

Contact Us:

Customer Service
(352) 753-4508

Administration
(352) 751-3939

Budget
(352) 674-1920

Community Standards
(352) 751-3912

Community Watch
(352) 753-0550

Property Management
(352) 753-4022

Finance Customer Service
(352) 750-0000

Human Resources
(352) 674-1905

Public Safety
(352) 205-8280

Purchasing
(352) 751-6700

Recreation Administration
(352) 674-1800

Risk Management
(352) 674-1828

Utility Operations
(352) 751-3939

District Weekly Bulletin



CDD Orientation

This valuable program is held each Thursday at 10:00 a.m. at the District office located at 984 Old Mill Run in Lake Sumter Landing. For additional information, please contact the District Customer Service Center at 352-753-4508.

CDD Orientation is currently cancelled.

Information Provided by...



District Administrative Offices

As the safety of residents, guests, staff and visitors in The Villages community continues to be of utmost importance to the District, all District Administrative Offices will continue to be open on an appointment only basis until further notice. Appointments can be made by emailing or contacting the appropriate District Department.

- Administration- 352-751-3939 or CustomerService@districtgov.org
- Bonds- 352-751-3900 or Bonds@districtgov.org
- Community Standards- 352-751-3912 or DeedCompliance@districtgov.org
- Customer Service- 352-753-4508 or CustomerService@districtgov.org
- Human Resources- 352-674-1905 or HumanResources@districtgov.org
- Recreation- 352-674-1800 or RecreationDepartment@districtgov.org
- Risk Management– 352-674-1828 or RiskManagement@districtgov.org
- Utilities- 352-750-0000 or Utilities@districtgov.org

If you do not know which department to contact, please call the District Customer Service Center at 352-753-4508.

Masks are required for all appointments at all District Administrative offices, due to the nature of the transactions being less than 6 feet apart.

There is a drop box available in the breezeway outside of the District office located at 984 Old Mill Run. If you need to drop off correspondence, please utilize the locked drop box.

Information Provided By...



9-11 Memorial Service and Stair Climbs

On Friday, September 11, 2020, The Villages Public Safety Department participated at the 9-11 Memorial Service hosted by The Villages 343 Club. The service was held at St. Mark The Evangelist Roman Catholic Church in Summerfield, Florida. During the service, the names of the 343 firefighters that lost their lives were read aloud. The names of families and friends that perished were read aloud. NYPD, NY Port Authority, Nassau County Sheriff's Department, along with many working in the World Trade Center, were read aloud.

Several of our staff participated in stair climbs around the area. Kimble Billingsley participated in the stair climb with the Crystal River Fire Department. Jacob May and Ryan Lavender participated in the stair climb at The Florida State Fire College. Non-Firefighters Cheryl Bidwell and Zoe King, gave honor to the fallen 343 by doing 100 flights of stairs.



Frequently Asked Questions and Answers



Submit Feedback,
Inquiry, or Concern

The Villages® Community Development Districts Property Management

Have you ever wondered why the irrigation is running along a roadway for a mile or two or on a golf course for days after an extreme amount of rain has fallen? District Property Management monitors the water level in water retention basins throughout the community. When you see irrigation running after a large rain event, it is usually due to the fact that the water retention areas throughout The Villages are above the recommended level and must be lowered. These measures are in place to make room for more rain water, which is collected from the streets, yards and golf courses, should there be a second rain event coming.





The following facilities will be temporarily closed or have scheduled maintenance:

⇒ **Paradise Dog Park**

The Paradise Dog Park will be closed for maintenance September 14th through September 18th.

⇒ **Rio Grande Lawn Bowling and Croquet Court**

The Rio Grande Lawn Bowling and Croquet Court will be closed for maintenance until further notice.

⇒ **Saddlebrook Recreation Center Indoor, Outdoor Facilities and Sports Pool**

The Saddlebrook Recreation Center Indoor, Outdoor Facilities and Sports Pool will be closed for maintenance on October 4th.

⇒ **Mulberry Grove Recreation Center Indoor Facilities, Outdoor Facilities and Sports Pool**

The Mulberry Grove Recreation Center Indoor Facilities, Outdoor Facilities and Sports Pool will be closed for maintenance on September 19th.

⇒ **Liberty Park Neighborhood Adult Pool and Postal Station Parking Lot**

The Liberty Park Neighborhood Adult Pool will be closed for parking lot resurfacing on September 27th.

⇒ **Allamanda Recreation Center Indoor Facilities, Outdoor Facilities and Family Pool**

The Allamanda Recreation Center Indoor Facilities, Outdoor Facilities and Family Pool will be closed for maintenance on September 26th.

⇒ **Lake Miona Recreation Center Indoor, Outdoor Facilities and Sports Pool**

The Lake Miona Recreation Center Indoor, Outdoor Facilities and Sports Pool will be closed for maintenance on October 4th.

⇒ **Canal Street Recreation Center Card Room**

The Canal Street Recreation Center Card Room will be closed for maintenance September 20th through September 25th.



⇒ **Caroline Neighborhood Adult Pool**

The Caroline Neighborhood Adult Pool will be closed for maintenance September 16th through September 17th.

⇒ **Sabal Chase Neighborhood Adult Pool**

The Sabal Chase Neighborhood Adult Pool will be closed for maintenance September 14th through September 16th.

⇒ **Hadley Neighborhood Adult Pool**

The Hadley Neighborhood Adult Pool will be closed for maintenance September 23rd and September 24th.

⇒ **Captiva Recreation Center Indoor and Outdoor Facilities**

The Captiva Recreation Center Indoor and Outdoor Facilities will be closed for maintenance on September 20th.

⇒ **Moyer Recreation Center Indoor Facilities, Outdoor Facilities and Family Pool**

The Moyer Recreation Center Indoor Facilities, Outdoor Facilities and Family Pool will be closed for quarterly cleaning and maintenance on September 27th.

Information Provided By...

The Villages®
Community Development Districts
Executive Golf

Amberwood and Oakleigh Executive Golf Course Closings

For public safety, on Tuesday, September 15, 2020, the District closed Amberwood and Oakleigh Executive Golf Courses until further notice for water management implementations due to excessive rain. The movement of water from one area to another helps the District ensure the integrity of our holding capabilities throughout the various water retention basins. We appreciate your patience and understanding.

