

### Contact Us:

**Customer Service**  
(352) 753-4508

**Administration**  
(352) 751-3939

**Budget**  
(352) 674-1920

**Community Standards**  
(352) 751-3912

**Community Watch**  
(352) 753-0550

**Property Management**  
(352) 753-4022

**Finance Customer Service**  
(352) 750-0000

**Human Resources**  
(352) 674-1905

**Public Safety**  
(352) 205-8280

**Purchasing**  
(352) 751-6700

**Recreation Administration**  
(352) 674-1800

**Risk Management**  
(352) 674-1828

**Utility Operations**  
(352) 751-3939

# District Weekly Bulletin



## CDD Orientation

This valuable program is held on the **second** and **fourth** Thursday of the month at 10:00 AM in the District office located at 984 Old Mill Run in Lake Sumter Landing. For additional information, please contact the District Customer Service Center at 352-753-4508.

# Information Provided by...



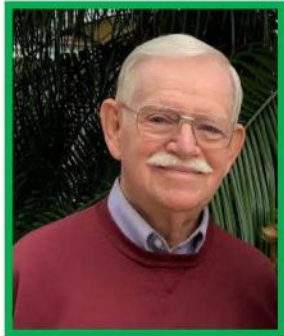
## District Administrative Offices

Appointments can be made by emailing or contacting the appropriate District Department.

- Administration - 352-751-3939 or [CustomerService@districtgov.org](mailto:CustomerService@districtgov.org)
- Budget - 352-674-1920
- Bonds - 352-751-3900 or [Bonds@districtgov.org](mailto:Bonds@districtgov.org)
- Community Standards - 352-751-3912 or [DeedCompliance@districtgov.org](mailto:DeedCompliance@districtgov.org)
- Community Watch - 352-753-0550 or [CommunityWatch2@districtgov.org](mailto:CommunityWatch2@districtgov.org)
- Customer Service - 352-753-4508 or [CustomerService@districtgov.org](mailto:CustomerService@districtgov.org)
- District Clerk - 352-751-3939
- District Property Management - 352-753-4022 or [PropertyManagement@DistrictGov.org](mailto:PropertyManagement@DistrictGov.org)
- Finance - 352-753-0421
- Executive Golf - 352-674-1885
- Human Resources - 352-674-1905 or [HumanResources@districtgov.org](mailto:HumanResources@districtgov.org)
- Public Safety - 352-205-8280 or [publicsafety@districtgov.org](mailto:publicsafety@districtgov.org)
- Purchasing - 352-751-6700
- Recreation & Parks - 352-674-1800 or [RecreationDepartment@districtgov.org](mailto:RecreationDepartment@districtgov.org)
- Risk Management - 352-674-1828 or [RiskManagement@districtgov.org](mailto:RiskManagement@districtgov.org)
- Utilities - 352-750-0000 or [Utilities@districtgov.org](mailto:Utilities@districtgov.org)

If you do not know which department to contact, please call the District Customer Service Center at 352-753-4508.

**There is a drop box available in the breezeway outside of the District office located at 984 Old Mill Run. If you need to drop off correspondence, please utilize the locked drop box.**



## District 4 - Q&A Meetings Are Re-starting! Monday, January 10, 2022

This month's Question & Answer meeting will be hosted by Don Deakin, District 4 Supervisor and Amenity Authority Committee (AAC) District 4 Representative.

**NOTE:** For HEALTH reasons, the following precautions will be taken:

- Attendance will be limited,
- A double-room will be used,
- Chairs will be spaced apart,
- Two podium microphones will be used, and
- Masks will be encouraged.

The purpose of these informal meetings is to provide ALL residents with the opportunity to get together, make friends, ask questions, get answers, share concerns, offer suggestions, seek solutions, and address rumors.

In order to improve communications, each month residents have an opportunity to "chat" with one of the five Supervisors of District 4. Residents are able to sit down together to discuss any topics they would like pertaining to District 4.

These "Q&A Meetings" provide an informal setting with no agenda, no scheduled speakers, no topic limits, and no speaker time limits.

- All meetings are held at **Mulberry Grove Recreation Center**.
- Meetings begin at **7:00 PM** and end at 9:00 PM.
- Residents are invited to attend the entire meeting to listen to other residents' questions, but each of you may come and go as you please, based on your own schedule.
- Because residents choose the topics, each meeting will be different.

**Why attend a Q&A?** The Villages currently has 13 residential Districts that total over 60,000 households. But only District 4 offers informal, evening-time opportunities for YOU to meet and discuss whatever is on your mind regarding the day-to-day operations of The Villages. Q&A's offer an opportunity that very few Villagers get to enjoy. Come join us this month . . . and become more involved in your ever-changing local community!

**TOPICS** discussed at previous District 4 Question & Answer Meetings have included:

- Amenity Authority Committee (AAC)
- Architectural Review Committee (ARC)
- Budget & Finances (District 4 & AAC)
- Community Watch
- Deed Restrictions, Violations & Compliance
- Dog Parks
- First Responders Recreation Center (FRRC)
- Fire & Ambulance Services
- Landscaping, Fences, Walls
- Law Enforcement
- Multi-Modal Paths (MMP)
- Recreation, Parks & Executive Golf
- Road Maintenance
- YOUR CHOICE OF OTHER TOPICS?

**For more information:** Call District 4 Supervisor Don Deakin at (352) 750-5395; or send an Email to: [DRDeakin@aol.com](mailto:DRDeakin@aol.com) or [Don.Deakin@DistrictGov.org](mailto:Don.Deakin@DistrictGov.org)

## Information Provided By...



On January 1, 2022 at 10:49, Patrol Driver Pam Rogers was doing routine patrol in the Village of Citrus Grove. Pam, as always, was scanning the area ahead, looking for anything that may be out of place, when she noticed a resident that had fallen. Pam approached the resident and noted that the resident was unconscious. Pam quickly called 911 and reported the situation and her location.



At the same time, Chief Edmund Cain, of The Villages Public Safety Department, was on his morning walk, noticed the commotion and came over to assist. As an outsider looking at this call, one of the most impressive parts of this call is how fast Pam handled the situation. The resident was loaded in the ambulance and on the way to the ER in minutes. The call, the response, the assessment on scene by VPSD, the transfer of information to EMS and the load and go by EMS all done as quickly as possible. Very impressive on all ends.

Pam is, and always has been, one of our best patrol drivers, always willing to do anything that is asked of her.

Thanks to Pam, and all those that assisted, and their quick response, this resident is going to be okay. My applause to everyone that assisted at this medical scene, going above and beyond to assist one of our residents falls in the spirit of our Core Values.

# Frequently Asked Questions and Answers



Submit Feedback,  
Inquiry, or Concern



## **When should I call 911 and what happens when I call 911 in The Villages?**

### **When should I call 911?**

When you have a medical, fire or police emergency.

### **Who answers my 911 call?**

In Florida, all 911 Public Safety Answering Points (PSAP's) must be affiliated with county law enforcement dispatch centers.

### **But I don't need the police. What if my emergency is medical?**

The county law enforcement office call-taker will ask if your call is for FIRE, POLICE or MEDICAL. The call-taker will also ask for the location of the emergency. Frequently, the call-taker will ask for the county. For the purposes of 911, it's not The Villages, it's Sumter, Lake or Marion County

### **Doesn't the 911 operator know my address when I call? Why does he/she have to ask?**

If you call 911 from your hard-wired (house) phone, the location of that telephone appears on the call-taker's computer screen.

If you call from your cell phone, that information may not be available. The call-taker will always ask for the location of the emergency either to confirm what he/she already sees on the screen or to learn the location from the cell phone caller. As a result, if you're calling from a cell phone, you need to know where you are! Do not hang up when calling from a cell phone. It may take an extra few seconds for the call to hit the cell phone tower.

