

### Contact Us:

**Customer Service**  
**(352) 753-4508**

**Administration**  
**(352) 751-3939**

**Budget**  
**(352) 674-1920**

**Community Standards**  
**(352) 751-3912**

**Community Watch**  
**(352) 753-0550**

**Property Management**  
**(352) 753-4022**

**Finance Customer Service**  
**(352) 750-0000**

**Human Resources**  
**(352) 674-1905**

**Public Safety**  
**(352) 205-8280**

**Purchasing**  
**(352) 751-6700**

**Recreation Administration**  
**(352) 674-1800**

**Risk Management**  
**(352) 674-1828**

**Utility Operations**  
**(352) 751-3939**

# District Weekly Bulletin



This photo was submitted by Cheryl Horgan, Finance Department, as part of the photo contest for the cover of the annual Village Community Development District No. 11 Audit Report. To view the entire Audit Report for District No. 11 or any of The Villages Community Development Districts, please visit [DistrictGov.org](http://DistrictGov.org).

## CDD Orientation

This valuable program is held on the **second** and **fourth** Thursday of the month at 10:00 AM in the District office located at 984 Old Mill Run in Lake Sumter Landing. For additional information, please contact the District Customer Service Center at 352-753-4508.

## **Memorial Day Holiday Information**



The District Customer Service Center and all District administrative offices will be closed on Monday, May 30, 2022 in observance of Memorial Day. We will resume normal business hours on Tuesday, May 31, 2022.

If you have any questions or would like additional information, please contact the District Customer Service Center at 352-753-4508.

## **Recreation Center Memorial Day Information**

All Recreation Offices will be closed on Monday, May 30, 2022 in observance of Memorial Day. The recreation centers, outdoor facilities, dog parks, swimming pools and Fitness Clubs will be open as usual.

Guest Id Cards, Executive Golf Trail Pass services and Activity Registration will be available at La Hacienda, Lake Miona, Eisenhower, Rohan and Everglades Regional Recreation Complexes from 8:00 AM – 12:00 PM on Monday, May 30, 2022.

Regular office hours will resume on Tuesday, May 31, 2022.

## **Memorial Day Sanitation Information**

### **Village Community Development Districts 1 – 11**

If you live in Districts 1 – 11 located in Sumter County, Marion County or Fruitland Park portions of The Villages, there will be normal residential sanitation collection on Monday, May 30, 2022.

### **Village Community Development District No. 12**

If you live in District 12, normal residential sanitation collection will be on Tuesday, May 31, 2022.

### **Village Community Development District No. 13**

If you live in District 13, there will be no residential sanitation collection on Monday, May 30, 2022. Sanitation collection will be on Thursday, June 2, 2022.

If you live in the Town of Lady portion of The Villages, there will be no residential sanitation collection on Monday, May 31, 2022. Sanitation collection will be on Thursday, June 2, 2022.

If you live in the Lake County portion of The Villages (not including VCDD No. 11), there will be no sanitation collection on Monday, May 30, 2022. Sanitation collection will be on Tuesday, May 31, 2022. All collection days for the week will be moved to the next day.

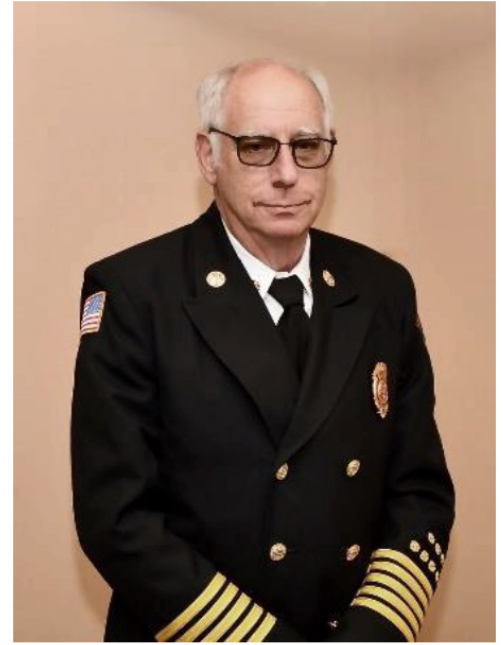
# A Message from the Fire Chief



The Villages Public Safety Department is known for our first-rate delivery of emergency and non-emergency services. Second to life safety, customer service is our critical focus when interacting with members of the community. Our personnel take pride in the conveyance of customer service and strive to hold all department members to that standard.

In keeping with that objective, I would like to share some of the letters we've received from residents over the next few months to highlight our outstanding front-line personnel and the important job they do in our community.

— Fire Chief Edmund Cain



*April 28, 2022*

*Dear crews in Public Safety,*

*On Wednesday, April 20, my husband had a fall on the basketball court at the Lake Miona Recreation Area.*

*Within minutes, medical help arrived to stop the head wound and arm bleeding. A very kind tech called me and explained the situation. My husband didn't want to take an ambulance to the ER, so the Chief came and waited with him until we could arrive, about 30 minutes.*

*We don't have names, but wanted to thank all who made a scary time so comfortable, professional, and respectful.*

*We are back home now, stiches are removed and, of course, the story has been embellished to others to include alligator wrestling.*



## National EMS Week 2022

This week, The Villages Public Safety Department is celebrating National EMS Week 2022 as a way to honor and recognize our amazing front-line personnel and the important job they do in protecting our community and keeping residents safe.