Construction Update

The Villages®

Community Development Districts
Property Management

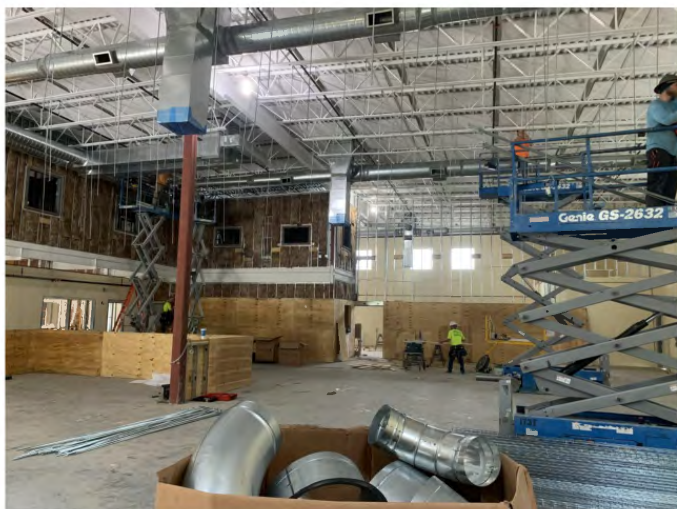
Rio Grande Air Gun Range

The building is substantially complete. The irrigation system and landscaping are complete on the new range. District Property Management will begin demolition of the existing structure next week. The District anticipates an early October opening.



Brownwood Woodshop

The basic exterior of the building is complete. The electrical and mechanical systems installation are underway.



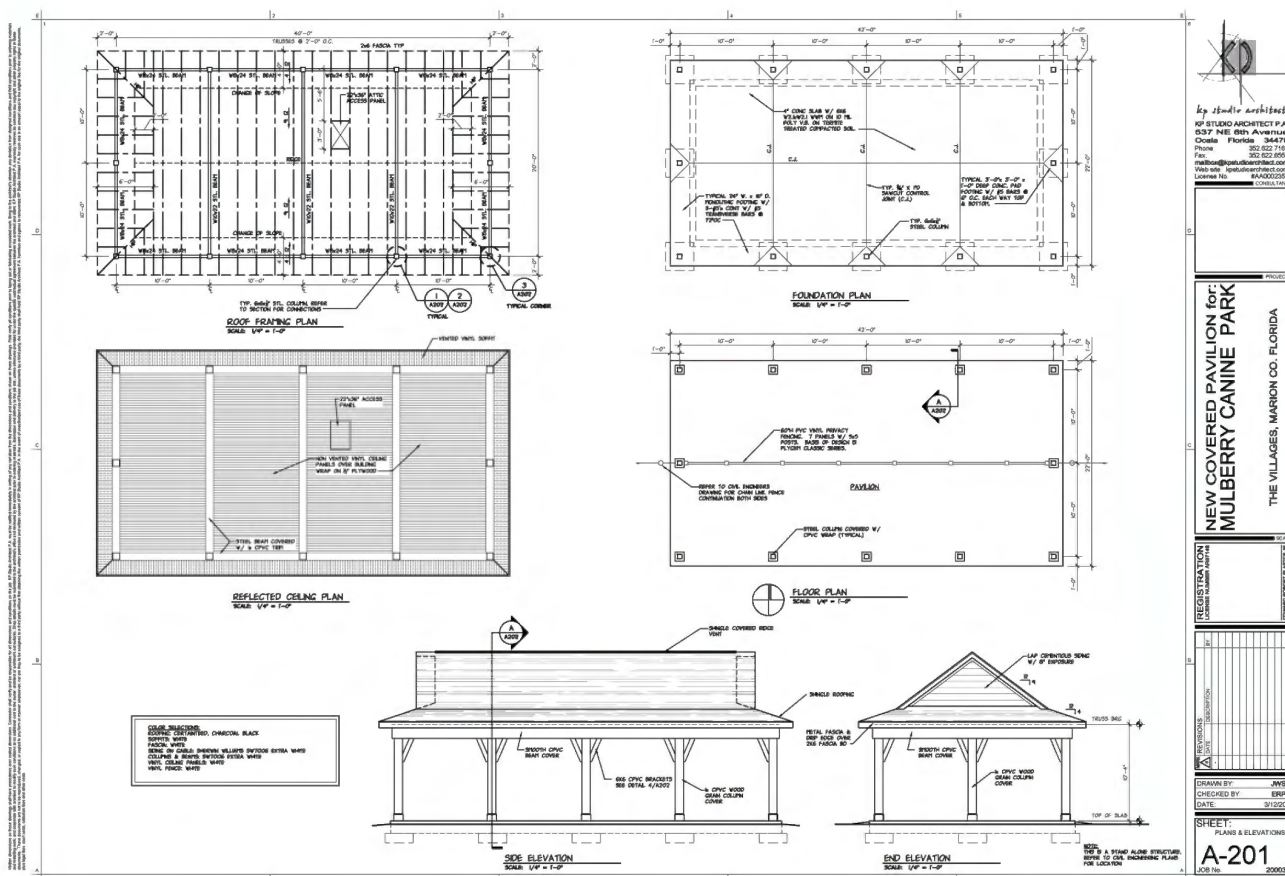
Construction Update

First Responders Recreation Center

The “Construction Review Plans” are substantially complete. The District has begun its review and comments in preparation to proceed with the bid documents.

Mulberry Canine Park Shade Structure

District Property Management has completed the bid documents and the project is out for bid. The bid opening is scheduled for September 23, 2020. The District anticipates an approval to award the contract for construction in October or November of 2020.



Information Provided By...

The Villages®
Community Development Districts
Recreation & Parks



The Enrichment Academy Speaker Series

The Speaker Series is back with limited capacity and availability. Visit our webpage at www.DistrictGov.org – Departments – Recreation to register today! General admission seating. Masks are required if social distancing may not be achieved. Attendees must comply with guidelines and directives as ordered or issued by all Federal, State, County and Local legislative and health entities. Information and requirements are subject to change. All attendees are responsible for their health and safety and understand that they utilize facilities at their own risk. Visit www.DistrictGov.org for current health & safety information and guidelines.



Speaker Series 2020

A Brutally Brief Biography of Mark Twain



Presenter: Alan Kitty

If we had the technology to make it possible, the author known as the 'Father of American Literature' would turn 185 this November. Despite his death, he recently became the only American author to have published new works across three centuries. At least a hundred actors portray him around the world. His quips are popular speech fodder across party lines and international borders. In this overview of his life and work, we explore the reasons for Mark Twain's enduring presence as an American Icon.

Thursday, October 22, 2020 at 6pm
Rohan Recreation Center – General Admission Seating

\$10 Residents • \$12 General Public

NOW

REGISTER

- IN PERSON: All Regional Recreation Centers
- ONLINE: www.DistrictGov.org
CLICK ON DEPARTMENTS>RECREATION>REGISTER NOW!