Never hang up on 911. Even if you dialed in error, stay on the line to let the call-taker know that.

# Frequently Asked Questions and Answers



Submit Feedback,  
Inquiry, or Concern



## Who provides emergency management and services to the residents of The Villages?

Emergency management and services related to preparation for severe weather, floods, hurricanes and other disaster response activities fall under the purview of the county in which you live.

If you have questions on severe weather or other emergency management issues in your area, please contact the appropriate county below. Lake, Marion and Sumter Counties also have programs designed to notify their residents of weather incidents, hazardous conditions and other important information.

To sign up for the notifications in your county, please visit the links below or contact the county in which you live for additional information.

**Lake County - Emergency Management:** 352-343-9420 or visit or [www.lakecountyfl.gov/offices/emergency\\_management](http://www.lakecountyfl.gov/offices/emergency_management)

**Marion County - Emergency Management:** 352-732-8100 or visit <https://www.marionso.com/emergency-management>

**Sumter County—Emergency Management:** 352-689-4400 or visit <http://sumtercountyfl.gov/718/Emergency-Management> and <https://member.everbridge.net/453003085614874/login>

## State & Federal Severe Weather Information:

Local weather: <http://www.weather.gov>

Tropical weather: <http://www.nhc.noaa.gov>

State Emergency Management: [www.floridadisaster.org](http://www.floridadisaster.org)

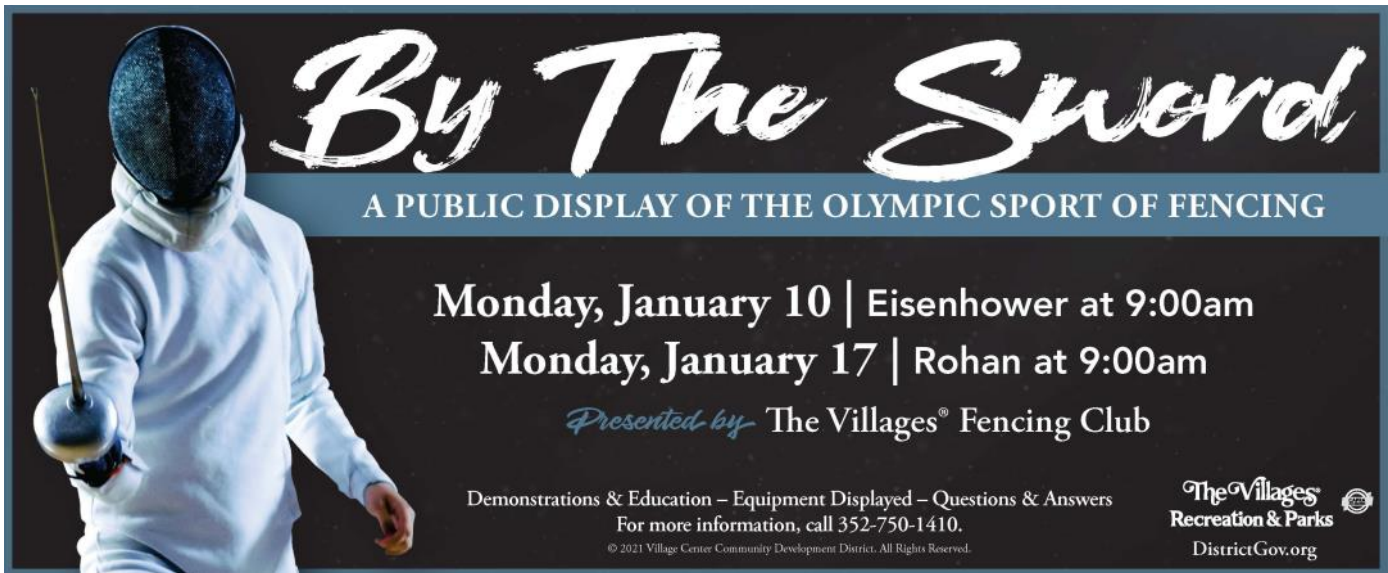
## Information Provided By...

The Villages®  
Community Development Districts  
Recreation & Parks



### Want to Learn More about the Olympic sport of Fencing?

No registration required — just show up for one or both of the two upcoming Fencing Expositions.



*By The Sword*  
A PUBLIC DISPLAY OF THE OLYMPIC SPORT OF FENCING

Monday, January 10 | Eisenhower at 9:00am  
Monday, January 17 | Rohan at 9:00am

*Presented by* The Villages® Fencing Club

Demonstrations & Education – Equipment Displayed – Questions & Answers  
For more information, call 352-750-1410.

The Villages®  
Recreation & Parks  
DistrictGov.org

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### Want to try something new? Join us at any or all of the regularly scheduled monthly events – registration is now open!

For January we have:

- Tai Chi is the monthly square event at Lake Sumter Landing Market Square on Tuesday, January 11, 2022 at 10:00 AM.
- Glow in the Dark Putt-Putt is the monthly Camp Villages event at Fenney Putt & Play on Wednesday, January 12, 2022 at 6:00 PM.
- The Celtic Village Show Band is the feature group for this month's Outdoor Concert Series at Fenney Recreation Center on Wednesday, January 19, 2022 at 2:00 PM.
- See "Hidden Figures" the feature for this month's Outdoor Movie Series at Saddlebrook Recreation Center on Thursday, January 20, 2022 at 6:30 PM.

## Information Provided By...



### 5K Road Closures

The Running of the Square 5K Lake Sumter Landing will be held on Saturday, January 8, 2022. The race will begin promptly at 8:00 AM. Please note there is a new race route and traffic patterns will be affected, as detailed below. You may also view a map detailing the road closures on the following page.

- From 6:00 AM – 10:00 AM, Canal Street will be closed at Old Camp Road for one block headed north towards Lake Sumter Landing.
- Beginning at 7:30 AM, Canal Street at Stillwater Trail will be closed to vehicle traffic until 9:30 AM. Access to the Lake Sumter Landing area may be achieved by utilizing Buena Vista Blvd. to Old Mill Run or Morse Blvd. to Lake Sumter Landing Drive. Canal Street at Odell Circle will be closed to vehicle traffic as well until the Canal Street Recreation Center. Residents living in the vicinity may access Canal Street headed north to Stillwater Trail. This closure will occur from 7:45 AM until approximately 8:30 AM.
- The multi-modal path entrance on Canal Street headed west along Stillwater Trail will be temporarily closed from 7:45 AM until approximately 9:00 AM. The multi-modal path from the Morse Blvd. tunnel along Stillwater Trail behind Winn-Dixie will also be temporarily closed for the same time duration. Access through the tunnel will be one-lane golf cart traffic headed north and southbound on Morse. Special Events staff and Sumter County Sheriff deputies will assist. The multi-modal path from Mallory Hill Country Club to the Caroline Gate will be closed for the duration of the road race.

