

Contact Us:

Customer Service
(352) 753-4508

Administration
(352) 751-3939

Budget
(352) 674-1920

Community Standards
(352) 751-3912

Community Watch
(352) 753-0550

Property Management
(352) 753-4022

Finance Customer Service
(352) 750-0000

Human Resources
(352) 674-1905

Public Safety
(352) 205-8280

Purchasing
(352) 751-6700

Recreation Administration
(352) 674-1800

Risk Management
(352) 674-1828

Utility Operations
(352) 751-3939

District Weekly Bulletin



This photo was submitted by Steve Jackson, District Property Management, as part of the photo contest for the cover of the annual Village Community Development District No. 13. Audit Report. To view the entire audit report for District 13 or any of The Village Community Development Districts, please visit [DistrictGov.org](https://www.districtgov.org).

CDD Orientation

This valuable program is held on the **second** and **fourth** Thursday of the month at 10:00 AM in the District office located at 984 Old Mill Run in Lake Sumter Landing. For additional information, please contact the District Customer Service Center at 352-753-4508.

Save the Date

Resident ACADEMY

Are you interested in learning information about The Village Community Development Districts? Help alleviate the confusion, questions and misinformation that exist regarding the responsibilities and functions of the Districts. The Resident Academy provides an opportunity for all residents to learn more about the District Departments working together to make this a premier community! Participants will hear presentations from The Villages Public Safety Department, District Property Management, Community Watch, Recreation & Parks, Finance, Utilities and more!

With an improved format and no waiting list, choose from two convenient dates in 2022 to fit your active lifestyle!

- July 18, 2022 at the Savannah Recreation Center — 8:30 AM - 1:30 PM
- October 17, 2022 at the Rohan Recreation Center — 8:30 AM - 1:30 PM

Information Provided By...

The Villages®
Community Development Districts

Email Safety Tips

The District is aware of emails being sent out, inclusive of official District logos or posing as staff members, requesting donations and other financial contributions. As a government entity, there is a significant amount of information that is available to the public and it is unfortunate that individuals leverage that in an effort to gain access to personal information.

As a reminder, the District will never prompt you to provide banking information, change a password or contribute funds to a charity via email. If you do receive an unexpected email requesting that you download information, click on a link or provide personal information, it is very likely a phishing attempt. Do not click on any links or documents within the email, forward the email to anyone, or reply to it. If an email looks suspicious, it's best to delete it or mark it as spam.

See the following page for helpful tips to prevent digital attacks.

Information Provided By KnowBe4

YOU are a target!

Cybercriminals are quite effective at getting what they want. They've learned that the easiest way around your organization's defenses isn't hacking and cracking, it's tricking you into letting them in.

DIGITAL ATTACKS

Phishing: Email-based social engineering targeting an organization.

Spear Phishing: Email-based social engineering targeting a specific person or role.

Stop, look, and think before you click that link or open that attachment.

IN-PERSON ATTACKS

USB Attacks: An attack that uses a thumb drive to install malware on your computer.

Tailgating: When a hacker bypasses physical access controls by following an authorized person inside.

Stop, look, and think before allowing someone in that you don't recognize or plugging any external media into your computer.

PHONE ATTACKS

Smishing: Text-based social engineering.

Vishing: Over-the-phone-based social engineering.

Stop, look, and think before you surrender confidential information or take action on an urgent request.

Social Engineering

Social engineering is the art of manipulating, influencing, or deceiving you into taking some action that isn't in your own best interest or in the best interest of your organization.

The goal of social engineers is to obtain your trust, then exploit that relationship to coax you into either divulging sensitive information about yourself or your organization or giving them access to your network.

Red Flags

Red flags are a sign of danger or a problem. They can be as subtle as an uneasy feeling or as obvious as an email about "suspicious charges" from a bank that you don't even have an account with.

Pay attention to these warning signs as they can alert you to a social engineering attack!

Since phishing is the most common form of social engineering, let's take a closer look at seven areas in an email and their corresponding red flags.

FROM

- An email coming from an unknown address.
- You know the sender (or the organization), but the email is unexpected or out of character.

TO

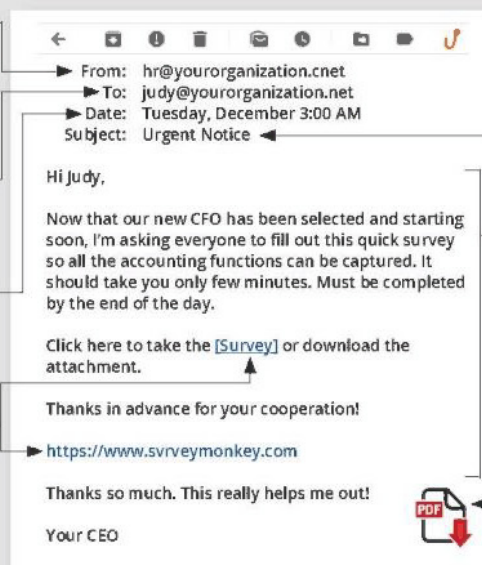
- You were copied on an email and you don't know the other people it was sent to.

DATE

- You receive an email that you would usually get during normal business hours, but it was sent at 3:00 a.m.

HYPERLINKS

- There are misspellings in the link.
- The email contains hyperlinks asking you to take an action.
- When you hover your cursor over the link, the link address is for a different website.



SUBJECT

- The subject line of an email is irrelevant or doesn't match the message content.
- It's an email about something you never requested or a receipt for something you never purchased.

CONTENT

- The sender is asking you to click on a link or open an attachment.
- The email is asking you to look at a compromising or embarrassing picture of yourself or someone you know.
- You have an uncomfortable feeling, or it just seems odd or illogical.

ATTACHMENTS

- Any attachment you receive that you aren't expecting.

Information Provided By...

The Villages®
Community Development Districts
Recreation & Parks



The Villages Senior Games

After missing two years, The Villages Senior Games is back and continues to grow and provide fun, fellowship, fitness and competition for all Villages residents. The focus of The Villages Senior Games is not winning, but participating. Come on out and watch your fellow Villagers compete in their favorite sport.



