, Tierra del Fuego, Argentina
3. Coast of Brazil
4. Apostle Islands, Wisconsin, U.S.
5. Khyargas-Nuur Lake, Uvs Province, Western Mongolia
6. Anza-Borrego Desert, California, U.S.
7. Northwest Coast of Norway
8. Southern Tip of Chile and Argentina
9. Ymer Island, Greenland
10. Airag Lake, Western Mongolia
11. Amur River, China-Russia Border
12. Dolan Springs, Arizona, U.S.
13. Guinea-Bissau, West Africa



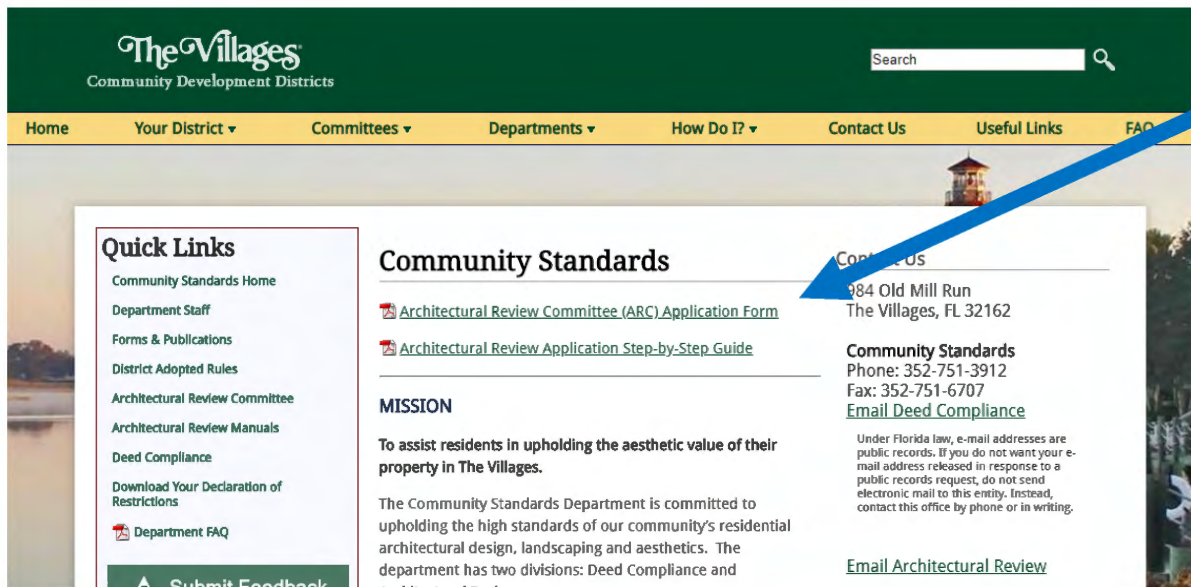
Frequently Asked Questions and Answers



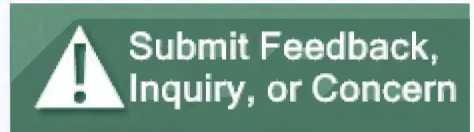
The Villages® Community Development Districts Community Standards

Where do I find an architectural application form and how do I complete it?

For any external modification, an architectural application form shall be submitted for review by the Architectural Review Committee (ARC). The application is a two-sided form and easy to complete. If you visit the District website www.DistrictGov.org, click on Departments, Community Standards and the architectural application form is the first document listed.



Frequently Asked Questions and Answers Continued



The Villages® Community Development Districts Community Standards

The second document listed is a step by step guide to assist you in completing the application.

The Villages®
Community Development Districts
Community Standards

**Architectural Review Committee (ARC)
Home/Property Alteration Application Form**

Bring/Mail application to:
VCDD Community Standards Department
984 Old Mill Run, The Villages, FL 32162
Phone: (352) 751-3912 • Fax: (352) 751-6707
archreview@districtgov.org / www.districtgov.org

For Office Use Only
App#: _____
Dist#: _____

Unit and lot can be found on your Villages Resident ID Card.

