

**Contact Us:**

**Customer Service**  
(352) 753-4508

**Administration**  
(352) 751-3939

**Budget**  
(352) 674-1920

**Community Standards**  
(352) 751-3912

**Community Watch**  
(352) 753-0550

**Property Management**  
(352) 753-4022

**Finance Customer Service**  
(352) 750-0000

**Human Resources**  
(352) 674-1905

**Public Safety**  
(352) 205-8280

**Purchasing**  
(352) 751-6700

**Recreation Administration**  
(352) 674-1800

**Risk Management**  
(352) 674-1828

**Utility Operations**  
(352) 751-3939

## District Weekly Bulletin



### **CDD Orientation**

This valuable program is held on the **second** and **fourth** Thursday of the month at 10:00 AM in the District office located at 984 Old Mill Run in Lake Sumter Landing. For additional information, please contact the District Customer Service Center at 352-753-4508.

# The Villages®

## Community Development Districts

### **Severe Weather Preparations**

While emergency management continues to be a function of the county in which you reside, the District works extremely hard in ensuring the safety of District staff, residents of The Villages and District facilities. In preparation of the potential for severe weather, the District will be taking the following precautions.

**All District Administrative Offices will close at 12:00 PM on Wednesday, September 28, 2022 and remain closed through Thursday, September 29th.** Depending on weather conditions, we are anticipating opening Friday, September 30th. Please note this schedule may change due to unforeseen circumstances or changes in weather predictions.

### **Recreation Facilities – Indoor & Outdoor**

All indoor and outdoor Recreation Facilities, including swimming pools, will be closed beginning Wednesday, September 28, 2022 at 12:00 PM. Indoor and outdoor recreation facilities will remain closed until further notice. All scheduled events are cancelled. For your health, safety and well-being please **DO NOT ENTER** any facility or park vehicles in the parking lots until it has been cleared and opened by The Villages Public Safety Department or other appropriate agency.

### **Executive Golf Courses**

All Executive Golf Courses will close Wednesday, September 28, 2022, until further notice.

### **Other Storm Preparations**

In addition, the following preparations are currently taking place:

- In preparation for the potential of sustained winds higher than 20 mph, Community Watch removed the gate arms throughout the community. As you approach a gate in which the gate arm has been removed, please use caution and stop before proceeding.
- Outdoor furniture may be secured or placed indoors.
- Irrigation may run along common areas and roadways to lower the water levels in water retention areas. This is done to ensure adequate capacity of the storm water management system.

Facilities will be re-opened after it has been determined that the area and facilities are safe to do so by The Villages Public Safety Department or other appropriate agency.

# The Villages®

## Community Development Districts

### **Emergency Storm Debris Collection**

The Villages Community Development Districts utilize an emergency debris hauler who will mobilize immediately after storm-passage to assist Counties and local municipalities with clearing of roadways, and will then begin collecting debris from the right-of-way after the storm. The contractor will make multiple passes through all areas of The Villages to ensure all storm-related debris is collected. Residents should move storm debris curbside until the clean-up is complete. The District strives to make post-storm recovery as safe, efficient and timely as possible, however based on the amount of damage and condition of roadways, it may take days, weeks or longer to fully complete debris removal operations across the entirety of The Villages.

### **Please adhere to the following information to assist the District in its recovery efforts:**

- Place storm debris in piles along the curbside.
- Pile storm-related debris un-bagged at the curb (NO leaves or small items).
- Storm-related debris includes shrubs, palm fronds, bushes, twigs, branches, cut limbs, etc.
- Place storm debris at least three feet from utility boxes, poles, fire hydrants and other obstacles.
- Separate vegetation from all other storm-related debris. Do not mix materials.
- Normal household garbage and bagged debris of any kind won't be picked up with storm debris. Household garbage and bagged debris will be picked up during your normal residential collection based on the area in which you live.
- No chemicals or hazardous waste will be collected curbside.
- Contractors will NOT remove any storm debris from private property.
- The District and the District debris haulers are not responsible for cutting, trimming hauling or moving trees and tree debris from private residential property. All storm debris to be collected must be placed in piles along the curbside.
- There are no publicly accessible debris collection sites. Do not bring storm-related debris to recreation centers, postal stations, or any other locations. All storm-related debris will ONLY be picked up curbside.
- We greatly appreciate your cooperation and will provide updates as they become available.

**The Villages®**  
Community Development Districts  
**Utilities**

## **Hurricane Ian Sanitation Schedule**

### **Village Community Development Districts 1 – 11**

If you live in Village Community Development Districts 1 – 11 located in Sumter County, Marion County or Fruitland Park portions of The Villages, Thursday's sanitation collection is being rescheduled to Saturday, October 1, 2022. Friday collections will be as scheduled, weather permitting.

### **Village Community Development District No. 12 and 13**

If you live in Village Community Development District 12 or 13, there will be no residential sanitation collection on Thursday, September 29, 2022 by Waste Management (WM). Based on the current trajectory and intensity of the hurricane, Friday collections may be impacted as well. WM updates can be found at [www.wmfloridastorm.com](http://www.wmfloridastorm.com).

If you live in the **Town of Lady Lake portion of The Villages**, there will be no residential sanitation collection on Thursday, September 29, 2022 by Waste Management (WM). Based on the current trajectory and intensity of the hurricane, Friday collections may be impacted as well. WM updates can be found at [www.wmfloridastorm.com](http://www.wmfloridastorm.com).