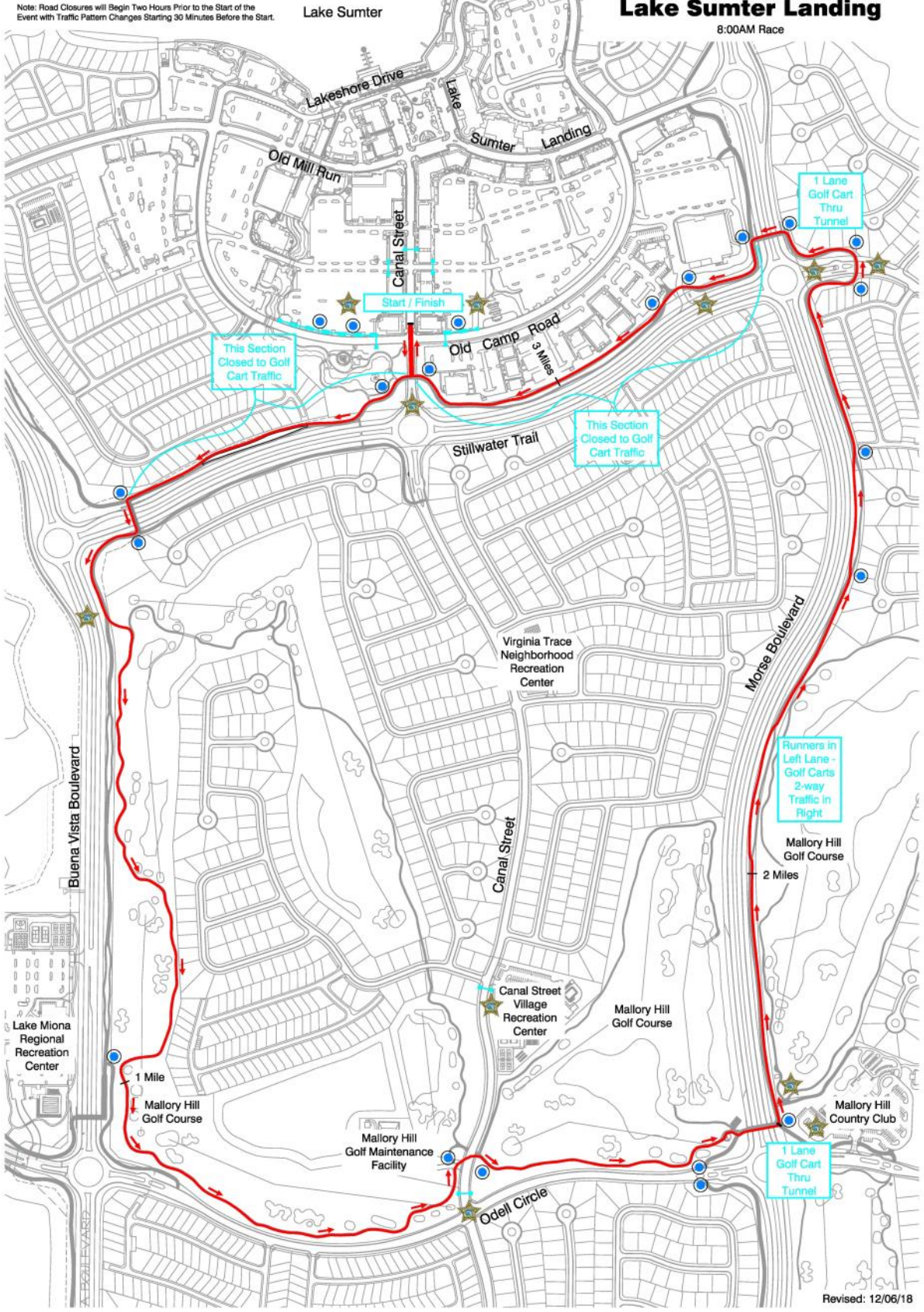
For the safety and well-being of all race participants, vehicles, golf carts and pedestrians, please follow the direction of law enforcement and special events staff. Take care and proceed with caution when instructed to adjust to any change of routine traffic patterns. For more information, feel free to contact the Recreation & Parks Department at 352-753-1716.



- Legend**
- Race Route from Start/Finish
  - Crowd Control Barricade
  - SE Staff
  - Location Manned by Sumter County Sheriff

Note: Road Closures will Begin Two Hours Prior to the Start of the Event with Traffic Pattern Changes Starting 30 Minutes Before the Start.

**The Villages®**  
 Community Development Districts  
**Recreation & Parks**  
**Running of the Squares 5K**  
**Lake Sumter Landing**  
 8:00AM Race



Revised: 12/06/18

# Information Provided By...

**The Villages®**  
Community Development Districts  
Recreation & Parks

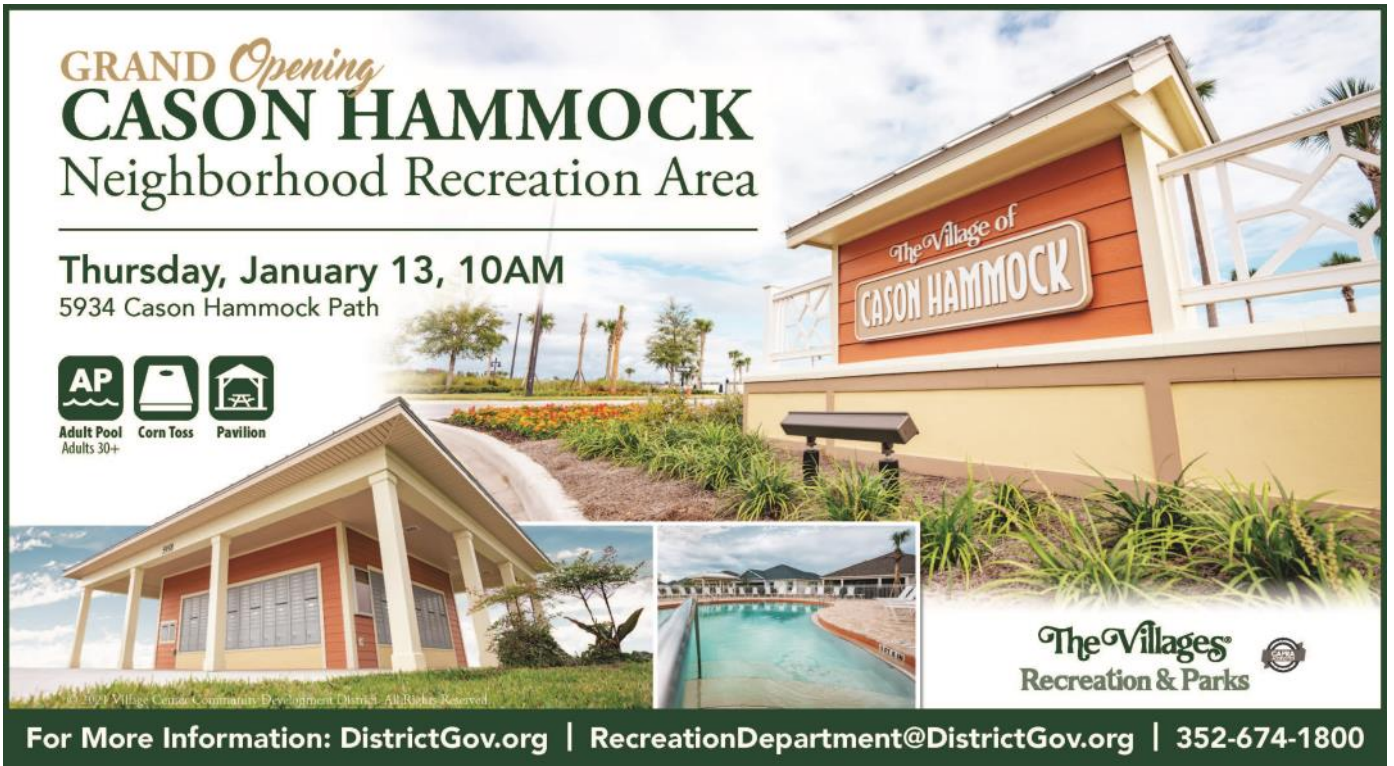


**Cason Hammock Neighborhood Recreation Area opens Thursday, January 13, 2022.**

**GRAND Opening**  
**CASON HAMMOCK**  
Neighborhood Recreation Area

**Thursday, January 13, 10AM**  
5934 Cason Hammock Path

**AP** **Corn Toss** **Pavilion**  
Adult Pool Adults 30+    Corn Toss    Pavilion



**The Villages®**  
Recreation & Parks

For More Information: [DistrictGov.org](http://DistrictGov.org) | [RecreationDepartment@DistrictGov.org](mailto:RecreationDepartment@DistrictGov.org) | 352-674-1800

## Recreation & Parks Publication

Looking for a digital copy of the Recreation & Parks publication? Click the Quick Link image below or look for it on either the main page of [DistrictGov.org](http://DistrictGov.org) or on the [Recreation & Parks](#) page.



