

Contact Us:

**Customer Service**  
**(352) 753-4508**

**Administration**  
**(352) 751-3939**

**Budget**  
**(352) 674-1920**

**Community Standards**  
**(352) 751-3912**

**Community Watch**  
**(352) 753-0550**

**Property Management**  
**(352) 753-4022**

**Finance Customer Service**  
**(352) 750-0000**

**Human Resources**  
**(352) 674-1905**

**Public Safety**  
**(352) 205-8280**

**Purchasing**  
**(352) 751-6700**

**Recreation Administration**  
**(352) 674-1800**

**Risk Management**  
**(352) 674-1828**

**Utility Operations**  
**(352) 751-3939**

## District Weekly Bulletin



### CDD Orientation

This valuable program is held each Thursday at 10:00 a.m. at the District office located at 984 Old Mill Run in Lake Sumter Landing. For additional information, please contact the District Customer Service Center at 352-753-4508.

**CDD Orientation is currently cancelled.**

## Information Provided by...



### District Administrative Offices

As the safety of residents, guests, staff and visitors in The Villages community continues to be of utmost importance to the District, all District Administrative Offices will continue to be open on an appointment only basis until further notice. Appointments can be made by emailing or contacting the appropriate District Department.

- Administration- 352-751-3939 or [CustomerService@districtgov.org](mailto:CustomerService@districtgov.org)
- Bonds- 352-751-3900 or [Bonds@districtgov.org](mailto:Bonds@districtgov.org)
- Community Standards- 352-751-3912 or [DeedCompliance@districtgov.org](mailto:DeedCompliance@districtgov.org)
- Customer Service- 352-753-4508 or [CustomerService@districtgov.org](mailto:CustomerService@districtgov.org)
- Human Resources- 352-674-1905 or [HumanResources@districtgov.org](mailto:HumanResources@districtgov.org)
- Recreation- 352-674-1800 or [RecreationDepartment@districtgov.org](mailto:RecreationDepartment@districtgov.org)
- Risk Management– 352-674-1828 or [RiskManagement@districtgov.org](mailto:RiskManagement@districtgov.org)
- Utilities- 352-750-0000 or [Utilities@districtgov.org](mailto:Utilities@districtgov.org)

If you do not know which department to contact, please call the District Customer Service Center at 352-753-4508.

Masks are required for all appointments at all District Administrative offices, due to the nature of the transactions being less than 6 feet apart.

**There is a drop box available in the breezeway outside of the District office located at 984 Old Mill Run. If you need to drop off correspondence, please utilize the locked drop box.**

# Information Provided By...



Community Development Districts  
Clerk

All meetings, with the exception of Districts 12 & 13, will be held at Savannah Recreation Center for the remainder of 2020.  
Districts 12 & 13 will meet at Everglades Recreation Center as noted below.

## MEETING SCHEDULE: FISCAL YEAR 2020-2021

### **Wednesday before 2<sup>nd</sup> Friday of the Month**

*Meetings held at Savannah Recreation Center*

**AAC: 9:00 a.m.**

*Meetings held at the District Office*

**VCCDD: 3:30 p.m.**

October 7, 2020	April 7, 2021
November 10, 2020*	May 12, 2021
December 9, 2020	June 9, 2021
January 6, 2021	July 7, 2021
February 10, 2021	August 11, 2021
March 10, 2021	September 8, 2021

### **Thursday before 2<sup>nd</sup> Friday of the Month**

*Meetings held at the District Office*

**VCDD No. 7: 8:00 a.m.**      **VCDD No. 11: 10:00 a.m.**

*Meetings held at Everglades Recreation Center*

**VCDD No. 12: 1:30 p.m.**      **VCDD No. 13: 3:00 p.m.**

October 8, 2020	April 8, 2021
November 12, 2020	May 13, 2021
December 10, 2020	June 10, 2021
January 7, 2021	July 8, 2021
February 11, 2021	August 12, 2021
March 11, 2021	September 9, 2021

### **2<sup>ND</sup> Friday of the Month**

*Meetings held at Savannah Center, Ashley Wilkes Room*

**VCDD No. 1: 8:00 a.m.**      **VCDD No. 2: 9:30 a.m.**

**VCDD No. 3: 11:00 a.m.**      **VCDD No. 4: 1:30 p.m.**

October 9, 2020	April 9, 2021
November 13, 2020	May 14, 2021
December 11, 2020	June 11, 2021
January 8, 2021	July 9, 2021
February 12, 2021	August 13, 2021
March 12, 2021	September 10, 2021

**Thursday before the 3<sup>rd</sup> Friday of the Month**

***Meetings held at the District Office***

**NSCUDD: 9:00 a.m.**

**SLCDD: 10:30 a.m.**

**BCDD: 11:30 a.m.**

**VCDD No. 9: 1:30 p.m.**

**VCDD No. 10: 3:00 p.m.**

October 15, 2020

April 15, 2021

November 19, 2020

May 20, 2021

December 17, 2020

June 3, 2021\*\*\* (NSCUDD to meet 6/17/21)

January 14, 2021

July 15, 2021

February 18, 2021

August 19, 2021

March 18, 2021

September 2, 2021\*\*\* (NSCUDD to meet 9/16/21)

**3<sup>rd</sup> Friday of the Month**

***Meetings held at the District Office***

**VCDD No. 5: 8:00 am.**

**VCDD No. 6: 9:30 a.m.**

**VCDD No. 8: 11:30 a.m.**

October 16, 2020

April 16, 2021

November 20, 2020

May 21, 2021

December 18, 2020

June 4, 2021\*\*\*

January 15, 2021

July 16, 2021

February 19, 2021

August 20, 2021

March 19, 2021

September 3, 2021\*\*\*

**2<sup>nd</sup> Monday of the Month**

***Meetings held at the District Office***

**PWAC: 8:30 a.m.**

October 12, 2020

April 12, 2021

November 9, 2020\*

May 10, 2021

December 14, 2020

June 3, 2021\*\*

January 11, 2021

July 12, 2021

February 8, 2021

August 9, 2021

March 8, 2021

September 2, 2021\*\*

**Meetings held Quarterly**

***Meetings held at the District Office***

**IAC: 9:00 a.m.**

November 17, 2020

May 4, 2021

February 2, 2021

August 3, 2021

November 9, 2021

\*Date changed in honor of the Veterans Day Holiday

\*\*Date changed to allow the ability to recommend approval of proposed budget

\*\*\*Date changed to meet the state budget requirements

**Revised: September 17, 2020**

# Information Provided By...

**The Villages®**  
Community Development Districts  
**Recreation & Parks**



## **Resident Lifestyle Volunteer Groups**

Effective Monday, October 5, 2020, until further notice

### **Hours of Operation:**

Schedule by activity/club, Monday-Sunday; Facility Hours: 7:00 a.m. – 9:00 p.m. Please note group meetings may vary due to COVID-19. The currently scheduled meeting times and room capacity will be modified to allow for social distancing, ample time to enter and exit facilities, clean rooms, and set up for the next clubs/ activity. Equipment and supplies will also be limited to protect all participants. All rooms will be at 50% capacity based on pre-set configurations and activity type to help in social distancing.