Sign the application.

Property Owner(s) Name _____ Signature _____

Address _____ Village of _____

Phone Number _____ Unit _____ Lot _____ Courtyard Villa Patio Villa Home

Contractor Business Name _____ Phone _____

Please check appropriate box for Application Result Notification:
 Will Obtain Results from District Website Mail Application
 Property Owner will pick up application Contractor will pick up application
 E-Mail Application _____
(Address if different from above)

Include the Village you reside in and your home type.

How would you like us to notify you of your application results?

Describe all requested modifications or alterations below:

Provide full description of modification. For example:
DO NOT STATE: Landscaping
DO: Add additional landscape bed along SW corner of home 4' x 6'. Will include mulch, 2 hibiscus, 1 palm tree and 6 annual plantings. Height of plantings shall be no higher than 20". There will be a landscaping wall not to exceed 18" and the bed will remain 3' off the property line.
NOTE: All modifications shall be highlighted on the site plan.

The deadline to receive architectural applications is noon on Tuesday to be heard the following Wednesday. No matter what your request is for, if you need assistance with your application staff would be more than happy to assist you with going through the process. Please contact the Community Standards Department at archreview@districtgov.org. Applications can be submitted in the District Correspondence box located at each postal station or in the drop box in the breezeway located outside of 984 Old Mill Run in Lake Sumter Landing.

The Villages®

Community Development Districts

Protecting Our Environment Workshops

**ADVANCED WASTEWATER
TREATMENT WORKSHOP**

**FLORIDA-FRIENDLY™
LANDSCAPING WORKSHOP**

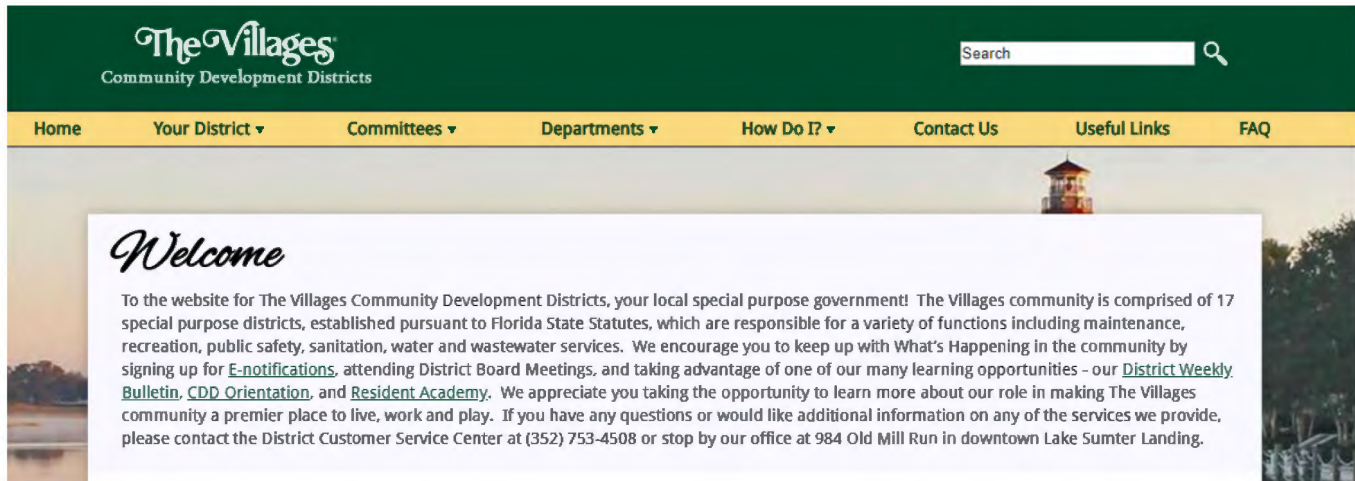
**STORMWATER
MANAGEMENT WORKSHOP**

AVAILABLE NOW ONLINE
UNDER QUICK LINKS 

www.DistrictGov.org

Where can I find past District Workshop presentations?