The Villages Public Safety Department is comprised of 62 EMTs, 96 Paramedics and 9 Fire Stations that service over 140,000 residents of The Villages. Last Fiscal Year, The Villages Public Safety Department responded to over 24,000 calls for assistance — 17,165 of them being for rescue and emergency medical services. For the 24,000+ calls they responded to, their average total response time — from the time the call came in to dispatch to the time they arrived on the scene — was 5 minutes and 53 seconds.

While living in The Villages, you may have run into one of our firefighters, Paramedics or EMTs and might have even had to call upon them in a time of need. If you have, or if you know someone who has, you know how committed they are to professionalism and providing exemplary service in The Villages. Knowing that you have a dedicated and caring team of emergency medical service professionals to be there for you when you need it most is something you can rely on because of the men and women of this Department.

To the brave individuals of The Villages Public Safety Department and all of our other local first responders — **Thank you!** Your impact on the community and the hard work you do does not go unrecognized. If you see a first responder out in the community, please take the time to offer a kind word or thank them for all they do.



# Project Update

## The Villages® Community Development Districts Executive Golf

The capital cart path improvement project at Palmetto Executive Golf Course started on May 18, 2022. The first stage of this project is the demolition and framing work. The Volusia and Yankee Clipper Executive Golf Courses will be next to undergo this process. We thank you for your continued patience during these closures.

To stay up to date on the status of these closures, please visit the Executive Golf Course Closures page on the District website by clicking on the following link — [Course Closures](#).



# **District 2 - Q&A Meeting**

**Tuesday, May 24, 2022**

**This month's Question & Answer meeting will be hosted by Tom Swiers, District 2 Supervisor.**

**The purpose of these informal meetings is to provide ALL residents with the opportunity to get together, make friends, ask questions, get answers, share concerns, offer suggestions, seek solutions, and address rumors. Residents are able to sit down together to discuss any topics they would like pertaining to District 2.**

**These "Q&A Meetings" provide an informal setting with no agenda, no scheduled speakers, no topic limits, and no speaker time limits.**

**All meetings are held at **El Santiago Recreation Center.****

**Meetings begin at **7:00 PM** and end at 9:00 PM.**

**Residents are invited to attend the entire meeting to listen to other residents' questions, but each of you may come and go as you please, based on your own schedule.**

**Because residents choose the topics, each meeting will be different.**

**For more information:** Call District 2 Supervisor Tom Swiers at (847) 951-2230; or send an Email to: [tom@swiers.com](mailto:tom@swiers.com) or [Tom.Swiers@DistrictGov.org](mailto:Tom.Swiers@DistrictGov.org).

# Frequently Asked Questions and Answers



Submit Feedback,  
Inquiry, or Concern

## The Villages® Community Development Districts Community Standards

### **Did you know there are flagpole guidelines when installing a pole on your property?**

The flagpole guidelines within the community are as follows:

- Displaying a portable flag mounted on a home does not require architectural approval.
- A flagpole requires prior written approval by the Architectural Review Committee to confirm it is not being installed within any easement area and does not exceed twenty-two (22) feet in height.



**Flagpole requires prior Architectural Review Committee approval.**

**Portable flag mounted on the home does not require prior Architectural Review Committee approval.**

If you are interested in installing a flagpole on your property, please contact the Community Standards Department at 352-751-3912 and we will be happy to assist you with your application.

Residents of The Villages enjoy free golf on all of our Executive Courses, included as part of your monthly amenity fee. The Executive Golf Trail Pass provides the use of your personal golf car on all 40+ Executive courses.

**Complete the Application Online, By Mail, or In Person**

**ONLINE**

Payment Portal - [GolfTheVillages.com/Membership](http://GolfTheVillages.com/Membership)

**BY MAIL**

MASTERCARD | VISA | DISCOVER

*Make Checks payable to: VCDD*

Mail to: 1200 Avenida Central, The Villages, FL 32159

**IN PERSON**

*(No application necessary)*

**Monday-Friday: 8:30am-4:00pm**

La Hacienda • Paradise • Savannah • Mulberry Grove • Lake Miona • SeaBreeze  
 Laurel Manor • Colony Cottage • Eisenhower • Rohan • Fenney • Everglades • Ezell  
 District Customer Service Center

**Weekends & Holidays: 8:30am-Noon**

La Hacienda • Lake Miona • Eisenhower • Rohan • Everglades

**Executive Golf Trail Pass *(plus tax)***

	1 month	6 months	12 months
<b>Household</b>	\$20	\$99	\$132

**More Information: 352-753-4508 or visit [GolfTheVillages.com/Membership](http://GolfTheVillages.com/Membership)**

You must be a resident of The Villages to be eligible for the Executive Golf Trail Pass. Trail Passes are non-refundable, non-transferable and are subject to Florida state sales tax. Prices shown are subject to change without notice.



# Information Provided By...



## Camp Villages

Whether your grandkids live nearby or are coming for a visit, mark your calendars for the upcoming Camp Villages summer program. This year's activities begin on June 6th and continue through August 5th. The camp brochure, with details regarding activities, age recommendations and registration information, is available today. You can view the brochure on the [DistrictGov.org](http://DistrictGov.org) website or at any Regional Recreation Complex.

**CAMP Villages**  
INTERGENERATIONAL FUN FOR GRANDPARENTS & GRANDKIDS

**FIND YOUR FUN!**

**JUNE 6 THROUGH AUGUST 5**

**SUMMER CAMP CATALOG AVAILABLE NOW!**

Pick up your copy at any Regional Recreation Complex or view online at [CampVillages.com](http://CampVillages.com)

**SPACE IS LIMITED - REGISTRATION REQUIRED**

Visit [CampVillages.com](http://CampVillages.com) for all scheduled activities and how to register

**Registration**  
Weeks 1-4 begins 5/25  
Weeks 5-9 begins 6/23

Featuring activities for:

**The Villages Recreation & Parks**

For more information email [LifestyleEvents@DistrictGov.org](mailto:LifestyleEvents@DistrictGov.org) | Call 352-753-1716 | [DistrictGov.org](http://DistrictGov.org)

© 2022 Village Center Community Development District. All Rights Reserved.