**DO NOT** move/remove any setup of equipment, tables, and any other equipment supplied by the Recreation & Parks department. All areas will be cleaned and sanitized frequently. Please remember to follow social distancing guidelines (*keeping 6 feet away from others*). If the distance is less than 6 feet, face masks are required.

- Village residents/club members shall have priority.
- Valid Villages ID cards or Guest ID cards with photo ID are required (manually checked). When residents are waiting, guest use may be restricted due to space available to accommodate resident demand.
- Face masks will be required any time individuals are under 6 feet of each other.
- **BRING YOUR OWN EQUIPMENT & SUPPLIES**; Sanitation Stations will be available to assist with cleaning.
- Coffee pots, water, ice, etc. will not be available until further notice.
- Kitchens may be used on a limited basis – no warming/cooking/prepping. All serving dishes, plates, cups, utensils must be disposable.
- AV equipment and microphone use will be limited.
- Please check with the recreation center staff before making any commitments with caterers.
- Caterers must be self-contained with all disposable items – kitchen use will be very limited.
- Clubs will not be allowed to provide entertainment/bands until further notice.

## Information Provided By...

**The Villages®**  
Community Development Districts  
**Recreation & Parks**



- Performances / Theatre productions will not be available until further notice.
- Sanitation Stations will be provided; PLEASE clean equipment before & after each use.
- Entrance and exit to/from the rooms will be clearly defined to allow for social distancing.
- **The maximum capacity per group will be based on activity and type of setup at 50%, the capacity to be maintained by the group leader or based on room size.** PLEASE keep a roster of all residents/guests who attend your club/group meetings.
- Setups are not to be changed for any reason without communication with staff.
- If you are sick, have a fever, cough, shortness of breath, have been recently exposed to COVID-19 or have COVID-19 symptoms, do not come to any recreation center until your doctor has cleared you – STAY HOME! Be open, notify the recreation center.
- Be flexible as facility operations, attendance numbers, or services may be restricted, closed or limited
- Only notices from resident lifestyle groups with a scheduled meeting will be published in The Villages Recreation & Parks publication.

We sincerely appreciate your patience and understanding as we continue to uphold the safety of our residents, guests and staff. ***All information is subject to change. Staff reserves the right to restrict access to facility use.*** Please monitor The Villages Recreation & Parks publication and [www.DistrictGov.org](http://www.DistrictGov.org) for any updates. If you have questions, please contact the manager/supervisor at the center where you meet or email [RecreationDepartment@DistrictGov.org](mailto:RecreationDepartment@DistrictGov.org) .

## Information Provided By...

**The Villages®**  
Community Development Districts  
**Fitness Club**

Beginning Monday, October 5, 2020 the **Fitness Clubs** will re-open!

**Colony Cottage, Fenney, Laurel Manor, Mulberry Grove, Rohan & SeaBreeze**

### Hours of Operation:

**Monday -Friday: 7:00 a.m. – 8:00 p.m. Saturday-Sunday: 7:00 a.m. – 5:00p.m**

Please limit time to 1 hour; Maximum capacity will be posted at the entrance (50% based on equipment)

**DO NOT** move/remove any setup of equipment, tables and any other equipment supplied by the Recreation & Parks Department. All areas will be cleaned and sanitized frequently. Any areas with table coverings will be replaced with new coverings after being cleaned and sanitized. Please remember to follow social distancing guidelines (*keeping 6 feet away from others*).

- Village residents with Fitness Club membership shall have priority
- Valid Villages ID cards are required
- Staff member will monitor entrance, fitness desk & equipment
- Sign-in sheet will be used to monitor fitness club participation levels (attached)
- Fitness Club users will be allowed to enter each time an individual leaves the club – not to exceed recommended capacity to maintain social distancing
- Face masks will be required at check-in and any time within 6 feet of others
- No cash transactions will be permitted
- Sanitation Stations are provided; PLEASE clean equipment before & after each use
- If you are sick, fever, cough, shortness of breath, recently exposed to COVID-19 or have COVID-19 symptoms DO NOT come to any fitness club till your doctor has cleared you – STAY HOME!
- Be flexible as facility operations, attendance numbers, and/or services may be restricted, closed or limited

***All information is subject to change. For the public health & safety of others, staff reserves the right to restrict access to use of facility. For more information visit [www.DistrictGov.org](http://www.DistrictGov.org).***

## Information Provided By...

**The Villages®**  
Community Development Districts  
**Recreation & Parks**



### **Did You Know?**

The Villages Recreation and Parks Department has been nationally accredited since 2011!

The Commission for Accreditation of Park and Recreation Agencies (CAPRA) accredits park and recreation agencies for excellence in operation and service. Charged with providing high quality services and experiences, park and recreation agencies across the United States turn to CAPRA Accreditation as a credible and efficient means of achieving these goals, while providing assurance to the public that the agency meets national standards of best practice.

Accreditation is currently based on an agency's compliance with 151 standards in ten different categories. The Villages Recreation and Parks Department received its initial Accreditation in November of 2011, following a two-year process that was a team effort by Recreation and District staff and the Developer.

CAPRA requires accredited agencies to go through a review every five years in order to maintain their status. In 2016 we were re-accredited, passing 100% of the standards.

As of October 2018, The Villages Recreation and Parks Department is one of only 166 accredited recreation agencies out of over 10,000 agencies nationwide. We look forward to our next re-accreditation in 2021!

### **Closing of Outdoor Facilities**

The Villages Recreation and Parks Department, in partnership with the Community Watch Department, as stewards of Recreation Facilities within The Villages, are requesting your cooperation when closing outdoor Recreation Facilities.

The time of dusk fluctuates throughout the year. Dusk is the window of time usually within a 30 minute timespan after sunset. When closing facilities, staff ensures there is adequate lighting to enter, inspect, and allow participants the ability to exit the facilities in a safe manner. Safety is of the utmost importance and we appreciate you taking this into consideration as staff closes the facilities.

The Villages Recreation and Parks and Community Watch team appreciate your support and adherence as we aim to be good stewards of the recreation facilities, while ensuring the safety and wellbeing of both staff and residents.



## Information Provided By...

**The Villages®**  
Community Development Districts  
Recreation & Parks



### Lost and Found

Depending on where items are found, inexpensive items will be held for one month at La Hacienda, Laurel Manor, Eisenhower or Everglades Regional Recreation Centers. Valuables will be turned over to the Lady Lake Police Department, Sumter County Sheriff's Office or Marion County Sheriff's Office within 72 hours. At the end of each month, unclaimed items will be donated to local charities. The Recreation Department is not responsible for lost items.