2022 The Villages SENIOR GAMES

Cheer On OUR ATHLETES

COME TO ANY SCHEDULED GAME!
APRIL 16 - 24

The Villages Recreation & Parks

Full Schedules at TheVillagesSeniorGames.com | 352-753-1716 | SeniorGames@DistrictGov.org

The banner features a photograph of a woman in a blue shirt cheering with her arms raised on a tennis court, with other spectators in the background. The text is overlaid on a green and white background.

For more information on The Villages Senior Games, please click the following link — [Senior Games 2022](#).

Information Provided By...

The Villages®
Community Development Districts
Recreation & Parks



Outdoor Concert Series

Join us for the last Outdoor Concert of the year!

OUTDOOR Concert Series
FEATURING
DANNY B
Wednesday | Apr 20 | 2:00 pm
LA HACIENDA RECREATION COMPLEX



Benefiting the Wilwood Soap Kitchen and the Wilwood Food Pantry

The Villages®
Recreation & Parks



For more information email RecreationDepartment@DistrictGov.org | Call 352-753-1716 | DistrictGov.org

Recreation Socials

The Recreation & Parks Department's monthly socials are one time social gatherings, parties, events or activities held at various recreation centers to help Villagers enjoy the companionship of others in a friendly, fun atmosphere. A full slate of activities for the upcoming month is published on the back of the Recreation & Parks Publication on the third Thursday of each month. The social calendar can also be found by clicking the following link — [Recreation & Parks Socials](#). Registration for the events begins the last Thursday of each month and can be done in person at any regional recreation center or on the District website by clicking 'Register Here' on the page link above.

Frequently Asked Questions and Answers



Submit Feedback,
Inquiry, or Concern

Who provides emergency management and services to the residents of The Villages?

Emergency management and services related to preparation for severe weather, floods, hurricanes and other disaster response activities fall under the purview of the county in which you live.

If you have questions on severe weather or other emergency management issues in your area, please contact the appropriate county below. Lake, Marion and Sumter Counties also have programs designed to notify their residents of weather incidents, hazardous conditions and other important information.

To sign up for the notifications in your county, please visit the links below or contact the county in which you live for additional information.

Lake County — Emergency Management: 352-343-9420 or visit or www.lakecountyfl.gov/offices/emergency_management

Marion County — Emergency Management: 352-732-8100 or visit <https://www.marionso.com/emergency-management>

Sumter County — Emergency Management: 352-689-4400 or visit <http://sumtercountyfl.gov/718/Emergency-Management> and <https://member.everbridge.net/453003085614874/login>

State & Federal Severe Weather Information:

Local weather: <http://www.weather.gov>

Tropical weather: <http://www.nhc.noaa.gov>

State Emergency Management: www.floridadisaster.org

For information on how to sign up for Wireless Emergency Alerts, please click the following link — [National Weather Service WEA](#).

Information Provided By...

The Villages®

Community Development Districts

Community Watch

Community Watch Safety Lights

Community Watch Patrol Drivers often come upon different situations that require the use of safety lights. Community Watch utilizes flashing and strobing amber overhead lights that activate during hazardous situations. Hazardous situations include traffic accidents, stalled vehicles, debris in traffic lanes, gate issues, road maintenance issues, water main breaks involving traffic areas and any other place where extra awareness is needed.



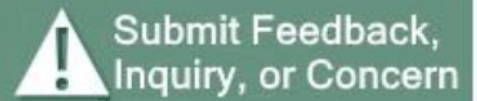
Community Watch drivers utilize these lights to alert other drivers of a hazard in the road ahead and to let them know they need to use extra precautions, slow down and follow signals and directions given by Community Watch Patrol Drivers or other safety personnel. Community Watch's top priority is the well-being of all drivers on the road and these safety lights help them to achieve that.

Community Watch works hand in hand with 9 different law enforcement agencies and each District Department in varying capacities to preserve a safe environment. We ask you to help them do their tough jobs safely, by keeping the area around them free and clear of obstructions during a hazardous situation.

For questions, comments or more information, you may contact Community Watch by email at CommunityWatch2@Districtgov.org or by phone at 352-753-0550.

Do you want to join the Community Watch team? [Click here](#) and select 'Community Watch' under the Categories menu to see all open positions.

Frequently Asked Questions and Answers



The Villages® Community Development Districts Customer Service

I lost my Villages ID. How do I get a new one?

Please contact the District Customer Service Center at 352-753-4508 to make an appointment. There are two locations to choose from: 984 Old Mill Run in Lake Sumter Landing or 4856 South Morse Boulevard just south of SR 44. There are two options to replace your ID. You can receive a free temporary 30 Day ID which will give you an opportunity to find your original ID. If you prefer not to get a temporary card, we can replace your ID with a new permanent card. Lost, stolen, or damaged Villages Resident ID cards will be replaced for a \$15.00 charge. A new resident ID number will be issued and a new photo will be taken each time a new ID is issued.

How do I replace my gate cards?

Bring any remaining gate cards you still have issued to your home as they are issued in sets of two. We will deactivate the missing card(s). If the missing card is part of a set, the set will be deactivated. We will issue you a new single card or a set of cards. It will cost \$15.00 to replace the missing card.

For additional information, please contact the District Customer Service Center by phone at 352-753-4508 or by email at customerservice@districtgov.org.



Frequently Asked Questions and Answers



Submit Feedback,
Inquiry, or Concern

How can I have the flyer for my neighborhood event posted on the bulletin boards at my postal facility?

The bulletin boards located at the postal facilities provide a communication resource for The Villages neighborhood groups and the District Government to post neighborhood events and information.

- All items must be approved by the District before posting.
- Items shall not be posted to exceed two (2) weeks or until the post is no longer valid.
- Any type of notice posted to the outside of the bulletin board or posted without prior approval will be removed and discarded.