Visit www.DistrictGov.org.



Quick Links

- What's Happening
- District Weekly Bulletin
- First Responders Recreation Center
- Acronyms
- Americans with Disabilities Act (ADA)
- CDD Orientation
- District Workshops**
- Employment Opportunities

On the left-hand side of the screen under Quick Links, click on District Workshops.

The District Workshop Webpage includes the District Workshops and meetings that have been held since February 2018. Are you interested in learning about the Storm Water and Wastewater systems in The Villages? If so, take a moment to view the video presentations or read through the Question & Answer portion! Are you new to Florida-Friendly Landscaping? Visit the District Workshop Quick Link to view a video and learn more! Other information on this valuable resource includes information regarding the public meetings on the Solid Waste Management Plan.

Maintenance Information



District Property Management has hired floor maintenance contractors to install new flooring and perform other maintenance at the Sanibel and Pinellas Gates. The work is scheduled to start on Tuesday, April 28, 2020 at 8:00 a.m. The two gates will be **unstaffed** during the 4 days of closure. All traffic will be routed through the resident lanes. The guest lanes will be closed. Please slow down when entering the gates and drive safely through these areas.



Information Provided by...



Bike Friendly Community

The League of American Bicyclists has designated The Villages, Florida a Bicycle Friendly Community at the Gold Level in recognition of outstanding efforts to encourage bicycling in The Villages. The award is presented only to communities with remarkable commitments to bicycling. The award is current for four years 2018-2022.



The Villages®
Community Development Districts

**SAFETY TIPS FOR DRIVING
AND CYCLING IN
THE VILLAGES® COMMUNITY**

Sharing the road or multi-modal path? The Villages offers endless opportunities to enjoy the community. The roadways and multi-modal paths offer a variety of uses for residents.

Cyclists, walkers, runners and motorists all co-exist in these areas. For the safety of all users, please be mindful of your speed and use areas accordingly.



www.DistrictGov.org

TIPS FOR SHARING THE ROAD

Tips For Motorists

Drive cautiously. Reduce speed when encountering cyclists. Don't tailgate, especially in bad weather. Recognize hazards cyclists may face and give them space.

Yield to cyclists. Bicycles are considered vehicles. Cyclists should be given the appropriate right of way. Allow extra time for cyclists to traverse intersections.

Be considerate. Scan for cyclists in traffic and at intersections. Do not blast your horn in close proximity to cyclists. Look for cyclists when opening doors.

Pass with care. When passing, leave three feet between you and a cyclist. Wait for safe road and traffic conditions when you pass. Check over your shoulder before returning to lane, so not to cut the bicyclist off.

Watch for children. Children on bicycles are often unpredictable. Expect the unexpected and slow down. Children can be harder to see.

Tips For Cyclist

The same laws that apply to motorists apply to cyclists. Obey all traffic control devices, including stopping at gates, and use hand signals to indicate stops and turns.

Always wear a properly fitted helmet. Wear a helmet, no matter how short the trip.

Ride on the right. Always ride in the same direction as traffic. Use the furthest right lane that heads to your destination. Slower moving cyclists and motorists stay to the right.

Ride predictably. Ride in a straight line and don't swerve in the road or between parked cars. Check for traffic before entering street or intersection. Anticipate hazards and adjust your position accordingly.

Be visible. Ride with brightly colored clothing that provides contrast. Use blinking lights or reflectors during the day and lights at night. Announce yourself by making eye contact with motorists.

Be Street Smart...

Get Educated

The League of American Bicyclists has designated The Villages, Florida a bicycle-friendly community at the Gold Level in recognition of outstanding efforts to encourage bicycling in The Villages. The award is current for four years 2018-2022.



League of American Bicyclists
www.Bikeleague.org



Safety Office
Florida Department of Transportation
www.dot.state.fl.us/safety

Information Provided by...