If you live in the **Lake County portion of The Villages** (not including VCDD No. 11), There will be no garbage collection services for residents living within the unincorporated areas of Lake County on Wednesday, September 28, 2022 and Thursday, September 29, 2022. Tentatively, normal collection services will resume on Friday, September 30, 2022. For the week of October 3-7, all haulers will collect excess garbage that is contained in either Lake County garbage or recycle containers.

The Central Solid Waste Facility, Loghouse, and Paisley Convenience Center will be open Wednesday, September 28, 2022 from 8:00 AM to 3:00 PM. All Solid Waste facilities will be closed on Thursday, September 29, 2022. The Central Solid Waste Facility will reopen on Friday, September 30, 2022 at 8:00 AM. All Convenience Centers will be open 8:00 AM to 5:00 PM on Saturday, October 1st.

# The Villages®

## Community Development Districts

### Property Management

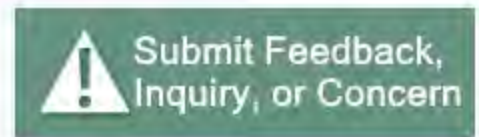
#### **Stormwater Management**

The District works continuously throughout the year to prepare for the impact of any potential severe weather while maintaining the integrity of our extensive stormwater system, our 700+ lakes, basins and wetland areas. To ensure adequate capacity of the storm water management system throughout the community, the District has been lowering water levels in certain retention areas to remain within recommended levels and to capture water run-off from streets, yards and golf courses. To lower the water levels, irrigation systems are running along common areas, golf courses and roadways throughout the community. As soon as the potential for a tropical event impacting this area was known, more intense water management activities began and have continued through today to place our stormwater systems in the best possible position. These activities must take into account both the upstream and downstream retention systems. We have taken all actions possible in advance of the storm to prepare for significant rainfall from Hurricane Ian.

The amount of rainfall that a drainage system can handle is based on many factors such as the intensity and duration of rainfall, soil conditions, available storage, etc. While it isn't possible to predict exactly how much rainfall any specific system can handle, the majority of the drainage systems in The Villages have been designed to retain the runoff from a 100-year storm event and all possible precautions are being completed to properly prepare for Hurricane Ian. We hope that the levels of rainfall that are received are within the capability of the systems to handle.

District Property Management and our engineering consultants will respond post-storm to continue our combined efforts to manage the stormwater systems and protect our residents and community from the impacts of Hurricane Ian.

# Frequently Asked Questions and Answers



## Who provides emergency management and services to the residents of The Villages?

Emergency management and services related to preparation for severe weather, floods, hurricanes and other disaster response activities fall under the purview of the county in which you live.

If you have questions on severe weather or other emergency management issues in your area, please contact the appropriate county below. Lake, Marion and Sumter Counties also have programs designed to notify their residents of weather incidents, hazardous conditions and other important information.

To sign up for the notifications in your county, please visit the links below or contact the county in which you live for additional information.

**Lake County — Emergency Management:** 352-343-9420 or visit [www.lakecountyfl.gov/offices/emergency\\_management](http://www.lakecountyfl.gov/offices/emergency_management) and <http://alertlake.com/>.

**Marion County — Emergency Management:** 352-732-8181 or visit <https://www.marionso.com/emergency-management> and [www.alertmarion.com](http://www.alertmarion.com).

**Sumter County — Emergency Management:** 352-689-4400 or visit <http://sumtercountyfl.gov/718/Emergency-Management> and <https://member.everbridge.net/453003085614874/login>.

## State & Federal Severe Weather Information:

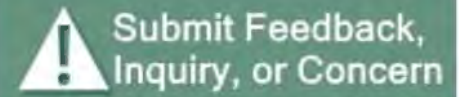
Local weather: <http://www.weather.gov>

Tropical weather: <http://www.nhc.noaa.gov>

State Emergency Management: [www.floridadisaster.org](http://www.floridadisaster.org)

**For information on how to sign up for Wireless Emergency Alerts, please click the following link — [National Weather Service WEA](#).**

# Frequently Asked Questions and Answers



## **When should I call 911 and what happens when I call 911 in The Villages?**

### **When should I call 911?**

When you have a medical, fire, or police emergency. If the situation seems urgent or has the potential to become dangerous, call 911. Call-takers or dispatchers will determine whether your call should be handled by 911 or can be transferred to another person or agency. When in doubt, call 911!

### **When I dial 911, which fire station answers my telephone call?**

Your 911 phone call isn't answered at any of The Villages Fire Stations. It is answered at a Public Safety Answering Point for 911, or PSAP for short. The call-taker will ask a few, simple questions about your emergency and, if it is either fire or medical in nature, the call is immediately transferred to the dispatch center for The Villages Public Safety Department.

### **But I don't need the police. What if my emergency is medical?**

The county law enforcement office call-taker will ask if your call is for FIRE, POLICE or MEDICAL. The call-taker will also ask for the location of the emergency. Frequently, the call-taker will ask for the county. For the purposes of 911, it's not The Villages, it's Sumter, Lake or Marion County.

