



DISTRICT

Weekly Bulletin

February 23, 2023

The Villages[®]

Community Development Districts

Get The Facts:

District Utility Meter Reading

The District has received several inquiries over the past months regarding District-owned Utilities and our Meter Reading Program. Thank you to all residents who have contacted us for clarification.

True:

The District owns and operates numerous Utilities which serve the residents of The Villages:

- **Village Center Service Area** (Lake County and District 1 in Sumter County) is owned by Village Center Community Development District.
- **Little Sumter Service Area** (Districts 2, 3 in Sumter County and District 4 in Marion County) is owned by Village Center Community Development District. (EXCLUDES Dist. 4 Ph. IV Phillips Villas (M232) / Soulliere Villas (M233) / Chatham Acres (M839).
- **North Sumter Utility** (Districts 5, 6, 7, 8 and a section of District 9 in Sumter County) is owned by North Sumter County Utility Dependent District.
- **Central Sumter Utility** (a majority of District 9, all of District 10 in Sumter County and District 11 in Lake County is owned by North Sumter County Utility Dependent District.
- **South Sumter Utility** (Districts 12, 13 and a portion of District 14) is owned by the Wildwood Utility Dependent District.

The VCCDD Utilities Department is responsible for the operations and management of the water and wastewater treatment systems. The VCCDD Finance Department is responsible for the billing and collection of payment for those services. In total, there are more than 128,000 utility meters in use across all Utilities. Meters are “touch-read” each month by meter readers, and that data is transmitted to Utility Customer Service who reviews the data and processes it to customers through a monthly billing system. The District uses meters from several vendors, and all of the meters are certified and calibrated by the manufacturer to a very high degree of accuracy and reliability. Meters north of CR 466 only supply potable water (used for both residential use and irrigation).

Get The Facts: District Utility Meter Reading

False:

Meters often fail, causing excessive use charges to the residents.

True:

The reality is that our meters are all extremely reliable with a very low failure rate and a life expectancy of 20 years. Of the more than 128,000 meters in use today, the actual average failure rate is less than .0003% (38 out of 128,000 in 2022). Meter failure can be caused by a number of factors including, but not limited to, meter age, external damage, individual component failure or battery failure. We proactively obtain accurate meter readings and we do monitor readings for excessive or high use. High use is demonstrated by 6,000 gallons of water above their previous reads or 15,000 gallons of irrigation above their previous reads. We compare that use to their last 12 month of average usage. If there is true high use and no similar data points, the District places a high read work order to the meter reading team to re-verify the read. Once the read is confirmed, we'll then attempt to contact the homeowner by phone or by mail to help diagnose any possible issues. If the read was corrected by the work order, a high bill will not go out and the corrected use will be completed prior to the billing cycle and will be shown there. Most high reads are initiated by Utility Customer Service as a result of monitoring high usage, but if a resident contest the high read, they simply need to request further investigation by a phone call or email to utilities@districtgov.org. The District will then order a check for flow to determine if there is flow (a sign of a leak). If flow meets standards, testing is complete. Flow tests are performed 2-5 business days from the request date. If they are still contesting usage, the District will place a flow test. The flow test can be 1 of 2 things: either a data log (meters 2019 and newer) to show the resident usage down to the hour, or if it's a meter older than 2019, we run 20 gallons through the meter and record the output. Meter specifications say meters pass between 19.7-20.3. Anything outside that range, the meter is determined to be not in working order and would be replaced at no cost to the resident. If over-recording, the resident will receive an over-recording credit based on the calculated over recording percentage. On average, high-use reads account for less than 1% of the total meter reads on any given month, and of that, the overwhelming majority of high meter readings are due to actual high water use by the residential household (both potable and irrigation).

Get The Facts: District Utility Meter Reading

False:

I don't believe my meter is accurate and the District won't test it or replace it.