To comply with recent local, state and federal health agency guidelines, as well as Executive Orders issued by Governor Ron DeSantis, Community Watch has taken steps to provide safety and security to our residents and employees. While additional protective measures have been implemented, **Community Watch is maintaining full operations in all divisions (Staffed Gate Houses, Patrols, Dispatch and Gate Operations)!**

- On March 16, 2020 additional supplies of gloves and other safety protection were provided to Community Watch team members with instructions on disinfecting and cleansing of workstations and fleet vehicles.
- All employees have been practicing social distancing in offices.
- Supervisors and drivers are regularly disinfecting and cleaning work vehicles at the start of and end of all shifts.
- On March 22, 2020, the workstations for gate operations and dispatchers were relocated to provide for six-foot work isolation and distancing. There were no changes to the on-duty operations of Community Watch, with the exception of Gate Attendants remaining in the gate house while greeting drivers to encourage additional social distancing. In addition, two cones were placed in roadways along the curbing between the employee and the traffic lane as an added buffer.
- Envelopes were placed in the gate houses to provide turn by turn directions to those needing assistance.
- Administrative team members have been working remotely to encourage further social distancing.
- On April 11, 2020, a temporary shift of select patrols were moved to an annex building on Warm Springs Rd. to reduce the amount of personnel in our main location.
- During the week of April 13, 2020, all fleet vehicles, staffed gate houses and offices were treated by a contractor using a disinfectant aerosol spray to further prevent the spread of COVID-19.

We are proud to announce that with adjustments to some of the day-to-day operations, Community Watch has continued to provide exemplary service to residents during this unprecedented time! If you have any questions or need assistance, our Dispatchers are available via telephone 24 hours per day, 7 days per week by calling (352) 753-0550.

Information Provided by...



District Property Management has taken the opportunity during the various recreation facility closures to complete a variety of projects. The goal is to complete maintenance that would normally take months while the facilities are closed due to local, state and federal health regulations.

Projects completed and/or currently in process:

- Installation of a new AC unit at the Woodshop
- Installation of a 1400-gallon grease trap at Savannah Center
- Commencement of an Americans with Disabilities Act (ADA) access project at the Savannah Center Pool
- Installation of an Ethernet cable for hearing loops at Canal and SeaBreeze Recreation Centers
- Upgrading of sound systems at Savannah Center and Pimlico Recreation Centers
- Replacement of pool filter (Vakpak) at Chatham
- Repair of roof at Paradise Postal Station
- Replacement of carpet in the card room and offices at Laurel Manor Recreation Center
- Replacement of doors in the pool bath house at Lake Miona Recreation Center
- Installation of new LED lighting in pool bath house at Mulberry Grove Recreation Center
- Installation of new windscreens and dugout chilled water fountains at Knudson, Saddlebrook, and Soaring Eagle Softball Complexes
- Replacement of pool gates and locks at nine (9) facilities
- Seal and striping of parking lots at thirteen (13) facilities
- Restoration of restroom flooring at six (6) facilities

Information Provided by...

Maintenance work completed and/or currently in process:

- Deep cleaning at all Regional and Village Recreation Centers (RRC and VRC) including carpets, mats, drapes, and curtains.
- Resurfacing of all wood floors and stripping & waxing all other hard flooring surfaces in RRCs and VRCs.
- Exterior and interior painting/staining at various facilities including doors, trim, chair rails, and baseboards
- Restoration of door hardware at various facilities
- Testing of all emergency lighting systems
- Emptying and cleaning of all ice machines
- Pressure washing/disinfection at many facilities including benches, flatwork, pool deck, and pool furniture
- Completion of pest treatments at all recreation facilities
- Restoration of the brass finishes at Eisenhower and Rohan Recreation Centers
- Refinishing of stage fronts at Eisenhower and Laurel Manor Recreation Centers
- Cleaning off all the facility flat roofs
- Ensuring gutters and drains are clean and free from obstructions.

For more information and updates, visit www.DistrictGov.org.



Information Provided by...