## At Your Service

**The Villages Recreation & Parks AT YOUR SERVICE**

Recreation Services Available At **All Regional** Recreation Complexes

- Register For Activities
- Purchase Executive Trail Fees
- Guest ID Services
- Register For The Enrichment Academy

Now Available At **La Hacienda, Fenney & SeaBreeze Regional** Recreation Complexes and The District Office at Lake Sumter Landing

Recreation Services **PLUS** Request Applications to

- + Reserve A Room For Your Special Event
- + Form A New Resident Lifestyle Club

DISTRICTGOV.ORG • RECREATIONDEPARTMENT@DISTRICTGOV.ORG • 352-674-1800

# Information Provided By...

The Villages®  
Community Development Districts  
Recreation & Parks



## Types of Pools



### **SP Sports Pools** 7:00AM - DUSK For All Residents only 30+

These pools have specific aquatic activities scheduled. Sports Pools activities include lap swimming, water walking, water exercise programs, and water volleyball etc. Be sure to check the Sports Pool activity schedule before you go. Schedules are available in the Recreation & Parks publication. If you are interested in starting a water exercise program please call 352-674-1800.

### **NP Neighborhood Adult Pools** 7:30AM - DUSK For All Residents & Guests 30+

These pools are intended for refreshing socialization and not for organized or scheduled activities. Noodles, unbreakable masks and goggles are the only items allowed in the pool. Regularly scheduled water exercise groups are encouraged to use the Sports Pools for this purpose.

### **FP Family Pool** 7:30AM - DUSK For All Residents & Guests (Regardless of Age)

Noodles, unbreakable masks, goggles, and small buckets are the only items allowed in these pools.

All pools are heated during the cooler months. We strive to keep water temperatures between 81 to 84 degrees. Temperatures may fluctuate depending on the weather.

Please always carry your original Villages ID, or Guest ID, and a photo ID to all facilities.

RecreationDepartment@DistrictGov.org  
For more information visit DistrictGov.org | 352-674-1800

© 2021 Village Center Community Development District. All Rights Reserved.

The Villages®  
Recreation & Parks



## Guest ID Cards

Guests of Villages' residents whose home address is outside Lake, Sumter, and Marion Counties are eligible to use selected Villages' resident amenity-supported recreational facilities. An original Villages Guest ID Card is required for all guests one (1) year of age or older.

Guest ID Card Services are available 7 days a week — Monday through Friday, 8:30 AM to 5:00 PM at the District Customer Service Center and all Regional Recreation Complexes (Paradise, La Hacienda, Savannah, Mulberry Grove, Laurel Manor, Lake Miona, Colony Cottage, SeaBreeze, Eisenhower, Rohan, Fenney, Everglades and Ezell).

On Saturday and Sunday from 8:30 AM to 12:00 PM, Guest ID Card Services are available at La Hacienda, Lake Miona, Eisenhower, Rohan and Everglades Regional Recreation Complexes Only.

# Frequently Asked Questions and Answers



Submit Feedback,  
Inquiry, or Concern

## The Villages® Community Development Districts Community Watch

### What is the Community Watch Adult Watch Program?

A very special part of the responsibilities in Gate Operations is to call residents who have signed up for the **Adult Watch Program**. When registering for this free program, residents can request to receive a call at a designated time of day and sometimes more than once per day. The frequency of calls is determined by the resident requesting the phone calls. Some residents request to be called every day. While some residents request a call on Mondays, Wednesdays and Fridays. On average, 107 calls are made daily. In 2021, an average of 107 calls were made each day and over 40,000 calls were made throughout the year as part of the Adult Watch Program.

When making Adult Watch phone calls, Community Watch follows specific protocol. If the resident answers on the first call, staff has a conversation with the resident for a few minutes. If residents do not answer, multiple calls are made. Other protocols may include contacting Community Watch Dispatch and local law enforcement.

Calling residents regularly allows Community Watch staff to get to know the residents they speak to on a regular basis. Residents have provided amazing gratitude and feedback in utilizing this free service.

To register for Adult Watch, you can download the form by clicking on the following link — [Adult Watch Registration Form](#). You may also view the Registration Form on the following page. If you have any questions or need additional information, please contact the District Customer Service Center by phone at 352-753-4508 or by email at [CustomerService@DistrictGov.org](mailto:CustomerService@DistrictGov.org).

## Community Watch Programs Adult Watch Registration Form

**Please return Completed Form to Customer Service at the District Office - 984 Old Mill Run or the Customer Service Satellite Office at 4856 South Morse Blvd.**

**Section 1: To be Completed by Resident or Authorized Designee Only**

Name: (Legal and Preferred)		Start Date:	End Date:
Address (including Zip Code):		Village of:	Home/Cell Phone: H C
		Preferred:	C or H
Key Holder Name:	Relationship:	Address:	Phone:
Emergency Contact:	Relationship:	Address:	Phone:
Neighbor/ Contact:	Relationship:	Address:	Phone:
Neighbor/ Contact:	Relationship:	Address:	Phone:
Vehicle on Property? <input type="checkbox"/> Y <input type="checkbox"/> N	Alarm System?: <input type="checkbox"/> Y <input type="checkbox"/> N	Interior lights on timer? <input type="checkbox"/> Y <input type="checkbox"/> N (locations)	
Make of Vehicle:	Sunday <input type="checkbox"/>	Monday <input type="checkbox"/>	Tuesday <input type="checkbox"/>
	Wednesday <input type="checkbox"/>	Thursday <input type="checkbox"/>	Friday <input type="checkbox"/>
	Saturday <input type="checkbox"/>		TIME