The Villages®
Recreation & Parks



TheEnrichmentAcademy@DistrictGov.org

Information Provided By...

The Villages®
Community Development Districts
Recreation & Parks



The Enrichment Academy

Registration is now open for the Fall/Winter (October 2020 - March 2021) semester! As the Recreation and Parks Department prepares to phase in programming opportunities, The Enrichment Academy courses are held at limited capacity and availability following health and safety guidelines. Check out our new and improved webpage to learn more about the program and course offerings at www.DistrictGov.org. Course catalog is available online or at your nearest Regional Recreation center.

Registration for The Enrichment Academy

The easiest way to register for activities is online or in-person at any Regional Recreation Center from 8:30am – 4pm Monday-Friday; Saturday & Sunday 8:30am – 12pm at La Hacienda, Lake Miona, Eisenhower, Everglades or Rohan.

For online registration follow these easy steps:

1. Go to www.DistrictGov.org.
2. Click on Departments.
3. Click on Recreation.
4. Click on “Click Here to Register Now” (on the right hand side).
5. Create an account, submit then click “Home Page” or login.
6. Register for the activity of your choosing.

For questions or assistance, please call Recreation Administration at 352-674-1800.



IN PERSON: Regional Recreation Centers
Mon. - Fri. | 8:30am - 4:00pm
Sat. & Sun. | 8:30am - 12:00pm at Eisenhower,
La Hacienda, Lake Miona, Rohan and Everglades
Regional Recreation Centers.

BY MAIL: 984 Old Mill Run | The Villages 32162

For more information:
(352) 674-1800 | TheEnrichmentAcademy@DistrictGov.org



**LEARN & GROW COURSES
REGISTER NOW!**

ONLINE REGISTRATION

Go to www.DistrictGov.org
Click on Departments
Click on Recreation
Click on The Enrichment Academy Logo
View the course catalog and register
for classes online!

Information Provided By...

The Villages®
Community Development Districts
Recreation & Parks



Aquatic Access Lifts Now Available at All Recreation Swimming Pools

Knowing that access to an aquatic environment is vitally important for both mobility challenged individuals and seniors, the Recreation & Parks Department partnered with District Property Management to have Aquatic Access Lifts installed at all Recreation supported swimming pools in The Villages with the approval of both the Amenity Authority Committee (AAC) and Project Wide Advisory Committee (PWAC). Aquatic Access Lifts are self-service. If you have any questions or need assistance operating the pool lift, please contact any Recreation staff member at the facility in which you are visiting. You can also contact Recreation Administration at 352-674-1800 to have a Recreation staff member meet you at the pool location for assistance.





BRING YOUR OWN WATER BOTTLE.

**Due to COVID-19 Drinking Fountains
are unavailable until further notice.
Please bring your own water bottle for you and your pet.**

**For more information go online - www.DistrictGov.org
or email RecreationDepartment@DistrictGov.org**

**The Villages®
Recreation & Parks**



Executive Golf Information

EXECUTIVE GOLF GUEST PLAY CARD

With a valid Guest ID Card, guests can now play at their choice of our Executive Golf Courses by purchasing a Guest Play Card for \$44. This card is valid for 4 rounds of golf on any Executive Course North of SR 44 and it includes greens fee and trail fees. Guest Play Cards can be purchased at any of our Regional Recreation Centers or our Customer Service Centers.

Get yours today!



**The Villages®
Community Development Districts
Executive Golf**

For more information: email CustomerService@DistrictGov.org | DistrictGov.org | 352-753-4508

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What's Happening In Your District...

The Villages®
Community Development Districts
District 12

VCDD No. 12 Board Meeting Notice

Beginning with the **October 8, 2020** meeting date, The Village Community Development District (VCDD) No. 12 Board will hold all Board Meetings at the **Everglades Recreation Center at 1:30 p.m.**

The remainder of the Fiscal Year 2020/2021 meeting dates are as follows:

November 12, 2020
December 10, 2020
January 7, 2021
February 11, 2021
March 11, 2021
April 8, 2021
May 13, 2021
June 10, 2021
July 8, 2021
August 12, 2021
September 9, 2021

What's Happening In Your District...

The Villages®
Community Development Districts
District 5

The Village Community Development District No. 5 Board of Supervisors will have a public hearing to adopt Resolution 21-01 amending and restating Chapter II, to District Rules entitled "The Rule to Bring About Deed Compliance", specifically the elimination of anonymous complaints at their meeting scheduled for Friday, October 16, 2020 at 8:00 a.m. at the Savannah Center located at 1545 Buena Vista Boulevard. The meeting is open to the public.

What's Happening In Your District...

The Villages®
Community Development Districts
District 13

VCDD No. 13 Board Meeting Notice

Beginning with the **October 8, 2020** meeting date, The Village Community Development District (VCDD) No. 13 Board will hold all Board Meetings at the **Everglades Recreation Center at 3:00 p.m.**

The remainder of the Fiscal Year 2020/2021 meeting dates are as follows:

November 12, 2020

December 10, 2020

January 7, 2021

February 11, 2021

March 11, 2021

April 8, 2021

May 13, 2021

June 10, 2021

July 8, 2021

August 12, 2021

September 9, 2021

What's Happening In Your District...

The Villages®
Community Development Districts
District 7

The Village Community Development District No. 7 Board of Supervisors will review the Request for Qualifications for Legal Services on Thursday, October 8, 2020 at 8:00 a.m. at the Savannah Center located at 1545 Buena Vista Boulevard. The meeting is open to the public.

What's Happening In Your District...



Callahan and Belle Glade Villas

District Property Management (DPM) has reviewed engineering data and design alternatives to repair and restore the roadways within your villas. A system has been designed that will relieve all excess water, allowing the storm system to work as intended. This will allow the drainage along the roadways in Callahan and Belle Glade Villas to function properly. The solicitation process for this project is now complete. DPM will be moving forward with the project when current water levels and weather patterns return to normal, minimizing the risk of project interruption that could result in additional de-watering and mobilization costs. Once completed, DPM will monitor the area to make sure the changes were effective and schedule the mill and overlay portion of the project. Thank you for your patience and be assured the District is working diligently to provide a long-term and cost-effective solution.

Information Provided by The Villages Commercial Construction

Concrete is scheduled to be poured at the Citizens First Bank Operations Center in Brownwood Professional Plaza off Powell Road on the following dates:

- Friday, September 18th at 3:00 AM
- Monday, September 21st at 3:00 AM
- Tuesday, September 22nd at 3:00 AM

No road closures/detours will be included. All attempts to minimize the noise will be taken by the contractor.

Information Provided By...