The Villages®

Community Development Districts
Utilities

Preventative maintenance is occurring on the potable water system field valves throughout many areas of The Villages. Those customers serviced by Village Center Service Area (VCSA), Little Sumter Service Area (LSSA) and North Sumter Utilities (NSU) that will be impacted will be notified 24 hours in advance of a temporary interruption in service and will receive the following notification:

THE PUBLIC DRINKING WATER MAINS IN YOUR AREA WILL BE SHUT DOWN TEMPORARILY FOR NEEDED MAINTENANCE.

*AS A PRECAUTION, UPON RETURN OF WATER SERVICE, WE ADVISE THAT ALL WATER USED FOR **DRINKING, MAKING ICE, AND COOKING BE BOILED**, **FOR ALL OTHER HOUSE HOLD USES THE WATER IS ACCEPTABLE**. A ROLLING BOIL OF ONE MINUTE IS SUFFICIENT. AS AN ALTERNATIVE, BOTTLED WATER MAY BE USED.*

THIS "PRECAUTIONARY BOIL WATER NOTICE" WILL REMAIN IN EFFECT UNTIL THE MAINTENANCE TASK HAS BEEN COMPLETED AND A BACTERIOLOGICAL SURVEY SHOWS THAT THE WATER IS SAFE TO DRINK. IF YOU HAVE ANY QUESTIONS, YOU MAY CONTACT DEANNA SIMMONS, FROM THE WATER DEPARTMENT AT (352) 259-2802 (NSU WWTP).

A notice with the addresses of the affected area along with this information will be left at the door of all impacted addresses. We appreciate your patience and cooperation in order to maintain the continued integrity and safety of the District Infrastructure.

A tentative schedule of the areas impacted in the upcoming week:

4/15/2020 - 1745 Buxton Ter

4/15/2020 - 1781 Chilton Ct

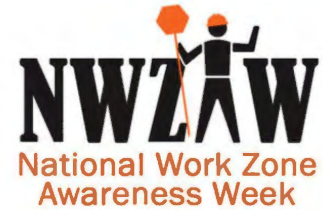
4/16/2020 - 2802 Morven Park Way

4/16/2020 - 1221 Johnston Path



Community Development Districts

Risk Management



National Work Zone Awareness week is April 20th through April 24th. We often see road construction workers working on the roadways while traveling through The Villages but it is even more common to encounter landscaping workers along the roadways in The Villages. **The key message is for drivers to use extra caution in any work areas or anytime workers of any kind are present.**

National Work Zone Awareness Week highlights the deadly dangers of inattention in work areas. Let's put an end to the tragedies and provide "Safe Work Zones for All."

Approximately 40,000 people were injured in work zone crashes during 2018, according to the U.S. Department of Transportation. Nationwide, work zones saw:

- **123,810 crashes, 26% of which were caused by speeding, and 40% were rear-end crashes.**
- **754 fatalities from crashes, 124 of which were roadway workers.**
- **Florida ranked second in the nation for fatal work zone crashes in 2018.**

To protect workers and road users, follow these tips for safe travel through work zones:

- **Be Prepared.** Before hitting the road, check phone apps, transportation agency websites, and the radio for the latest traffic information. With knowledge of active work zones, you can better plan your trip. Change your start time or, if possible, find alternative routes that avoid work zones altogether.
- **Wear Your Seatbelt.** Seatbelts save lives. They are your best defense in a crash.
- **Stay Focused.** Watch the road and not your phone. Work zones can change daily; pay attention so you can anticipate new traffic patterns.
- **Slow down when you see cones, workers or signs.**
- **Be Alert.** Be aware of all activity occurring around you, including paying attention to other drivers.