True:

Residents in the Villages can have their meter tested for free once per year by contacting Utility Customer Service. This service is performed routinely and the overwhelming majority test satisfactorily. If residents still believe their meter is bad after this testing, the resident can request that the meter be sent out for advanced diagnostic testing by an independent third-party meter testing company. A new meter is installed during the test period, and if the testing determines the meter is good, the resident must pay for the costs associated with test. If the meter is tested as bad, there is no cost to the customer. On average, more than 98% of the meters that go through the manufacturer diagnostic testing are tested with satisfactory results meeting the manufacture thresholds.

False:

There is nothing a resident can do if there is high usage on a utility bill.

True:

If residents suspect there are issues with the utility system or their bill, they should call Utility Billing Customer Service at 352-750-0000. Again, the overwhelming majority of high meter readings are due to actual usage. Other potential scenarios may include the meter being tampered with, damaged meters, or a water line leak in the home or underground. The District reviews abnormal use for all accounts that have 15,000 gallons over the monthly average, and re-verify the meter reading. To verify, the Jacobs team receives a "hi-read" work order from the District, in which the meter is visited, box lid opened, meter screen cleaned, and a visual read is entered into the digital work order along with a verification of the meter ID to confirm the correct account. The District staff will attempt to contact the homeowner by phone or by e-mail to help diagnose any possible issues. If a leak exceeds 150% of the highest usage for the previous 12 months, residents can also apply for a one-time leak credit to their bill. The adjustment will be based on the average monthly water usage for the past 12 months using the normal rate schedule and remaining consumption at Tier 1.

Get The Facts: District Utility Meter Reading

False:

The meter readers are manipulating the data uncovering meter boxes and pulling out the wiring.

True:

Meter readers are trained professionals using advanced meter reading equipment. Meter readings are typically captured both in the meter reading wand as well as digitally for redundancy of verification. The meter readers travel to every residence to read meters. The team member exits the vehicle, walks to the meter box, and “scans” the Bluetooth meter touchpad. The information transmits from the Bluetooth wand into a cloud-based meter reader application on a cell phone device. The read data is then “synced” upon route completion and transferred via the cloud to the Utility Billing Customer Service team. If the meter does not generate a Bluetooth reading (signified by a notification sound on the cell phone), the reader will proceed to perform a manual read. In this case, the reader will remove the meter box lid to access the meter. The lid contains a touchpad sensor that is connected to the meter body with wires. The wires need to be shifted to the side to gain access to the meter head. Then the reader will wipe the meter screen off and enter the manual read directly into the cell phone device. The meter reading system requires all manual entries to be accompanied by a photo taken by the cell phone device. This photo is uploaded with the read to the cloud-based meter database to ensure an accurate read and serve as a dual-integrity check of the actual meter reading.

False:

There are widespread failures of Utility Meters all over The Villages.

True:

The Villages, including the Utility Systems, are built to a high construction standard. Everything is designed, reviewed, and approved by licensed architects, professional engineers, structural engineers, mechanical engineers, and other professionals. All of the work is built to industry standards and local building codes and is permitted,

Get The Facts:

District Utility Meter Reading

inspected and accepted by independent county inspectors who must certify that construction meets industry standards and federal, state and local building codes. We retain Vikus Water as our Utility Engineer and Jacobs as our Operations and Maintenance Provider. District Utilities staff works closely with these integral partners to operate, maintain and invest in the Utility Infrastructure. Water and Wastewater Utilities are designated as “critical infrastructure” to the United States, as they serve large swaths of our population delivering critical basic services. As stated previously, the failure rate of meters is very small, and the meters are tested and certified by the manufacturer to be highly accurate.

False:

It is impossible to use the amount of water that the meter indicates I used.

True:

It is very possible. Water loss can be a hard problem to catch, and in some cases, leaks can go unnoticed and undetected for months. The average running toilet can run 21,600 gal/month, a dripping faucet can run 10,800 gal/month, a pools auto-fill valve can run 29,700 gal/month (or more depending on the size) and a running water hose can use 5,400 gal/day. Excess water use can start as simple as a toilet flapper not sealing properly. A dripping or broken irrigation head can run 43,200 gal/month. Running multiple irrigation zones on multiple schedules can also overwater your lawn and consume thousands of gallons of water without you being aware of it, especially if you are out of town and your system is set to run automatically. How can you lower water use? The District provides a website called TheVillagesWaterWisdom.com that features helpful tips on indoor and outdoor water conservation and offers workshops, classes and clinics along with reports on all things water-related here in The Villages.