ARCHITECTURAL REVIEW COMMITTEE

The Architectural Review Committee is seeking a **primary** and **alternate** volunteer committee member for Village Community Development District No. 4.

The **primary** applicant must be a full time resident of District No. 4 and have lived in The Villages for at least one year. Candidates are recommended to have education and/or experience in any of the following areas: architecture, ability to read site plans, residential/commercial construction, building management, deed restricted communities, landscaping, county code enforcement, etc; however, this is not required. The Committee meets weekly, on Wednesdays, for approximately 3 1/2 hours (8:00 a.m. until 11:30 a.m.).

The **alternate** applicant must be a full time resident of District No. 4 and have lived in The Villages for at least one year. Candidates are recommended to have education and/or experience in any of the following areas: architecture, ability to read site plans, residential/commercial construction, building management, deed restricted communities, landscaping, county code enforcement, etc; however, this is not required. This requires attendance at the ARC meeting every week for the first four (4) weeks and once every month thereafter. The Committee meets weekly, on Wednesdays, for approximately 3 1/2 hours (8:00 a.m. until 11:30 a.m.).

If you are interested in becoming a primary or alternate volunteer representative for District No. 4, applications can be found on the next couple of pages or at www.DistrictGov.org. Please complete the application and return it to the Community Standards Department, 984 Old Mill Run, The Villages, Florida, no later than 5:00 p.m. on Monday, October 26, 2020. For information about the position, contact the Community Standards Department at 352- 751-3912.



COMMUNITY STANDARDS DEPARTMENT
ARCHITECTURAL REVIEW COMMITTEE
PRIMARY VOLUNTEER MEMBER FOR
VILLAGE COMMUNITY DEVELOPMENT DISTRICT NO. 4

APPLICATION FOR MEMBERSHIP

This application **must** be returned to the Community Standards Department, 984 Old Mill Run, The Villages, Florida **no later than 5:00 p.m. on October 26, 2020.**

I understand that being a member of the Architectural Review Committee (ARC) is a volunteer position with a four year commitment where I will spend approximately two hours every week as a committee member. **The applicant must be a full time resident of Village Community Development District No. 4 and have lived in The Villages for at least one year.** Committee members are recommended to have education and/or experience in any of the following areas: architecture, ability to read site plans, residential/commercial construction, building management, deed restricted communities, landscaping, county code enforcement, etc.

1. Please briefly describe your past business or career paths.

2. What special skills or education do you have that would benefit the ARC? (Please include special skills, experience or training such as architect, ability to read site plans, builder, condo/building management, working with deed restricted communities, etc.)

3. Are you familiar with your deed restrictions and/or covenants? Y N`

Signature _____ Phone _____

Print Name _____ Village of _____

Address _____ Date _____

The Villages®
Community Development Districts
Community Standards

COMMUNITY STANDARDS DEPARTMENT
ARCHITECTURAL REVIEW COMMITTEE
ALTERNATE VOLUNTEER MEMBER FOR
VILLAGE COMMUNITY DEVELOPMENT DISTRICT NO. 4

APPLICATION FOR MEMBERSHIP

This application **must** be returned to the Community Standards Department, 984 Old Mill Run, The Villages, Florida **no later than 5:00 p.m. on October 26, 2020.**

I understand that being an alternate member of the Architectural Review Committee (ARC) is a volunteer position which requires attendance at the ARC meeting every week for the first 4 weeks and once every month thereafter. **The applicant must be a full time resident of Village Community Development District No. 4 and have lived in The Villages for at least one year.** Committee members are recommended to have education and/or experience in any of the following areas: architecture, ability to read site plans, residential/commercial construction, building management, deed restricted communities, landscaping, county code enforcement, etc.

1. Please briefly describe your past business or career paths.

2. What special skills or education do you have that would benefit the ARC? (Please include special skills, experience or training such as architect, ability to read site plans, builder, condo/building management, working with deed restricted communities, etc.)

3. Are you familiar with your deed restrictions and/or covenants? Y N`

Signature _____ Phone _____

Print Name _____ Village of _____

Address _____ Date _____

The Villages®

Community Development Districts
Community Standards

LAWN ORNAMENTS & YARD ART

DISTRICTS THAT PROHIBIT LAWN ORNAMENTS

- District 3 (with the exception of Units 33, 34, 35, 36, 37, 41, 42, 608, 609, 610 & 611)
- Districts 4 through 13

Lawn ornaments & yard art for these Districts may be placed in the following locations:

- Inside the home
- Inside the lanai
- On the concrete slab located underneath the roof of the front porch (NOT under the eaves of the home)



www.DistrictGov.org



--- Represents Approved Area

Lawn ornaments or yard art, generally refers to man-made items located anywhere outside the structure or footprint of the home. However, pots and planters designed and constructed for plant use are permitted if they are used for their intended purpose. The inclusion or attachment of flowers or plants to a man-made ornament, not originally constructed for plant use, does not change the item from a lawn ornament to landscaping. The word "lawn" includes areas that are mulched, concreted, sodded, rocked, landscaped, bare earth or any other material outside the structure (footprint) of the home. The following is intended as a **partial reference list** of lawn ornaments: any man-made concrete, resin, ceramic statue or figure including windmills, pinwheels, religious symbols, train sets, animal or human figures.

Lawn ornaments may be placed on the concrete slab located underneath the roof of the front porch. Lawn ornaments are permitted in these locations as they are considered internal areas and the District only has authority to enforce certain external deed restrictions.

To learn more about the Declaration of Restrictions for your specific home, please contact Community Standards at 352-751-3912.

The Villages®

Community Development Districts

For additional information, please email DeedCompliance@DistrictGov.org
The Community Standards Department at (352) 751-3912
984 Old Mill Run in Lake Sumter Landing

www.DistrictGov.org



September is National Preparedness Month

We have reached the peak of hurricane season 2020. At this time, you should already **have a plan and a hurricane kit ready.**

How will I receive emergency alerts and warnings?

Have phone or internet weather notification set up on your phone.



⇒ Marion County: <https://member.everbridge.net/892807736724675/login>

⇒ Lake County: <https://member.everbridge.net/892807736726383/login>

⇒ Sumter County: <https://member.everbridge.net/453003085614874/login>

What is your family/household communication plan?

Create a paper copy of the contact information for your family and other important people/offices, such as medical facilities, doctors, schools or service providers. Have everyone in your family carry a copy.

Is my Hurricane Kit Ready? After an emergency, you may need to survive on your own for several days. Being prepared means having your own food, water and other supplies to last for several days. A disaster supplies kit is a collection of basic items your household may need in the event of an emergency.