### **Doesn't the 911 operator know my address when I call? Why does he/she have to ask?**

If you call 911 from your hard-wired (house) phone, the location of that telephone appears on the call-taker's computer screen.

If you call from your cell phone, that information may not be available. The call-taker will always ask for the location of the emergency either to confirm what he/she already sees on the screen or to learn the location from the cell phone caller. As a result, if you're calling from a cell phone, you need to know where you are! Do not hang up when calling from a cell phone. It may take an extra few seconds for the call to hit the cell phone tower.

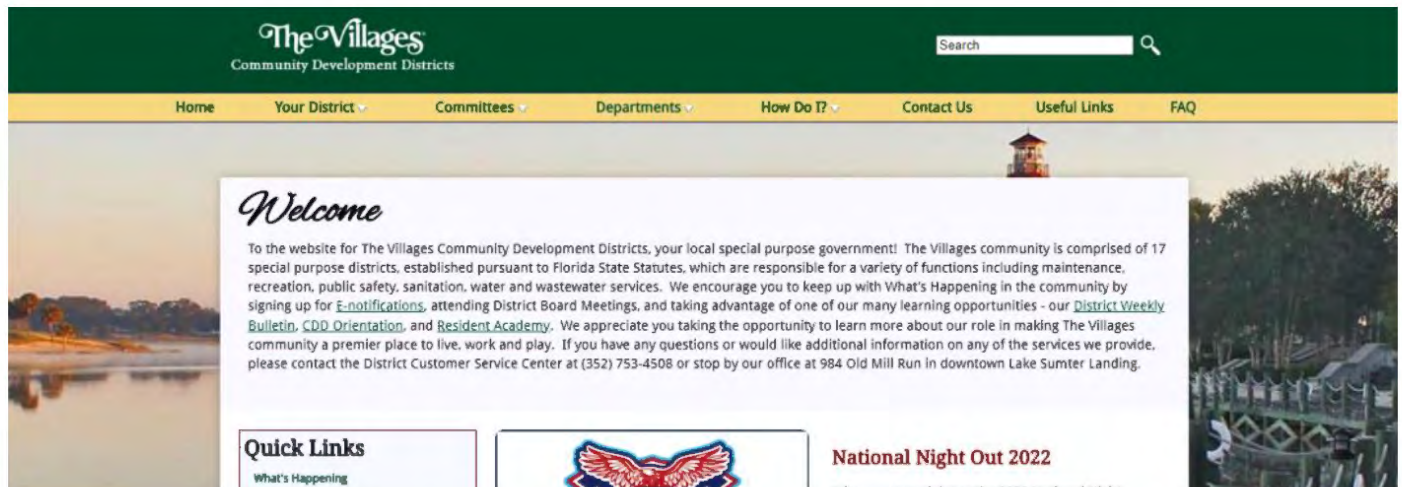
Never hang up on 911. Even if you dialed in error, stay on the line to let the call-taker know that.

Please stay tuned to [DistrictGov.org](http://DistrictGov.org) for additional information and updates. To receive the most up-to-date information, please ensure you are signed up to receive e-Notifications. To sign up for e-Notifications, please click on the following link or see the steps below for specific instructions.

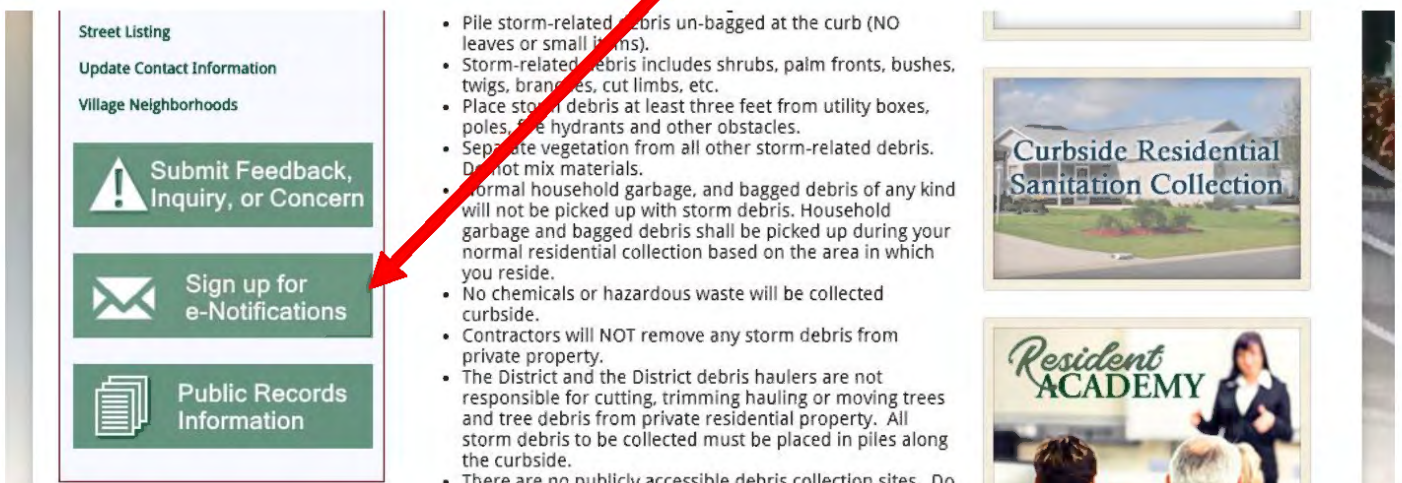
## [E-Notification Sign Up](#)