# Information Provided By...



# Social Calendar JANUARY 2022

*My checklist*  
events to do this month!



<p><b>MON 3</b></p> <p><b>Mind-Body Yoga</b> □ Coconut Cove   11AM   Free</p> <p><b>TUE 4</b></p> <p><b>Archery 101</b> □ Fenney   8AM   Free</p> <p><b>Uno &amp; Coffee</b> □ Fish Hawk   8:30AM   Free</p> <p><b>2 Person Bocce</b> □ Sterling Heights   10AM   Free</p> <p><b>WED 5</b></p> <p><b>Introduction to Table Shuffleboard</b> □ Tierra Del Sol   12PM   Free</p> <p><b>Archery 101</b> □ Paradise   1PM   Free</p> <p><b>THU 6</b></p> <p><b>Chair Volleyball</b> □ Churchill   10AM   Free</p> <p><b>FRI 7</b></p> <p><b>Ballroom Dance</b> □ La Hacienda   7pm Advance Tickets: \$6 Resident \$8 Public (w/resident) No Door Sales. IDs will be scanned. Residents are allowed 4 tickets total; 1 general public ticket max. per resident. Call 352-753-1716 for more info.</p> <p><b>SAT 8</b></p> <p><b>Running of the Squares 5K</b> □ Lake Sumter Landing   8AM Pre-registration \$25 After 1/5/22 &amp; Day of \$30</p> <p><b>MON 10</b></p> <p><b>**By the Sword Fencing Expo</b> □ Eisenhower   9AM - 12PM</p> <p><b>New Year, New You Walk</b> □ Allamanda   9AM   Free</p>	<p><b>MON 10</b></p> <p><b>Table Shuffleboard Boot Camp</b> □ Eisenhower   9:30AM   Free</p> <p><b>Corn Toss</b> □ Burnsed   10AM   Free</p> <p><b>TUE 11</b></p> <p><b>Archery 101</b> □ Fenney   8AM   Free</p> <p><b>Square Event Tai Chi</b> □ Lake Sumter Landing Market Square   10AM   Free</p> <p><b>Bocce</b> □ Captiva   10AM   Free</p> <p><b>Sport Challenge - Corn Toss</b> □ Sterling Heights   11AM   Free</p> <p><b>WED 12</b></p> <p><b>National Glazed Doughnut Day</b> □ El Santiago   9AM   \$1</p> <p><b>Chatham's 20th Anniversary Open House</b> □ Chatham   1PM   Free</p> <p><b>Archery 101</b> □ Paradise   1PM   Free</p> <p><b>**The Original Villages Belly Dancers Annual Open House</b> □ Hibiscus   1:30 - 2:30PM</p> <p><b>Introduction to Chair Volleyball</b> □ Odell   2:30PM   Free</p> <p><b>Camp Villages - Glow in the Dark Putt &amp; Play</b> □ Fenney   6PM   \$5/grandchild</p> <p><b>THU 13</b></p> <p><b>Bocce with Your Friends</b> □ Bridgeport   10AM   Free</p> <p><b>FRI 14</b></p> <p><b>Sport Challenge - Darts &amp; Table Shuffleboard</b> □ Eisenhower   1PM   Free</p>	<p><b>FRI 14</b></p> <p><b>Sport Challenge - Chair Volleyball</b> □ Rohan   3PM   Free</p> <p><b>Ballroom Dance</b> □ La Hacienda   7pm Advance Tickets: \$6 Resident \$8 Public (w/resident) No Door Sales. IDs will be scanned. Residents are allowed 4 tickets total; 1 general public ticket max. per resident. Call 352-753-1716 for more info.</p> <p><b>MON 17</b></p> <p><b>**By the Sword Fencing Expo</b> □ Rohan   9AM - 12PM</p> <p><b>Meet &amp; Greet with Board Games</b> □ Bradenton   10AM   Free</p> <p><b>TUE 18</b></p> <p><b>Archery 101</b> □ Fenney   8AM   Free</p> <p><b>Sport Challenge - Bocce</b> □ Saddlebrook   11AM   Free</p> <p><b>Left, Center, Right &amp; Snacks</b> □ Manatee   12:30PM   \$1</p> <p><b>Valentine/Friendship Cards</b> □ Canal Street   1PM   \$5</p> <p><b>Corn Toss Tournament</b> □ Chula Vista   2PM   \$3</p> <p><b>WED 19</b></p> <p><b>Mark Twain Library - New Beginnings - Read Your Way Through 2022</b> □ Paradise   9AM   Free</p> <p><b>Golf Cart Scavenger Hunt</b> □ Riverbend   10AM   \$3</p> <p><b>Archery 101</b> □ Paradise   1PM   Free</p> <p><b>Outdoor Concert Series Celtic Village Show Band</b> □ Fenney   2PM   Free</p>	<p><b>THU 20</b></p> <p><b>Archery Learn to Shoot</b> □ Paradise   9AM   Free</p> <p><b>Indoor Pickleball Clinic</b> □ Laurel Manor   12:30PM   Free</p> <p><b>Mexican Train &amp; Ice Cream Treats</b> □ Truman   1PM   \$1</p> <p><b>Pop Culture Trivia 60s &amp; 70s</b> □ Ezell   6PM   \$2</p> <p><b>BINGO &amp; Ice Cream</b> □ Mulberry Grove   6PM   \$1</p> <p><b>Outdoor Movie Series Hidden Figures</b> □ Saddlebrook Softball Complex   6:30PM   Free</p> <p><b>FRI 21</b></p> <p><b>3 Mile Trail thru DeLuna</b> □ Water Lily   10AM   Free</p> <p><b>*Dog Adoption &amp; Pet Information Services</b> □ Riverbend   11AM-1PM   Free</p> <p><b>Sport Challenge - Pickleball</b> □ Rohan   1PM   Free</p> <p><b>Film Noir Festival</b> □ Savannah   1:30PM   Free</p> <p><b>Bingo</b> □ Big Cypress   3PM   \$1</p> <p><b>Ballroom Dance Bootcamp</b> □ Colony Cottage   6PM   \$3</p> <p><b>SAT 22</b></p> <p><b>**Sports Card &amp; Memorabilia Show</b> □ Laurel Manor   9AM - 2PM</p> <p><b>**Photography Showcase</b> □ Eisenhower   9AM - 3PM</p>	<p><b>MON 24</b></p> <p><b>Sport Challenge - Putt &amp; Play</b> □ Fenney Putt &amp; Play   11AM   Free</p> <p><b>TUE 25</b></p> <p><b>Archery 101</b> □ Fenney   8AM   Free</p> <p><b>Bocce Golf</b> □ Aviani   1PM   Free</p> <p><b>WED 26</b></p> <p><b>Archery 101</b> □ Paradise   1PM   Free</p> <p><b>THU 27</b></p> <p><b>National Chocolate Cake Day - Taste Testing</b> □ Bacall   12PM   \$4</p> <p><b>Florida Trivia</b> □ Moyer   1:30PM   \$2</p> <p><b>FRI 28</b></p> <p><b>Sport Challenge - Shuffleboard</b> □ Colony Cottage   1PM   Free</p> <p><b>SAT 29</b></p> <p><b>**Vintage Collectible Showcase &amp; Sale</b> □ Savannah   9AM - 3PM</p> <p><b>SUN 30</b></p> <p><b>**Central Florida Book &amp; Author Expo</b> □ Eisenhower   11AM - 4PM</p> <p><b>MON 31</b></p> <p><b>Sport Challenge - Victory Party</b> □ Eisenhower   2PM   Free</p>
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\* = Registration NOT Required ★ = RLVG Showcase/Event

Registration begins the last Thursday of each month. Registration required unless otherwise noted.