- **Slow Down and Don't Tailgate.** Speeding and tailgating can lead to crashes with other vehicles and with field workers. In 2018, 21 percent of fatal work zone crashes involved rear-end collisions. Obey the posted work zone speed limits and keep a safe distance from the vehicle ahead of you.
- **Obey Road Crews and Signs.** Cones, barrels, and warning signs help facilitate the movement of traffic in and around work zones. Flaggers are there to get you safely through the work zone.
- **Watch for Workers.** Every year, workers are fatally injured by traveling vehicles in work zones. In 2018 alone, 124 workers were killed in work zone crashes.
- **Share the Road.** When you see passing work crews and official vehicles with flashing warning lights, move over to allow them to pass. It's the law.
- **Use Caution Around Large Vehicles.** Large vehicles have a slower reaction time, so refrain from making sudden lane changes in front of trucks that are trying to slow down.
- **Remember, Protect Everyone.** Be respectful of workers and fellow drivers. We need everyone to work together to ensure we are all protected in work zones.



A few minor changes can make sure everyone gets home safely at the end of the day.

Whether it is road construction workers or landscape workers, they work daily in high risk areas to guarantee that our community remains the beautiful area we all love and call home. Protect the laborers who work hard to maintain the immaculate roadways and landscape you travel on daily. Slow down, save a life!

Sources:

<http://www.nwzaw.org/>

https://ops.fhwa.dot.gov/wz/resources/facts_stats.htm

<https://i4beyond.com/safety-week-promotes-safe-work-zones-for-all/>

Construction Update

The Villages®
Community Development Districts
Property Management

Rainey Construction Company is tentatively scheduled to begin resurfacing the **Villa De Laguna** and **Villa Valdez** roads on the week of April 27, 2020. They will begin milling and overlaying the roads in **Villa St. Simons** the week of May 4, 2020. Dates may be adjusted due to unforeseen circumstances, including weather.

Everything possible will be done to minimize your inconvenience. For the SAFETY of our crews and all residents, we ask that you reschedule any work or deliveries to your Villa until the paving is complete as they may be denied access. Only residents and emergency vehicles will have immediate access during the construction.

PLEASE DO NOT run your irrigation, wash your vehicle or empty your pool during the week, as it will increase the work time.

ALL vehicles and trailers must be parked OFF of the roads and the overflow parking areas must be empty, as to not impede the work.

Please be advised that newly paved roadways will take approximately one hour to cure and should not be driven on while hot! Driving before this time could result in tracking asphalt onto your driveway and damaging the new roadway.

If you must travel through the construction, PLEASE drive slowly and watch for and listen to directions provided by the contract workers.

Our goal is to give you a new road that will last a maximum life with the LEAST amount of inconvenience. Your cooperation is GREATLY APPRECIATED. If you have any questions during the work there will be someone on site to help. For additional information, please contact District Property Management at (352) 753-4022.



**GET A
PLAN!**
FloridaDisaster.org

So you think your family is prepared for a hurricane...

**WOULD YOU STAKE
YOUR LIFE ON IT?**

In the hours and days immediately following a hurricane, the top priorities for first responders and emergency personnel will be search and rescue and law enforcement. It's your personal responsibility to provide the first line of defense for your family.

ASK YOURSELF:

- ▶ Is your family prepared to be on its own for 7 days or more?
- ▶ Do you have enough food, water and other critical supplies for your entire family to last at least 7 days?
- ▶ Do any or your family members have medical or other Special Needs?
- ▶ Do you have a plan for your pets?

IS YOUR FAMILY READY?



CANCELLED

2020 The Villages
Hurricane Expo

Due to the COVID-19
Virus, The Villages
Public Safety
Department has
cancelled the expo.

**IF NOT,
IT'S TIME TO
GET A PLAN!**



Log on to www.FloridaDisaster.org today to develop a free customized hurricane preparedness plan for your family.

The first step toward protecting your family is to make sure you have a Family Disaster Plan.

Creating your own plan is simple and it only takes a few minutes. Just visit www.FloridaDisaster.org and click "Get a Family Plan." Completing the plan is as easy as doing an Internet search or downloading music. And having a plan for your family will help ensure their safety and comfort before, during and after a storm.