### How to sign up for e-Notifications

1. Visit [DistrictGov.org](http://DistrictGov.org).



2. Scroll down and click on the 'Sign up for e-Notifications' Quick Link on the left-hand side of the page.





### 3. Enter the requested contact information.

#### Quick Links

- [What's Happening](#)
- [District Weekly Bulletin](#)
- [First Responders Recreation Center](#)
- [Acronyms](#)
- [Americans with Disabilities Act \(ADA\)](#)
- [Residential Bond Assessment Information](#)
- [CDD Orientation](#)
- [District Orientation](#)
- [District Workshops](#)
- [Employment Opportunities](#)

### e-Notifications Sign Up

E-Notifications allow your District Government to send important information to the email address you provide. If you would like us to contact you on any of the subjects below, please enter the requested information in each field and check the box next to each newsletter or notification to which you would like to subscribe. For a description of a specific newsletter or notification, please click on the text to the right of the check box. To ensure you receive the notifications you requested, please add no-reply@districtgov.org into your email contact list. If you have any questions, please contact the District Customer Service Center at (352) 753-4508.

**Last Name**

**First Name**

**E-Mail Address**

**Repeat E-Mail Address**

### 4. Choose the specific notifications you would like to receive and click Sign Up.

#### District & Committee Information and Agendas

<input type="checkbox"/> <a href="#">Amenity Authority Committee</a>	<input type="checkbox"/> <a href="#">Architectural Review Committee</a>
<input type="checkbox"/> <a href="#">Brownwood Community Development</a>	<input type="checkbox"/> <a href="#">District 01</a>
<input type="checkbox"/> <a href="#">District</a>	<input type="checkbox"/> <a href="#">District 02</a>
<input type="checkbox"/> <a href="#">District 02</a>	<input type="checkbox"/> <a href="#">District 03</a>
<input type="checkbox"/> <a href="#">District 04</a>	<input type="checkbox"/> <a href="#">District 05</a>
<input type="checkbox"/> <a href="#">District 06</a>	<input type="checkbox"/> <a href="#">District 07</a>
<input type="checkbox"/> <a href="#">District 08</a>	<input type="checkbox"/> <a href="#">District 09</a>
<input type="checkbox"/> <a href="#">District 10</a>	<input type="checkbox"/> <a href="#">District 11</a>
<input type="checkbox"/> <a href="#">District 12</a>	<input type="checkbox"/> <a href="#">District 13</a>
<input type="checkbox"/> <a href="#">Investment Advisory Committee</a>	<input type="checkbox"/> <a href="#">North Sumter County Utility Dependent</a>
<input type="checkbox"/> <a href="#">Project Wide Advisory Committee</a>	<input type="checkbox"/> <a href="#">District</a>
<input type="checkbox"/> <a href="#">Village Center Community Development</a>	<input type="checkbox"/> <a href="#">Sumter Landing Community Development</a>
<input type="checkbox"/> <a href="#">District</a>	<input type="checkbox"/> <a href="#">District</a>

#### Solicitations

<input type="checkbox"/> <a href="#">Construction</a>	<input type="checkbox"/> <a href="#">General</a>
<input type="checkbox"/> <a href="#">Janitorial</a>	<input type="checkbox"/> <a href="#">Landscaping</a>
<input type="checkbox"/> <a href="#">Professional Services</a>	

#### Precautionary Boil Water Notices

<input type="checkbox"/> <a href="#">Central Sumter Utility</a>	<input type="checkbox"/> <a href="#">Little Sumter Service Area</a>
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#### Other

<input type="checkbox"/> <a href="#">District Weekly Bulletin</a>	<input type="checkbox"/> <a href="#">Message from the District Manager</a>
<input type="checkbox"/> <a href="#">What's Happening &amp; General Community</a>	
<input type="checkbox"/> <a href="#">Info</a>	

#### Employment Opportunities

[Employment Opportunities for the Village Community Development Districts](#)

### 5. Make sure to check your email and confirm your e-Notification selection.

# Information Provided By Sumter County

## PRESS RELEASE

Immediate Release:

September 26, 2022

Contact: Bradley Arnold  
County Administrator  
(352) 689-4400

[bradley.arnold@sumtercountyfl.gov](mailto:bradley.arnold@sumtercountyfl.gov)

### Sumter County Sheltering During a Hurricane

Sumter County, FL – With Hurricane Ian heading in the direction of Sumter County, now is the time to begin looking at your best housing options, particularly for Sumter County citizens who are unsure about the safety of their home. Please note that those residents in The Villages® development, this master-planned community not only constructed homes above the 100-year floodplain but also to standards to withstand the predicted winds; therefore, at this time, it is recommended that you shelter in-place for this storm. For those we are advising to consider evacuation out of the storm path or evacuation to a shelter includes:

- Mobile, manufactured and modular homes and recreational vehicles.
- Low-lying and flood-prone areas near the river.
- Individuals with special needs.
- Those who do not feel safe by themselves.

“Plan to go to a friend or family member in the local area that do not need to evacuate,” said David Casto, Director of Emergency Management for Sumter County. “If planning to evacuate, have a destination and plan the trip early. If no other options are available, go to one of the local shelters only as a last option. And, don’t forget to bring your needed items such as medications.”