**BRING YOUR OWN WATER BOTTLE.**

**Due to COVID-19 Drinking Fountains  
are unavailable until further notice.**

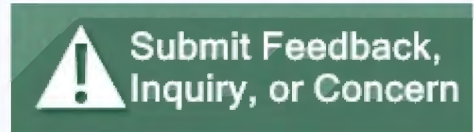
**Please bring your own water bottle for you and your pet.**

**For more information go online - [www.DistrictGov.org](http://www.DistrictGov.org)  
or email [RecreationDepartment@DistrictGov.org](mailto:RecreationDepartment@DistrictGov.org)**

**The Villages®**  
Recreation & Parks



# Frequently Asked Questions and Answers



## Who do I contact about mosquitos in my area?

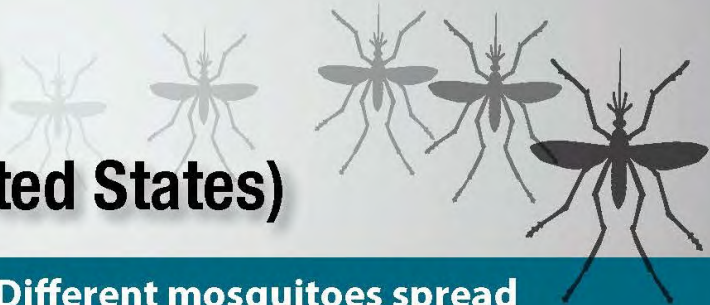
Mosquito control falls under the purview of the county in which you reside. If you have questions or concerns about mosquitos in your area, please contact your county office:

- **Sumter County**—(352) 689-4400 or <https://www.sumtercountyfl.gov/193/Mosquito-Control>
- **Lake County**—(352) 343-9682 or [https://www.lakecountyfl.gov/departments/public works/environmental services/mosquito and aquatic plants/mosquito management.aspx](https://www.lakecountyfl.gov/departments/public%20works/environmental%20services/mosquito%20and%20aquatic%20plants/mosquito%20management.aspx)
- **Marion County**—(352) 671-8400 or <https://www.marioncountyfl.org/departments-agencies/departments-a-n/extension-service/mosquito-bite-prevention>

Tips from the U.S. Department of Health and Human Services on mosquito prevention can be found on the following pages.



# Mosquito Bite Prevention (United States)



Not all mosquitoes are the same. Different mosquitoes spread different viruses and bite at different times of the day.

## Type of Mosquito

## Viruses spread

## Biting habits



*Aedes aegypti*,  
*Aedes albopictus*

Chikungunya,  
Dengue, Zika

Primarily daytime, but  
can also bite at night



*Culex* species

West Nile

Evening to morning

## Protect yourself and your family from mosquito bites

### Use insect repellent

Use an Environmental Protection Agency (EPA)-registered insect repellent with one of the following active ingredients. When used as directed, EPA-registered insect repellents are proven safe and effective, even for pregnant and breastfeeding women.

### Active ingredient

Higher percentages of active ingredient provide longer protection

DEET

Picaridin (known as KBR 3023 and icaridin outside the US)

IR3535

Oil of lemon eucalyptus (OLE) or para-menthane-diol (PMD)

2-undecanone



Find the insect repellent that's right for you by using [EPA's search tool\\*](#).

\* The EPA's search tool is available at: [www.epa.gov/insect-repellents/find-insect-repellent-right-you](http://www.epa.gov/insect-repellents/find-insect-repellent-right-you)



U.S. Department of  
Health and Human Services  
Centers for Disease  
Control and Prevention

## Protect yourself and your family from mosquito bites *(continued)*



- ◆ Always follow the product label instructions.
- ◆ Reapply insect repellent every few hours, depending on which product and strength you choose.
  - » Do not spray repellent on the skin under clothing.
  - » If you are also using sunscreen, apply sunscreen first and insect repellent second.

### Natural insect repellents (repellents not registered with EPA)

- ◆ The effectiveness of non-EPA registered insect repellents, including some natural repellents, is not known.
- ◆ To protect yourself against diseases like chikungunya, dengue, and Zika, CDC and EPA recommend using an EPA-registered insect repellent.
- ◆ When used as directed, EPA-registered insect repellents are proven safe and effective. For more information: [www2.epa.gov/insect-repellents](http://www2.epa.gov/insect-repellents)

## If you have a baby or child



- ◆ Always follow instructions when applying insect repellent to children.
- ◆ Do not use insect repellent on babies younger than 2 months of age.
- ◆ Dress your child in clothing that covers arms and legs, or
  - ◆ Cover crib, stroller, and baby carrier with mosquito netting.
  - ◆ Do not apply insect repellent onto a child's hands, eyes, mouth, and cut or irritated skin.
    - » Adults: Spray insect repellent onto your hands and then apply to a child's face.
- ◆ Do not use products containing oil of lemon eucalyptus (OLE) or para-menthane-diol (PMD) on children under 3 years of age.

## Treat clothing and gear



- ◆ Treat items such as boots, pants, socks, and tents with permethrin or purchase permethrin-treated clothing and gear.
  - » Permethrin-treated clothing will protect you after multiple washings. See product information to find out how long the protection will last.
  - » If treating items yourself, follow the product instructions.
  - » Do not use permethrin products directly on skin.

## Mosquito-proof your home



- ◆ Use screens on windows and doors. Repair holes in screens to keep mosquitoes outside.
- ◆ Use air conditioning when available.
- ◆ Keep mosquitoes from laying eggs in and near standing water.
  - » Once a week, empty and scrub, turn over, cover, or throw out items that hold water, such as tires, buckets, planters, toys, pools, birdbaths, flowerpots, or trash containers. Check inside and outside your home.

[www.cdc.gov/features/StopMosquitoes](http://www.cdc.gov/features/StopMosquitoes)



**The following facilities will be temporarily closed or have scheduled maintenance:**

⇒ **Rio Grande Lawn Bowling and Croquet Court**

The Rio Grande Lawn Bowling and Croquet Court will be closed for maintenance until further notice.

⇒ **Saddlebrook Recreation Center Indoor, Outdoor Facilities and Sports Pool**

The Saddlebrook Recreation Center Indoor, Outdoor Facilities and Sports Pool will be closed for maintenance on October 4th.

⇒ **Hibiscus Recreation Center Pickleball Courts**

The Hibiscus Recreation Center Pickleball Courts will be closed for net replacement on September 25th.

⇒ **Liberty Park Neighborhood Adult Pool and Postal Station Parking Lot**

The Liberty Park Neighborhood Adult Pool will be closed for parking lot resurfacing on September 27th.

⇒ **Allamanda Recreation Center Indoor Facilities, Outdoor Facilities and Family Pool**

The Allamanda Recreation Center Indoor Facilities, Outdoor Facilities and Family Pool will be closed for maintenance on September 26th.

⇒ **Lake Miona Recreation Center Indoor, Outdoor Facilities and Sports Pool**

The Lake Miona Recreation Center Indoor, Outdoor Facilities and Sports Pool will be closed for maintenance on October 4th.