The following items will not be approved for posting at any time:

- Commercial services / activities.
- Charitable activities / organizations.
- Religious material.
- Club recruitment / membership notices.
- Petitions.
- Items or services for sale.
- Materials that oppose or support political candidates or ballot measures.



To submit an item for posting, please:

- Visit the Customer Service Center at 984 Old Mill Run or our Satellite Office at 4856 South Morse Blvd. to drop off the posting.
- Email the item to customerservice@districtgov.org.
- Place the item in the Utility / Amenity / District Correspondence box located at each postal facility.
- Include your name, contact information, post and removal date and posting location.

For additional information or to view the complete Postal Facility Bulletin Board Guidelines, please contact Customer Service at 352-753-4508 or visit our website at DistrictGov.org.

Did You Know??

Did you know that many of the water retention areas in our community are connected through various inlets and pipes?

In addition to storm water, everything that enters the storm water pipes can end up in the water retention areas throughout our community. This includes trash, leaves, fertilizer, soap from washing vehicles, animal droppings and more.

Please help us ensure the health and continued maintenance of the water retention basins throughout The Villages by not placing ANYTHING in any of the storm water drains. Our National Pollutant Discharge Elimination System permit does not allow dumping into these storm drain systems. If you see anything being placed in storm water drains, contact District Property Management at 352-753-4022.

For additional information on storm water management in our community, please visit our website at DistrictGov.org.



Information Provided By...

Stay Safe Enjoying Florida Wildlife

Florida is well known for its array of potentially dangerous wildlife. While outdoors, remember that you are sharing their habitat.



Walk slowly. Never feed or approach any wild animal. Desensitization to humans may result in harm to a human and may also result in an animal's death.

Alligators

Yes, we have them, and yes, you'll see them. Be aware of the possible presence of alligators when in or near any fresh or brackish water. Alligators are rarely a threat to humans unless they've been fed and associate you with a food source. Never throw your food scraps into a body of water. If an alligator is on the footpath and refuses to move after you've made a lot of noise, don't walk up close to it. Give it a wide berth, circling its tail end so it doesn't feel trapped or threatened. Avoid water at dawn or dusk, when they are most active. During mating season (April-June) it is common to see alligators migrating between different bodies of water. Please keep in mind that they can also be more territorial during these times.

Florida has four species of **venomous snakes**:

- Cottonmouth — an aggressive snake that prefers swampy areas
- Rattlesnake (diamondback, timber, and pygmy) — found in upland or swampy areas
- Southern copperhead
- Eastern coral snake



Most snake bites occur because someone attempted to handle a snake or got within the snake's "strike zone." If you encounter a snake, do not approach or attempt to remove it—give it a wide berth. Watch your step while walking through grass or on trails, along with swimming in a river, lake, or spring.

No wildlife species should ever be approached. **Animals can be aggressive when they are afraid, startled or feel cornered.** Animals can also carry diseases that can be spread through bites.

Information Provided By...

Follow these tips to make sure you and your family stay safe while also protecting Florida's wildlife:

- Excited children may scare animals. Some animals may see this type of interaction as a potential attack and go on the defensive. When they are frightened they may attack.
- Don't approach an animal that is near the road or any type of traffic. While you shouldn't approach a wild animal anywhere, it is especially dangerous around traffic
- Stay away from nests and mothers with their young. A mother will either instinctively protect her young or could potentially abandon them. Walk out of your way to avoid them, if you stumble across them.
- **Don't feed them!** If you enjoy the animals — don't feed them. They will lose their desire to hunt and will see humans as a food source. Animals who see humans as their food source will stalk all humans and when they don't feed them, they will get more aggressive
- Do not assume "safe actions." Many people who are bitten by wild animals say they were surprised by the animal attack. They claim it seemed friendly. However, wild animals do not necessarily exhibit the same warning signs that domesticated animals would.
- Do not disturb their habitat. This means clean up your trash, don't pick up nests, babies, or cause other disturbances to where the animals live.



Florida Fish and Wildlife Commission (FWC) defines nuisance wildlife as “wildlife that causes (or is about to cause) property damage, presents a threat to public safety, or causes an annoyance within, under, or upon a building.”

To report a nuisance animal or someone feeding an alligator, call:

Florida Fish and Wildlife Conservation at 352-732-1225. Feeding of Alligators and Crocodiles in Florida is illegal.

Sources: [Florida Fish and Wildlife Conservation Commission](#) [KissaGator.com](#) [Wildlife Safety Tips for Enjoying the Great Outdoors](#)



The Villages®

PUBLIC SAFETY DEPARTMENT

PUBLIC SAFETY MISSION STATEMENT

With respect and dignity, The Villages' Public Safety Department (VPSD) will work to prevent harm, and respond to un-prevented incidents in an efficient and effective manner with the best resources provided by the community, and be nice!



FREQUENTLY ASKED QUESTIONS

How are each of the fire stations staffed in The Villages?

The VPSD consists of nine fire stations strategically located in the community to keep response times to a minimum. Each station is staffed 24 hours with two to four firefighter EMTs or paramedics, and the types of apparatus include rescue trucks, attack vehicles, and fire engines.

What types of calls do the VPSD personnel respond to?

Approximately 20% of VPSD calls are fire or service related, while 80% are medical. Fire calls can be as simple as a chirping smoke detector, or as serious as a house fire. Medical related calls can be categorized into five groups: falls, cardiac arrest, dizziness or fainting, difficulty breathing, or general weakness.

Why does a fire truck respond to medical emergencies?

Like many fire departments across the United States, VPSD purchases "medical engines" which are fire trucks that are capable of handling both fire and EMS related incidents. These engines have the same equipment as an ambulance, with the exception of a stretcher, and are staffed with at least one firefighter/paramedic and one firefighter/EMT. When an engine has the capability to run both fire and EMS calls, it ensures that VPSD can effectively respond to any incident, and results in the best value for the dollars spent on apparatus.

www.DistrictGov.org

HELPFUL INFORMATION

What Happens When I Call 911 in The Villages?