**In-Person registration:** Monday - Friday 8:30am - 4pm at any Regional Recreation Complex. Saturday & Sunday 8:30am - noon at La Hacienda, Lake Miona, Eisenhower, Rohan & Everglades.

**Online registration:** go to DistrictGov.org>Departments>Recreation>Socials

Events subject to change and are non-refundable and non-exchangeable. There are no refunds for rain-outs. Recreation socials vary in event type and pricing, for more details, check with the center hosting the social.

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# Frequently Asked Questions and Answers



Submit Feedback,  
Inquiry, or Concern

## The Villages® Community Development Districts Utilities

### What is a Precautionary Boil Water Notice?

A major component of service provided by the District's Utilities Department is the risk assessment involving waterborne contaminants through natural or man-made means. It is our responsibility to provide guidance and assistance to prevent exposure to drinking water contaminants that could present a threat to our resident's health.

Water suppliers are required by the Florida Department of Environmental Protection (FDEP) to notify customers to boil water when conditions exist that may cause the water supply to be vulnerable to the potential for contamination. A Precautionary Boil Water Notice (PBWN) is a form of notification that advises customers to boil tap water used for drinking, cooking and ice-making until tests verify the water is safe. The determination that the water is safe is a process through which the Utility Operations and Maintenance Contractor sends water samples to a State Certified Water Testing Lab and receives a report back, usually after 48 hours, stating that the water samples meets all federal and state regulations. The precautionary boil water notice would then be rescinded by notifying all affected residents.

An incident that requires a PBWN may include a water, wastewater or irrigation incident that could develop as a result of, but not limited to, a water line break, a problem at a water plant, a new connection to an existing line, a sewer back up, a Wastewater Treatment Plant incident or shutting off the water and turning it back on.



# Frequently Asked Questions and Answers



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## The Villages® Community Development Districts Utilities

If an incident occurs, the District will send an e-notification to residential and commercial customers that have signed up to receive the e-notifications. To sign up for e-notifications, simply go to [DistrictGov.org](http://DistrictGov.org) click on “sign up for e-notifications” beneath the Quick Links on the left side of the home page. After inserting your name and email information, check the appropriate utility that your property is serviced by beneath the Precautionary Boil Water Notification category. If an incident occurs within your utility, you will be notified of the situation and the property addresses affected by the incident. In the event you do not have access to an email system, depending on the number of homes and businesses within the PBWN area all local media are notified and an alert will be posted on the District’s website.

As a precaution, all water used for handwashing, drinking, making ice, brushing teeth, cooking, and washing dishes should be boiled briskly for one (1) minute prior to use. All ice cubes should be discarded and only boiled water be used for making ice. As an alternative, bottled water can be used.



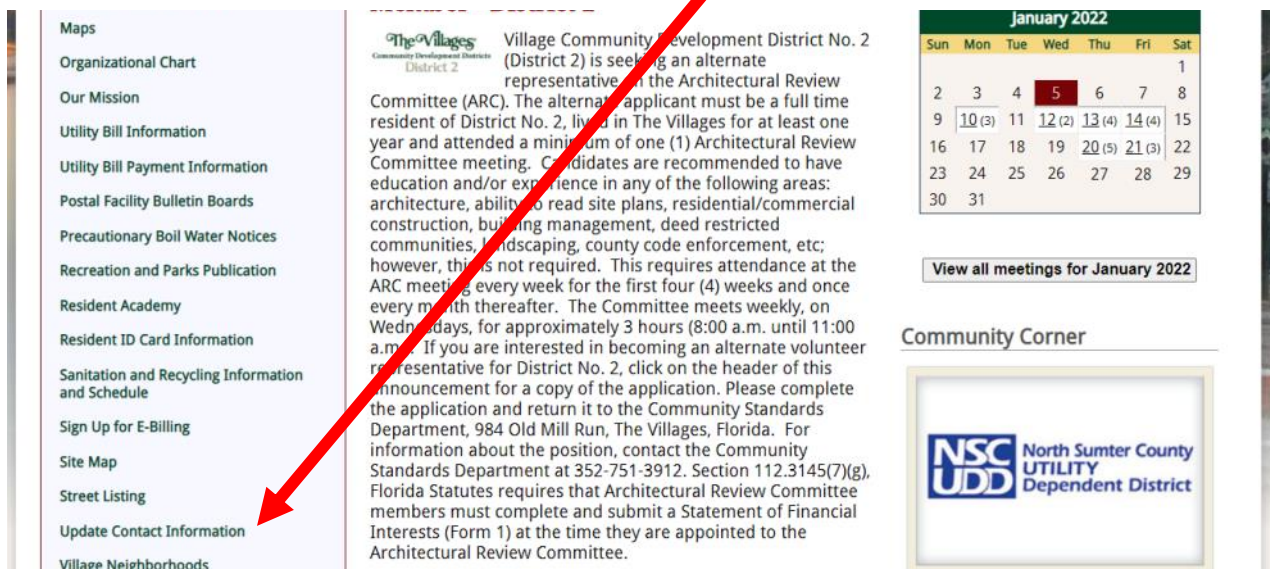
**The Villages®**  
Community Development Districts  
**Customer Service**

**How do I update my contact information?**

1. If you would like to update your contact information or the emergency contact information listed for your property, visit our website at [DistrictGov.org](http://DistrictGov.org).



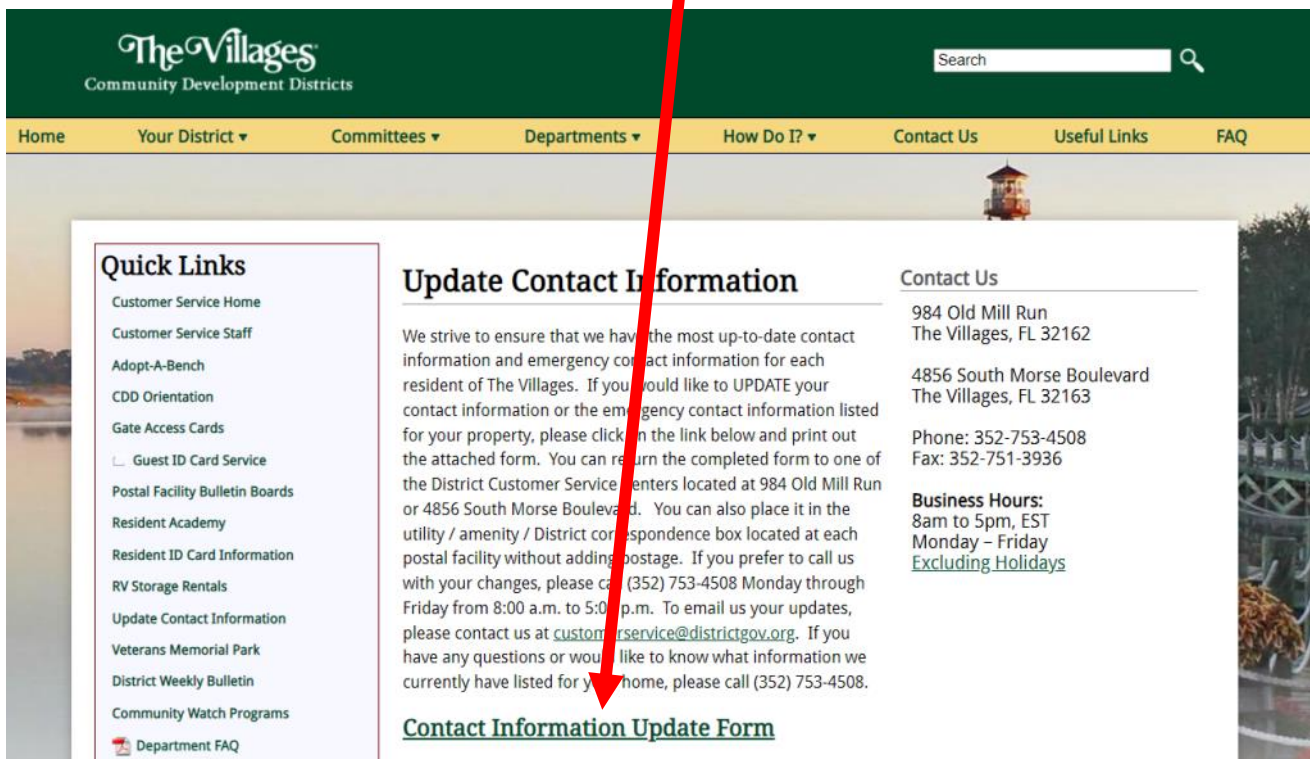
2. Scroll down and click on Update Contact Information under the Quick Links menu on the left-hand side of the page.