If you have no choice but to go to a shelter, do not leave your home until officials announce that the shelter is open. Information about shelters can be found online through our website or by calling the Citizen Information Center at 352-689-4400. Shelters do not have cots, blankets or other supplies so bring your own. Locations can change, so stay informed.

Sumter County General Population Shelters that will be opening on Tuesday, September 27, 2022 at 5:00 PM include:

- Sumter Fairgrounds, 7620 SR 471, Webster, FL 33597
- Wildwood Elementary School, 300 Huey Street, Wildwood, FL 34785

There is a special needs shelter at the Wildwood Community Center, 6500 Powell Road, Wildwood, FL 34785. That shelter will open Tuesday, September 27 at 3:00 PM.

Other general population shelters will open as needed. Please continue to check our website for updates or call 352-689-4400 for an updated listing of shelters.

All shelters are pet-friendly, so DO NOT leave your pet at home.

If heading to a shelter, bring the following:

- Identification such as a driver's licenses.
- Bedding (cot, air mattress, blanket, pillow).

# Information Provided By Sumter County

- Food and water.
- Prescriptions.
- Extra baby food or formula.
- Toiletries (tooth brush and paste, body soap, etc.).
- Games or sources of entertainment.
- Please bring all necessary supplies for your pet.

Please DO NOT bring:

- Weapons.
- Illegal drugs.
- Alcohol.

Please remember to check before proceeding to a shelter. Not all shelters are opened during an event or they may have reached capacity. Please call 352-689-4400 to confirm that they are accepting evacuees before going to a shelter.

If looking to stay at a local hotel, Casto advises that they are first come, first serve and often fill up quickly with evacuees from the coast.

If an evacuation is necessary, know if and when to do so. You might not need to evacuate if you live in a site-built structure or are not located in an area subject to flooding. The evacuation order may not apply to you.

If you live in a mobile home, even if it's well away from the water and tied down, wind could pose a threat to your safety.

If you feel that you must evacuate, please make sure that you do so far enough in advance. Just remember that the Florida Turnpike and I-75 merge in Wildwood, and evacuees from other areas will also be traveling north.

NOTE: Sex offenders are prohibited from entering the general or special needs shelters and shall report to the Sheriff at the County Jail for any sheltering needs.

You can also find more information via our website at [www.sumterprepares.com](http://www.sumterprepares.com).

[www.sumtercountyfl.gov](http://www.sumtercountyfl.gov)

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# Information Provided By Sumter County

## PRESS RELEASE

Immediate Release:

September 26, 2022

SELF-SERVICE SAND AND SANDBAGS  
AVAILABLE FOR SUMTER COUNTY  
RESIDENTS

Contact: Bradley Arnold  
County Administrator  
(352) 689-4400  
[bradley.arnold@sumtercountyfl.gov](mailto:bradley.arnold@sumtercountyfl.gov)

Sumter County, FL –Sumter County will have self-service sand and sandbags available at the Lake Panasoffkee Regional Recreation Park, 1589 CR 459, Lake Panasoffkee, FL starting today at 10:00 AM and through regular working hours of 8:00 AM to 5:00 PM until further notice.

To obtain the sand and sandbags, residents will need to provide proof of residence within Sumter County and should bring a shovel if they have one. Residents pick up sandbags, fill them, and place them in their vehicles. There is a ten (10) sandbag limit per vehicle.

Sandbags should be used to restrict floodwaters from entering houses via doorways, garages, and entryways. Sandbags are not to be used to provide a barricade around homes or property.

To signup to receive emergency notifications, please visit [www.sumtercountyfl.gov/alerts](http://www.sumtercountyfl.gov/alerts).

Residents also can get valuable information to be prepared at [www.sumterprepares.com](http://www.sumterprepares.com).

## PRESS RELEASE

Immediate Release:

September 26, 2022

Sumter County Board of County Commissioners  
Approves Local Declaration of Emergency

Contact: Bradley Arnold  
County Administrator  
(352) 689-4400  
[bradley.arnold@sumtercountyfl.gov](mailto:bradley.arnold@sumtercountyfl.gov)

Sumter County, FL –

The Sumter County Board of County Commissioners approved a local declaration of emergency at a special called meeting on Monday, September 26, 2022.

For more information, please contact Administrative Services at (352) 689-4400 or visit [www.SumterCountyFL.gov](http://www.SumterCountyFL.gov).

[www.sumtercountyfl.gov](http://www.sumtercountyfl.gov)

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# Information Provided By Sumter County

## PRESS RELEASE

Immediate Release:

September 28, 2022

Sumter County Emergency Operations Update  
09/28/22 Update

Contact: Bradley Arnold  
County Administrator  
(352) 689-4400

[bradley.arnold@sumtercountyfl.gov](mailto:bradley.arnold@sumtercountyfl.gov)

Sumter County, FL –

The following pet-friendly shelters are currently open:

- **Sumter Fairgrounds**, 7620 SR 471. Webster, FL 33597  
Occupancy: 54 (County: 50, Non-County: 4)  
Capacity: 375
- **South Sumter High School**, 706 N. Main St. Bushnell, FL 33513  
Occupancy: 70 (County: 70, Non-County: 0)  
Capacity: 335
- **Special Needs Shelter at the Wildwood Community Center**, 6500 Powell Road, Wildwood, FL 34785  
Occupancy: 5 (County: 4, Non-County: 1)  
Capacity: 74

There are no closed roads at this time.