The Basics:

- Water (one gallon per person per day for at least three days, for drinking and sanitation)
- Food (at least a 7-day supply of non-perishable food) and a handheld can opener
- Battery-powered or hand crank radio and a NOAA Weather Radio with tone alert
- Flashlight
- First aid kit
- Extra batteries
- Cell phone with chargers and a backup battery

Visit : <https://www.floridadisaster.org/planprepare/hurricane-supply-checklist/>



Since Spring of 2020, the CDC has recommended people include additional items in their kits to help prevent the spread of coronavirus or other viruses and the flu.

- **Cloth face coverings (for everyone ages 2 and above), soap, hand sanitizer, disinfecting wipes to disinfect surfaces**
- Prescription medications and non-prescription medications such as pain relievers, anti-diarrhea medications, antacids, etc.
- Prescription eyeglasses and contact lens solution
- Infant formula, bottles, diapers, wipes and diaper rash cream
- Pet food and extra water for your pet
- Cash or traveler's checks
- Fill vehicles and golf cart gas tanks completely. Have extra gas cans filled for your generator.
- Important family documents such as copies of insurance policies, identification and bank account records saved electronically or in a waterproof, portable container
- Sleeping bag or warm blanket for each person
- Complete change of clothing appropriate for your climate and sturdy shoes
- Fire extinguisher
- Matches in a waterproof container
- Feminine supplies and personal hygiene items
- Mess kits, paper cups, plates, paper towels and plastic utensils
- Paper and pencil
- Books, games, puzzles or other activities for children

Download and fill out a family emergency plan or use it as a guide to create your own.

[Emergency Plan for Parents - https://www.ready.gov/sites/default/files/2020-03/create-your-family-emergency-communication-plan.pdf](https://www.ready.gov/sites/default/files/2020-03/create-your-family-emergency-communication-plan.pdf)



Don't forget to consider specific needs in your household.

Discuss your needs and responsibilities and how people in the network can assist each other with communication, care of children, business, pets or specific needs like operating medical equipment.

- Different ages of members within your household
- Responsibilities for assisting others
- Locations frequented
- Dietary needs
- Medical needs including prescriptions and equipment
- Disabilities or access and functional needs including devices and equipment
- Languages spoken
- Cultural and religious considerations
- Pets or service animals
- Households with school-aged children



Information Provided by...



Notes from the Finance Customer Service Team...

We have upgraded our billing and collections processes with a modern flair!

Payment envelopes are now being opened by machine and the payment application process is more automated.

This means a few things for you, the customer:

- More staff available to answer your inquiries, both via phone and email.
- Please note the new address for payment processing:

PO Box 2230
The Villages, FL 32158-2230

- Please refrain from sending anything other than your payment in the return envelope provided with your statement. Other correspondence for The District should be addressed to 984 Old Mill Run; you may still drop it in the Utility/ Amenity box at your postal station.

Information Provided by...



NSCUDD Solid Waste

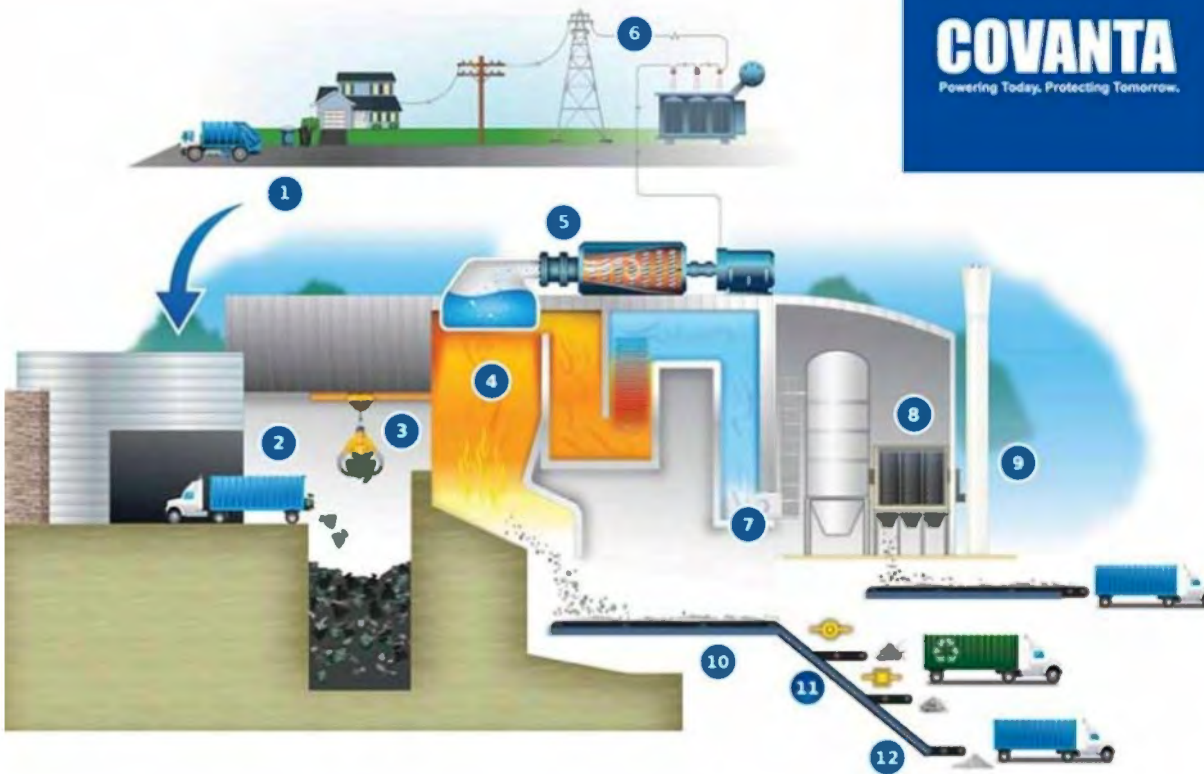
Beginning October 1, 2020, all solid waste and yard waste in Village Community Development Districts 1-11, located in Sumter County, Marion County and The Villages of Fruitland Park, will be collected and transported by Jacobs to the Covanta Lake II, Inc. Energy from Waste (EfW) facility in Okahumpka.

For updated information about the new program and answers to Frequently Asked Questions, please review the next few pages.

Please take a moment to click on the link below for a guided tour of one of Covanta's EfW facilities.

Covanta EfW Tour- <https://www.youvisit.com/tour/covantaclient>

Information Provided by...