Get The Facts:

District Utility Meter Reading

False:

Turning the cut-off valve by the side of my house ensures I have no water usage or water loss.

True:

Cutoff valves are often not fully closed by residents, there can be leaks between the meter and the cutoff box. The Districts offers a shut-off program where you can call the District Utility Billing Customer Service line at (352) 750-0000 and request for us to temporarily disconnect your water service to stop usage for both potable and non-potable water. This is the only way to ensure that there is no usage or billing. Residents South of HWY 466 have separate potable and irrigation service, on two separate meters with two separate cutoff valves. It is possible to turn one valve (potable or irrigation) and think you have cut off all water service, but both valves must be closed or you could still consume water via your irrigation system or within your residence.

False:

The District is responsible for all the water lines which deliver water to my residence.

True:

The District is responsible for all the water lines which deliver water to your meter connection. Residents are responsible for everything after the meter connection, including everything in the house, all irrigation mains and zone lines, and all pipes (potable or irrigation) between the meter connection and the house. If residents suspect a water line break has occurred underground, contact Utility Customer Service or Community Watch (After Hours) and we will dispatch a Utility service team to investigate. If the repair is the responsibility of the District, we will perform the repairs. If the repair is the responsibility of the resident, you will be notified and must arrange for a plumbing or irrigation service to perform the repairs. Information related to District Utilities is available on the [Utilities Department](#) of [DistrictGov.org](#).

Pick Up That Litter

- Bruce Brown, *Assistant District Manager*



As Assistant District Manager for The Villages Community Development Districts, also overseeing the District Property Management and Utilities Departments, I spend a lot of time out in the community. While I truly enjoy the brightly colored annuals, neatly trimmed grass, pruned trees and all the incredible beauty of The Villages, I also see (and pick up) a significant amount of trash along the roadways, the multi-modal paths, in Recreation Center parking lots, at Postal Stations and throughout our Town Centers. I also see many residents picking up trash and taking tremendous pride in Florida's Friendliest Town.

District Property Management will pick up litter and debris, along with our contractors, but the reality is that this is a community-wide problem and the amount of trash we observe is substantial. Do you pick up litter as you walk by or do you step right over it? As a resident of this community, it's important to take pride in the standards and cleanliness of the environment where you live, work and play. While I often see District staff, District contractors and Villages residents picking up trash, more

often than not, I also observe many people discarding litter or improperly disposing of trash, including cigarette butts.



Litter takes away from the absolutely beautiful appearance of The Villages. It also has serious negative environmental impacts. Litter is a root cause for increases in rodents who thrive on discarded food items, which can lead to the spread of disease. Open containers will fill with rain and irrigation water and are a breeding ground for mosquitoes (who carry the West Nile Virus), as well as gnats, black flies and other pests. If not picked up, litter makes its way into our stormwater

Pick Up That Litter

- Bruce Brown, *Assistant District Manager*



system, which is a violation of the National Pollutant Discharge Elimination System (NPDES). Cigarette butts and filters have been found in fish, birds and other animals that mistake them for food and ingest them.

Discarded pet waste bags can take a long time to decompose, along with other plastics. The EPA estimates that just 2-3 days' worth of waste from only 100 dogs can contribute enough bacteria to temporarily close a bay and all watershed areas to swimming or shell-fishing within 20 miles. Pet waste is one of the many contributors to stormwater pollution that can degrade water quality. During rainfall, pet waste left on lawns, trails, and sidewalks washes into storm drains or into water bodies. Additionally, some residents are intentionally tossing their "doggie bags" of pet waste into our stormwater system. This is extremely damaging to our infrastructure and our groundwater system. Plastic bags are typically non-biodegradable and can clog the stormwater system, leading to premature failure and localized flooding. Like everyone else, pet owners need to

take responsibility and pick up after their pets and discard pet waste into the proper receptacle. Never throw dog waste into stormwater drains, stormwater inlets or any of our more than 700 lakes, basins and ponds in The Villages.