[www.sumtercountyfl.gov](http://www.sumtercountyfl.gov)

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## Information Provided By the Florida Department of Health

To view information provided by the Florida Department of Health regarding Early Prescription Refills Permitted Under a State of Emergency, click the following link - [Florida Department of Health Emergency Information](#).

# Information Provided By the Florida Department of Health

September 27, 2022

## HURRICANE IAN: SPECIAL NEEDS SHELTERS



Contact:  
Communications Office  
NewsMedia@flhealth.gov  
(850) 245-4111

Tallahassee, Fla. – In response to Hurricane Ian, the Florida Department of Health has prepared for Special Needs Shelter operations to begin in areas of anticipated landfall.

If you know or care for an individual with a disability or a special need, such as a medical condition that requires assistance but not hospitalization, it is important that you pre-register with the [Florida Special Needs Shelter Registry](#). The Florida Special Needs Registry registers those in need of services with your local emergency management office, so you can be assisted quickly during an emergency.

You can access the Florida Special Needs Registry [here](#). You will need to log in with an existing account or create a new account.

In an emergency, such as an evacuation for a hurricane, you may need to go to a special needs shelter. By signing up through the [Florida Special Needs Shelter Registry](#), you will receive important information from local emergency management officials about evacuation and sheltering options available to you.

If you are eligible for a special needs shelter [your kit](#) should include the following:

- List of medications and dosage
- A 30-day supply of medications
- Vital medical equipment for those who may be electrically or oxygen dependent,
- Backup energy sources for essential medical equipment
- Any special dietary needs or food
- Personal information including a photo ID, insurance card, emergency contacts, and your primary care provider's contact information

After completing the Florida Special Needs Registry, additional information will be provided by your local emergency management agency regarding evacuation and sheltering options available to you.

For more information on your local shelter status, please visit <https://www.floridadisaster.org/shelter-status/>.

### Health Care Providers

If you are a health care provider, please contact SNR@flhealth.gov to obtain a login for the special needs registry to ensure you are able to use all health care provider functions.

### About the Florida Department of Health

The department, nationally accredited by the [Public Health Accreditation Board](#), works to protect, promote, and improve the health of all people in Florida through integrated state, county, and community efforts. Follow us on [Facebook](#), [Instagram](#), and Twitter at [@HealthyFla](#). For more information about the Florida Department of Health please visit [www.FloridaHealth.gov](http://www.FloridaHealth.gov).

# The Villages®

## Community Development Districts

### The following has been provided as information by Lake County

September 27, 2022 at 9:54 AM

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#### New information:

The Lake County Emergency Operations Center is now at a Level 1 – Full Scale Activation.

Lake County's fixed route transit service, Ride LakeXpress, will suspend operations today at 8 p.m.

Lake County will open emergency shelters according to the schedule below. Pet-friendly shelters are notated with asterisks (\*).

#### Shelters opening Sep. 27 at 4 p.m.

- Villages Elementary – 695 Rolling Acres Road, Lady Lake (special needs)\*
- Leesburg Elementary – 2229 South Street, Leesburg (special needs)\*
- Umatilla Elementary – 401 Lake Street, Umatilla (special needs)\*
- Lost Lake Elementary – 1901 Johns Lake Road, Clermont (special needs)\*
- Astatula Elementary – 13925 Florida Avenue, Astatula (special needs)\*
- Treadway Elementary — 10619 Treadway School Rd, Leesburg
- Spring Creek Charter — 44440 Spring Creek Rd, Paisley
- Mascotte Charter — 460 Midway Ave, Mascotte

#### Shelters opening Sep. 27 at 6 p.m.

- Round Lake Charter – 31333 Round Lake Rd, Mount Dora\*
- Mount Dora High School – 700 N. Highland St, Mount Dora
- Leesburg High School – 1401 Yellow Jacket Way, Leesburg

#### Shelters opening Sep. 28 at 8 a.m.

- East Ridge High School – 13322 Excalibur Rd, Clermont
- East Ridge Middle School – 13201 Excalibur Rd, Clermont
- Lost Lake Elementary School – 1901 Johns Lake Rd, Clermont
- Tavares High School – 603 N. New Hampshire Ave, Tavares

#### Ongoing Information:

On Sunday, September 25, the Lake County Board of County Commissioners declared a local state of emergency. More information can be found on the [County's website](#).

Starting Monday, September 26, limited assistance will be available at two sandbag locations for residents with disabilities. Inmates will be deployed to help pack and load sandbags for those who are unable to do so themselves. Depending on level of assistance needed, residents with disabilities may experience an extended wait time.

#### The two sandbag locations offering assistance are:

- The Minneola Athletic Complex
- P.E.A.R. Park in Leesburg

The Citizens Information Line (CIL) will be open from 9 a.m. to 5 p.m. daily. Residents needing information should call 352-253-9999.

Sandbags will be available at five Lake County locations starting September 25 from 8 a.m. to 5 p.m. Residents must bring their own shovels and are limited to 10 bags of sand per household. No tools will be provided at sand deployment sites and residents are responsible for filling their own bags. Sandbags will only be offered before the storm – no sandbags will be dispensed during storm conditions.