Check all days to be called with an "X"

**Section 2:**

**Completion of the following information is voluntary and is requested only in case of an emergency call:**

Question:	YES	NO	Additional Comments:
Are you an Insulin Dependent Diabetic?			
Do you require assistance with walking?			
Do you have Periods of Confusion?			
Heart Conditions? (be specific)			
Do you have a Pacemaker?			
Do you wear a Medical Alert Tag? (list reason why)			
Do you have a keypad entry? (list location)			
Do you have a VIAL /or File of Life?			
Do you have a Pet in your home? (what type)			

DOB:

Adult Watch questions, concerns or changes please call Community Watch Dispatch **352-753-0550** 24 hours/day or Community Watch Gate Operations at **352-750-8212** also 24 hours/day

**Release and Waiver of Liability:**

I acknowledge that the Village Center Community Development District (VCCDD) is providing this program as a convenience, and as such is not receiving any compensation.

I understand I am being scheduled to receive a call approximately at my designated time. If I do not answer the telephone, my designated key holder and/or emergency contacts will be called.

**In the event of an emergency situation concerning my residence,** I request that CW contact the appropriate emergency agency, Key Holder or Owner; and I authorize my Key Holder to enter my property and take such action to abate the situation. I agree to assume responsibility for any costs involved and agree to hold the VCCDD harmless as to any costs and any liability for damage to person or property that may arise as a result of such emergency and the abatement thereof.

**I understand I am responsible for notifying the VCCDD Department of Community Watch (CW) of any changes, whether temporarily or permanent, by calling CW Dispatch at 352-753-0550 24 hours per day or CW Gate Ops at 352-750-8212 24 hours per day.**

I hereby release and hold harmless the Village Center Community Development District, its agents, servants, and/or employees, individuals, from any and all claims for damages arising from a failure, for any reason, to provide the VCCDD Adult Watch Program.

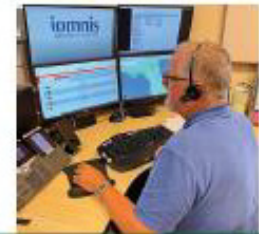
(Your Signature) \_\_\_\_\_ Date \_\_\_\_\_ U/L # \_\_\_\_\_ (Signature of District Employee)

*To provide a safe community for Village Residents by keeping a "watchful eye" around the clock.*

Home Programs Form

# The Villages®

Community Development Districts  
Community Watch



## JOIN OUR TEAM!



*Our Core Values demonstrated in our daily actions*

**HOSPITALITY • STEWARDSHIP • INNOVATION AND CREATIVITY • HARD WORK**

The Village Center Community Development District (VCCDD) is the unit of local government serving The Villages® Community that employs all staff to support the operations of the 19 special Districts. We contribute our successes, in large part, to the members of our team; our staff, who work together towards our mission of providing and preserving the lifestyle of "Florida's Friendliest Hometown".

### DEPARTMENT POSITIONS TYPICALLY AVAILABLE INCLUDE:

- Patrol Drivers
- Dispatchers
- Gate Attendants
- Gate Operations & Cameras

### TO ENSURE YOU ARE AWARE OF AVAILABLE DISTRICT JOB OPPORTUNITIES:



Register for email notifications of public job postings and other information by going to:  
**DistrictGov.org > Quick Links > Sign Up for eNotifications**



Check our website for Current Job Opportunities:  
**DistrictGov.org > Quick Links > Employment Opportunities**



Call or stop by Human Resources  
**984 Old Mill Run in Lake Sumter Landing**

*Join the first Non-PSAP Accredited Community Watch Dispatch Department*



**For More Info: 352-674-1905 | [HumanResources@DistrictGov.org](mailto:HumanResources@DistrictGov.org) | [DistrictGov.org](http://DistrictGov.org)**

# The Villages®

Community Development Districts

## GOLF CAR RULES OF THE ROAD AND SAFETY TIPS

When traveling the community in a golf car on a roadway or multi-modal path, we urge you to follow these rules of the road and safety tips to ensure a safe and enjoyable experience for everyone.

The multi-modal paths are designated for use by non-automotive, non-vehicular traffic such as bicycles, golf cars and pedestrians.

**Slow Down and Enjoy The Ride!**



[www.DistrictGov.org](http://www.DistrictGov.org)

## RULES OF THE ROAD

1. Be 14 years or older to drive a golf car
2. Drive on neighborhood streets, marked roadside lanes, and multi-modal paths
3. Obey all traffic laws, signs and signals
4. Golf cars are subject to Florida's open alcoholic container laws
5. Speed not to exceed 20mph
6. Use hand and turn signals
7. Yield to automobiles
8. Come to a full stop at stop signs
9. Never enter a roundabout in a golf car
10. Golf cars are prohibited from roadways with posted speeds of 35mph or more

## SAFETY TIPS

1. Provide a seat for each person/pet
2. Secure children and pets
3. Keep passengers seated in golf car
4. Keep arms and legs inside golf car
5. Enter traffic lane safely before turning left
6. Be aware of vehicles turning right (across the golf car lane)
7. Maintain golf car according to manufacturer's recommendations
8. Do not text/phone while driving
9. Limit passing slower golf cars
10. Pull off the path when you need to stop

## BEFORE YOU DRIVE

Make sure the horn, brakes and lights work.