It may seem like common sense, but please do not throw your trash and cigarette butts on the ground. If it accidentally blows out of your golf car, turn around and pick it up. If you see litter, pick it up and deposit it into one of the many trash receptacles located throughout in The Villages. If a trash can is full, do not overfill it - find another receptacle, or bag it and discard it at home. Debris from overfilled trash receptacles, bins and dumpsters can be blown great distances. Litter keeps moving until it is trapped by a curb, fence, tree, building or other stationary object, waiting to be picked up and properly discarded. One of the best parts of living in here in The Villages community

Pick Up That Litter

- Bruce Brown, Assistant District Manager



is the overall appearance and natural beauty. Nothing detracts from that more than discarded trash, water bottles, fast food cups and other debris.



There is a reason why The Villages continues to thrive and expand. It is because it is an amazing place to live and enjoy, packed with world-class amenities and endless entertainment options. You've worked hard to be able to call yourself a Villager. Take pride in your community, help District staff to keep it litter free and beautiful, properly dispose of trash and pet waste and enjoy all that The Villages has to offer. There's no doubt that the appearance of The Villages, the friendly atmosphere, the

amazing weather and the wonderful amenities are part of what drew you here in the first place. Thank you for helping to keep The Villages beautiful! We strive to make The Villages safer for everyone and ensure that everyone enjoys living, working and playing in Florida's Friendliest Hometown. Please help us, and the community, by doing your part to reduce litter here in The Villages.

If you have any questions or concerns, please contact Bruce Brown, Assistant District Manager, by phone at 352-753-4022 or by email at Bruce.Brown@districtgov.org



Preliminary Budget Workshops



There are three Preliminary Budget Workshops scheduled for March — the North Sumter County Utility Dependent District (NSCUDD), the Project Wide Advisory Committee (PWAC) and the Amenity Authority Committee (AAC).

These workshops provide an opportunity to discuss requested topics and general issues, gather input from the public and provide direction to staff before the recommended budget is finalized.

Workshops are open to the public and residents are encouraged to provide input. You may provide your comments by attending these Budget Workshops or attending the monthly Board

Meetings. You may also contact your Board of Supervisors, the District Manager Kenny Blocker at 352-751-3939 or Budget Director Brandy Cook by phone at 352-751-3939 or by email at Brandy.Cook@districtgov.org.

Budget Workshop Schedule For March:

March 13, 2023

NSCUDD - 3:00 PM at SeaBreeze Recreation Center

March 29, 2023

PWAC - 8:30 AM at SeaBreeze Recreation Center

March 30, 2023

AAC - 9:00 AM at Savannah Recreation Center

Important Bond Payoff Date

› March 16th



A property owner can payoff their Bond principal balance in full at any time of the year, but March 16th is an important date to remember if you plan to do so.

If a resident pays off their Bond by March 16, 2023, the payoff amount will be adjusted to reflect a credit for half of the interest amount paid on their November 2022 tax bill. This will also eliminate the annual Bond Assessment on the November 2023 tax bill and avoid any future interest payments. The Bond payoff must be received in our office before 5 PM on Thursday, March 16, 2023.

To obtain a Bond payoff amount or to get more information, please contact the Bond Team by phone at 352-751-3900. Please call to schedule an appointment prior to visiting the District Office. Payments can also be placed in the District drop boxes located at each Postal Station

until March 10, 2023 or in the District drop box located outside the District Office until 5 PM on March 16, 2023.

Please remember that even when the Bond is paid in full, there will continue to be an annual maintenance assessment on your County's property tax bill. This pays for ongoing costs to maintain the infrastructure of your District.

Residents are not required to pay off their Bond in advance. If not paid in full, the Bond will continue to appear on your annual tax bill.

To view the details of your Bond, locate your Bond Amortization Schedule on [DistrictGov.org](https://www.districtgov.org) by clicking on the Quick Link titled "Residential Bond Assessment Information."