## Information Provided By Lake County

# SANDBAG LOCATIONS



Sandbags will be made available in these Lake County locations:

**FIRE STATION 10**

23023 State Road 40, Astor

**EAST LAKE SPORTS & COMMUNITY COMPLEX**

24809 Wallick Road, Sorrento

**P.E.A.R. PARK**

26701 U.S. Highway 27, Leesburg

**NORTH LAKE REGIONAL PARK**

40730 Roger Giles Road, Umatilla

**MINNEOLA ATHLETIC COMPLEX**

1300 Fosgate Road, Minneola



Residents need to bring their own shovels and they are responsible for filling their own sandbags



Sandbags are limited to **10** per household in a 24-hour period.



# Information Provided By Duke Energy

## Weather Update – From Duke Energy Meteorology

Hurricane Ian is expected to bring significant impacts to the Florida Service Area beginning late Tuesday or early Wednesday, particularly for central and southern sections. The expectation is for a low-end category 3 storm to approach the coast near Pinellas County on Wednesday.

Hurricane force sustained winds are expected along the coast with hurricane force gusts felt well inland. Tropical Storm force gusts can be expected as far east as Orlando.

Significant wind and rain impacts are likely for central and north-central Florida. A wide range 8-16" is possible over the northern half of Florida due to a slower forward speed interacting with blocking high pressure. This raises concern for significant flooding potential, too as water may linger for days after. Some rivers, including the Anclote, Santa Fe, St John's, among many others, may reach moderate or major flood stage by next weekend.

Storm surge will also be of extreme concern given the approaching trajectory, strength, and speed of this system. 10-15 ft of surge within Tampa Bay cannot be ruled out.

The slow moving storm should exit northern Florida sometime on Friday.

## Additional Information

Gov. Ron DeSantis expanded the state of emergency for Hurricane Ian to the entire state of Florida Saturday, Sept. 24.

[Power Restoration Process - Duke Energy \(duke-energy.com\)](https://www.duke-energy.com/power-restoration-process). As restoration begins, workers may not be visible in each impacted neighborhood, as the first priority is to repair large power lines and other infrastructure that will return power to the greatest number of customers as safely, quickly and efficiently as possible.

- Duke Energy's meteorologists are closely monitoring Hurricane Ian and its potential impacts on our Florida service area.
- Hurricane Ian could potentially strengthen and bring heavy rainfall, strong winds and localized flooding to portions of the Duke Energy Florida service area.
- Our emergency response team and crews are ready and prepared to respond in the event the storm causes power outages for our customers. Our crews will work to restore service as quickly and safely as possible.
- Restoring power after a storm can be extremely challenging for utility repair crews, as travel and work conditions can be impacted by high winds, downed trees and flooding – making repair work lengthy and difficult.

# Information Provided By Duke Energy

- We have made plans to bring in additional teammates to assist with outage restoration from our Midwest service areas as needed.
- The company prepares for hurricane season year-round and has a detailed response plan.
- We evaluate inventory levels of critical materials and increase our stock levels in preparation for storm season.
- Our team coordinates with county and state emergency response agencies and emergency operation centers.
- We must deliver our service reliably 24/7 and in every type of weather. Our customers depend on Duke Energy to stay ahead of the storm.
- That's why we are making strategic improvements to make the power grid more resistant to outages from severe weather and flooding and adding new technologies that make the grid more resilient, more intelligent and able to restore power faster than ever.
- The safety of our customers and communities is important. Duke Energy encourages customers to have a plan in place to respond to an extended power outage after a hurricane or other severe weather.
- We encourage customers to also consider a plan to move family members – especially those with special needs – to a safe, alternative location in case an extended power outage or evacuation is required.
- For more tips on how to prepare for storm season, and how Duke Energy can help, please visit [duke-energy.com/StormTips](https://duke-energy.com/StormTips).
- Before a storm hits, customers should contact us to make sure their contact information is up to date and their communication preferences are noted, so they receive proactive outreach on the status of potential power outages.
- Customers who experience an outage during a storm can report it the following ways:
  - Visit [duke-energy.com](https://duke-energy.com) on a desktop computer or mobile device.
  - Use the Duke Energy mobile app – Download the Duke Energy App from a smartphone via Apple Store or Google Play.
  - Text OUT to 57801 (standard text and data charges may apply).
  - Call the automated outage-reporting system, at: 800.228.8485.

# Information Provided By the National Weather Service



**WIRELESS  
EMERGENCY  
ALERTS  
CAPABLE**



Learn more about Hurricane Safety at:  
[weather.gov/safety/hurricane](http://weather.gov/safety/hurricane)



NOAA PA 201856

# NATIONAL WEATHER SERVICE



# HURRICANE SAFETY

# FOR YOU AND YOUR FAMILY



# Information Provided By the National Weather Service

## Watches & Warnings

Listen closely to instructions from local officials on TV, radio, cell phones or other computers for instructions from local officials. Evacuate if told to do so.