Once at www.FloridaDisaster.org, you will be asked to provide information about your home, your family, and pets. Using this information, the website will create a personalized Family Disaster Plan that you can print and save for future emergencies.

Included in your plan will be:

- ▶ Recommended amounts of food and water based on the size of your family.
- ▶ Contact information for your local emergency responders and maps of your local Evacuation Zones.
- ▶ Checklists of important steps to take before, during, and after a disaster.

Your Family Disaster Plan will also include detailed instructions on creating a disaster supply kit for your family.

This kit should include:

- ▶ At least 7 days worth of drinking water and non-perishable food for your entire family.
- ▶ At least 7 days worth of batteries for flashlights and radios.
- ▶ At least 7 days worth of vital prescription drugs.
- ▶ At least 7 days worth of diapers and essential baby supplies if you have small children.
- ▶ An outdoor grill and fuel.
- ▶ A generator with fuel.

Don't have Internet access at home? You can still get a plan.

Visit your local library and ask for assistance logging onto www.FloridaDisaster.org. You can create and print your plan from the library's public computer.

TAKE ACTION TO PROTECT YOUR FAMILY TODAY!

1. Log onto FloridaDisaster.org.



2. Enter in your personal information and answer a series of questions about your household.



3. Print your personalized Family Disaster Plan and review it with your entire family.



**GET A
PLAN!**
FloridaDisaster.org

Steps to help prevent the spread of COVID-19 if you are sick

FOLLOW THE STEPS BELOW: If you are sick with COVID-19 or think you might have it, follow the steps below to help protect other people in your home and community.

Stay home except to get medical care

- **Stay home:** People who are mildly ill with COVID-19 are able to recover at home. Do not leave, except to get medical care. Do not visit public areas.
- **Stay in touch with your doctor.** Call before you get medical care. Be sure to get care if you feel worse or you think it is an emergency.
- **Avoid public transportation:** Avoid using public transportation, ride-sharing, or taxis.



Separate yourself from other people in your home, this is known as home isolation

- **Stay away from others:** As much as possible, you should stay in a specific “sick room” and away from other people in your home. Use a separate bathroom, if available.
- **Limit contact with pets & animals:** You should restrict contact with pets and other animals, just like you would around other people.
 - Although there have not been reports of pets or other animals becoming sick with COVID-19, it is still recommended that people with the virus limit contact with animals until more information is known.
 - When possible, have another member of your household care for your animals while you are sick with COVID-19. If you must care for your pet or be around animals while you are sick, wash your hands before and after you interact with them. See COVID-19 and Animals for more information.



Call ahead before visiting your doctor

- **Call ahead:** If you have a medical appointment, call your doctor’s office or emergency department, and tell them you have or may have COVID-19. This will help the office protect themselves and other patients.



Wear a facemask if you are sick

- **If you are sick:** You should wear a facemask when you are around other people and before you enter a healthcare provider’s office.
- **If you are caring for others:** If the person who is sick is not able to wear a facemask (for example, because it causes trouble breathing), then people who live in the home should stay in a different room. When caregivers enter the room of the sick person, they should wear a facemask. Visitors, other than caregivers, are not recommended.



Cover your coughs and sneezes

- **Cover:** Cover your mouth and nose with a tissue when you cough or sneeze.
- **Dispose:** Throw used tissues in a lined trash can.
- **Wash hands:** Immediately wash your hands with soap and water for at least 20 seconds. If soap and water are not available, clean your hands with an alcohol-based hand sanitizer that contains at least 60% alcohol.



Clean your hands often

- **Wash hands:** Wash your hands often with soap and water for at least 20 seconds. This is especially important after blowing your nose, coughing, or sneezing; going to the bathroom; and before eating or preparing food.
- **Hand sanitizer:** If soap and water are not available, use an alcohol-based hand sanitizer with at least 60% alcohol, covering all surfaces of your hands and rubbing them together until they feel dry.
- **Soap and water:** Soap and water are the best option, especially if hands are visibly dirty.
- **Avoid touching:** Avoid touching your eyes, nose, and mouth with unwashed hands.