Animal Courtesy & Safety

IN THE VILLAGES



Many residents and guests of The Villages are proud pet owners. We see them out enjoying the beautiful Florida weather with their dog companion at their side each day. The following tips will help ensure your pet's safety while showing courtesy to others' property.

Remember, living in Florida means sharing your home with an estimated 1.3 million alligators, according to Florida Fish and Wildlife Conservation Commission (FWC). Keep pets away from the water's edge. Dogs resemble an alligator's natural prey. The best way to protect your animals is to keep them away from fresh or brackish water.

No matter what county you are in, there will be an ordinance on control over your animal. The owner must insure the animal is leashed, under restraint and control at all times, and is properly licensed as required by the county you reside in. It is your responsibility to know the leash ordinances in the county you reside in.

Waste must be disposed of by the animal's owner. To respect others' property, you should try your best to not allow your pet to defecate on private property, sidewalks, roadways or public places such as parks or buildings.

Respect private property. If you are on private property without being authorized, licensed, or invited, and are asked by the owner or lessee of the premises to stay off then you are trespassing. Respect the wishes of the property owner if asked to keep your animal from walking or defecating on their lawn. (Florida Statute Section 810.08).

Respect public and private buildings and businesses. Keep your pets at home. Only service animals shall accompany people with disabilities in areas where members of the public are allowed.

Prevent barking and aggressive behavior. Your pet is your responsibility. Respect your neighbors and prevent unreasonable annoyance, disturbance, or discomfort to your neighbors in close proximity.

As pet owners, we want to give our pets the best lives and we may even look at them as a member of our family. However, keep in mind that our neighbors and fellow residents may not look at them that same way and we must respect our neighbors' property and their wishes for that property.

Churchill Greens Executive Golf Course Closure Notice

To ensure the Executive Golf Courses are kept in optimal conditions, the Churchill Greens Executive Golf Course will be closed for a Board approved renovation project on Wednesday, March 1, 2023 until further notice. For further information on this project please contact the Executive Golf Maintenance Department by phone at 352-674-1885 or by email at ExecutiveGolfMaintenance@districtgov.org.

We apologize for any inconvenience and thank you for your patience during this time.

Pelican Executive Golf Course Closure Notice

To ensure the Executive Golf Courses are kept in optimal conditions, the Pelican Executive Golf Course will be closed for restoration Monday, February 27, 2023 for up to four (4) weeks. We apologize for any inconvenience and thank you for your patience during this time.



The Villages®

Community Development Districts

Recreation & Parks

Lost & Found

Depending on where items are found, inexpensive items will be held for one month at La Hacienda, Laurel Manor, Eisenhower or Everglades Regional Recreation Centers. Valuables will be turned over to the Lady Lake Police Department, Sumter County Sheriff's Office or Marion County Sheriff's Office within 72 hours. At the end of each month, unclaimed items will be donated to local charities. The Recreation & Parks Department is not responsible for lost items.

Special Events, Tournaments and Socials

These programs are not done on an everyday basis but on select days and times. They offer more variety and change from the normal programming. These programs sometimes consist of a nominal fee to cover cost of food, beverages, prizes etc.

These programs are listed on the monthly special events calendar that is published on the last Thursday of the prior month. They can also be found online using the following link - [Recreation & Parks Socials](#). Registration for the events begins on the last Thursday of every month and can be done in person at any At Your Service Center or online using the following link - [Recreation & Parks online registration](#).

Peak Participation Program

At certain times of the year, some resident-led or other organized recreation activities may experience increased participation by residents of The Villages and their guests. These activities may include: card and board games, line dancing, dance-other, exercise, yoga or

The Villages®

Community Development Districts

Recreation & Parks

as determined by the Recreation & Parks Department. Due to the increased popularity of certain resident volunteer activities, there are times when they may reach their peak attendance or participation numbers.

Each Recreation Center and lifestyle program has pre-determined attendance or participation capacities set by the Recreation & Parks Department that takes into consideration the activity content and the room capacity for each activity offered.