⇒ **Mallory Square Neighborhood Adult Pool**

The Mallory Square Neighborhood Adult Pool will be closed for maintenance September 30th and October 1st.

⇒ **Canal Street Recreation Center Card Room**

The Canal Street Recreation Center Card Room will be closed for maintenance September 20th through September 25th.



⇒ **Hadley Neighborhood Adult Pool**

The Hadley Neighborhood Adult Pool will be closed for maintenance September 23rd and September 24th.

⇒ **Sterling Heights Recreation Center Indoor Facilities, Outdoor Facilities and Family Pool**

The Sterling Heights Recreation Center Indoor Facilities, Outdoor Facilities and Family Pool will be closed for quarterly cleaning and maintenance on September 23rd.

⇒ **Rohan Regional Recreation Center Sports Pool**

The Rohan Regional Recreation Center Sports Pool will be closed for maintenance September 25th.

⇒ **Antrim Dells Neighborhood Recreation Center**

The Antrim Dells Neighborhood Recreation Center will be closed for maintenance October 5th through October 7th.

⇒ **Alden Bungalows Neighborhood Recreation Center**

The Alden Bungalows Neighborhood Recreation Center will be closed for maintenance October 12th through October 14th.

⇒ **Moyer Recreation Center Indoor Facilities, Outdoor Facilities and Family Pool**

The Moyer Recreation Center Indoor Facilities, Outdoor Facilities and Family Pool will be closed for quarterly cleaning and maintenance on September 27th.

**Information Provided By...**

**The Villages®**  
Community Development Districts  
**Executive Golf**

**Executive Golf Course Closures**

For public safety, the District has closed Silver Lake Executive Golf Course until further notice for water management implementations due to excessive rain.

The movement of water from one area to another helps the District ensure the integrity of our holding capabilities throughout the various water retention basins. We appreciate your patience and understanding.

## Information Provided by...



### Notes from the Finance Customer Service Team...

We have upgraded our billing and collections processes with a modern flair!

Payment envelopes are now being opened by machine and the payment application process is more automated.

This means a few things for you, the customer:

- More staff available to answer your inquiries, both via phone and email.
- Please note the new address for payment processing:  
PO Box 2230  
The Villages, FL 32158-2230
- **You may still send your payments via the courier, by placing them in the drop box at the postal station.**
- Please refrain from sending anything other than your payment in the return envelope provided with your statement. Other correspondence for the District should be addressed to 984 Old Mill Run; you may still drop it in the drop box at your postal station.
- Stay tuned in the month of October for a fantastic upgrade to the Point & Pay online payment processing site.



The first week of fall, is Falls Prevention Awareness Week, September 21-25, 2020. Most falls can be prevented. **Every 11 seconds, an older adult is seen in an emergency department for a fall-related injury.** You have the power to reduce your risk and protect your older loved ones from a serious fall. Stay safe by following these tips!

**1. Find a good balance and exercise program.**

Look to build balance, strength, and flexibility. Speak with your doctor about a referral or a program suggestion. Bring a friend!



**2. Talk to your health care provider**

Ask for an assessment of your risk of falling. Be sure to share any history of recent falls.

**3. Regularly review your medications with you doctor or pharmacist.**

Make sure side effects aren't increasing your risk of falling. Take medications only as prescribed.

**4. Get your vision and hearing checked annually and update your eyeglasses.**

Your eyes and ears are key to keeping you on your feet.

**5. Keep your home safe**

- ◆ Remove tripping hazards.
- ◆ Increase lighting throughout your home; use night lights in hallways or bathrooms.
- ◆ Make stairs safe by clearing all debris and securing the handrails.
- Install grab bars in key areas such as shower or bath.

**YOU CAN  
PREVENT FALLS**





**The Villages®**  
Community Development Districts  
**Risk Management**



**6. Talk to your family members**

Enlist their support in taking simple steps to stay safe. Falls are not just a “seniors’ issue”.

**One in four older Americans falls every year. Falls are the leading cause of both fatal and nonfatal injuries for people aged 65+.** Falls can result in hip fractures, broken bones, and head injuries. And even falls without a major injury can cause an older adult to become fearful or depressed, making it difficult for them to stay active. Falls can be prevented, use these tips and speak with your health care provider and family to ensure you stay safe and healthy.

Visit : <https://www.ncoa.org/healthy-aging/falls-prevention/preventing-falls-tips-for-older-adults-and-caregivers/> for more information.

**Information Provided by...**



**NSCUDD Solid Waste**

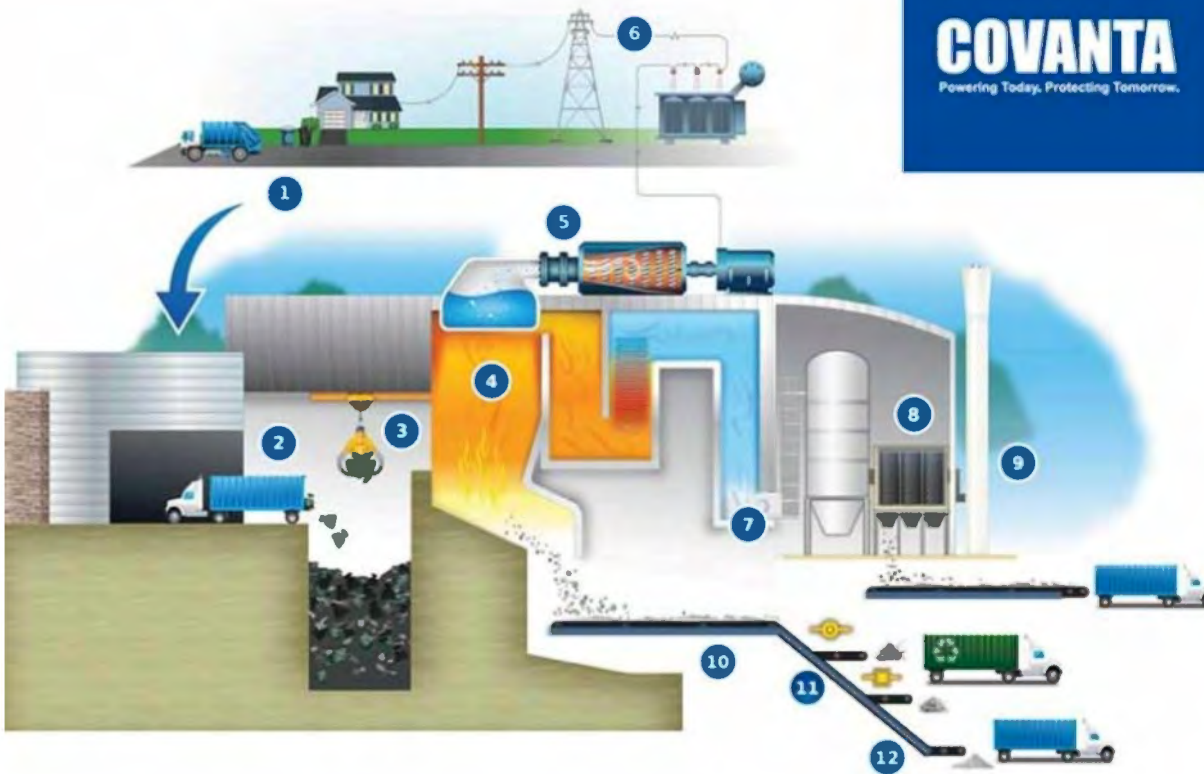
**Beginning October 1, 2020**, all solid waste and yard waste in Village Community Development Districts 1-11, located in Sumter County, Marion County and The Villages of Fruitland Park, will be collected and transported by Jacobs to the Covanta Lake II, Inc. Energy from Waste (EfW) facility in Okahumpka.