There are several things that can help make your 911 call less distressing, frantic, or frustrating:

- If you are incapacitated and cannot get to the door to let the emergency personnel in, tell the dispatcher. Is there a “hidden key?” or other means of entry? Give the dispatcher clear instructions.
- If you have pets, and can put them in a secure room, do so for their own safety and the safety of the emergency responders.
- Can the emergency responders see the house numbers for your home? Are the outside lights on? Provide the dispatcher with as much information that will make it easier to emergency personnel to locate you.
- Please provide all information requested by the dispatcher.
- When calling from a cell phone, please do not hang up. Remain on the line until a dispatcher answers.
- When in doubt, call 911. If the situation upsets or scares you enough to “think” it’s an emergency, it probably is. Call 911.

When should I call 911?

When you have a medical, fire, or police emergency or if the situation seems urgent, or has the potential to become dangerous, call 911. Dispatchers will determine whether your call should be handled by 911 or can be transferred to another person or agency.

Doesn't the 911 operator know my address when I call?

Why does he/she have to ask?

If you call 911 from your house phone, the location of that telephone appears on the dispatcher’s computer screen. It also gives your phone number as well as information about your primary police service, fire service, EMS service, and ambulance service. If you call from your cell phone, none of that information may be available. The dispatcher will always ask for the location of the emergency either to confirm what they already see on the screen, or to learn the location from the cell phone caller. As a result, if you’re calling from a cell phone, you need to know the COUNTY, YOUR ADDRESS, or CLOSEST CROSS STREETS to your location.

How long does all of this take?

The average 911 call only takes about 30 seconds until help is dispatched. Of course, the time depends on you – the caller – knowing where the emergency is.

Some special considerations for the deaf or hard of hearing...

The traditional, audible alert smoke detector may not work for the deaf or severely hard-of-hearing individual.

A smoke alarm made specifically for the deaf or hard of hearing is imperative to keep you safe in an emergency. There are several options including: devices with audible alarms, strobe lights or other visual signals, motorized bed shakers, or a combination of all of the above. You must determine which devices best meet your specific needs.

For those of you who wear a hearing aid, cochlear device, or other assistive listening device, you may think that having a visual warning device is unnecessary. After all, you wear a device that allows you to hear. Unless you wear that device 100% of the time or have a hearing partner by your side 100% of the time, that visual warning may not be fully effective.

Smoke Detector Program

If you need assistance changing the batteries in your smoke detectors, contact us at (352) 205-8280 Monday - Friday from 8:00 a.m. - 5:00 p.m. for assistance. Please make sure you have replacement batteries before we arrive. Smoke detector batteries typically need to be replaced once per year. If you need your batteries replaced and cannot utilize our normal business hours.



VILLAGES FIRE STATION LOCATIONS

Station #40

2455 Parr Drive
The Villages, FL 32162

Station #41

8013 CR 466
The Villages, FL 32162

Station #42

17202 Belle Meade Circle
The Villages, FL 32162

Station #43

1419 Paradise Drive
Lady Lake, FL 32159

Station #44/Fire Headquarters

3035 South Morse Boulevard
The Villages, FL 32163

Station #45

3555 Buena Vista Boulevard
The Villages, FL 32162

Station #46

3290 CR 521
Wildwood, FL 34785

Station #47

4856 S. Morse Boulevard
The Villages, FL 32163

Station #51

1231 Bonita Boulevard
The Villages, FL 32162

The Villages®

Community Development Districts

Public Safety

Fire Headquarters

3035 S Morse Blvd, The Villages, Florida 32163
(352) 205-8280 | Fax: (352) 205-8290

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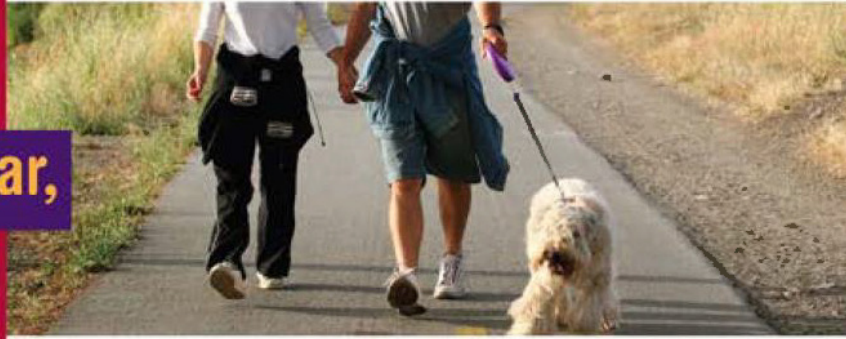
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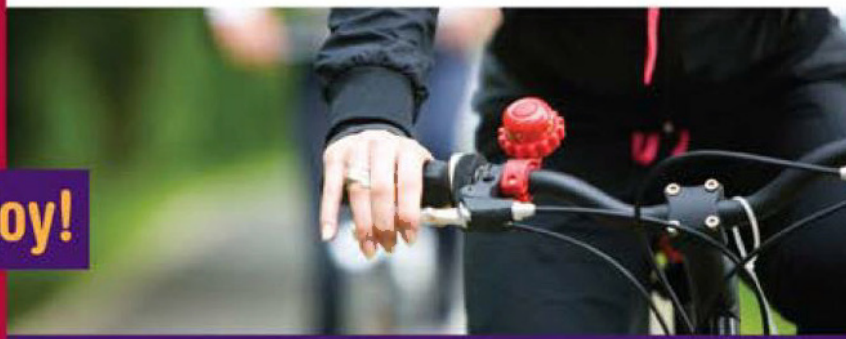
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esponsibly to



njoy!



The Villages
Community Development Districts

Our Multi-Modal Paths are for everyone's enjoyment — so be safe and share the path!