COVANTA Energy - from - Waste process

- 1 Post-recycled municipal solid waste is picked up at your home or business.
- 2 Waste is delivered and temporarily stored in a bunker. We maintain the building around the tipping and bunker area under negative pressure and use this air in the combustion process to control odour.
- 3 The waste is fed into a combustion chamber and burned at extremely high temperatures in a self-sustaining process.
- 4 Heat from combustion boils water to create steam.
- 5 The steam turns a turbine-driven generator to produce electricity, or may sometimes be used directly for heating or industrial processes.
- 6 Electricity is distributed to the grid and used to power homes and businesses.
- 7 State-of-the-art air pollution control equipment is used to cool, collect, and clean combustion gases. This equipment operates under stringent provincial and federal standards.
- 8 We control emissions of particulate matter primarily through a baghouse (fabric filter).
- 9 Emissions and other operating criteria are continuously monitored to ensure compliance with provincial and federal standards.
- 10 Residual material from the combustion process is collected for processing and metals extraction.
- 11 Ferrous and non-ferrous metals are extracted for recycling.
- 12 Remaining residual materials are beneficially reused or disposed of in a landfill.

Information Provided by...

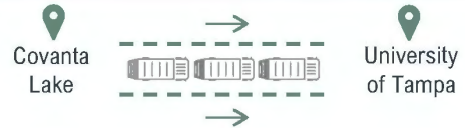


Covanta Lake

2019 Facility Performance

Landfill Diversion

18,755 garbage trucks diverted from landfill = 71 miles of garbage trucks bumper to bumper =



Electric Generation

The electricity produced at the plant can:

Provide electricity for 7 thousand homes for 1 Year



Fully charge a Tesla Model S vehicle 800 thousand times

Metal Recovery

Ferrous

4,000 tons

Non-Ferrous

180 tons

The metal recovered is equivalent to:



3 thousand cars from recovered steel



Energy savings equivalent to 800 thousand gallons of gasoline



13 million aluminum cans



A paper clip chain that wraps around the Earth 6 times

Net GHG Reduction



Compared to Landfilling, 1 Ton of MSW processed reduces lifecycle emissions* by 0.88 tons of net CO₂e

In 2019, the plant avoided emissions equivalent to:



26 thousand passenger vehicles driven for 1 Year

Burning 134 million pounds of coal

* Life Cycle calculations are based on specific facility operating data, local electrical grid, and U.S. national average landfill practices

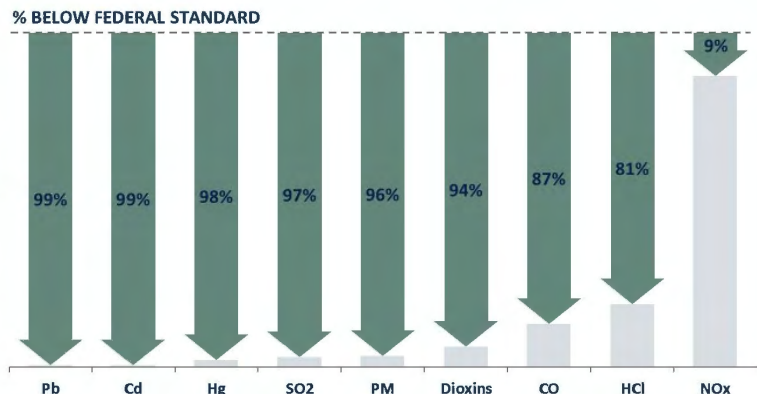
Average Annual Facility Emissions

2017-2019 WTE Emissions Compared to Federal Standards

The facility operates up to 99% below federal emissions standards

Emissions compared to federal guidelines for existing facilities (40 CFR 60 Subpart Cb).

Facility may be subject to more stringent requirements by permit or in accordance with other federal guidelines.



UPDATED: 8/17/2020

Learn more through our online sustainability report! [covanta-csr.com]

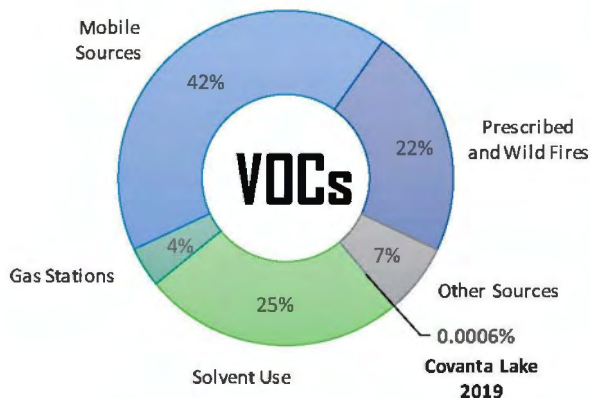
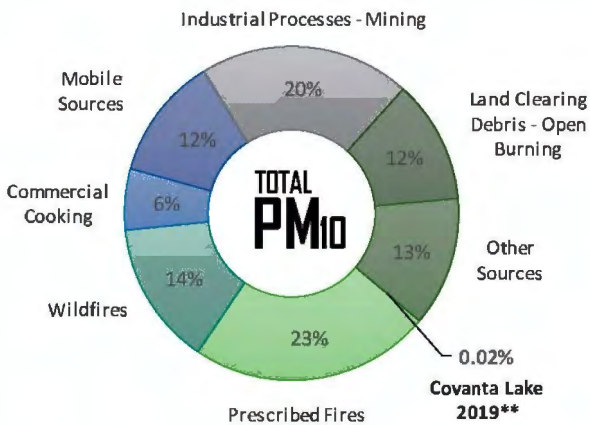
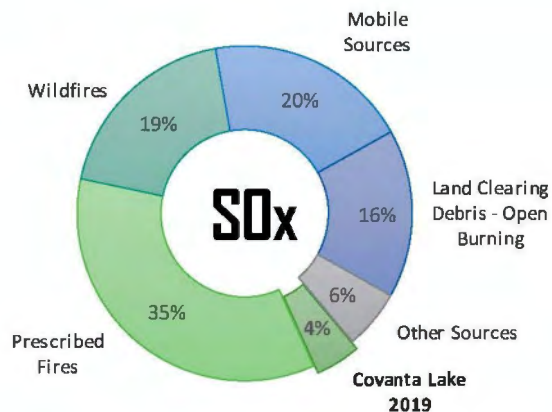
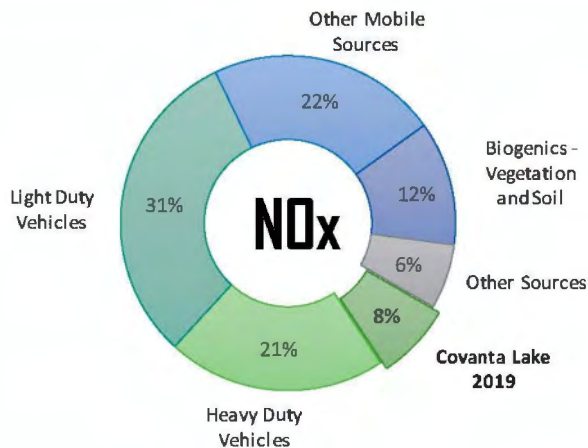
Information Provided by...