Check back-up alarm, tire pressure and applicable gauges.

Before backing up, look behind and see that all is clear.

If you have any landscaping or property management concerns while traveling throughout The Villages community, please call the District Customer Service Center at (352) 753-4508.

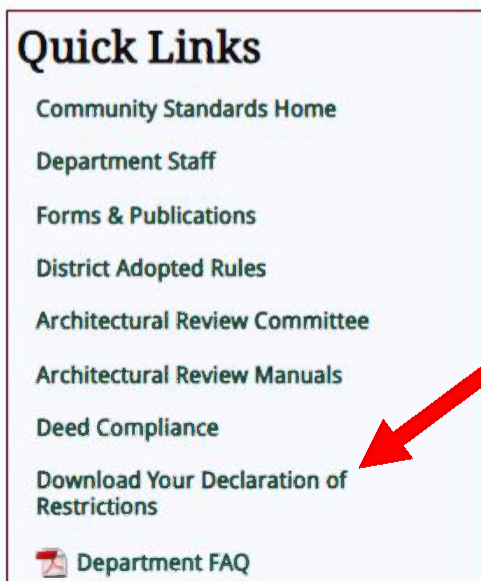
**The Villages®**  
**Community Development Districts**  
**[www.DistrictGov.org](http://www.DistrictGov.org)**

**Did you know that you can find your Declarations of Restrictions on the District website?**

1. Visit [DistrictGov.org](http://DistrictGov.org) and click on Community Standards under the Departments tab.



2. On the left-hand side of the page under Quick Links, click on Download Your Declaration of Restrictions.



## Community Standards

-  [Architectural Review Committee \(ARC\) Application Form](#)
-  [Architectural Review Application Step-by-Step Guide](#)

### MISSION

To assist residents in upholding the aesthetic value of their property in The Villages.

The Community Standards Department is committed to upholding the high standards of our community's residential



**3. Select your County.**

**Download Your Declaration of Restrictions**

---

To obtain your Declaration of Restrictions:

- Select the County in which you live
- Select the District in which you live
- Select the Unit in which you live

If you are unsure of your unit number, it is located on your Villages ID card. The U/L number is the first letter of the county in which you live, the unit number and the lot number.

[Lake County](#)

[Marion County](#)

[Sumter County](#)

[Family Units](#)



**4. Select your Unit.**

**Declaration of Restrictions for Marion County**

---

**Residential Units**

**Villas**

- [M4-44](#)
- [M4-45](#)
- [M4-46](#)
- [M4-47](#)
- [M4-48](#)
- [M4-49](#)
- [M4-50](#)

- [M4-213 Pinecrest](#)
- [M4-214 Fairlawn](#)
- [M4-215 Ivystone](#)
- [M4-216 Chadwick](#)
- [M4-217 Waverly](#)
- [M4-218 Greenbriar](#)
- [M4-219 Quail Ridge](#)

Your Unit can be found on your Villages ID Card above the barcode. It is the first number after the S, M or L and before the period.

# Save the Date

## **CDD Orientation**

You are invited to attend our “Introduction to your Special Purpose Local Government” informational program. You will learn how the districts operate and learn other important community information about the people, services, and other supporting entities that help make The Villages a premier community.

No sign-ups or fees are required for this presentation. This valuable program is held on the second and fourth Thursday of the month at 10:00 AM at the District office located at 984 Old Mill Run in Lake Sumter Landing.

## **CDD Orientation dates in May:**

- May 26, 2022

For additional information, please call the District Customer Service Center at 352-753-4508.

## **After Hours with the District — The Villages Market Night**

Mark your calendars to join us after hours to meet District staff and discuss what a unique community you live in! Your District government will be attending the following Market Nights in June, we hope to see you there!

- Tuesday, June 7, 2022 from 5:00 PM – 9:00 PM at Spanish Springs Town Square for Vendor Market Night.
- Wednesday, June 8, 2022 from 5:00 PM – 9:00 PM at Lake Sumter Landing Market Square for Vendor Market Night.
- Thursday, June 9, 2022 from 5:00 PM – 9:00 PM at Brownwood Paddock Square for Vendor Market Night.

Please join us after hours to learn more about the services available to you and to take the opportunity to have your questions answered by District staff.

# Frequently Asked Questions and Answers



Submit Feedback,  
Inquiry, or Concern

## The Villages® Community Development Districts Utilities

### What is a Precautionary Boil Water Notice (PBWN)?

A major component of service provided by the District's Utilities Department is the risk assessment involving waterborne contaminants through natural or man-made means. It is our responsibility to provide guidance and assistance to prevent exposure to drinking water contaminants that could present a threat to our resident's health.

Water suppliers are required by the Florida Department of Environmental Protection (FDEP) to notify customers to boil water when conditions exist that may cause the water supply to be vulnerable to the potential for contamination. A Precautionary Boil Water Notice (PBWN) is a form of notification that advises customers to boil tap water used for drinking, cooking and ice-making until tests verify the water is safe. The determination that the water is safe is a process through which the Utility Operations and Maintenance Contractor sends water samples to a State Certified Water Testing Lab and receives a report back, usually after 48 hours, stating that the water samples meet all federal and state regulations. The precautionary boil water notice would then be rescinded by notifying all affected residents.

An incident that requires a PBWN may include a water, wastewater or irrigation incident that could develop as a result of, but not limited to, a water line break, a problem at a water plant, a new connection to an existing line, a sewer back up, a Wastewater Treatment Plant incident or shutting off the water and turning it back on.