For updated information about the new program and answers to Frequently Asked Questions, please review the next few pages.

Please take a moment to click on the link below for a guided tour of one of Covanta’s EfW facilities.

**Covanta EfW Tour- <https://www.youvisit.com/tour/covantaclient>**

Information Provided by...



# COVANTA Energy - from - Waste process

- 1 Post-recycled municipal solid waste is picked up at your home or business.
- 2 Waste is delivered and temporarily stored in a bunker. We maintain the building around the tipping and bunker area under negative pressure and use this air in the combustion process to control odour.
- 3 The waste is fed into a combustion chamber and burned at extremely high temperatures in a self-sustaining process.
- 4 Heat from combustion boils water to create steam.
- 5 The steam turns a turbine-driven generator to produce electricity, or may sometimes be used directly for heating or industrial processes.
- 6 Electricity is distributed to the grid and used to power homes and businesses.
- 7 State-of-the-art air pollution control equipment is used to cool, collect, and clean combustion gases. This equipment operates under stringent provincial and federal standards.
- 8 We control emissions of particulate matter primarily through a baghouse (fabric filter).
- 9 Emissions and other operating criteria are continuously monitored to ensure compliance with provincial and federal standards.
- 10 Residual material from the combustion process is collected for processing and metals extraction.
- 11 Ferrous and non-ferrous metals are extracted for recycling.
- 12 Remaining residual materials are beneficially reused or disposed of in a landfill.

# Information Provided by...

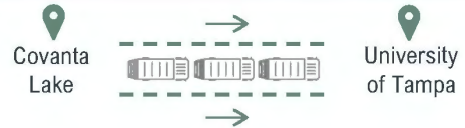


## Covanta Lake

2019 Facility Performance

### Landfill Diversion

18,755 garbage trucks diverted from landfill = 71 miles of garbage trucks bumper to bumper =



### Electric Generation

The electricity produced at the plant can:

Provide electricity for 7 thousand homes for 1 Year



Fully charge a Tesla Model S vehicle 800 thousand times

### Metal Recovery

**Ferrous**

4,000 tons

**Non-Ferrous**

180 tons

The metal recovered is equivalent to:



3 thousand cars from recovered steel



Energy savings equivalent to 800 thousand gallons of gasoline



13 million aluminum cans



A paper clip chain that wraps around the Earth 6 times

### Net GHG Reduction



Compared to Landfilling, 1 Ton of MSW processed reduces lifecycle emissions\* by 0.88 tons of net CO<sub>2</sub>e

In 2019, the plant avoided emissions equivalent to:



26 thousand passenger vehicles driven for 1 Year

Burning 134 million pounds of coal

\* Life Cycle calculations are based on specific facility operating data, local electrical grid, and U.S. national average landfill practices

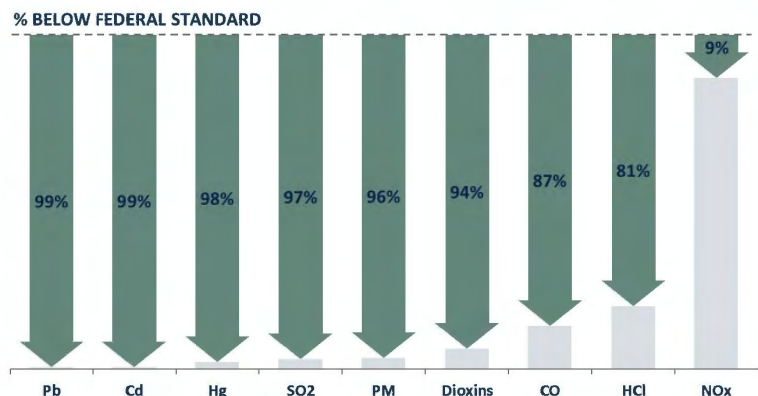
### Average Annual Facility Emissions

2017-2019 WTE Emissions Compared to Federal Standards

The facility operates up to 99% below federal emissions standards

Emissions compared to federal guidelines for existing facilities (40 CFR 60 Subpart Cb).

Facility may be subject to more stringent requirements by permit or in accordance with other federal guidelines.



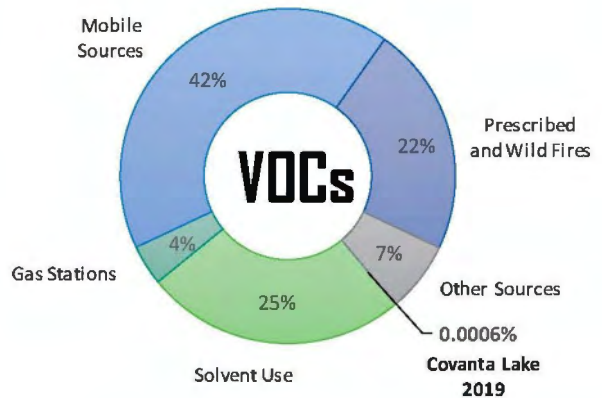
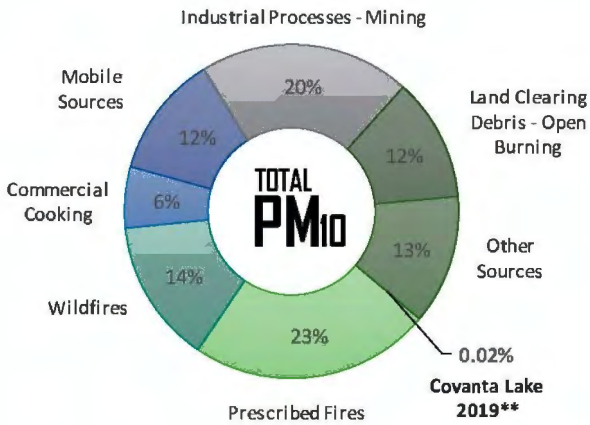
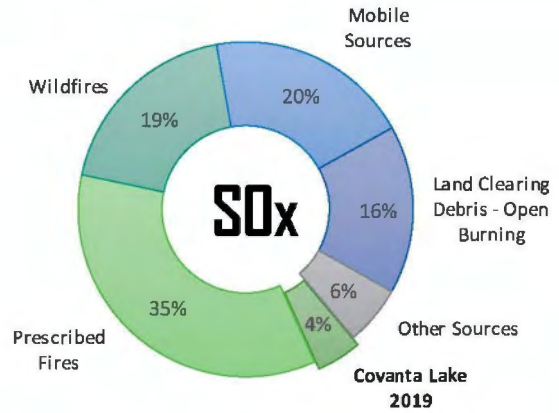
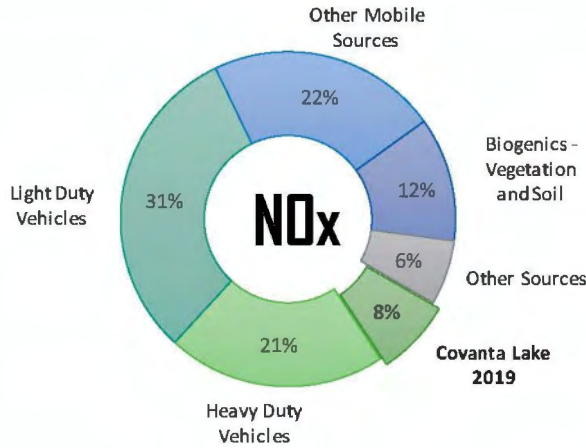
# Information Provided by...