Frequently Asked Questions and Answers



Submit Feedback,
Inquiry, or Concern

In which District do I reside?

| VILLAGE | DISTRICT | VILLAGE | DISTRICT |
|---------------------------|----------|--------------------------|----------|
| Alden Bungalows @ Collier | 10 | Citrus Grove | 13 |
| Alhambra | 2 | Collier | 10 |
| Amelia | 6 | Country Club Hills | LC |
| Antrim Dells @ Collier | 10 | De Allende | 1 |
| Ashland | 5 | De La Vista | 1 |
| Belle Aire | 3 | De Luna | 12 |
| Belvedere | 5 | Del Mar | LC |
| Bonita | 7 | DeSoto | 12 |
| Bonnybrook | 5 | Dunedin | 10 |
| Bradford | 13 | Duval | 7 |
| Briar Meadow | 4 | El Cortez | LC |
| BRIDGEPORT @ | | Fenney | 12 |
| Creekside Landing | 8 | Fernandina | 9 |
| Edgewater Bungalows | 6 | Gilchrist | 9 |
| Lake Miona | 5 | Glenbrook | 3 |
| Lake Shore Cottages | 6 | HACIENDA | |
| Lake Sumter | 6 | Spanish Spring Villas | LC |
| Laurel Valley | 8 | Vista Lago Villas | LC |
| Miona Shores | 6 | Vista Sonoma Villas | LC |
| Buttonwood | 8 | HACIENDA | |
| Calumet Grove | 4 | Units 7, 8, & 9 | 1 |
| Caroline | 6 | Hadley | 7 |
| Cason Hammock | 13 | Harmeswood of Belle Aire | 2 |
| Charlotte | 9 | Hawkins | 13 |
| Chatham | 4 | Hemingway | 7 |
| Chatham @ Soulliere | 4 | Hickory Head Hammock | 1 |
| Chitty Chatty | 13 | Hillsborough | 10 |

Frequently Asked Questions and Answers



Submit Feedback,
Inquiry, or Concern

In which District do I reside?

| VILLAGE | DISTRICT | VILLAGE | DISTRICT |
|-------------------------------|----------|------------------------------|----------|
| Hyde Park @ Charlotte | 10 | Polo Ridge | 3 |
| LaBelle | 10 | Richmond | 13 |
| Lake Deaton | 10 | Rio Grande | 1 |
| Lake Ridge | 8 | Rio Ponderosa | 1 |
| La Reynalda | LC | Rio Ranchero | 1 |
| Largo | 6 | Sabal Chase | 6 |
| La Zamora | LC | Sanibel | 9 |
| Liberty Park | 5 | Santiago | 2 |
| Linden | 12 | Santo Domingo | 2 |
| Lynnhaven | 5 | Silver Lake | LC |
| Mallory Square | 6 | Springdale | 4 |
| Marsh Bend | 12 | St. Catherine | 13 |
| McClure | 12 | St. Charles | 8 |
| Mira Mesa | LC | St. James | 8 |
| Mission Hills @ Hacienda | 9 | St. Johns | 13 |
| Monarch Grove | 12 | Summerhill | 3 |
| Orange Blossom Gardens | LC | Sunbury of Glenbrook | 3 |
| Osceola Hills | 10 | Sunset Pointe | 5 |
| Osceola Hills @ Soaring Eagle | 10 | Sunset Ridge @ Sunset Pointe | 5 |
| Palo Alto | 1 | Tall Trees | 6 |
| Palo Alto - Unit 21 ONLY | 2 | Tamarind Grove | 8 |
| Pennecamp | 8 | Tierra Del Sol | 1 |
| Piedmont | 4 | Valle Verde | LC |
| Pine Hills | 11 | Virginia Trace | 6 |
| Pinellas | 9 | Winifred | 5 |
| Pine Ridge | 11 | Woodbury | 4 |
| Poinciana | 5 | | |

Information Provided By...

Please Clean Up After Your Pets

Pet owners should always pick up after their pets and dispose of pet waste in your household trash or in a designated container. Pet waste should not be left on the ground and should never be put into storm drains, roads or waterbodies.

When it rains, pet waste can flow into storm drains and into roads. Eventually the waste ends up in our waterbodies causing water pollution. The waste also causes excess nutrients which creates algae bloom and decreases oxygen in the water. This condition has an adverse effect on fish and other aquatic life. If not disposed of properly, pet waste not only affects water quality, but public health. The bacteria found in pet waste are very harmful and can make people ill. Public beaches are closed when bacteria found in the water makes swimming unsafe.

What You Can Do:

- Always clean up after your animals.
- Use bags or scoopers to pick up waste.
- Dispose of waste in pet waste containers or in your household trash.
- Do not put pet waste into storm drains or on the road.
- When traveling, carry extra bags in the car to have on hand to clean up after your pet.
- Remind other pet owners to pick up after their pet.



Information Provided By...



WATER SYSTEM MAINTENANCE

Preventative maintenance is occurring on the potable water system field valves throughout many areas of The Villages. Those customers serviced by Village Center Service Area (VCSA), Little Sumter Service Area (LSSA), North Sumter Utilities (NSU), Central Sumter Utilities (CSU) and South Sumter Utilities (SSU) that will be impacted will be notified 24 hours in advance of a temporary interruption in service and will receive the following notification:

THE PUBLIC DRINKING WATER MAINS IN YOUR AREA WILL BE SHUT DOWN TEMPORARILY FOR NEEDED MAINTENANCE. AS A PRECAUTION, UPON RETURN OF WATER SERVICE, WE ADVISE THAT **ALL WATER USED FOR DRINKING, MAKING ICE, AND COOKING BE BOILED, FOR ALL OTHER HOUSE HOLD USES THE WATER IS ACCEPTABLE.** A ROLLING BOIL OF ONE MINUTE IS SUFFICIENT. AS AN ALTERNATIVE, BOTTLED WATER MAY BE USED.

THIS "PRECAUTIONARY BOIL WATER NOTICE" WILL REMAIN IN EFFECT UNTIL THE MAINTENANCE TASK HAS BEEN COMPLETED AND A BACTERIOLOGICAL SURVEY SHOWS THAT THE WATER IS SAFE TO DRINK. THIS USUALLY CONSISTS OF A TWO-DAY SAMPLING PERIOD TO INSURE SAFE DRINKING WATER.