Covanta Lake - 2019 Facility Performance

How Do Our Emissions Compare to Other Sources in the County?

Local air emissions* in Lake County, FL



Excluding Dust Sources, which make up 62% of the total inventory.

Continuous Emission Monitoring Compliance

✓ In 2019, the facility was **100.00%** compliant with CEMS emissions standards

* Based on the 2017 US EPA National Emissions Inventory; the most recently released complete inventory. Where available, the facility's 2017 emissions were replaced with the reported 2019 emissions.

** Total PM10 based on measured filterable PM and NEI emission factors.



Beginning October 1, 2020

CR-42 SOUTH TO CR-466



MONDAY & THURSDAY

Belle Aire Harmswood
Meadow Lawn Ln Nbh'd. South
Belle Aire
Briar Meadow
Calumet Grove
Chatham
Cottages at Summerchase
Glenbrook

Mulberry Grove
Phillips Villas
Piedmont
Polo Ridge
Soulliere Villas
Springdale
Summerhill
Woodbury

CR-466 SOUTH TO CR-466A



MONDAY & THURSDAY

Ashland *Except Lockwood Lp*
Bonnybrook *Castleberry Circle*
Bridgeport at Lake Miona
Bridgeport at Lake Sumter
Bridgeport at Miona Shores & Laurel Valley
Buttonwood
Caroline
Lake Shore Cottages
Mallory Square *N of Odell & N of Stillwater Trail*

Mission Hills
Pennecamp
W of Amberjack Terr on S of St. Charles Pl & W of Kingfisher Ct on Triggerfish Run
Poinciana
N of St. Charles Pl
St. James
Sunset Pointe
Tamarind Grove
Virginia Trace
Winifred

CR-466 SOUTH TO CR-466A



TUESDAY & FRIDAY

Amelia
Ashland *Lockwood Lp*
Belvedere
Bouita
Bonnybrook
Duval
Hadley
Hemingway
Largo
Liberty Park

Lynnhaven
Mallory Square *S of Odell & S of Stillwater Tr*
Pennecamp *E of Amberjack Terr & N of St. Charles Pl, E of Kingfisher Ct on Triggerfish Run*
Poinciana *S of St. Charles*
Sabal Chase
St Charles
Tall Trees

CR-466A SOUTH TO SR-44



MONDAY & THURSDAY

Charlotte
Dunedin
S of Hillsborough Tr, E of Valleybrook Way
Fernandina
E of Anna Maria Ave
Gilchrist
N of Pinellas Pl & E of Dajoe Terr

Labelle
Osceola Hills
Osceola Hills at Soaring Eagle
Preserve
Pine Hills
Pine Ridge
Sanibel

CR-42 SOUTH TO CR-466



TUESDAY & FRIDAY

Alhambra
Belle Aire Harmswood
Avalos Dr Neighborhood North
De Allende
De La Vista
Hacienda
Palo Alto

Rio Grande
Rio Ponderosa
Rio Ranchero
Santiago
Santo Domingo
Tierra Del Sol

CR-466A SOUTH TO SR-44



TUESDAY & FRIDAY

Collier
Dunedin *S of Hillsborough Tr, W of Valleybrook Way & N of Hillsborough Tr*
Fernandina
W of Anna Maria Ave
Gilchrist
Except N of Pinellas Pl & E of Dajoe Terr

Hillsborough
Hyde Park
Lake Deaton
Pinellas

SOUTH OF SR-44



MONDAY & THURSDAY

Bradford

Chitty Chatty

SOUTH OF SR-44



TUESDAY & FRIDAY

Fenney
DeSoto
Marsh Bend

McClure
Linden
Monarch Grove
DeLuna

TOWN OF LADY LAKE AND UNINCORPORATED LAKE COUNTY

Waste Management is the sanitation service provider for the residents that reside in the **Town of Lady Lake portion of The Villages.** Waste Management bills those residents directly.

Waste Management
Billing or Pickup Questions: 352-787-4416

Lake County Solid Waste provides services to those residents residing in the **Lake County portion of The Villages.** (not including VCDD No. 11)

Lake County Solid Waste
Billing or Pickup Questions: 352-343-3776

The Villages®

Community Development Districts

CURBSIDE RESIDENTIAL SANITATION COLLECTION INFORMATION

Guidelines for Sanitation Collection in The Villages® Community



Residents can make an impact by participating in sanitation programs!

Contained in this guide are the acceptable and non-acceptable material lists, along with contact information to learn more.

The sanitation information provided is based on the area of The Villages® where you reside. If you have any questions about this information or need assistance determining which information applies to your service, please contact the

District Customer Service Center at
(352) 753-4508.

www.DistrictGov.org

Beginning October 1, 2020

THE VILLAGES COMMUNITY DEVELOPMENT DISTRICTS

Sumter County, Marion County & The Villages of Fruitland Park

Household sanitation collection processes have been streamlined, both for your convenience and for the preservation of our environment and natural resources. By having more efficient services, we reduce the carbon footprint, reduce wear and tear on roads, use less fuel and minimize traffic in your neighborhood.

All waste, both household and yard waste, will now be collected on your 2 scheduled pick up days (there is no longer a separate day for yard waste).



QUESTIONS?

For questions about routes, schedules, and trash collection, please call Sumter Sanitation at (352) 748-0109.

For questions regarding billing, call District Finance Customer Service at (352) 750-0000. For more information visit www.DistrictGov.org



HOUSEHOLD WASTE

All household waste should be placed in a sealed 20-30 gallon trash bag (any color). All materials can be placed in the same bag, no need to sort! The trash bags should be left at the end of your driveway (again, no need to separate the bags), no garbage cans are allowed. Each bag should weigh no more than forty (40) pounds. Bags must be placed for collection before 6:00 a.m. on your collection day or the night before (no sooner than 5:00p.m.) Deed Restrictions do not allow leaving trash out on undesignated days. Wrap broken glass or other sharp objects in newspaper and place them where they cannot cause injury. For a list of holidays that may affect your normal collection day, please visit www.DistrictGov.org

BULK PICK UP

Items too large to be collected by the compactor trucks can be scheduled in advance by calling for a bulk pick up.