# Frequently Asked Questions and Answers



Submit Feedback,  
Inquiry, or Concern

## The Villages® Community Development Districts Utilities

If an incident occurs, the District will send an e-notification to residential and commercial customers that have signed up to receive the e-notifications. To sign up for e-Notifications, simply go to [DistrictGov.org](http://DistrictGov.org) and click on the “sign up for e-Notifications” Quick Link on the left-hand side of the home page. After inserting your name and email information, check the appropriate utility that your property is serviced by beneath the Precautionary Boil Water Notification category. If an incident occurs within your utility, you will be notified of the situation and the property addresses affected by the incident. In the event you do not have access to an email system, depending on the number of homes and businesses within the PBWN area all local media are notified and an alert will be posted on the District’s website.

As a precaution, all water used for handwashing, drinking, making ice, brushing teeth, cooking, and washing dishes should be boiled briskly for one (1) minute prior to use. All ice cubes should be discarded and only boiled water be used for making ice. As an alternative, bottled water can be used.



## Information Provided By...



### **WATER SYSTEM MAINTENANCE**

Preventative maintenance is occurring on the potable water system field valves throughout many areas of The Villages. Those customers serviced by Village Center Service Area (VCSA), Little Sumter Service Area (LSSA), North Sumter Utilities (NSU), Central Sumter Utilities (CSU) and South Sumter Utilities (SSU) that will be impacted will be notified 24 hours in advance of a temporary interruption in service and will receive the following notification:

THE PUBLIC DRINKING WATER MAINS IN YOUR AREA WILL BE SHUT DOWN TEMPORARILY FOR NEEDED MAINTENANCE. AS A PRECAUTION, UPON RETURN OF WATER SERVICE, WE ADVISE THAT **ALL WATER USED FOR DRINKING, MAKING ICE, AND COOKING BE BOILED, FOR ALL OTHER HOUSE HOLD USES THE WATER IS ACCEPTABLE.** A ROLLING BOIL OF ONE MINUTE IS SUFFICIENT. AS AN ALTERNATIVE, BOTTLED WATER MAY BE USED.

THIS "PRECAUTIONARY BOIL WATER NOTICE" WILL REMAIN IN EFFECT UNTIL THE MAINTENANCE TASK HAS BEEN COMPLETED AND A BACTERIOLOGICAL SURVEY SHOWS THAT THE WATER IS SAFE TO DRINK. THIS USUALLY CONSISTS OF A TWO-DAY SAMPLING PERIOD TO INSURE SAFE DRINKING WATER.

IF YOU HAVE ANY QUESTIONS, YOU MAY CONTACT DEANNA SIMMONS, FROM THE WATER DEPARTMENT AT (352) 259-2802 (NSU WWTP).

A notice with the addresses of the affected area along with this information will be left at the door of all impacted addresses. We appreciate your patience and cooperation in order to maintain the continued integrity and safety of the District Infrastructure.

#### **A tentative schedule of the areas impacted in the upcoming week:**

5/24/2022 — 703 Camelia Court

5/25/2022 — 1855 East Schwartz Blvd

## Information Provided By...

The Villages®  
Community Development Districts  
Risk Management



Whether you are a Florida resident, or just visiting for a summer getaway, enjoying

the water may be on your agenda. Florida is known for its water parks, beaches, coasts, crystal clear springs, rivers and lakes, and many pools, public and private.

**National Water Safety Month** is coordinated by the American Red Cross, National Recreation and Park Association, the Pool and Hot Tub Alliance, and The World Water Park Association in an effort to educate and promote safety in or near water. This means being water-smart, having swimming skills, and knowing how to help others. They hope to make you aware that you need an educated respect for water: make sure you can enter the water, get a breath, stay afloat, change position, swim a distance, and get out of the water safely.

### **Prevent drowning. Plan ahead.**

- Provide close and constant attention to children you are supervising in or near water.
- Fence pools and spas with adequate barriers, including four-sided fencing.
- Learn swimming and water survival skills.
- Children, inexperienced swimmers, and all boaters should wear U.S. Coast Guard-approved life jackets.
- Always swim in a lifeguarded area when available.

### **Pool & Hot Tub Safety**

69% of young children who drown were not expected to be in or near water — learn to reduce the risks.

- Secure your pool with appropriate barriers. Completely surround your pool with four-sided isolation fencing with a self-closing and self-latching gate that is out of the reach of a child.
- Designate a “water watcher.” Always swim with a buddy. Only swim when there is a “Water watcher” or someone is aware you are alone in a pool. Swim sober.

## Information Provided By...

- Always stay within arm's reach of young children.
- Install anti-entrapment drain covers and safety release systems to protect against drain entrapment.
- If a child is missing, check the water first.
- Never enter head first unless in a pool with a safe diving area.
- Be careful entering and exiting pools and hot tubs. Stairs, ledges, and pool decks are slippery.

### **Enjoying the many lakes, springs, and rivers:**

- Make sure you are water competent for natural environments before swimming – this is not a home pool.
- Always enter unknown or shallow water feet first.
- Watch out for currents, waves, and underwater obstructions – they're not just found in the ocean.

### **Watch and prepare for:**

- Thunder & Lightning. Leave the water immediately. If you can't get indoors, avoid open areas, tall trees, and metal objects.
- Fast-moving currents, waves, and rapids.
- Hazards such as dams, underwater obstacles, rocks, and debris.
- Vegetation, animals, and fish.
- Drop-offs that can unexpectedly change water depth.
- Other people's activities, such as boating.