**The Villages®**  
Community Development Districts  
**Customer Service**

**How do I update my contact information?**

3. On this page, click on the Contact Information Update Form link.



4. That link will take you to the correct form to update your contact information. You may also view the form on the following page or by clicking the following link — [Contact Information Update Form](#). You can return the form by placing it in the Utility/Amenity/District correspondence box located at each postal facility without adding postage. If you prefer to call Customer Service with your changes, please call 352-753-4508 Monday through Friday from 8:00 AM to 5:00 PM. You may send your updates to Customer Service by email at [customerservice@DistrictGov.org](mailto:customerservice@DistrictGov.org). If you have any questions or would like to know what information is currently listed for your home, please call the District Customer Service Center at 352-753-4508.

**The Villages®**  
Community Development Districts

If you would like to **UPDATE** your contact information or the emergency contact information listed for your property, please complete the information below. Please note that this information is not used in The Villages Phone Book. Return this completed form to the District Customer Service Center at 984 Old Mill Run, The Villages, Florida 32162. You can also place it in the utility / amenity / District correspondence box located at each postal facility without adding postage. If you have any questions, please call (352) 753-4508.

Homeowner Information:

Name \_\_\_\_\_

Address \_\_\_\_\_

Phone \_\_\_\_\_

Alternate Phone \_\_\_\_\_

Emergency Contact Information:

Name (1) \_\_\_\_\_

Phone (1) \_\_\_\_\_

Name (2) \_\_\_\_\_

Phone (2) \_\_\_\_\_

Name & phone number of person filling out this form (if not homeowner listed above)

\_\_\_\_\_

Date form submitted \_\_\_\_\_



# Frequently Asked Questions and Answers



Submit Feedback,  
Inquiry, or Concern

## The Villages® Community Development Districts Community Standards

### Can signs be attached to light poles or stop signs?

Due to recent increases in items attached to street signs, stop signs and light poles, the District would like to remind residents that balloons, ribbons, yard sale signs or any other materials attached to street signs can cause damage and are not permitted. In addition, signs are not permitted on District property, including right of way areas, in cul-de-sacs or in roundabouts to ensure the safety of all motorists, pedestrians and property. Signage can cause distractions to motorists, as well as cause line of sight problems.



# Frequently Asked Questions and Answers



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Inquiry, or Concern

## The Villages® Community Development Districts

### **What is the Community Development District (CDD) in our community specifically responsible for?**

The CDD may provide the following publicly-owned elements:

- Recreation, Executive Golf Courses, Public Safety, Community Watch and Gate Houses
- Off-site road improvements, streets, sidewalks, street signs and street lighting. This will be transferred to the County for maintenance
- Water management including main line irrigation, lake and water control structures
- Conservation areas
- Water and sewer facilities, which will be transferred to the appropriate utility
- Landscaping and entry features
- Villa Roads

### **What is the CDD in our community not responsible for?**

- Off-site road improvements, streets, sidewalks, street signs and street lighting. This will be transferred to the County for maintenance
- Downtown Entertainment
- The Sharon
- The Charter School
- Businesses
- Entertainment Shows at the Savannah Center
- Real Estate (Sales, construction, rentals, etc.)
- The Hospital and Medical Services
- Law Enforcement
- Championship Golf Courses
- Home Construction
- Tax Rates / Impact Fees of Counties and Cities
- Non-Villa / Non-District 4 Street Signage

# Frequently Asked Questions and Answers



Submit Feedback,  
Inquiry, or Concern

## The Villages® Community Development Districts

- Mosquito Control
- Animal Control
- Traffic Signalization & Coordination

### **Who governs the CDD?**

The CDD is governed by a five-member Board of Supervisors elected by the property owners. A professional manager implements the policies of the Board.

### **How are CDD services financed?**

The CDD issues Special Assessment Revenue Bonds to finance community infrastructure. Generally, Community Development Districts assess each property owner a yearly capital debt service assessment to pay back those bonds.

In the case of the CDD a significant portion of this capital assessment will be prepaid by the developer at the time of closing.

The CDD may also charge fees for certain services it provides.

In addition, to maintain the facilities of the community and administer the CDD, the CDD conducts a public hearing each year at which it adopts an operating and maintenance budget. The funding of this budget is levied as an operating and maintenance assessment on your property by the Board of Supervisors. All residents pay for a share of the maintenance of the CDD improvements through this annual assessment.

### **What are the ongoing responsibilities of the CDD?**

The ongoing responsibilities of the CDD are to administer CDD bonds, operate and maintain the community facilities for the benefit of the property owners.