IF YOU HAVE ANY QUESTIONS, YOU MAY CONTACT DEANNA SIMMONS, FROM THE WATER DEPARTMENT AT (352) 259-2802 (NSU WWTP).

A notice with the addresses of the affected area along with this information will be left at the door of all impacted addresses. We appreciate your patience and cooperation in order to maintain the continued integrity and safety of the District Infrastructure.

A tentative schedule of the areas impacted in the upcoming week:

4/19/2022 — 2907 Larranaga Drive

4/20/2022 — 3008 Hillside Lane

Frequently Asked Questions and Answers



Submit Feedback,
Inquiry, or Concern

The Villages® Community Development Districts Utilities

What is a Precautionary Boil Water Notice?

A major component of service provided by the District's Utilities Department is the risk assessment involving waterborne contaminants through natural or man-made means. It is our responsibility to provide guidance and assistance to prevent exposure to drinking water contaminants that could present a threat to our resident's health.

Water suppliers are required by the Florida Department of Environmental Protection (FDEP) to notify customers to boil water when conditions exist that may cause the water supply to be vulnerable to the potential for contamination. A Precautionary Boil Water Notice (PBWN) is a form of notification that advises customers to boil tap water used for drinking, cooking and ice-making until tests verify the water is safe. The determination that the water is safe is a process through which the Utility Operations and Maintenance Contractor sends water samples to a State Certified Water Testing Lab and receives a report back, usually after 48 hours, stating that the water samples meets all federal and state regulations. The precautionary boil water notice would then be rescinded by notifying all affected residents.

An incident that requires a PBWN may include a water, wastewater or irrigation incident that could develop as a result of, but not limited to, a water line break, a problem at a water plant, a new connection to an existing line, a sewer back up, a Wastewater Treatment Plant incident or shutting off the water and turning it back on.



Frequently Asked Questions and Answers



Submit Feedback,
Inquiry, or Concern

The Villages® Community Development Districts Utilities

If an incident occurs, the District will send an e-notification to residential and commercial customers that have signed up to receive the e-notifications. To sign up for e-notifications, simply go to DistrictGov.org click on “sign up for e-notifications” beneath the Quick Links on the left side of the home page. After inserting your name and email information, check the appropriate utility that your property is serviced by beneath the Precautionary Boil Water Notification category. If an incident occurs within your utility, you will be notified of the situation and the property addresses affected by the incident. In the event you do not have access to an email system, depending on the number of homes and businesses within the PBWN area all local media are notified and an alert will be posted on the District’s website.

As a precaution, all water used for handwashing, drinking, making ice, brushing teeth, cooking, and washing dishes should be boiled briskly for one (1) minute prior to use. All ice cubes should be discarded and only boiled water be used for making ice. As an alternative, bottled water can be used.



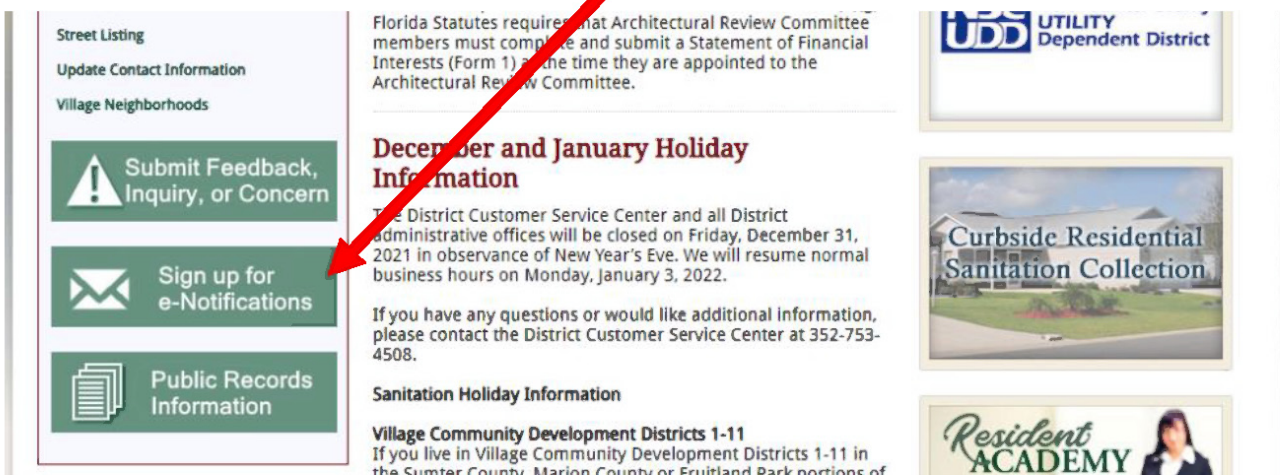
Over the last year, the District has seen an increase in the number of residents signing up for e-Notifications. E-Notifications provide a convenient way to receive emails on important District items. Some of the subjects you can receive information on include District and Committee Information and Agendas, Precautionary Boil Water Notices, Public Safety Information, the District Weekly Bulletin, Recreation Closures, and many more. The District can also send e-Notifications on important community-wide issues or events, including road closures and preparation for severe weather.

To sign up for e-Notifications so you can be alerted of happenings in The Villages, follow the directions below. If you have questions or need assistance, please contact the District Customer Service Center at 352-753-4508.

1. Visit DistrictGov.org.



2. Scroll down and click on the 'Sign up for e-Notifications' Quick Link on the left-hand side of the page.



3. Enter the requested contact information.

Quick Links

- What's Happening
- District Weekly Bulletin
- First Responders Recreation Center
- Acronyms
- Americans with Disabilities Act (ADA)
- Residential Bond Assessment Information
- CDD Orientation
- District Orientation
- District Workshops
- Employment Opportunities

e-Notifications Sign Up

E-Notifications allow your District Government to send important information to the email address you provide. If you would like us to contact you on any of the subjects below, please enter the requested information in each field and check the box next to each newsletter or notification to which you would like to subscribe. For a description of a specific newsletter or notification, please click on the text to the right of the check box. To ensure you receive the notifications you requested, please add no-reply@districtgov.org into your email contact list. If you have any questions, please contact the District Customer Service Center at (352) 753-4508.