### **Swimming safely at the beach**

- Swim in designated areas with a lifeguard present.
- Always swim with a buddy.

## Information Provided By...

- Avoid areas with moving water, waves, or rip currents. Check conditions before entering the water. Are any warning flags up? Ask a lifeguard about water conditions, beach conditions, and potential hazards. While in the water, stay at least 100 feet away from piers and jetties. Permanent rip currents often exist near these structures.
- Stay within your fitness and swimming capabilities.
- Do not enter the water from a height, such as a bridge or a boat.

### **Watch out for the dangerous “too’s” —**

Don't get **too** tired, **too** cold, **too** far from safety, exposed to **too** much sun, or experience **too** much strenuous activity. Don't take chances by overestimating your swimming skills.

### **Know the Chain of Drowning Survival:**

**A person who is drowning has the greatest chance of survival if these steps are followed:**

- Recognize the signs of someone in trouble and shout for help.
- Rescue and remove the person from the water (without putting yourself in danger).
- **Shout for someone to call 911**, if you are alone give 2 minutes of care and then call EMS.
- Begin rescue breathing and CPR.
- Use an AED if available and transfer care to advance life support.

**In Florida, safety isn't seasonal. Be water safe year-round.**

Source: <https://nwsn.phta.org/>





## **Notification of Landowner Election AMENITY AUTHORITY COMMITTEE (AAC)**

A Landowner Election will be held on Tuesday, November 8, 2022 for the following Seats:

- **Lady Lake/Lake County portion of The Villages**
- **Village Community Development District No. 1**
- **Village Community Development District No. 2**

The Amenity Authority Committee advises the Village Center Community Development District on matters relating to Amenity Facilities, Amenity Fees and services related to Amenity Facilities and Amenity Fees north of CR 466.

For additional information or if you are interested in having your name placed on the ballot for the 2022 Landowner Elections to become the representative for your District, you must complete the Official Statement of Eligibility for the Amenity Authority Committee and submit it to the District Clerk's Office **between May 16, 2022 through June 17, 2022**. Applicants must be a landowner and a resident of the District they are interested in representing.

The form is available on the District website [districtgov.org](http://districtgov.org), on the following page of this bulletin or may be obtained by contacting Jennifer Farlow, District Clerk at 352-751-3939 or [jennifer.farlow@districtgov.org](mailto:jennifer.farlow@districtgov.org).

**AMENITY AUTHORITY COMMITTEE  
2022 LANDOWNER ELECTIONS**

**OFFICIAL STATEMENT OF ELIGIBILITY**

**AND AUTHORIZATION TO PLACE MY NAME ON THE BALLOT FOR THE  
AMENITY AUTHORITY COMMITTEE 2022 LANDOWNER ELECTIONS**

Name: \_\_\_\_\_  
(PLEASE PRINT)

Address: \_\_\_\_\_

Years at current address: \_\_\_\_\_ Phone Number: \_\_\_\_\_

I am a resident at the above address which is located in:

(Please check appropriate box):

- Lady Lake/Lake County portion of The Villages
- Village Community Development District No. 1
- Village Community Development District No. 2

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

By signing this Statement of Eligibility, I affirm that I am a resident of the property listed above. This signed Statement of Eligibility authorizes the placement of my name on the ballot for the Amenity Authority Committee 2022 Landowner Election, for the District in which I reside.

STATE OF FLORIDA  
COUNTY OF \_\_\_\_\_

Sworn to (or affirmed) and subscribed before me by means of physical presence on this \_\_\_\_\_ day of \_\_\_\_\_ 2022, by \_\_\_\_\_.

Personally known  OR Produced Identification

Type of identification produced \_\_\_\_\_

\_\_\_\_\_  
Notary Public, State of Florida

(Seal)

**THIS ORIGINAL FORM IS DUE NO LATER THAN 5:00 P.M. EST, FRIDAY, JUNE 17, 2022 TO JENNIFER FARLOW, DISTRICT CLERK, 984 OLD MILL RUN, THE VILLAGES, FLORIDA 32162. PHONE: 751-3939**

# Information Provided by FDOT



## STOP SPEEDING BEFORE IT STOPS YOU

**NOT  
SO  
FAST**



Drivers who **SPEED** have a greater chance of losing control of their vehicle.



Nearly **10,000** people die from speeding each year.\*



Speeding to keep up with the flow of traffic is **ILLEGAL.**



\*Data is from a 2018 NHTSA report.



**The following facilities will be temporarily closed or have scheduled maintenance:**

⇒ **La Hacienda Regional Recreation Complex Indoor Facilities, Outdoor Facilities and Sports Pool**

The La Hacienda Regional Recreation Complex Indoor Facilities, Outdoor Facilities and Sports Pool will be closed for maintenance on May 27th.

⇒ **Tierra Del Sol Village Recreation Center Adult Pool**

The Tierra Del Sol Recreation Village Center Adult Pool will be closed for maintenance May 20th through June 3rd.

⇒ **Savannah Regional Recreation Complex Shuffleboard Courts**

The Savannah Regional Recreation Complex Shuffleboard Courts will be closed for resurfacing May 2nd through May 20th.

⇒ **Churchill Street Village Recreation Center Indoor Facilities, Outdoor Facilities and Family Pool**

The Churchill Street Village Recreation Center Indoor Facilities, Outdoor Facilities and Family Pool will be closed on May 24th.

⇒ **Lake Miona Regional Recreation Complex Sports Pool**

The Lake Miona Regional Recreation Complex Sports Pool will be closed for maintenance April 22nd through June 4th.