Covanta Lake - 2019 Facility Performance

## How Do Our Emissions Compare to Other Sources in the County?

Local air emissions\* in Lake County, FL



Excluding Dust Sources, which make up 62% of the total inventory.

### Continuous Emission Monitoring Compliance

✓ In 2019, the facility was **100.00%** compliant with CEMS emissions standards

\* Based on the 2017 US EPA National Emissions Inventory; the most recently released complete inventory. Where available, the facility's 2017 emissions were replaced with the reported 2019 emissions.

\*\* Total PM10 based on measured filterable PM and NEI emission factors.



# Beginning October 1, 2020



The following FAQ pertains only to those residents residing in Village Community Development Districts 1-11 in Sumter County, Marion County & The Villages of Fruitland Park portion of The Villages Community.

Additional information can be found at [www.DistrictGov.org](http://www.DistrictGov.org) or by calling Finance Customer Service at (352) 750-0000.

## Will I still have two collection days?

Yes, the collection days will either be Monday/ Thursday or Tuesday/Friday. There are a small portion of residences that changed collection days. **Due to changes in sanitation routes, the time of day your pick up occurs may vary and is subject to change at any time.**

## How will I know if my schedule is changing?

During the month of September, Community Watch will be placing a door hanger on the homes that will incur a schedule change. The new collection schedule will be posted on the District website at [www.DistrictGov.org](http://www.DistrictGov.org), postal station bulletin boards and will also be included as an insert in your September monthly utility bill.

## What color bag do I use?

Any color bag is acceptable, with the exception of red, which is used for medical waste.

## Will I still put my yard waste out on Wednesday?

No, there will be no pick up on Wednesday. Yard waste may be placed out on either, or both, of your scheduled days. The following requirements for yard waste apply:

- Tree limbs and branches may not exceed four (4) feet in length, (4) inches in diameter, or exceed 40 pounds. They should be bundled and tied and placed at the end of your driveway. Lawn clippings and similar yard waste should be placed in bags. **Yard waste bags remain acceptable.** Dirt, Rocks, Sod, Concrete, and Contractor Waste WILL NOT be accepted.

## How should I separate my household waste from my recycling?

All materials can be placed in the same bag, no need to sort! All household trash should be placed in a sealed 20-30 gallon trash bag (any color, with the exception of red) and placed at the end of your driveway no later than 6:00 a.m. on your collection day or the night before after 5:00 p.m. **Common household tall kitchen bags are also acceptable.**

## What do I do with cardboard boxes, such as moving boxes and shipping boxes?

Boxes (must be flattened) may be placed out with your regular collection.

## Why are we putting everything together?

Beginning October 1, 2020, all waste collected by CH2M/Jacobs will be taken to the Covanta Energy-From-Waste facility in Okahumpka, FL. In 2019, in addition to reducing the waste volume by 90% and saving over 225,000 cubic yards of landfill space, Covanta produced 77,292 megawatt hours of energy.

## Can I put my bulk items out with my household waste?

Items such as office/desk or kitchen chairs, small lamps (bulbs removed), and ceiling fans (blades removed) can be placed with your household waste for disposal. Larger items such as appliances, couches, flat screen TVs, microwaves, and grills must be scheduled for pick up by calling Sumter Sanitation at (352) 748-0109. A charge of \$10.00 will be added to your monthly utility bill for this service in the NSCUDD service area (Districts 1-11 in Sumter County, Marion County & The Villages of Fruitland Park). **Bulk pick-ups must be cancelled at least 24 hours in advance of the scheduled collection date or the charge will apply.**

# Beginning October 1, 2020

## CR-42 SOUTH TO CR-466



**MONDAY & THURSDAY**

Belle Aire Harmswood  
Meadow Lawn Ln Nbh'd. South  
Belle Aire  
Briar Meadow  
Calumet Grove  
Chatham  
Cottages at Summerchase  
Glenbrook

Mulberry Grove  
Phillips Villas  
Piedmont  
Polo Ridge  
Soulliere Villas  
Springdale  
Summerhill  
Woodbury

## CR-466 SOUTH TO CR-466A



**MONDAY & THURSDAY**

Ashland *Except Lockwood Lp*  
Bonnybrook *Castleberry Circle*  
Bridgeport at Lake Miona  
Bridgeport at Lake Sumter  
Bridgeport at Miona Shores & Laurel Valley  
Buttonwood  
Caroline  
Lake Shore Cottages  
Mallory Square *N of Odell & N of Stillwater Trail*

Mission Hills  
Penecamp  
*W of Amberjack Terr on S of St. Charles Pl & W of Kingfisher Ct on Triggerfish Run*  
Poinciana  
*N of St. Charles Pl*  
St. James  
Sunset Pointe  
Tamarind Grove  
Virginia Trace  
Winifred

## CR-466 SOUTH TO CR-466A



**TUESDAY & FRIDAY**

Amelia  
Ashland *Lockwood Lp*  
Belvedere  
Bouita  
Bonnybrook  
Duval  
Hadley  
Hemingway  
Largo  
Liberty Park

Lynnhaven  
Mallory Square *S of Odell & S of Stillwater Tr*  
Penecamp *E of Amberjack Terr & N of St. Charles Pl, E of Kingfisher Ct on Triggerfish Run*  
Poinciana *S of St. Charles*  
Sabal Chase  
St Charles  
Tall Trees

## CR-466A SOUTH TO SR-44



**MONDAY & THURSDAY**

Charlotte  
Dunedin  
*S of Hillsborough Tr, E of Valleybrook Way*  
Fernandina  
*E of Anna Maria Ave*  
Gilchrist  
*N of Pinellas Pl & E of Dajoe Terr*

Labelle  
Osceola Hills  
Osceola Hills at Soaring Eagle  
Preserve  
Pine Hills  
Pine Ridge  
Sanibel