When a resident lifestyle volunteer-led activity is nearing full participation, the Recreation & Parks Department has implemented Peak Participation Guidelines in an effort to assist the volunteers and participants in ensuring a safe and enjoyable experience. For more information, click on the following link - [Peak Participation Program Guidelines](#).

Running of the Square Spanish Springs 5K

Registration is now open for the third race of this year's Running of the Squares, the Spanish Springs 5K on Saturday, April 8, 2023. Registration forms and/or online registration is available on the District website using the following link - [Running of the Squares](#).

Rohan Recreation Shade structure Complete

We are pleased to announce that the new Shade Structure next to the Rohan Recreation pickleball courts is now completed.



I BET YOU DIDN'T KNOW...

It is that time of year when you find yourself making and sticking to your New Year's resolutions. I did not want to make an unrealistic resolution as in years past such as no chocolate, coffee, or fast food, so I decided to make a resolution that would be challenging yet fun. This year, I have decided that my New Year's resolution is going to be to visit all of the swimming pools in The Villages.

At the time that I made this resolution, there are 110 pools in The Villages. There are 64 Adult Pools, 34 Family Pools and 12 Sports Pools. I can't think of another place on earth that has 110 swimming pools available to residents on a daily basis. I enjoy getting on my golf car and exploring The Villages on the weekends, so this will be a great opportunity to meet fellow District team members and interact with some fun and interesting residents while spending some relaxing time by the pool. It's a win-win!

Tamara Hyder, **Executive Assistant to the District Manager
and Resident of The Villages**

Hazardous Household Waste In The Villages



Do you have old paint sitting in the garage? An old empty propane tank? Leftover gasoline or used motor oil?

If so, these and other hazardous chemicals and items should not be placed in your regular household trash. The following locations will accept these items and more. Please contact the appropriate disposal site for full details.

Marion County

Marion County residents can dispose of the following items at any of the county's 18 recycling centers:

- Used motor oil and oil filters
- Household and automotive batteries
- Latex paint
- Household electronics (accepted at Baseline, Dunnellon, Forest Corners, Fort McCoy, Martel,

Newton, and Weirsdale (13535 SE 164th ST) recycling centers in the big green compactor boxes labeled "electronics recycling")

In addition, there are four special household electronics recycling events held at the McPherson Complex in Ocala throughout the year. The calendar of dates can be found at www.Marioncountyfl.org.

Lake County

Lake County residents can dispose of hazardous waste at the Household Hazardous Waste Center located at 13130 County Landfill Road, County Road 561, Tavares with proof of residency. There are also Mobile Unit Events held throughout the year in various Lake County locations.

Hazardous Household Waste In The Villages



- Automotive fluids (Antifreeze, Gasoline, Motor Oil, etc.)
- Paint Products
- Lawn/Garden (Fertilizers, Insecticides, Pesticides, etc)
- Propane cylinders
- Fluorescent lamps
- Household batteries (including rechargeable)
- Pool chemicals
- A complete list of acceptable items and the schedule of Mobile Unit Events can be found at www.lakecountyfl.gov.
- Household batteries (including rechargeable)
- Pool chemicals

A complete list of acceptable items and the schedule of Mobile Unit Events can be found at www.lakecountyfl.gov.

Sumter County

Sumter County residents can dispose of the following items at the Sumter County Citizens Drop Off Area at 819 CR 529, Lake Panasoffkee:

- Batteries
- Clean Scrap Metal
- Gasoline
- Oil and oil filters
- Tires and Household Electronics are accepted also, however there is a charge to drop off these items.

Sumter County hosts two Household Electronics and Hazardous Waste Mobile Collection events per year, during the Spring and Fall. For more information, please visit www.sumtercountyfl.gov.