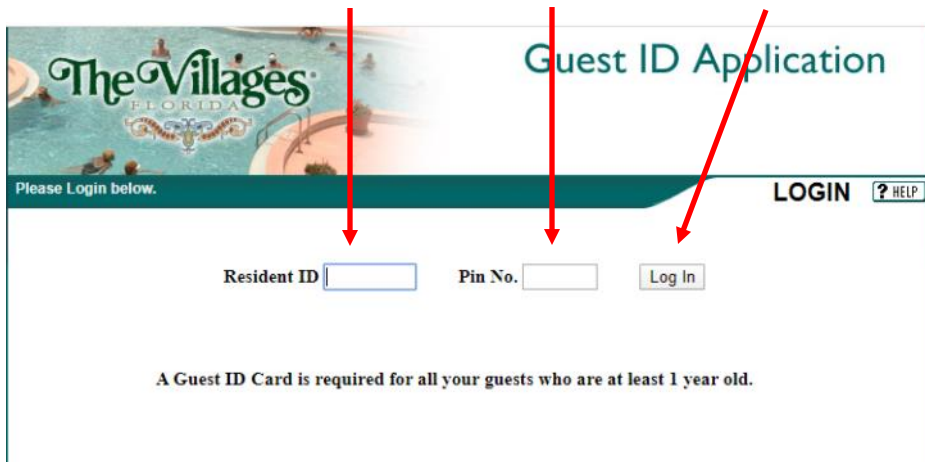
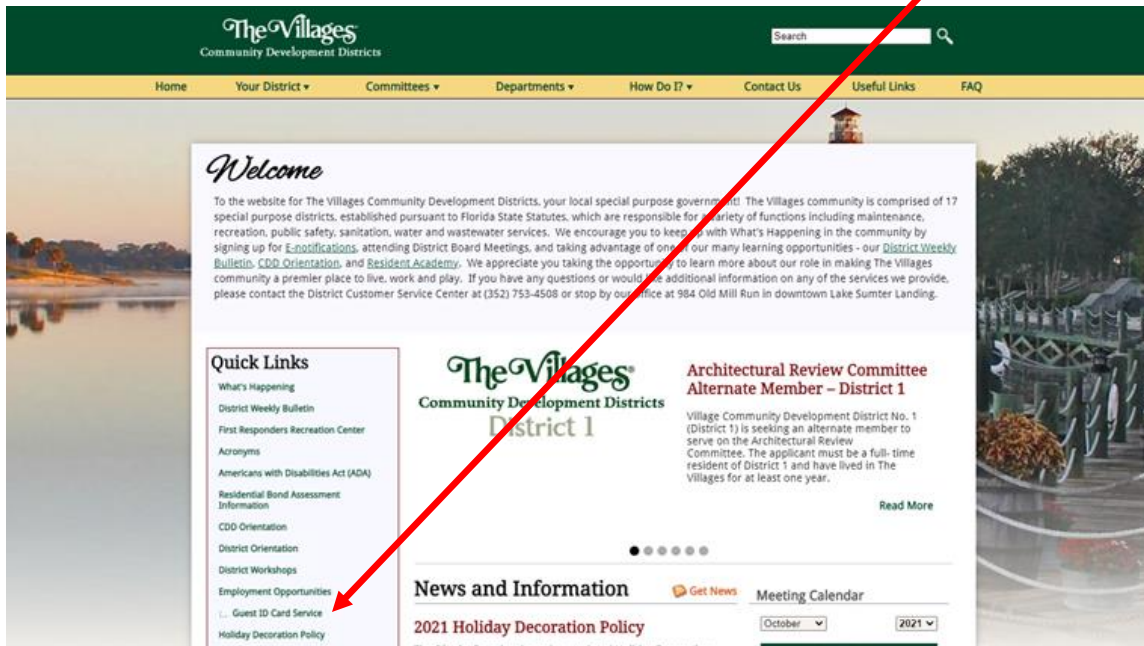
### **How Do I Find Out More About Community Development Districts in the State of Florida?**

For more information about Community Development Districts, please see the following website: [The 2009 Florida Statutes Chapter 190](#) or the following link – [Attend a Community Development District Orientation](#).

## Guest Passes Online

Guest passes can be ordered online to pickup at any regional recreation complex or one of the District Customer Service Offices.

1. Visit [DistrictGov.org](http://DistrictGov.org).
2. From the left hand side of the page, click on “Guest ID Card Service” under Quick links.



Your Resident ID number can be found on your Resident ID card under the barcode. If you don't know your 4 digit pin number, contact the District Customer Service Office at 352-753-4508.

- 4. On the Guest ID Application page,
  - Complete the form.
  - Select the Pick Up Location.
  - Click Save Application.
  - Complete the information for any other guests.

\*If you do not have 3 days from the arrival date, once you complete the application you can contact the pick up location and they can edit the dates.\*



Guest Name/Birthdate	Guest Home Address, City & State/Province	Check if Visited Villages Before	Date of Visit
First: <input type="text"/> Last: <input type="text"/> A Guest ID Card is required for all guests who are at least 1 year old. Guest Birth Info Mo. <input type="text"/> Day <input type="text"/> Year <input type="text"/>	Street: <input type="text"/> City: <input type="text"/> State/Province: <input type="text"/> Zip/Postal Code: <input type="text"/>	<input type="checkbox"/>	Arrival Date <input type="text" value="Fri, Oct 30, 2020"/> Departure Date <input type="text" value="Sat, Oct 31, 2020"/>

Select Pick Up Location:

[Save Application](#) [Print Guest List](#) [Log Off](#) [? HELP](#)

If you want a guest request cancelled that you entered today, please use the cancel button to remove guests that you have added today. Guest ID Requests submitted to the Customer Service Center can ONLY be picked up Monday through Friday. Guest ID's may be picked up 10/30/2020.

**Guest Pass Pick Up Locations**

Recreation Center locations to pick up your guest passes during the week from 8:30 AM to 4:00 PM:

Paradise: 352-753-0637

La Hacienda: 352-753-1716

Savannah Center: 352-750-6084

Mulberry Grove: 352-259-6040

Laurel Manor: 352-751-7110

Lake Miona: 352-430-2950

Colony Cottage: 352-750-1935

Sea Breeze: 352-750-2488

Eisenhower: 352-674-8390

Rohan: 352-674-8400

Fenney: 352-674-8460

Everglades: 352-674-8434

District Customer Service Centers: 352-753-4508 (Monday – Friday from 8:00 AM to 5:00 PM)

For weekend pick up, please contact the following regional recreation complexes from 8:30 AM to 12:00 PM:

La Hacienda: 352-753-1716

Lake Miona: 352-430-2950

Eisenhower: 352-674-8390

Rohan: 352-674-8400

Everglades: 352-674-8434

# Frequently Asked Questions and Answers



Submit Feedback,  
Inquiry, or Concern

## How can I have the flyer for my neighborhood event posted on the bulletin boards at my postal facility?

The bulletin boards located at the postal facilities provide a communication resource for The Villages neighborhood groups and the District Government to post neighborhood events and information.

- All items must be approved by the District before posting
- Items shall not be posted to exceed two (2) weeks or until the post is no longer valid
- Any type of notice posted to the outside of the bulletin board or posted without prior approval will be removed and discarded

The following items will not be approved for posting at any time:

- Commercial services / activities
- Charitable activities / organizations
- Religious material
- Club recruitment / membership notices
- Petitions
- Items or services for sale
- Materials that oppose or support political candidates or ballot measures



To submit an item for posting, please:

- Visit the Customer Service Center at 984 Old Mill Run or our Satellite Office at 4856 South Morse Blvd. to drop off the posting
- Email the item to [customerservice@districtgov.org](mailto:customerservice@districtgov.org)
- Place the item in the Utility / Amenity / District Correspondence box located at each postal facility
- Include your name, contact information, post and removal date and posting location

For additional information or to view the complete Postal Facility Bulletin Board Guidelines, please contact Customer Service at 352-753-4508 or visit [DistrictGov.org](http://DistrictGov.org).

## Information Provided By...

### New Year – New Habits!

This year, make a resolution to make new habits, and maybe throw out some old bad ones, too! Risk Management wishes you a happy 2022, and would like to pass along some new, safe, habits to add into your daily routine this year!



**Keep All Windows and Doors Locked** — As simple as this sounds, it's important to make note of. Many homes have multiple doors and windows and it can be easy to overlook one or more of them. For optimal safety, make sure to lock all doors and even consider a doorbell camera when you are not home or home alone. Make sure that windows are securely fastened so that burglars can't enter the home through any of them. If you have any sliding doors, place a rod in the track to prevent thieves from forcing the door open and entering.



**Make use of timers** — Timers are great especially on nights you won't be home. Just because you aren't home doesn't mean that you should keep all the lights off at all times. Set a timer and have the lights go on and off at specific times so that it looks like your home is being occupied.

**Install lights with motion sensors outside of your home** — Burglars are often discouraged by these lights. When the lights go off, it gives them a chance to run away from the bright lights before you catch them trying to enter your house. This is also a great way for you to know when someone is approaching your home.



**Never leave anything in plain sight inside your car or golf cart — even if the doors are locked!** Thieves can break through the windows to take your belongings if they feel motivated enough. So, don't give anyone any reason for them to target your car. By keeping your car completely clear of your possessions, it will not only save you the trouble of recovering your valuables and the inconvenience of having to fix broken car windows.



**Make it a Habit! Check all doors, windows, and your car at 9:00 PM, every night!**

**Keep your neighbors informed** — It's always smart to get to know your neighbors and get to a level where you can at least trust one of them. This is a good idea especially if you plan on being away for a few days or more. By giving a copy of your keys to a trusted neighbor, you can have them make sure everything is okay at home.