## CR-42 SOUTH TO CR-466



**TUESDAY & FRIDAY**

Alhambra  
Belle Aire Harmswood  
*Avalos Dr Neighborhood North*  
De Allende  
De La Vista  
Hacienda  
Palo Alto

Rio Grande  
Rio Ponderosa  
Rio Ranchero  
Santiago  
Santo Domingo  
Tierra Del Sol

## CR-466A SOUTH TO SR-44



**TUESDAY & FRIDAY**

Collier  
Dunedin *S of Hillsborough Tr, W of Valleybrook Way & N of Hillsborough Tr*  
Fernandina  
*W of Anna Maria Ave*  
Gilchrist  
*Except N of Pinellas Pl & E of Dajoe Terr*

Hillsborough  
Hyde Park  
Lake Deaton  
Pinellas

## SOUTH OF SR-44



**MONDAY & THURSDAY**

Bradford

Chitty Chatty

## SOUTH OF SR-44



**TUESDAY & FRIDAY**

Fenney  
DeSoto  
Marsh Bend

McClure  
Linden  
Monarch Grove  
DeLuna

## TOWN OF LADY LAKE AND UNINCORPORATED LAKE COUNTY

Waste Management is the sanitation service provider for the residents that reside in the **Town of Lady Lake portion of The Villages.** Waste Management bills those residents directly.

Waste Management  
Billing or Pickup Questions: 352-787-4416

Lake County Solid Waste provides services to those residents residing in the **Lake County portion of The Villages.** (not including VCDD No. 11)

Lake County Solid Waste  
Billing or Pickup Questions: 352-343-3776

# The Villages®

Community Development Districts

## CURBSIDE RESIDENTIAL SANITATION COLLECTION INFORMATION

Guidelines for Sanitation Collection in The Villages® Community



Residents can make an impact by participating in sanitation programs!

Contained in this guide are the acceptable and non-acceptable material lists, along with contact information to learn more.

The sanitation information provided is based on the area of The Villages® where you reside. If you have any questions about this information or need assistance determining which information applies to your service, please contact the **District Customer Service Center** at (352) 753-4508.

[www.DistrictGov.org](http://www.DistrictGov.org)

# Beginning October 1, 2020

## THE VILLAGES COMMUNITY DEVELOPMENT DISTRICTS

*Sumter County, Marion County & The Villages of Fruitland Park*

Household sanitation collection processes have been streamlined, both for your convenience and for the preservation of our environment and natural resources. By having more efficient services, we reduce the carbon footprint, reduce wear and tear on roads, use less fuel and minimize traffic in your neighborhood.

All waste, both household and yard waste, will now be collected on your 2 scheduled pick up days (there is no longer a separate day for yard waste).



### QUESTIONS?

For questions about routes, schedules, and trash collection, please call Sumter Sanitation at (352) 748-0109.

For questions regarding billing, call District Finance Customer Service at (352) 750-0000. For more information visit [www.DistrictGov.org](http://www.DistrictGov.org)



### HOUSEHOLD WASTE

All household waste should be placed in a sealed 20-30 gallon trash bag (any color). All materials can be placed in the same bag, no need to sort! The trash bags should be left at the end of your driveway (again, no need to separate the bags), no garbage cans are allowed. Each bag should weigh no more than forty (40) pounds. Bags must be placed for collection before 6:00 a.m. on your collection day or the night before (no sooner than 5:00p.m.) Deed Restrictions do not allow leaving trash out on undesignated days. Wrap broken glass or other sharp objects in newspaper and place them where they cannot cause injury. For a list of holidays that may affect your normal collection day, please visit [www.DistrictGov.org](http://www.DistrictGov.org)

### BULK PICK UP

Items too large to be collected by the compactor trucks can be scheduled in advance by calling for a bulk pick up.

For those residents north of S.R. 44, please call (352) 748-0109 for scheduling. There will be a \$10 charge added to your utilities and amenities bill each time a bulk pick up is requested. Charges will apply for any scheduled pick up not canceled a minimum of 24 hours in advance of the scheduled date.

For those residents residing south of S.R. 44, please call (352) 750-0000 for scheduling.



### HOMEOWNER YARD WASTE

Tree limbs or branches may not exceed 4' in length, 4" in diameter, or exceed 40 pounds. Bundle and tie such materials and place them at the end of your driveway. Lawn clippings and similar yard waste should be placed in bags.



The following WILL NOT be accepted:  
Dirt, Rocks, Sod, Concrete, Contractor Waste

### ENERGY FROM WASTE

All waste is transported to the Lake County Covanta Energy from Waste (EFW) Facility. Household waste or mixed solid waste (MSW) is turned into energy which is then transferred to the energy grid. Every 1 ton of MSW managed at the Covanta EFW facility offsets approximately 1 ton of greenhouse gas (GHG) emissions. Covanta's EFW facilities typically operate at 60-80% better than Federal and/or State permitted emission limits. The EFW facility has advanced air pollution control and are highly regulated to protect the environment.

*For residents of The Villages residing South of State Road 44, sanitation services are provided and delivered to Covanta by Tri-County Sanitation.*

### LAKE COUNTY COVANTA EFW FACILITY FACTS

- Facility processes a total of 528 tons per day of MSW.
- Generates up to 14.5 megawatts of clean, renewable energy daily.
- Utilizes Air Pollution Control Equipment of semi-dry flue gas scrubbers injecting lime, fabric filter baghouses, nitrogen oxide control system, mercury control system and continuous emissions monitoring system.
- The EFW system is comprised of two 264 ton-per-day waterfall furnaces with Martin reverse-reciprocating grates and ash handling system.
- Designated a Voluntary Protection Program Star Facility by the U.S. Occupational Safety and Health Administration (OSHA) for workplace safety.

### MATERIALS NOT ACCEPTED

**DO NOT PLACE HYPODERMIC NEEDLES, HOSPITAL TYPE MEDICAL WASTE, PAINT, OIL, LAWN OR POOL CHEMICALS, MOTOR OIL, OR TIRES IN YOUR HOUSEHOLD GARBAGE.**

Amnesty days at designated locations are held several times a year. Contact District Customer Service at (352) 753-4508 for scheduled times and locations.

### QUESTIONS?

Contact the District Finance Customer Service Department at (352) 750-0000 for collection and billing information.

For an escorted tour of the Covanta Facility, please call (352) 365-1611. Proper attire is required.

## What's Happening In Your District...



The Village Community Development District No. 5 Board of Supervisors will have a public hearing to adopt Resolution 21-01 amending and restating Chapter II, to District Rules entitled "The Rule to Bring About Deed Compliance", specifically the elimination of anonymous complaints at their meeting scheduled for Friday, October 16, 2020 at 8:00 a.m. at the Savannah Center located at 1545 Buena Vista Boulevard. The meeting is open to the public.