Household Electronics & Hazardous Waste Mobile Collection - Amnesty Day

Saturday, April 1, 2023 — 8 AM to 2 PM

Location: Sumter County Fairgrounds, 7620 SR 471, Bushnell, FL 33513

What to bring:		
Automotive fluids and batteries	Herbicides	Propane Tanks (25 lbs)
Cleaners	Paint removers and thinners	Solvents
Fertilizers	Latex & oil based paints	Smoke detectors
Fluorescent lamps and Mercury containing devices	Household electronics (TVs, VCRs, computers, etc.)	Rechargeable household batteries
Fungicides	Pesticides	Wood Preservatives
Gas (old gas & old gas cans)	Pool Chemicals	

What not to bring:		
Biological/Infectious waste	Explosives	Radioactive waste
Empty paint cans	Tires	

HOW TO PACKAGE AND TRANSPORT CHEMICALS

1. Do NOT mix chemicals together.
2. Keep products in original labeled containers if possible.
3. Place containers into cardboard boxes to prevent breakage.
4. Place leaky container in clear plastic bag and transport in box with newspaper.
5. Put boxes in trunk or in back of vehicle away from passengers.

For more information, visit their website at <https://sumtercountyfl.gov/1236/Household-Electronics-Hazardous-Waste-Mo>.

LEARN ABOUT YOUR DISTRICT GOVERNMENT

CDD ORIENTATION

CDD Orientation is an informational program that provides you with an introduction to your special-purpose District government. During this course, you will learn about how the Districts operate and what functions and services they provide to you.

No sign-ups or fees are required. This program is held on the 2nd and 4th Thursday of the month at 10:00 AM at the District Office located at 984 Old Mill Run.

UPCOMING DATES

THURSDAY

MAR 9 | 10 AM

THURSDAY

MAR 23 | 10 AM

RESIDENT ACADEMY

[Click Here For Dates](#)

Resident ACADEMY

YOU'RE INVITED!

Join us for an interactive program to learn about your local government.



For More Information & to Register Visit
DistrictGov.org > Resident Academy

The Villages®
Community Development Districts

WATER TOWER IMPROVEMENTS



Hacienda Hills Elevated Water Tower

The Hacienda Hills Elevated Water Tower located at 1245 Augustine Drive will be undergoing improvements. Our water tower maintenance contractor will be on site the week of February 6, 2023 to begin construction. The improvements will take approximately two weeks to complete.

Our contractor will make every effort to minimize any disruption this may cause. For your safety, we ask that you avoid the construction area and refrain from approaching the contractor(s) to allow them to complete the necessary improvements as quickly as possible.

Should you have any questions regarding the scheduled improvements to the water tower, please contact District Utilities at 352-753-4022.



SANITARY SEWER LINING PROJECT

UPDATED 1/18/2023



As part of the District's continued commitment to providing our residents with efficient and dependable utility service, the Sanitary Sewer Lining Project for Unit 01 located in the Lake County portion of The Villages will commence on Monday, January 30, 2023.

Sewer lining is performed in-place and essentially results in a new pipe being installed inside of the existing pipe with no reduction of capacity. The rehabilitation of the system will improve the sewer system and reduce the potential for leaks.

This project will temporarily impact roughly 87 homes along the following streets:

- **Aloha Way**
- **Vermont Avenue**
- **Paradise Drive**
- **Owen Drive**



To view an enlarged map of the affected area, please click on the following link - [Sanitary Sewer Lining Project Map](#).

All construction is anticipated to be completed within three (3) weeks, ending around February 20, 2023. While a specific section of sewer pipeline is being lined, the affected residents' sewer connections will be out of service. The contractor will perform work during normal business hours. We ask that affected residents minimize their water use during these hours and please **DO NOT** shower, bathe, use dishwashers or washing machines during this time. We also ask that affected residents keep all toilet flushing to an absolute minimum. Service will likely be restored within 4 – 8 hours or by end of each day. All affected residents will receive at least 24-hour notice of their scheduled outage via door hangers.

The safety of our residents and construction personnel is of the utmost importance. Please abide by all barricades and warning signs and to avoid the active construction areas for anything other than access to your property. Thank you for your cooperation and patience as we improve our wastewater system. If you have any questions or would like additional information, please contact District Utilities at 352-753-4022.

FACILITY CLOSURES

2/23/2023

El Santiago Recreation Indoor Facilities, Outdoor Facilities and Family Pool

- › Closed on Monday, February 27th.