For those residents north of S.R. 44, please call (352) 748-0109 for scheduling. There will be a \$10 charge added to your utilities and amenities bill each time a bulk pick up is requested. Charges will apply for any scheduled pick up not canceled a minimum of 24 hours in advance of the scheduled date.

For those residents residing south of S.R. 44, please call (352) 750-0000 for scheduling.



HOMEOWNER YARD WASTE

Tree limbs or branches may not exceed 4' in length, 4" in diameter, or exceed 40 pounds. Bundle and tie such materials and place them at the end of your driveway. Lawn clippings and similar yard waste should be placed in bags.



The following WILL NOT be accepted:
Dirt, Rocks, Sod, Concrete, Contractor Waste

ENERGY FROM WASTE

All waste is transported to the Lake County Covanta Energy from Waste (EFW) Facility. Household waste or mixed solid waste (MSW) is turned into energy which is then transferred to the energy grid. Every 1 ton of MSW managed at the Covanta EFW facility offsets approximately 1 ton of greenhouse gas (GHG) emissions. Covanta's EFW facilities typically operate at 60-80% better than Federal and/or State permitted emission limits. The EFW facility has advanced air pollution control and are highly regulated to protect the environment.

For residents of The Villages residing South of State Road 44, sanitation services are provided and delivered to Covanta by Tri-County Sanitation.

LAKE COUNTY COVANTA EFW FACILITY FACTS

- Facility processes a total of 528 tons per day of MSW.
- Generates up to 14.5 megawatts of clean, renewable energy daily.
- Utilizes Air Pollution Control Equipment of semi-dry flue gas scrubbers injecting lime, fabric filter baghouses, nitrogen oxide control system, mercury control system and continuous emissions monitoring system.
- The EFW system is comprised of two 264 ton-per-day waterfall furnaces with Martin reverse-reciprocating grates and ash handling system.
- Designated a Voluntary Protection Program Star Facility by the U.S. Occupational Safety and Health Administration (OSHA) for workplace safety.

MATERIALS NOT ACCEPTED

DO NOT PLACE HYPODERMIC NEEDLES, HOSPITAL TYPE MEDICAL WASTE, PAINT, OIL, LAWN OR POOL CHEMICALS, MOTOR OIL, OR TIRES IN YOUR HOUSEHOLD GARBAGE.

Amnesty days at designated locations are held several times a year. Contact District Customer Service at (352) 753-4508 for scheduled times and locations.

QUESTIONS?

Contact the District Finance Customer Service Department at (352) 750-0000 for collection and billing information. For an escorted tour of the Covanta Facility, please call (352) 365-1611. Proper attire is required.

Beginning October 1, 2020



The following FAQ pertains only to those residents residing in Village Community Development Districts 1-11 in Sumter County, Marion County & The Villages of Fruitland Park portion of The Villages Community.

Additional information can be found at www.DistrictGov.org or by calling Finance Customer Service at (352) 750-0000.

Will I still have two collection days?

Yes, the collection days will either be Monday/ Thursday or Tuesday/Friday. There are a small portion of residences that changed collection days. **Due to changes in sanitation routes, the time of day your pick up occurs may vary and is subject to change at any time.**

How will I know if my schedule is changing?

During the month of September, Community Watch will be placing a door hanger on the homes that will incur a schedule change. The new collection schedule will be posted on the District website at www.DistrictGov.org, postal station bulletin boards and will also be included as an insert in your September monthly utility bill.

What color bag do I use?

Any color bag is acceptable, with the exception of red, which is used for medical waste.

Will I still put my yard waste out on Wednesday?

No, there will be no pick up on Wednesday. Yard waste may be placed out on either, or both, of your scheduled days. The following requirements for yard waste apply:

- Tree limbs and branches may not exceed four (4) feet in length, (4) inches in diameter, or exceed 40 pounds. They should be bundled and tied and placed at the end of your driveway. Lawn clippings and similar yard waste should be placed in bags. **Yard waste bags remain acceptable.** Dirt, Rocks, Sod, Concrete, and Contractor Waste WILL NOT be accepted.

How should I separate my household waste from my recycling?

All materials can be placed in the same bag, no need to sort! All household trash should be placed in a sealed 20-30 gallon trash bag (any color, with the exception of red) and placed at the end of your driveway no later than 6:00 a.m. on your collection day or the night before after 5:00 p.m. **Common household tall kitchen bags are also acceptable.**

What do I do with cardboard boxes, such as moving boxes and shipping boxes?

Boxes (must be flattened) may be placed out with your regular collection.

Why are we putting everything together?

Beginning October 1, 2020, all waste collected by CH2M/Jacobs will be taken to the Covanta Energy-From-Waste facility in Okahumpka, FL. In 2019, in addition to reducing the waste volume by 90% and saving over 225,000 cubic yards of landfill space, Covanta produced 77,292 megawatt hours of energy.

Can I put my bulk items out with my household waste?

Items such as office/desk or kitchen chairs, small lamps (bulbs removed), and ceiling fans (blades removed) can be placed with your household waste for disposal. Larger items such as appliances, couches, flat screen TVs, microwaves, and grills must be scheduled for pick up by calling Sumter Sanitation at (352) 748-0109. A charge of \$10.00 will be added to your monthly utility bill for this service in the NSCUDD service area (Districts 1-11 in Sumter County, Marion County & The Villages of Fruitland Park). **Bulk pick-ups must be cancelled at least 24 hours in advance of the scheduled collection date or the charge will apply.**

Information Provided by Sumter County

Household Electronics & Hazardous Waste Mobile Collection - Amnesty Day

Saturday November 7, 2020

9 AM to 3 PM

Location: Lake Okahumpka Park, 6085 E. SR 44, Wildwood 34785

What to Bring:

Automotive fluids and batteries	Household electronics (TVs, VCRs, computers, etc.)	Rechargeable household batteries
Cleaners	Latex & oil based paints	Smoke detectors
Fertilizers	Paint removers and thinners	Solvents
Fluorescent lamps and Mercury containing devices	Pesticides	Wood Preservatives
Fungicides	Pool Chemicals	
Herbicides	Propane Tanks (25 lbs)	

What not to bring:

- Biological/Infectious waste
- Explosives
- Radioactive waste
- Empty paint cans

HOW TO PACKAGE AND TRANSPORT CHEMICALS

1. Do NOT mix chemicals together.
2. Keep products in original labeled containers if possible.
3. Place containers into cardboard boxes to prevent breakage.
4. Place leaky container in clear plastic bag and transport in box with newspaper.
5. Put boxes in trunk or in back of vehicle away from passengers.

For more information, visit their website at <https://sumtercountyfl.gov/1236/Household-Electronics-Hazardous-Waste-Mo> .