## What's Happening In Your District...



### VCDD No. 12 Board Meeting Notice

Beginning with the **October 8, 2020** meeting date, The Village Community Development District (VCDD) No. 12 Board will hold all Board Meetings at the **Everglades Recreation Center at 1:30 p.m.**

The remainder of the Fiscal Year 2020/2021 meeting dates are as follows:

November 12, 2020

December 10, 2020

January 7, 2021

February 11, 2021

March 11, 2021

April 8, 2021

May 13, 2021

June 10, 2021

July 8, 2021

August 12, 2021

September 9, 2021



## What's Happening In Your District...



The Village Community Development District No. 7 Board of Supervisors will review the Request for Qualifications for Legal Services on Thursday, October 8, 2020 at 8:00 a.m. at the Savannah Center located at 1545 Buena Vista Boulevard. The meeting is open to the public.

## What's Happening In Your District...



### VCDD No. 13 Board Meeting Notice

Beginning with the **October 8, 2020** meeting date, The Village Community Development District (VCDD) No. 13 Board will hold all Board Meetings at the **Everglades Recreation Center at 3:00 p.m.**

The remainder of the Fiscal Year 2020/2021 meeting dates are as follows:

November 12, 2020

December 10, 2020

January 7, 2021

February 11, 2021

March 11, 2021

April 8, 2021

May 13, 2021

June 10, 2021

July 8, 2021

August 12, 2021

September 9, 2021

## Information Provided By...



### ARCHITECTURAL REVIEW COMMITTEE

The Architectural Review Committee is seeking a **primary** and **alternate** volunteer committee member for Village Community Development District No. 4.

The **primary** applicant must be a full time resident of District No. 4 and have lived in The Villages for at least one year. Candidates are recommended to have education and/or experience in any of the following areas: architecture, ability to read site plans, residential/commercial construction, building management, deed restricted communities, landscaping, county code enforcement, etc; however, this is not required. The Committee meets weekly, on Wednesdays, for approximately 3 1/2 hours (8:00 a.m. until 11:30 a.m.).

The **alternate** applicant must be a full time resident of District No. 4 and have lived in The Villages for at least one year. Candidates are recommended to have education and/or experience in any of the following areas: architecture, ability to read site plans, residential/commercial construction, building management, deed restricted communities, landscaping, county code enforcement, etc; however, this is not required. This requires attendance at the ARC meeting every week for the first four (4) weeks and once every month thereafter. The Committee meets weekly, on Wednesdays, for approximately 3 1/2 hours (8:00 a.m. until 11:30 a.m.).

If you are interested in becoming a primary or alternate volunteer representative for District No. 4, applications can be found on the next couple of pages or at [www.DistrictGov.org](http://www.DistrictGov.org). Please complete the application and return it to the Community Standards Department, 984 Old Mill Run, The Villages, Florida, no later than 5:00 p.m. on Monday, October 26, 2020. For information about the position, contact the Community Standards Department at 352- 751-3912.



COMMUNITY STANDARDS DEPARTMENT  
ARCHITECTURAL REVIEW COMMITTEE  
**PRIMARY** VOLUNTEER MEMBER FOR  
VILLAGE COMMUNITY DEVELOPMENT DISTRICT NO. 4

APPLICATION FOR MEMBERSHIP

This application **must** be returned to the Community Standards Department, 984 Old Mill Run, The Villages, Florida **no later than 5:00 p.m. on October 26, 2020.**

I understand that being a member of the Architectural Review Committee (ARC) is a volunteer position with a four year commitment where I will spend approximately two hours every week as a committee member. **The applicant must be a full time resident of Village Community Development District No. 4 and have lived in The Villages for at least one year.** Committee members are recommended to have education and/or experience in any of the following areas: architecture, ability to read site plans, residential/commercial construction, building management, deed restricted communities, landscaping, county code enforcement, etc.

1. Please briefly describe your past business or career paths.

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2. What special skills or education do you have that would benefit the ARC? (Please include special skills, experience or training such as architect, ability to read site plans, builder, condo/building management, working with deed restricted communities, etc.)

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3. Are you familiar with your deed restrictions and/or covenants?    Y       N`

Signature \_\_\_\_\_ Phone \_\_\_\_\_

Print Name \_\_\_\_\_ Village of \_\_\_\_\_

Address \_\_\_\_\_ Date \_\_\_\_\_

The Villages®  
Community Development Districts  
Community Standards

COMMUNITY STANDARDS DEPARTMENT  
ARCHITECTURAL REVIEW COMMITTEE  
**ALTERNATE** VOLUNTEER MEMBER FOR  
VILLAGE COMMUNITY DEVELOPMENT DISTRICT NO. 4

APPLICATION FOR MEMBERSHIP

This application **must** be returned to the Community Standards Department, 984 Old Mill Run, The Villages, Florida **no later than 5:00 p.m. on October 26, 2020.**

I understand that being an alternate member of the Architectural Review Committee (ARC) is a volunteer position which requires attendance at the ARC meeting every week for the first 4 weeks and once every month thereafter. **The applicant must be a full time resident of Village Community Development District No. 4 and have lived in The Villages for at least one year.** Committee members are recommended to have education and/or experience in any of the following areas: architecture, ability to read site plans, residential/commercial construction, building management, deed restricted communities, landscaping, county code enforcement, etc.

1. Please briefly describe your past business or career paths.

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2. What special skills or education do you have that would benefit the ARC? (Please include special skills, experience or training such as architect, ability to read site plans, builder, condo/building management, working with deed restricted communities, etc.)

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3. Are you familiar with your deed restrictions and/or covenants?    Y       N`

Signature \_\_\_\_\_ Phone \_\_\_\_\_

Print Name \_\_\_\_\_ Village of \_\_\_\_\_

Address \_\_\_\_\_ Date \_\_\_\_\_

# Information Provided by Sumter County

## Household Electronics & Hazardous Waste Mobile Collection - Amnesty Day

**Saturday, November 7, 2020**

**9 AM to 3 PM**

**Location: Lake Okahumpka Park, 6085 E. SR 44, Wildwood 34785**

### What to Bring:

Automotive fluids and batteries	Household electronics (TVs, VCRs, computers, etc.)	Rechargeable household batteries
Cleaners	Latex & oil based paints	Smoke detectors
Fertilizers	Paint removers and thinners	Solvents
Fluorescent lamps and Mercury containing devices	Pesticides	Wood Preservatives
Fungicides	Pool Chemicals	
Herbicides	Propane Tanks (25 lbs)	

### What not to bring:

- Biological/Infectious waste
- Explosives
- Radioactive waste
- Empty paint cans

### HOW TO PACKAGE AND TRANSPORT CHEMICALS

1. Do NOT mix chemicals together.
2. Keep products in original labeled containers if possible.
3. Place containers into cardboard boxes to prevent breakage.
4. Place leaky container in clear plastic bag and transport in box with newspaper.
5. Put boxes in trunk or in back of vehicle away from passengers.

For more information, visit their website at <https://sumtercountyfl.gov/1236/Household-Electronics-Hazardous-Waste-Mo> .