El Santiago Recreation Tennis and Pickleball Courts

- › Closed Monday, February 13th through Friday, February 24th.

Saddlebrook Recreation Parking Lot

- › Closed Monday, February 20th through Friday, February 24th.

Saddlebrook Recreation Billiards Hall

- › Closed Wednesday, February 22nd through Friday, February 24th.

Bacall Recreation Family Pool

- › Closed Friday, February 17th through Friday, March 10th.

Truman Recreation Tennis Courts

- › Closed Monday, February 27th through Tuesday, March 14th.

Odell Recreation (Zimbabew Large Meeting Room)

- › Closed on Tuesday, February 28th.

SeaBreeze Recreation Indoor Facilities, Outdoor Facilities and Sports Pool

- › Closed on Tuesday, March 7th.

SeaBreeze Recreation Fit Club

- › Closed Monday, March 6th through Tuesday, March 7th.

Fish Hawk Recreation Indoor Facilities, Outdoor Facilities and Family Pool

- › Closed Tuesday, March 14th through Friday, March 17th.

Sterling Heights Recreation Indoor Facilities, Outdoor Facilities and Family Pool

- › Closed on Tuesday, February 28th.

FACILITY CLOSURES

2/23/2023

Captiva Recreation Indoor Facilities, Outdoor Facilities and Family Pool

- › Closed on Friday, March 3rd.

Moyer Recreation Family Pool

- › Closed on Tuesday, February 28th.

Moyer Recreation Shuffleboard Courts

- › Closed Monday, February 20th through Thursday, March 9th.

Eisenhower Recreation Sports Pool

- › Closed until further notice.

Rohan Recreation Pickleball Courts

- › Closed Monday, February 27th through Thursday, March 2nd.

Rohan Recreation Pickleball Court Pod A

- › Closed until further notice.

Burnsed Recreation Indoor Facilities, Outdoor Facilities and Family Pool

- › Closed on Wednesday, March 1st.

Burnsed Recreation Tennis Courts

- › Closed until further notice.

Rupert Canine Park

- › Closed Tuesday, February 21st through Sunday, February 26th.

Fenney Nature Trail Boardwalk Observation Deck

- › Closed for maintenance until further notice.

Richmond Recreation Dog Park, Bocce Courts and Shuffleboard Courts

- › Closed Monday, February 20th through Friday, March 30th.

Hospitality • Stewardship • Innovation & Creativity • Hard Work

CURRENT OPEN POSTIONS

Community Watch

- Gate Operations Attendant (Internal Position) *
- Gate Operations Attendant Substitutes (Internal Position) *
- Patrol Driver - 8 Hour Shifts, regular & substitutes *
- Dispatcher Substitute - 8 hour shifts *

Finance

- Staff Accountant - General Ledger
- Senior Accountant
- Billing & Collection Technition

Property Management

- Supervisor - Facilities

Public Safety

- Firefighter EMT
- Firefighter Paramedic
- Public Education Technition *
- Deputy Chief of Administration
- Deputy Chief of Operations

Purchasing

- Purchasing Manager

Recreation & Parks

- Recreation Assistant *
- Recreation Supervisor
- Fitness Assistant

* = PART-TIME



**Scan the QR code to apply online or go to:
 DistrictGov.org > Departments > Human
 Resources > Current Employment Opportunities**

DID YOU MISS THE LAST DISTRICT WEEKLY BULLETIN?



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Administration

 Phone: 352-751-3939

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Budget

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 [Email Budget](#)

Community Standards

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 [Email Deed Compliance](#)

 [Email Architectural Review](#)

Community Watch

 Phone: 352-753-0550

 [Email Community Watch](#)

Customer Service Center

 Phone: 352-753-4508

 [Email Customer Service](#)

District Clerk

 Phone: 352-751-3939

 [Email District Clerk](#)

Executive Golf Maintenance

 352-674-1885

 [Email Executive Golf Maintenance](#)

Finance

 352-753-0421

 [Email Finance](#)

Human Resources

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District Property Management

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Public Safety

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Utilities Customer Service

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