### WATCHES:

- ✓ **Hurricane Watch:** Hurricane conditions (sustained winds of 74 mph or greater) are possible within your area. Because it may not be safe to prepare for a hurricane once winds reach tropical storm force, the NHC issues hurricane watches 48 hours before it anticipates tropical-storm-force winds.
- ✓ **Tropical Storm Watch:** Tropical storm conditions (sustained winds of 39 to 73 mph) are possible within the specified area within 48 hours.
- ✓ **Storm Surge Watch:** The possibility of life-threatening inundation from rising water moving inland from the shoreline somewhere within the specified area, generally within 48 hours.

### WARNINGS:

- ✓ **Hurricane Warning:** Hurricane conditions (sustained winds of 74 mph or greater) are expected somewhere within the specified area. NHC issues a hurricane warning 36 hours in advance of tropical-storm-force winds to give you time to complete your preparations.
- ✓ **Tropical Storm Warning:** Tropical storm conditions (sustained winds of 39 to 73 mph) are expected within your area within 36 hours.
- ✓ **Storm Surge Warning:** The danger of life-threatening inundation from rising water moving inland from the shoreline somewhere within the specified area, generally within 36 hours.
- ✓ **Extreme Wind Warning:** Extreme sustained winds of a major hurricane (115 mph or greater), usually associated with the eyewall, are expected to begin within an hour. Take immediate shelter in the interior portion of a well-built structure.

## BEFORE A HURRICANE

- ✓ **Know your zone:** Do you live near the Gulf or Atlantic Coasts? Find out if you live in a hurricane evacuation area by contacting your local government/emergency management office.
- ✓ **Have a Family Emergency Plan:** Before an emergency happens, sit down with your family or close friends and decide how you will get in contact with each other, where you will go and what you will do in an emergency. Keep a copy of this plan in your emergency supplies kit or another safe place where you can access it in the event of a disaster.
- ✓ **Put Together an Emergency Supplies Kit:** Put together a basic disaster supplies kit and consider storage locations for different situations. Check emergency equipment, such as flashlights, generators and storm shutters. For a list of key items for your kit, see [www.ready.gov/kit](http://www.ready.gov/kit)
- ✓ **Review Your Homeowners Insurance:** Review your insurance policy to ensure that you have adequate coverage for your home.
- ✓ **Understand NWS forecast products,** especially the meaning of NWS watches and warnings.



Scituate, Mass., Oct. 29, 2012 - The few summer homes left standing after the Perfect Storm in 1991, stand ready for the tidal surge that is still hours away. Photo by Marilee Caliendo / FEMA

# Information Provided By the National Weather Service

## DURING A HURRICANE

- ✓ **Secure your home:** Cover all of your home's windows. Permanent storm shutters offer the best protection for windows. A second option is to board up windows with 5/8 inch exterior grade or marine plywood, built to fit and ready to install. Buy supplies before the hurricane season rather than waiting for the pre-storm rush.
- ✓ **Stayed tuned in:** Check the websites of your local National Weather Service office and local government/emergency management office. Find out what type of emergencies could occur and how you should respond. Listen to NOAA Weather Radio or other radio or TV stations for the latest storm news.
- ✓ **Follow instructions issued by local officials.** Leave immediately if ordered!

## IF NOT ORDERED TO EVACUATE:

- ✓ **Take refuge in a small interior room,** closet or hallway on the lowest level during the storm. Put as many walls between you and the outside as you can.
- ✓ **Stay away from windows,** skylights and glass doors.
- ✓ **If the eye of the storm passes over your area,** there will be a short period of calm, but at the other side of the eye, the wind speed rapidly increases to hurricane-force winds coming from the opposite direction.

**For more information, visit**  
**[weather.gov/safety/hurricane](http://weather.gov/safety/hurricane)**

## AFTER A HURRICANE

- ✓ **Stay Informed:** Continue listening to a NOAA Weather Radio or the local news for the latest updates. If you evacuated, return home only when officials say it is safe.
- ✓ **Stay Alert:** Drive only if necessary and avoid flooded roads and washed-out bridges. If you must go out, watch for fallen objects in the road, downed electrical wires, and weakened walls, bridges, roads and sidewalks that might collapse.
- ✓ **Assess the Damage:** Walk carefully around the outside of your home to check for loose power lines, gas leaks and structural damage.

## STAY SAFE:

- ✓ **Stay out of any building if you smell gas,** if floodwaters remain around the building or if the building or home was damaged by fire and the authorities have not declared it safe.
- ✓ **Carbon monoxide poisoning** is one of the leading causes of death after storms in areas dealing with power outages. Never use a portable generator inside your home or garage.
- ✓ **Use battery-powered flashlights.** Do NOT use candles. Turn on your flashlight before entering a vacated building. The battery could produce a spark that could ignite leaking gas, if present.



*Mantoloking, N.J., Nov. 5, 2012 - This house was destroyed by the storm surge of Hurricane Sandy. FEMA*



# Pet Lost & Found

If you have a lost or found a pet in The Villages, please contact the following local agencies for assistance:

**SUMTER COUNTY  
ANIMAL CONTROL**

352-689-4400

**TOWN OF LADY LAKE  
ANIMAL CONTROL**

352-751-1530

**LAKE COUNTY ANIMAL CONTROL**

*Excludes Town of Lady Lake, includes  
City of Fruitland Park*

352-343-9688

**MARION COUNTY ANIMAL CONTROL**

352-671-8727

**DistrictGov.org | 352-674-1800**

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**The Villages®  
Recreation & Parks**