⇒ **Lake Miona Regional Recreation Complex Indoor Facilities**

The Lake Miona Regional Recreation Complex Indoor Facilities will be closed for maintenance May 25th through May 31st.

⇒ **Coconut Cove Village Recreation Center Indoor Facilities, Outdoor Facilities and Family Pool**

The Coconut Cove Village Recreation Center Indoor Facilities, Outdoor Facilities and Family Pool will be closed for maintenance May 23rd through May 24th.

⇒ **Canal Street Village Recreation Center Indoor Facilities, Outdoor Facilities and Family Pool**

The Canal Street Village Recreation Center Indoor Facilities, Outdoor Facilities and Family Pool will be closed for quarterly maintenance on May 20th.



**The following facilities will be temporarily closed or have scheduled maintenance:**

⇒ **Fish Hawk Village Recreation Center Indoor Facilities, Outdoor Facilities and Family Pool**

The Fish Hawk Village Recreation Center Indoor Facilities, Outdoor Facilities and Family Pool will be closed for maintenance on May 27th.

⇒ **Sterling Heights Village Recreation Center Indoor Facilities, Outdoor Facilities and Family Pool**

The Sterling Heights Recreation Center Indoor Facilities, Outdoor Facilities and Family Pool will be closed for quarterly maintenance on May 25th.

⇒ **SeaBreeze Regional Recreation Complex Indoor Facilities**

The SeaBreeze Regional Recreation Complex Indoor Facilities will be closed for maintenance on May 31st.

⇒ **Captiva Village Recreation Center Indoor Facilities, Outdoor Facilities and Family Pool**

The Captiva Village Recreation Center Indoor Facilities, Outdoor Facilities and Family Pool will be closed for maintenance on June 1st.

⇒ **Rohan Regional Recreation Complex Indoor Facilities, Fit Club, Outdoor Facilities and Sports Pool**

The Rohan Regional Recreation Complex Indoor Facilities, Fit Club, Outdoor Facilities and Sports Pool will be closed for quarterly maintenance on June 13th.

⇒ **Alden Bungalows Neighborhood Recreation Area Adult Pool**

The Alden Bungalows Neighborhood Recreation Area Adult Pool will be closed for maintenance May 9th until further notice.

⇒ **Ezell Regional Recreation Complex Fit Club**

The Ezell Regional Recreation Complex Fit Club will be closed for maintenance May 16th through May 20th.

# Information Provided By...

**The Villages®**  
Community Development Districts  
**Community Standards**

## ARCHITECTURAL REVIEW COMMITTEE

HAVE AN EYE FOR GOOD *Design?*

- Do you love the aesthetic beauty and design of your community?
- Do you have experience in architecture, landscaping or reading site plans?
- Do you want to participate in keeping your community beautiful?

COME JOIN YOUR LOCAL ARCHITECTURAL REVIEW COMMITTEE AS A *Volunteer!*



**The Villages®**  
Community Development Districts  
**Community Standards**

For More Information: [DistrictGov.org](http://DistrictGov.org) | [ArchReview@DistrictGov.org](mailto:ArchReview@DistrictGov.org) | 352-751-3912

Village Community Development District No. 6 (District 6), No. 10 (District 10), and the Lady Lake / Lake County portion of The Villages north of County Road 466 are all seeking alternate members to serve on the Architectural Review Committee.

The alternate applicant must be a full time resident of the District they are applying for and have lived in The Villages for at least one year. Candidates are recommended to have education and/or experience in any of the following areas: architecture, ability to read site plans, residential/commercial construction, building management, deed restricted communities, landscaping, county code enforcement, etc.; however, this is not required. The Committee meets weekly, on Wednesdays at 8:00 AM for approximately 2-4 hours.

If you are interested in becoming an alternate member on the Architectural Review Committee, complete the application by clicking one of the following links: [District 6 Application](#), [District 10 Application](#), [Lady Lake /Lake County Application](#) and returning it to the Community Standards Department, 984 Old Mill Run, The

# The Villages®

## Community Development Districts

### Community Standards

#### COMMUNITY STANDARDS DEPARTMENT ARCHITECTURAL REVIEW COMMITTEE VOLUNTEER MEMBER FOR VILLAGE COMMUNITY DEVELOPMENT DISTRICT NO. 7

#### APPLICATION FOR MEMBERSHIP

This application **must** be returned to the Community Standards Department, 984 Old Mill Run, The Villages, Florida **no later than 5:00 p.m. on April 16, 2021.**

I understand that being a member of the Architectural Review Committee (ARC) is a volunteer position with a four year commitment where I will spend approximately two hours every week as a committee member. **The applicant must be a full time resident of Village Community Development District No. 7 and have lived in The Villages for at least one year.** Committee members are recommended to have education and/or experience in any of the following areas: architecture, ability to read site plans, residential/commercial construction, building management, deed restricted communities, landscaping, county code enforcement, etc.

1. Please briefly describe your past business or career paths.

---

---

2. What special skills or education do you have that would benefit the ARC? (Please include special skills, experience or training such as architect, ability to read site plans, builder, condo/building management, working with deed restricted communities, etc.)

---

---

---

---

3. Are you familiar with your deed restrictions and/or covenants?    Y    N`

Signature \_\_\_\_\_

Phone \_\_\_\_\_

Print Name \_\_\_\_\_

Village of \_\_\_\_\_

Address \_\_\_\_\_

Date \_\_\_\_\_

Village Community Development Districts  
984 Old Mill Run, The Villages, Florida 32162  
Business Phone: 352-751-3912    Business Fax: 352-751-6707

**SAMPLE**  
For each District's Application, please see the previous page.