## Information Provided By...

- ⇒ **Inform a trusted neighbor that you will be away for a few days if there's a vacation coming up.**
- ⇒ **Give them a copy of your keys. This way, they can make sure that everything is okay at home.**
- ⇒ **Create a neighborhood calling tree with a few trusted neighbors and place it somewhere readily accessible so that in case of an emergency, you can easily contact them.**

**Keep personal information hidden by using a paper shredder** — In addition to possession theft, identity theft is a real thing! With that in mind, conceal your personal information by shredding papers before throwing them away to be safe. Having paperwork with your address, credit card information, bank numbers, and passwords lying around can make you a target to burglars who are always looking to gain the most without putting in too much effort.

**Get a security system installed** — When used properly, a good home security system can really help to improve neighborhood safety. In fact, a Rutgers study in 2009 found that the more homes that had a security system installed in an area, the less robberies took place in that given area.

### **Numbers To Have:**

**Always dial 911 if you feel your safety is in jeopardy.**

When it is not a life threatening emergency, call your local Sheriff's Office (SO) or Police Department's (PD) Non-Emergency number:

- |                                   |              |
|-----------------------------------|--------------|
| • Marion County SO Non-Emergency  | 352-732-9111 |
| • Sumter County SO Non-Emergency  | 352-793-2621 |
| • Lake County SO Non-Emergency    | 352-343-2101 |
| • Lady Lake PD Non-Emergency      | 352-751-1565 |
| • Fruitland Park PD Non-Emergency | 352-360-6655 |
| • Wildwood PD Non-Emergency       | 352-330-1355 |

Source: <https://www.safehome.org/resources/community-safety-guide/>

# Information Provided By UF IFAS Extension

**UF** | IFAS Extension  
UNIVERSITY of FLORIDA  
An Equal Opportunity Institution



# LAWN WATERING TIPS

**The Villages®**  
Community Development Districts

## HOW OFTEN SHOULD YOU WATER YOUR LAWN?

### FOR A HEALTHY LAWN:

Supplemental watering of 1/2 to 3/4 inch per irrigation event when

- leaf blades are folded;
- leaf blades have a blue-gray color; or
- footprints or lawnmower tracks remain on lawn for a few minutes

Check irrigation schedule for your address at <https://www.thevillageswaterwisdom.com>

### OVER-WATERING CAUSES:

- Shallow root systems
- Disease and insect problems
- Runoff that may carry fertilizers and pesticides from lawns



## WATER AT MOST 2X PER WEEK

For watering or other gardening tips, contact UF/IFAS Extension Sumter County at 352-569-6862



**The following facilities will be temporarily closed or have scheduled maintenance:**

⇒ **Chula Vista Village Recreation Center Shuffleboard Courts**

The Chula Vista Village Recreation Center Shuffleboard Courts will be closed for resurfacing December 16th through January 7th.

⇒ **El Santiago Village Recreation Center Pickleball and Tennis Courts**

The El Santiago Village Recreation Center Pickleball and Tennis Courts will be closed for maintenance January 10th through January 23rd.

⇒ **Savannah Regional Recreation Complex Indoor Facilities, Outdoor Facilities and Sports Pool**

The Savannah Regional Recreation Complex Indoor Facilities, Outdoor Facilities and Sports Pool will be closed for maintenance until 12:00 PM on January 5th and all day on January 9th.

⇒ **Chatham Village Recreation Center Secretariat Room**

The Secretariat Room at the Chatham Village Recreation Center will be closed for maintenance starting at 9:00 AM January 5th through January 8th.

⇒ **Churchill Street Village Recreation Center Shuffleboard Courts**

The Churchill Street Village Recreation Center Shuffleboard Courts will be closed for resurfacing January 10th through January 26th.

⇒ **Bacall Village Recreation Center Indoor Facilities, Outdoor Facilities and Family Pool**

The Bacall Village Recreation Center Indoor Facilities, Outdoor Facilities and Family Pool will be closed for facility A/C work on January 11th and January 12th.

⇒ **Largo Neighborhood Recreation Area and Adult Pool**

The Largo Neighborhood Recreation Area and Adult Pool will be closed for pool resurfacing December 31st through January 22nd.



**The following facilities will be temporarily closed or have scheduled maintenance:**

⇒ **Eisenhower Regional Recreation Complex Pickleball Courts**

The Eisenhower Regional Recreation Complex Pickleball Courts will be closed for maintenance December 27th through January 19th.

⇒ **Moyer Village Recreation Center Family Pool**

The Moyer Village Recreation Center Family Pool will be closed for maintenance January 21st through January 29th.

⇒ **Saddlebrook Executive Golf Course**

The Saddlebrook Executive Golf Course will be closed for scheduled maintenance and resurfacing of multi-modal paths January 10th through January 12th.



# Information Provided By...



## **ARCHITECTURAL REVIEW COMMITTEE**

Village Community Development District No. 2 (District 2), No. 7 (District 7) and Village Center Community Development District for the Lady Lake / Lake County portion of The Villages north of County Road 466 are seeking alternate members to serve on the Architectural Review Committee.

The alternate applicant must be a full time resident of the District they are applying for and have lived in The Villages for at least one year. Candidates are recommended to have education and/or experience in any of the following areas: architecture, ability to read site plans, residential/commercial construction, building management, deed restricted communities, landscaping, county code enforcement, etc.; however, this is not required. The Committee meets weekly, on Wednesdays at 8:00 AM for approximately 2-4 hours.

The required attendance for the alternate member is to attend an Architectural Review Committee meeting each week for four (4) weeks and then monthly thereafter.

If you are interested in becoming an alternate member on the Architectural Review Committee, complete the application by clicking one of the following links: [District 2 Application](#), [District 7 Application](#), [Lady Lake /Lake County Application](#) and returning it to the Community Standards Department, 984 Old Mill Run, The Villages, Florida.

**Section 112.3145(7)(g), Florida Statutes requires that Architectural Review Committee members must complete and submit a Statement of Financial Interests (Form 1) at the time they are appointed to the Architectural Review Committee.**

The Villages®  
Community Development Districts  
Community Standards

COMMUNITY STANDARDS DEPARTMENT  
ARCHITECTURAL REVIEW COMMITTEE  
VOLUNTEER MEMBER FOR  
VILLAGE COMMUNITY DEVELOPMENT DISTRICT NO. 7

APPLICATION FOR MEMBERSHIP

This application **must** be returned to the Community Standards Department, 984 Old Mill Run, The Villages, Florida **no later than 5:00 p.m. on April 16, 2021.**

I understand that being a member of the Architectural Review Committee (ARC) is a volunteer position with a four year commitment where I will spend approximately two hours every week as a committee member. **The applicant must be a full time resident of Village Community Development District No. 7 and have lived in The Villages for at least one year.** Committee members are recommended to have education and/or experience in any of the following areas: architecture, ability to read site plans, residential/commercial construction, building management, deed restricted communities, landscaping, county code enforcement, etc.

1. Please briefly describe your past business or career paths.

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2. What special skills or education do you have that would benefit the ARC? (Please include special skills, experience or training such as architect, ability to read site plans, builder, condo/building management, working with deed restricted communities, etc.)

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3. Are you familiar with your deed restrictions and/or covenants?    Y        N`

Signature \_\_\_\_\_ Phone \_\_\_\_\_

Print Name \_\_\_\_\_ Village of \_\_\_\_\_

Address \_\_\_\_\_ Date \_\_\_\_\_

Village Community Development Districts  
984 Old Mill Run, The Villages, Florida 32162  
Business Phone: 352-751-3912    Business Fax: 352-751-6707

**SAMPLE**  
For each District's Application, please see the previous page.