Avoid sharing personal household items

- **Do not share:** Do not share dishes, drinking glasses, cups, eating utensils, towels, or bedding with other people in your home.



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[cdc.gov/COVID19](https://www.cdc.gov/COVID19)

- **Wash thoroughly after use:** After using these items, wash them thoroughly with soap and water or put in the dishwasher.

Clean all “high-touch” surfaces everyday

Clean high-touch surfaces in your isolation area (“sick room” and bathroom) every day; let a caregiver clean and disinfect high-touch surfaces in other areas of the home.



- **Clean and disinfect:** Routinely clean high-touch surfaces in your “sick room” and bathroom. Let someone else clean and disinfect surfaces in common areas, but not your bedroom and bathroom.
 - If a caregiver or other person needs to clean and disinfect a sick person’s bedroom or bathroom, they should do so on an as-needed basis. The caregiver/other person should wear a mask and wait as long as possible after the sick person has used the bathroom.
- High-touch surfaces include phones, remote controls, counters, tabletops, doorknobs, bathroom fixtures, toilets, keyboards, tablets, and bedside tables.
- **Clean and disinfect areas that may have blood, stool, or body fluids on them.**
- **Household cleaners and disinfectants:** Clean the area or item with soap and water or another detergent if it is dirty. Then, use a household disinfectant.
 - Be sure to follow the instructions on the label to ensure safe and effective use of the product. Many products recommend keeping the surface wet for several minutes to ensure germs are killed. Many also recommend precautions such as wearing gloves and making sure you have good ventilation during use of the product.
 - Most EPA-registered household disinfectants should be effective. A full list of disinfectants can be found [here](#) external icon.

Monitor your symptoms

- **Seek medical attention, but call first:** Seek medical care right away if your illness is worsening (for example, if you have difficulty breathing).
 - **Call your doctor before going in:** Before going to the doctor’s office or emergency room, call ahead and tell them your symptoms. They will tell you what to do.
- **Wear a facemask:** If possible, put on a facemask before you enter the building. If you can’t put on a facemask, try to keep a safe distance from other people (at least 6 feet away). This will help protect the people in the office or waiting room.
- **Follow care instructions from your healthcare provider and local health department:** Your local health authorities will give instructions on checking your symptoms and reporting information.



If you develop **emergency warning signs** for COVID-19 get **medical attention immediately**.

Emergency warning signs include*:

- Difficulty breathing or shortness of breath
- Persistent pain or pressure in the chest
- New confusion or inability to arouse
- Bluish lips or face

*This list is not all inclusive. Please consult your medical provider for any other symptoms that are severe or concerning.

Call 911 if you have a medical emergency: If you have a medical emergency and need to call 911, notify the operator that you have or think you might have, COVID-19. If possible, put on a facemask before medical help arrives.

How to discontinue home isolation

- People **with COVID-19 who have stayed home (home isolated)** can stop home isolation under the following conditions:
 - **If you will not have a test** to determine if you are still contagious, you can leave home after these three things have happened:
 - You have had no fever for at least 72 hours (that is three full days of no fever without the use medicine that reduces fevers) AND
 - other symptoms have improved (for example, when your cough or shortness of breath have improved) AND
 - at least 7 days have passed since your symptoms first appeared
 - **If you will be tested** to determine if you are still contagious, you can leave home after these three things have happened:
 - You no longer have a fever (without the use medicine that reduces fevers) AND
 - other symptoms have improved (for example, when your cough or shortness of breath have improved) AND
 - you received two negative tests in a row, 24 hours apart. Your doctor will follow CDC guidelines.



In all cases, follow the guidance of your healthcare provider and local health department. The decision to stop home isolation should be made in consultation with your healthcare provider and state and local health departments. Local decisions depend on local circumstances.

More information is available [here](#).

Additional information for healthcare providers: [Interim Healthcare Infection Prevention and Control Recommendations for Persons Under Investigation for 2019 Novel Coronavirus](#).