Last Name

First Name

E-Mail Address

Repeat E-Mail Address

4. Choose the specific notifications you would like to receive and click Sign Up.

District & Committee Information and Agendas

| | |
|-------------------------------------------------------------------------------|--------------------------------------------------------------------------------|
| <input type="checkbox"/> Amenity Authority Committee | <input type="checkbox"/> Architectural Review Committee |
| <input type="checkbox"/> Brownwood Community Development | <input type="checkbox"/> District 01 |
| <input type="checkbox"/> District | <input type="checkbox"/> District 02 |
| <input type="checkbox"/> District 02 | <input type="checkbox"/> District 03 |
| <input type="checkbox"/> District 04 | <input type="checkbox"/> District 05 |
| <input type="checkbox"/> District 06 | <input type="checkbox"/> District 07 |
| <input type="checkbox"/> District 08 | <input type="checkbox"/> District 09 |
| <input type="checkbox"/> District 10 | <input type="checkbox"/> District 11 |
| <input type="checkbox"/> District 12 | <input type="checkbox"/> District 13 |
| <input type="checkbox"/> Investment Advisory Committee | <input type="checkbox"/> North Sumter County Utility Dependent |
| <input type="checkbox"/> Project Wide Advisory Committee | <input type="checkbox"/> District |
| <input type="checkbox"/> Village Center Community Development | <input type="checkbox"/> Sumter Landing Community Development |
| <input type="checkbox"/> District | <input type="checkbox"/> District |

Solicitations

| | |
|----------------------------------------------------------------|------------------------------------------------------|
| <input type="checkbox"/> Construction | <input type="checkbox"/> General |
| <input type="checkbox"/> Janitorial | <input type="checkbox"/> Landscaping |
| <input type="checkbox"/> Professional Services | |

Precautionary Boil Water Notices


| | |
|-----------------------------------------------------------------|---------------------------------------------------------------------|
| <input type="checkbox"/> Central Sumter Utility | <input type="checkbox"/> Little Sumter Service Area |
|-----------------------------------------------------------------|---------------------------------------------------------------------|

Other

| | |
|-----------------------------------------------------------------------------------|----------------------------------------------------------------------------|
| <input type="checkbox"/> District Weekly Bulletin | <input type="checkbox"/> Message from the District Manager |
| <input type="checkbox"/> What's Happening & General Community | |
| <input type="checkbox"/> Info | |

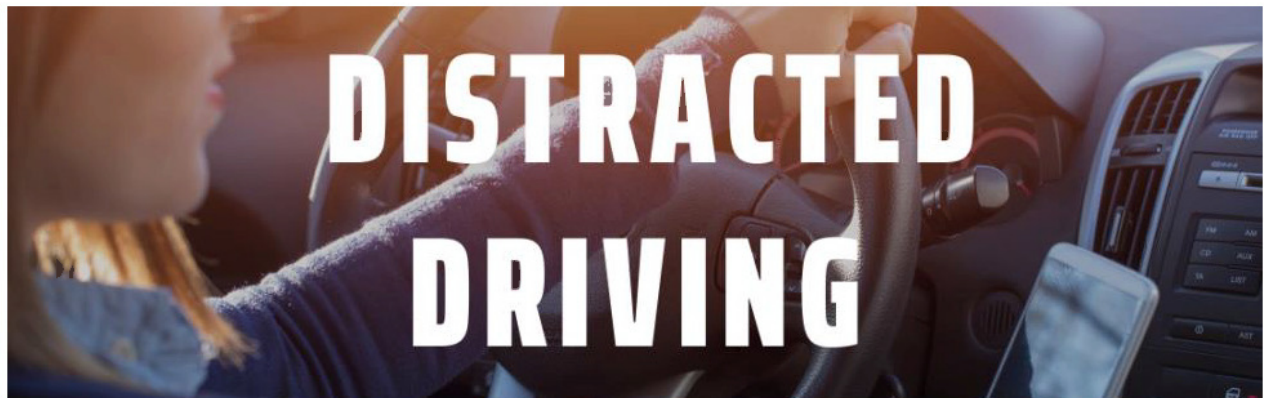
Employment Opportunities

Employment Opportunities for the Village Community Development Districts



5. Make sure to check your email and confirm your e-Notification selection.

Information Provided by FDOT



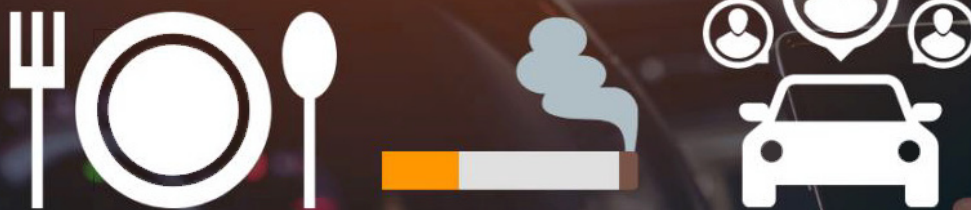
WHAT YOU SHOULD KNOW!

WHAT IS DISTRACTED DRIVING?



ANY activity that can take a person's attention from the primary task of driving

KNOW THE FACTS:



Distractions aren't just phones. Other dangerous distractions can include: eating, grooming, smoking, interacting with car infotainment systems, and **PASSENGERS**.



Information Provided by FDOT

THE FIGHT TO END DISTRACTED DRIVING STARTS WITH YOU!

WHAT CAN YOU DO?



SLOW DOWN: Drive at a safe speed so you can be aware of what other drivers are doing and have time to react.

BUCKLE UP: Always wear your seat belt and make sure all passengers are buckled up, too. You are less likely to be distracted or involved in a crash if you and your passengers are secured in your seat.



CONCENTRATE: Think about what you are doing while driving. Make sure you are not upset or tired when getting on the road. Keep passengers quiet and calm.

PULL OVER: If you need to do something that will take your eyes and/or mind off of the road, pull over and stop first. Do not reach or lean while driving.





The following facilities will be temporarily closed or have scheduled maintenance:

⇒ **Chula Vista Village Recreation Center Indoor Facilities, Outdoor Facilities and Adult Pool**

The Chula Vista Village Recreation Center Indoor Facilities, Outdoor Facilities and Adult Pool will be closed for maintenance on April 29th.

⇒ **Tierra Del Sol Village Recreation Center Adult Pool**

The Tierra Del Sol Village Recreation Center Adult Pool will be closed for maintenance until further notice.

⇒ **Saddlebrook Village Recreation Center Indoor Facilities, Outdoor Facilities and Adult Pool**

The Saddlebrook Village Recreation Center Indoor Facilities, Outdoor Facilities and Adult Pool will be closed for maintenance on April 15th.

⇒ **Sunset Pointe Neighborhood Recreation Area Adult Pool**

The Sunset Pointe Neighborhood Recreation Area Adult Pool will be closed for new pool furniture delivery on April 15th.

⇒ **Bridgeport Village Recreation Center Shuffleboard Courts**

The Bridgeport Village Recreation Center Shuffleboard Courts will be closed April 11th through May 2nd.

⇒ **Pimlico Village Recreation Center Pickleball Courts**

The Pimlico Village Recreation Center Pickleball Courts will be closed for maintenance April 4th through April 15th.

⇒ **Lake Miona Regional Recreation Complex Sports Pool**

The Lake Miona Regional Recreation Complex Sports Pool will be closed for maintenance April 22nd through June 4nd.

⇒ **Coconut Cove Village Recreation Center Indoor Facilities, Outdoor Facilities and Family Pool**

The Coconut Cove Village Recreation Center Indoor Facilities, Outdoor Facilities and Family Pool will be closed for maintenance March 28th through May 3rd.



The following facilities will be temporarily closed or have scheduled maintenance:

⇒ **Colony Cottage Regional Recreation Complex Indoor Facilities, Outdoor Facilities and Sports Pool**

The Colony Cottage Regional Recreation Complex Indoor Facilities, Outdoor Facilities and Sports Pool will be closed for maintenance on April 29th.

⇒ **Odell Village Recreation Center Pickleball Courts**

The Odell Village Recreation Center Pickleball Courts will be closed for maintenance April 25th through April 26th.

⇒ **Fish Hawk Village Recreation Center Pickleball and Tennis Courts**

The Fish Hawk Village Recreation Center Pickleball and Tennis Courts will be closed for resurfacing April 11th through April 27th.

⇒ **Brinson Perry Canine Dog Park**

The Brinson Perry Canine Dog Park will be closed for maintenance April 4th through May 1st.

⇒ **Eisenhower Regional Recreation Complex Sports Pool**

The Eisenhower Regional Recreation Complex Sports Pool will be closed for maintenance until further notice.

⇒ **St. Catherine Neighborhood Recreation Area Parking Lot**

The St. Catherine Neighborhood Recreation Area Parking Lot will be partially closed for resurfacing April 25th through April 26th and April 30th through May 1st.



Information Provided By...

The Villages®
Community Development Districts
Community Standards

ARCHITECTURAL REVIEW COMMITTEE

HAVE AN EYE FOR GOOD *Design?*

- Do you love the aesthetic beauty and design of your community?
- Do you have experience in architecture, landscaping or reading site plans?
- Do you want to participate in keeping your community beautiful?

COME JOIN YOUR LOCAL ARCHITECTURAL REVIEW COMMITTEE AS A *Volunteer!*



The Villages®
Community Development Districts
Community Standards

For More Information: DistrictGov.org | ArchReview@DistrictGov.org | 352-751-3912

Village Community Development District No. 6 (District 6), No. 10 (District 10), and the Lady Lake / Lake County portion of The Villages north of County Road 466 are all seeking alternate members to serve on the Architectural Review Committee.

The alternate applicant must be a full time resident of the District they are applying for and have lived in The Villages for at least one year. Candidates are recommended to have education and/or experience in any of the following areas: architecture, ability to read site plans, residential/commercial construction, building management, deed restricted communities, landscaping, county code enforcement, etc.; however, this is not required. The Committee meets weekly, on Wednesdays at 8:00 AM for approximately 2-4 hours.

If you are interested in becoming an alternate member on the Architectural Review Committee, complete the application by clicking one of the following links: [District 6 Application](#), [District 10 Application](#), [Lady Lake /Lake County Application](#) and returning it to the Community Standards Department, 984 Old Mill Run, The

The Villages®
Community Development Districts
Community Standards

COMMUNITY STANDARDS DEPARTMENT
ARCHITECTURAL REVIEW COMMITTEE
VOLUNTEER MEMBER FOR
VILLAGE COMMUNITY DEVELOPMENT DISTRICT NO. 7

APPLICATION FOR MEMBERSHIP

This application **must** be returned to the Community Standards Department, 984 Old Mill Run, The Villages, Florida **no later than 5:00 p.m. on April 16, 2021.**

I understand that being a member of the Architectural Review Committee (ARC) is a volunteer position with a four year commitment where I will spend approximately two hours every week as a committee member. **The applicant must be a full time resident of Village Community Development District No. 7 and have lived in The Villages for at least one year.** Committee members are recommended to have education and/or experience in any of the following areas: architecture, ability to read site plans, residential/commercial construction, building management, deed restricted communities, landscaping, county code enforcement, etc.

1. Please briefly describe your past business or career paths.

2. What special skills or education do you have that would benefit the ARC? (Please include special skills, experience or training such as architect, ability to read site plans, builder, condo/building management, working with deed restricted communities, etc.)

3. Are you familiar with your deed restrictions and/or covenants? Y N`

Signature _____

Phone _____

Print Name _____

Village of _____

Address _____

Date _____

Village Community Development Districts
984 Old Mill Run, The Villages, Florida 32162
Business Phone: 352-751-3912 Business Fax: 352-751-6707

SAMPLE
For each District's Application, please see the previous page.